

ServiceSummary



CHILLIWACK - FALL 2018 CHANGES

Effective Tuesday September 4, 2018

This document outlines the September 2018 schedule and route changes for the Chilliwack Transit System. Fall changes include transit expansion to Promontory Heights to meet customer demand and an expansion of 4,900 annualized service hours and three new vehicles.

September 4, 2018 – Service Change Highlights

1 Vedder 2 Evans 3 Chilliwack	Addition of new weekday trips to connect with early morning Route 66 FVX trips (weekdays only)
4 Promontory	Route extension into Promontory Heights Addition of new weekday trips to connect with early morning Route 66 FVX trips
7 Broadway	Weekday service frequency increase to 60 minutes
8 Tyson	Addition of new weekday trips to connect with early morning Route 66 FVX trips

Service Change Details

Service Improvement

- Route 1 Vedder
- Route 2 Evans
- Route 3 Chilliwack
- Route 4 Promontory
- Route 7 Broadway
- Route 8 Promontory

Change Overview: New weekday early morning trips.

Key Benefits: Customers will now be able to better connect with the Route 66 FVX Trips – specifically the 6:15 am, 6:45 am, and 7:30 am trips.

Service Change Details

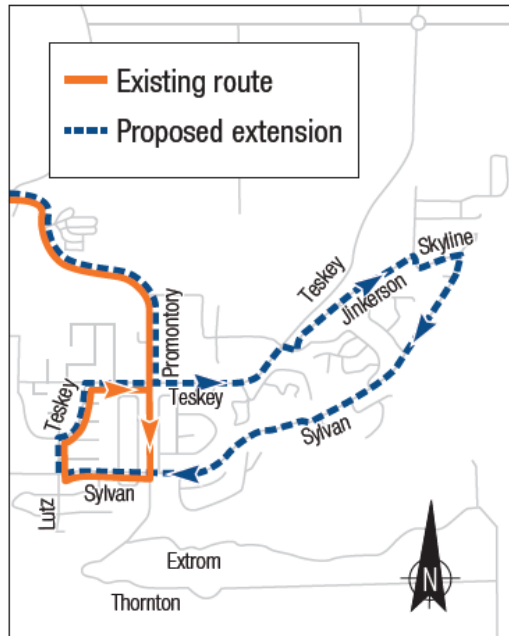
Service Improvement

Route 4 Promontory

Change Overview: Extend route to Promontory Heights

Key Benefits: The Promontory Heights neighbourhood in Southeast Chilliwack has experienced significant growth. This routing extension will better match service with ridership demands.

Route 4 Promontory Extension Area



Service Change Details

Service Improvement

Route 7 Broadway

Route 8 Tyson

Change Overview: Introduce hourly frequency on weekday trips

Key Benefits: Provides more travel opportunities for customers living along these routes and matches service levels offered on other routes in the network.

Service Change Details

How are Service Changes Developed?

Service changes are based on:

- The system's long term [Transit Future Plan](#) and service priorities;
- Public Engagement Sessions
- Detailed route and ridership analysis and application of the system's service design standards and route performance guidelines to best match service to customer demand; and
- Available local and provincial funding and buses to support the changes.

For more Information

Customer concerns and comments can be sent to BC Transit through the online Contact Us system at <https://bctransit.com/chilliwack/transit-future>.