

ACCESSIBLE TRANSPORTATION ADVISORY COMMITTEE (ATAC)

Tuesday, August 19, 2014 2:00 – 4:00 P.M.

BC TRANSIT BOARDROOM, VICTORIA

Attendance

Members:	Chris Marks (Chair), Pat Danforth (Co-Chair), Terri Beaton, Virve Demuth, Susan Gallagher, Mike Low, Lorraine Collett & Kathleen Chiasson.
Regrets:	Shawn Ridout, Susan Sowden , Mary Kay Kennedy & Marianne Alto
Supplemental Members/Staff	Dave Guthrie, Amy Gemmill, Colin Whyte, Mohan Kang, Joanne Nuebauer & Phil Hoen (Guest)

	<p>Welcome & Introductions</p> <p>Chris Marks (Chair) welcomed everyone to the meeting. Introductions were made around the table</p>
1.	<p>Call to Order</p> <p>The meeting was called to order at 2:00 pm</p> <p>Approved Minutes from March 25, 2014</p>
2.	<p>Approval of Agenda</p>
3.	<p>Discuss scheduling an additional ATAC Meeting to make up for previous meeting we didn't make quorum</p> <ul style="list-style-type: none"> • Committee members took a vote, and voted against scheduling an additional meeting in 2014 (a total of 3 meeting for the year)
4.	<p>BC Transit Website Update – Cam Inouye</p> <ul style="list-style-type: none"> • 15 minute presentation was given on the current phase of the (new) website • Spark, ATAC, CNIB – public engagement (website) preview link • Chris will receive a preview link to release to ATAC Committee when the website is ready to preview
5.	<p>Priority Seating Policy – Marianne Alto (leave on)</p> <p>08/19/14</p> <ul style="list-style-type: none"> • Dave Guthrie explained how Operators are being trained in the operator workshop • Chris suggested more detailed signage regarding priority seating • Pat requested most current Flyer / Notice for stroller education <p>03/25/14</p>

	<ul style="list-style-type: none"> • Role of Driver's, policy, mobility aid / baby carriage • Result – Education / All Driver's / Passengers. • Discussed Op. Training Program / 1 day workshop (role playing has been added) • Challenges – when passengers don't appear to require the use of priority seating • Operator Workshop Third week of April 2014 – August 2014 – discussion around perspective of people with a disability during training
6.	Royal Oak Exchange Update
	<p>08/19/14</p> <ul style="list-style-type: none"> • Ministry of Transportation & Infrastructure – approval of accessibility project at Royal Oak Exchange. • Scheduled to be complete by year end • ATAC Committee voted – preference was given to yellow domes as indicators <p>03/25/14</p> <ul style="list-style-type: none"> • Curb cuts are dangerous • Tactile / Signage – raise issue with Commission to work with the Ministry <p>11/12/13</p> <ul style="list-style-type: none"> • Shawn provided an update – no additional funding has been made available this year. Within the funding they will be putting in thermal plastic – pavement marking material. The marking in that area will be improved and hopefully more permanent. Other than that, nothing available for 13-14 fiscal. They will keep campaigning for this project. Michael Pearson is the contact. • Pat and Shawn – letter to Ministry of Transportation regarding accessible issues in the area • Dave to look to see if there should only be one #6 stop at Royal Oak Exchange as this can be confusion for people trying to make connections
7.	Follow up to operators calling out stops
	<p>08/19/14</p> <ul style="list-style-type: none"> • Calling out Stops – Auditing for Compliance – results will be posted quarterly on the BC Transit website • First post should be on the website mid-September • Dave encouraged ATAC members to call Busline to report compliance/ noncompliance for Auditing purposes <p>03/25/2014</p>

	<ul style="list-style-type: none"> • Increasing the number of stops being called out to every stop mid to end of April 2014 • Policy / calling out stops – new DNA operators must comply • Discussed what would occur if operators don't comply • Role playing in driver workshop – objective is for all operators to take part • Susan G. mentioned operators need to inform vision impaired passengers the route # prior to boarding • Process when a bus pulls into the zone for a non-sighted individual
	<p>A) Route 10 update: Discussed the use of midibus – currently in negotiations with Unifor Arrange to have an Arboc bus available in the parking lot at our November meeting to view ramp when deployed</p> <p>03/25/14 Request to remove arm rests in passenger seating</p> <p>11/12/13</p> <ul style="list-style-type: none"> I. Route 10 changed to operate with Arboc buses – reported by a few passengers it feels steep when boarding. I. Dave will look in to this
	<p>B) BC Ferries – feedback regarding pick up – Chris Marks</p> <ul style="list-style-type: none"> I. Route numbers not displayed when the bus is parked in the pickup area, prior to passengers boarding II. Signage / Flag Signs - needs improving III. Target date September 2014
	<p>New Business:</p> <p>HandyDart Bus Tickets & HandyDart Provincial Project (Pat)</p> <ul style="list-style-type: none"> • inquired regarding fares on HandyDart when using senior tickets operator is asking for a fare top up to equal \$2.50 • Colin Whyte confirmed Handydart fare structure • Terri inquired about lack of Handydart service in Sooke / East Sooke, Colin provided answer, length of trip and resources <p>Provincial HandyDart Project (Update)</p> <ul style="list-style-type: none"> • Shawn Ridout will give update at the next ATAC Meeting <p>Lost & Found Guide Lines (HandyDart)</p> <ul style="list-style-type: none"> • Discussed incident of a customer leaving cigarettes on board, and when

contacted HandyDart was told they don't keep tobacco products.

BC Ferries – Priority Boarding Policy

- Discussed seniors waiting in line to board, suggestions, and possibility of a process in place.

Policy Visually Impaired Boarding

- Need to reduce congestion Downtown
- Operator role when pulling in to a stop that service multiple routes, and or more than one bus in the zone.

Phil Hoen (Guest)

- Partner is a HandyDart user and requires to get to and from mid-week events, and is finds it challenging to return after 10PM.
- Phil would like to see extended week day service to match closer to hours of public transit in Victoria.
- Colin from Handydart quoted late night service Friday & Saturday
- Phil has been invited to attend the next scheduled ATAC Meeting and send agenda items.

Meeting adjourned at 4:00 pm

Next meeting: November 18, 2014 at 2:00PM