



# Victoria Regional Transit Commission Operations Report

Tuesday September 16, 2014

# Operational Impacts - Fall 2014

- Highlights
  - » Service updates on routes 6 and 15 are running well and customers are getting used to the changes
  - » Additional service implemented on routes 4, 8, 12, 39, 59, 70
  - » Late night service is going well and has been added to 27/28, 50
  - » Douglas Street priority lanes continue to perform well
- UVic Exchange upgrade now open and fully operational
  - » Riders are quickly getting used to where the new bus bays are
  - » Exchange now makes passenger navigation easier and safer while crossing streets
  - » Running very efficiently and is well received by passengers and operators alike



# Operational Impacts - Fall 2014

- Early fall general transit system observations
  - » Continued warm weather enables other forms of transportation
    - We anticipate a surge in ridership when cooler rainy weather sets in
  - » Transit will continue to experience lower elementary and high school students ridership until schools reopen
- Monitor changes and trends
  - » Actively recording customer feedback, passenger loads and traffic patterns on the fall service change impacts
  - » Track specific trends and identify further schedule improvement opportunities

