

# Salt Spring Island Transit

## RIDER'S GUIDE

Effective October 1, 2023



## Get Your Bus Pass

*It's economical, convenient & green*



- Save money on bus travel, gas and parking.
- Convenient, reliable and secure.
- A green initiative that reduces traffic congestion and air pollution.

### Monthly Passes

Available to students (to Grade 12) and seniors at a discounted rate.



## Fares

subject to change

### Cash

Adult/Student/Senior	\$ 2.25
Child, 12 and under	free

Please have exact cash fare ready.

Drivers do not carry change.

### Tickets (10)

Adult/Student/Senior	20.00
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### DayPASS

Adult/Student/Senior	4.50
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### Monthly Pass

Adult	50.00
Student/Senior*	40.00

\* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.

### Ticket and Pass Outlets

- Capital Regional District  
SSI Administration, 108-121 McPhillips Ave
- Country Grocer, 374 Lower Ganges Rd
- Pharmasave, 104 Lower Ganges Rd
- Salt Spring Mercantile, 2915 Fulford-Ganges Rd
- Thrifty Foods, 114 Purvis Ln

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 250-537-6758

[bctransit.com](http://bctransit.com)

This guide is printed on environmentally responsible paper.

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## Welcome Aboard

Your local transit system runs seven days a week. Buses serve the Ganges area with service to Fulford Harbour, Vesuvius, Long Harbour, Fernwood and Walker's Hook.

Salt Spring Island Transit provides fixed-route service only, providing scheduled service to major destinations and residential areas.

### About Your Transit System

Funding for your local transit system is cost-shared between the Capital Regional District (CRD) and BC Transit.

Decisions on fares, routes and service levels are made by the Regional District Board based on public feedback and information provided by BC Transit and the CRD's SSI Transportation Commission. Buses are operated by Salt Spring Transit.

Operating costs are covered by a combination of farebox revenue, local taxation, and provincial funding.

## Contact

Customer Information	250-537-6758
Lost and Found	250-537-6758
Email	<a href="mailto:info@saltspringtransit.ca">info@saltspringtransit.ca</a>
Web	<a href="http://bctransit.com">bctransit.com</a>

If you have comments about service in general or suggestions for improvements, contact:

Salt Spring Island Transportation Commission	
Phone	250-537-4448
Email	<a href="mailto:saltspring@crd.bc.ca">saltspring@crd.bc.ca</a>

## Holiday Service

There is no bus service on Christmas Day and New Year's Day. All other holidays have transit service on a Sunday schedule.

Subject to change. Check online at [bctransit.com](http://bctransit.com) for special event service.

## Pass Programs

### Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

### Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

### Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit [www.gov.bc.ca/buspassprogram](http://www.gov.bc.ca/buspassprogram) or call 1-866-866-0800.

## Safety

### The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

### Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

## How to Ride

### Bike Racks

Most bikes can be accommodated on BC Transit buses. If you are considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the driver's vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), their wheels fit properly in the bike rack, and the battery (lithium only)

is removed from the bike and brought on board the bus with the customer.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night. Visit *Rider Info* at [bctransit.com](http://bctransit.com) for an instructional video.

### Flagging the Bus

Some rural areas do not have physical bus stops. In these areas, customers "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway. The same guidelines apply getting off the bus. Ask the driver to find a safe place to stop, close to where you want to get off.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

### Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell) must be small enough to fit on the owner's lap. Customers must hold on to their cages at all times. If there is room, the customers may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other customers.

### Guide Dogs and Service Dogs

Guide and service dogs that are certified by the government of British Columbia are allowed on public transit at all times. This does not include emotional support or therapy dogs. If you're using a guide or service dog while travelling on one of BC Transit's services, the animal must wear its harness or leash. You may be asked to produce your BC Guide Dog and Service Dog Certificate. For more information, visit [bctransit.com](http://bctransit.com).



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