

## TOWN OF VIEW ROYAL

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September 6, 2018

Victoria Regional Transit Commission 520 Gorge Road East Victoria, BC V8W 5T9

Attention: Susan Brice, Chair

Dear Chair Brice:

Re: Public Transit in the West Shore

At the Council meeting held September 4, 2018, Council was in receipt of a letter from Mr. Mutti, Vice President, Operations – West, Great Canadian Gaming Corporation regarding public transit in the West Shore.

Council discussed Mr. Mutti's correspondence and requested that this letter be forwarded to Commission to consider transit solutions and report these solutions back to the Town of View Royal.

If you have any further questions or concerns, please do not hesitate to contact this office.

Yours truly,
TOWN OF VIEW ROYAL

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Elena Bolster

**Deputy Corporate Officer** 

Enclosure





## GREAT CANADIAN GAMING CORPORATION

July 20, 2018

VIA EMAIL: mayorandcouncil@viewroyal.ca

Mayor and Council Town of View Royal 45 View Royal Avenue Victoria, BC V9B 1A6

## Dear Mayor and Council:

As you are aware, we were thrilled to relaunch our View Royal Casino property as *Elements Casino Victoria* on May 5<sup>th</sup> and we are very appreciative of your continued support. Although we are still very active building market awareness (as well as tying up loose ends associated with the project itself), we are encouraged by early results.

However, with our expanded operating hours (open 24 hours Friday/Saturday, and 9am to 4am the rest of the week) and the additional services we now offer, we are experiencing significant difficulty with recruitment efforts for new team members because of the limited hours for public transit offered on the West Shore, and we feel this could be a similar concern for some guests. And with other transit options limited (including the indefinite legalization of ride sharing), we believe this concern could grow in significance for our business longer term.

We recognize that public transit is managed and administered by the Victoria Regional Transit Commission, and that scheduling decisions in large part are governed by market demand. We have not forwarded or discussed our concerns with the Commission, nor do we know if the expansion of our business would be material enough to warrant a review of their services to the West Shore. We are pleased to know that the Commission was approved for additional funding from a CRD gas tax increase earlier this year, and we hope that has positive ramifications for service on the West Shore.

We are raising this issue with you to determine if this is a concern held by others in the Town or on the West Shore, and whether you feel this issue is worth pursuing further, either through the Commission or other relevant stakeholders.

We appreciate your consideration.

Regards,

## **GREAT CANADIAN GAMING CORPORATION**

Raj Mutti Vice President, Operations – West