

ACCESSIBLE TRANSPORTATION ADVISORY COMMITTEE (ATAC)

Monday, November 19, 2018 10:00 AM – 12:30 PM

BC TRANSIT BOARDROOM, VICTORIA

Attendance

Members:	Don Monsour (Chair), Chris Marks (Vice Chair), Jan Robertson, Riga Godron, Mairi Chester, John DeMarco, Suzan Jennings (via conference call), John Erskine, Lorraine Collett
Regrets:	Chris Marks (Vice Chair), Miles Motture
Supplemental Members:	
BC Transit Staff:	David Guthrie, Dallas Perry, Susan Sowden, VRTC Chair Susan Brice, Kelsey Kalk, Scott Myers Recorder: Kayla De Puit

	Call to Order The meeting was called to order at 10:15 am
	Welcome & Introductions from the Chair Riga Godron offered to Chair the meeting as Don Monsour was delayed until 10:20 am. Riga Godron welcomed everyone to the meeting. Introductions were made around the table
1.	Approval of the Agenda Motion for Approval by Riga Godron - Approved by Lorraine Collett and seconded by Mairi Chester Agenda approved
2.	Reviewed the Minutes from August 27, 2018 Motion for Approval for August by Riga Godron – Approved by Suzan Jennings and seconded by Mairi Chester August minutes approved
3.	Manner of Attendance Committee voted unanimously that those attending via conference call / FaceTime / Skype uphold full voting privileges.
4.	handyDART operation suggestions – Astrid Wright Astrid not in attendance
5.	Design changes for bus destination signs – Kelsey Kalk and Scott Myers

	<p>Kelsey and Scott presented photo comparisons of a bus with an amber coloured font and a bus with a white coloured font on the destination sign.</p> <p>Discussion was held on the colour types, research and what seems to be the most easily seen for customers.</p> <p>White font had the most favorable feedback for clarity close up as well as from a distance.</p> <p>David Guthrie – explained that Scott and Kelsey are gathering input for a request for information (RFI) from manufacturers and the input from ATAC helps BC Transit’s project management team determine what specifications they want from manufacturers.</p> <p>John Erskine – asked for confirmation that it was not more than the sign being changed</p> <p>Kelsey Kalk – confirmed that the two colour options were what was being considered for change at this time.</p>
6.	<p>Esquimalt Lagoon Update – Lorraine Collett</p> <p>Lorraine Collett – wheelchair accessible stop going in. Lorraine brought forward a request for a bus schedule posted at the Esquimalt lagoon stop.</p> <p>Action Item Request – BC Transit to post bus schedule at Esquimalt lagoon stop</p>
7.	<p>Transportation to Ferry Terminal and YYJ Airport – Lorraine Collett on behalf of Marnie Essery, Chair of the Intermunicipal Advisory Committee on Disability Issues</p> <p>Action Item – BC Transit Operations Assistant will send schedule information for Ferry Terminal and Airport routes</p>
8.	<p>Communication between BC Transit and the Intermunicipal Advisory Committee on Disability Issues</p> <p>Action Item – BC Transit Operations Assistant will include Chair Marnie Essery</p>
9.	<p>Bus Ramp Concerns – Suzan Jennings</p> <p>Suzan Jennings – explained that some of the bus ramps are too slippery for wheelchair / scooters due to worn or non-textured coatings</p> <p>David Guthrie - inquired as to what type of buses she is finding an issue</p> <p>Action Item - Suzan Jennings will keep track and send the information when acquired</p> <p>Suzan Jennings – described sharp ramp edge concerns for those of all abilities. Suzan experienced a punctured power chair tire due to a sharp ramp edge. Suzan knows of other cases where this has happened.</p> <p>Susan Sowden – on the older Flyer buses used in rider training there is an issue of riders in power chairs getting stuck in the square where the ramp folds in when not in operation. This was discovered during bus rider training.</p> <p>David Guthrie – stated he will follow up with maintenance with this information as it gets reported.</p>

<p>7.</p>	<p>New business – Don Monsour</p> <p>Riga Godron– inquired about if the SmartBus installation will have the same voice as current Automated Voice Annunciator system</p> <p>David Guthrie – explained there will be a different and more phonetically correct computer generated voice.</p> <p>Riga Godron – inquired as to why street addresses were not called out as well as bus stops, for those who are visually impaired</p> <p>David Guthrie – explained that the SmartBus system is consistent with the rest of Canada and Europe. Adjustments can be made as the system is put into use on the road. There will be interior call outs for all regular bus stops and exterior call outs when the doors open at bus stops and exchanges.</p> <p>Susan Brice – explained that there is a smartphone app called “be my eyes” for those who are visually impaired where an individual can take a photo or scan an area and ask the app questions regarding location or what the item is etc. The app is located at www.bemyeyes.com</p> <p>John Erskine – asked if all records sent to the committee could be formatted on PDF.</p> <p>Action Item – Operations Assistant will format committee minutes and agenda in PDF going forward.</p>
	<p>Next ATAC Meeting</p> <p>Wednesday January 16 2018 - 10:30am – 12:30 pm in the BC Transit Boardroom at 520 Gorge Rd. East.</p> <p>Meeting adjourned at 11:31 am</p>