## ACCESSIBLE TRANSPORTATION ADVISORY COMMITTEE

Video/Conference Call (Teams), 520 Gorge Road East

## **MINUTES**

## For December 11, 2020, 10:30am – 12noon

1	Call to Order at 10:32am		Chair
2	Confirmation of Quorum		Chair
2	4 voting members: Don Monsour, Suzan Jennings, Jan Robertson,		Chair
	Isabel Sommerville,		
	Staff and Advisors:		
	Susan Sowden, , David Guthrie, , Mohan Kang, Councilor Sharmake		
	Dubkow, Danielle Harricot Kelli-Ann Armstrong, Kevin Schubert		
3	Approval of the Agenda	Approval	Chair
	Motion: Isabel Sommerville; 2 <sup>nd:</sup> Suzan Jennings - Carried	Approvai	Oriali
4	Approval of Minutes from August 14, 2020	Approval	Chair
-	- With 1 change - correct of spelling of Susan Sowden's	7.66.01	ona
	name		
	Motion: Jan Robertson; 2 <sup>nd:</sup> Suzan Jennings - Carried		
5	Chair's Remarks		Chair
	Nothing to report		
6	Business Arising from Previous Meeting		
	Two items from last meeting are included in new business		
	N/A		
7	Standing Items		
	handyDART Statistics	For Info	Dave Guthrie -
	Reported statistics for info to committee for second quarter July -		handyDART
	September 2020		
	<ul> <li>Reported that ridership is down approximately 12,000 riders</li> </ul>		
	compared to 2019		
	Suzan complimented efforts of handyDART, particularly		
	appreciated availability of service at this time.		
	Isabel shared similar appreciation and the availability of the seniors		
	bus pass		
8	New Business		
	<ul> <li>Powerpoint Presentation on Mobility Guide Video Series</li> </ul>	For Info	Danielle Harriott
	<ul> <li>Requested feedback on what elements to include in the</li> </ul>	and Feedback	– Regional Transit Manager
	video series	1 COUDANN	(Operations)
	<ul> <li>Isabel – can't hear the next stop is being announced and</li> </ul>		, ,,
	has trouble seeing PID		
	<ul> <li>3 videos being considered – 1. walk thru of bus, 2. using a</li> </ul>		
	motorized mobility aid, 3. planning a trip		
	<ul> <li>Susan suggested adding: How to use Busline and to</li> </ul>		
	reference community travel training		

	Suzan asked who will be used in the video, people with		
	disabilities or actors? Danielle: It hasn't been decided,		
	current challenges under COVID pose other considerations		
	Susan noted older videos exist from BCT on these subjects;		
	suggested attention needs to be paid to		
	language/terminology used (ie. bus, fixed route, schedule,		
	handyDART) not all would understand this. Sensitivity to		
	words such as "impaired" are apparently used in some		
	material.		
• Pres	entation – Custom Transit Registration Update	For Info	Danielle Harriott
	Danielle provided overview of why a new registration		- Regional
	process is being implemented - recognizes significant		Transit Manager (Operations)
	enhancements in the accessibility of conventional services,		(Operations)
	which will maximize availability for those requiring		
	specialized transit service. RFP for January 2021 to		
	conduct assessments		
	Currently this process is in 12 communities in BC		
	Susan noted BC Transit used to do a full interview		
	9 ,		
	Danielle: Yes.		
	Suzan asked how this would impact Taxi Saver Program?		
	Danielle: No change to program, based on eligibility.		
• Cou	ncillor Dubow left meeting at 11:00am		
	C Charter Feedback	For Input	BCT Staff
	<ul> <li>Adding the following items to the Charter were suggested:</li> <li>Meetings may be scheduled and conducted virtually</li> </ul>		
	<ul> <li>An annual review of the Charter will be conducted</li> </ul>		
	<ul> <li>Allow sharing of committee member contact</li> </ul>		
	information		
• Conf	<u>Firmation of Committee Member Terms</u>	For Info	Chair/BCT Staff
	, 3 ,		
	meeting; seats for 4-6 committee members will be available		
	,		
	2020 have already been notified		
	, , ,		
	should be considered		
	3		
	of committee members		
	•		
	related to the attendance of committee members and bring		
	this information back to the committee		
	members and what organization they represent should be		
	included on the nomination form, and that the ATAC chair		
	and vice-chair could participate in nomination committee, or		

	a second member who is going into their second term if the			
	Chair/Vice Chair is up for re-nomination.			
	<ul> <li>Isabel requested an agenda item for an upcoming meeting - bus</li> </ul>			
	stop location / accessibility standards and cleanliness (concerns related syringes)			
	<ul> <li>Kevin provided the following information: Bus stops are</li> </ul>			
	maintained by each municipality and a goal for BCT in 2021			
	is to work more closely with municipalities to improve curbs and stops			
	<ul> <li>Don noted timing of our meetings</li> </ul>			
	<ul> <li>ACTION: Kelli-Ann will send a survey with the next meeting</li> </ul>			
	invite asking about committee members' best day and time			
	of day to attend an ATAC meeting			
	<ul> <li>Next meeting will be scheduled February or March 2021, after</li> </ul>			
	VRTS Board has approved the new committee members			
9	Review of New Action Items	For Info	Chair	
	<ul> <li>Kelli-Ann will review the charter and prior minutes related to</li> </ul>			
	the attendance of committee members and bring this			
	information back to the committee			
	<ul> <li>ACTION: Kelli-Ann will send a survey with the next meeting</li> </ul>			
	invite to come with survey asking about committee			
	members best day and time of day to attend an ATAC			
	meeting			
10	Adjournment			
	Motion: Suzan Jennings; 2 <sup>nd</sup> : Isabel Sommerville			
	Meeting adjourned 12:02pm			
	<b>5</b> ,			