

Terrace
Regional Transit

RIDER’S GUIDE

Effective June 27, 2022

City of Terrace
Regional District of Kitimat-Stikine

Welcome Aboard!

Your local transit system runs six days a week. Buses serve the City of Terrace and the Regional District of Kitimat-Stikine.

Fixed-route service – scheduled service to major destinations and residential areas within Terrace. Low-floor buses make it easy for everyone.

Regional service – service provided by Skeena Regional Transit.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service.

About Your Transit System

Funding for your local transit system is cost shared between the City of Terrace, the Regional District of Kitimat-Stikine and BC Transit.

Decisions on fares, routes and service levels are made by the Terrace City Council based on public feedback and information provided by BC Transit. Buses are operated by Pacific Western Transportation.

Operating costs are met by a combination of farebox revenues and joint local, regional district and provincial funding.

Contact Terrace Transit

Customer Information250-635-2666

Lost and FoundMonday to Friday:
7:30 a.m. to 4:30 p.m.
Saturday:
9:00 a.m. to 3:00 p.m.

Address:5130 Park Avenue
Terrace, BC V8G 5S7

handyDART250-635-2666

Webbctransit.com

If you have comments about service in general or suggestions for improvements, contact:

Terrace Transit

City of Terrace, Finance Department
at www.terrace.ca
or phone 250-638-4700.

Skeena Regional Transit

Regional District of Kitimat-Stikine
300-4545 Lazelle Avenue
Terrace, BC V8G 4E1
Ph: 250-615-6100

Holiday Service

Service is not available on Sundays and the following holidays:

• New Year’s Day

• Family Day

• Good Friday

• Easter Monday

• Victoria Day

• Canada Day

• B.C. Day

• Labour Day

• Thanksgiving Day

• Remembrance Day

• Christmas Day

• Boxing Day

Subject to change. Check online at bctransit.com for special event service such as special Riverboat Days service on the Saturday of the B.C. Day long weekend.

handyDART250-635-2666

handyDART is a door-to-door shared-ride service for people in Terrace or Thornhill unable to take conventional transit. All vehicles are accessible. Customers must first register. Registration is free.

Service Hours

Monday to Friday:
8:40 a.m. to 4:10 p.m.
Saturday:
9:00 a.m. to 12:00 p.m. and
1:00 p.m. to 4:10 p.m.

There are two types of service:

• subscription trips once a week or more, for regular appointments

• one-time trips for other purposes such as shopping, social visits or recreational activities.

Booking a Trip

Phone 24 hours ahead. Same day requests may be accommodated. Phone during office hours or leave a machine message.

handyDART Fares

Passengers and companions\$2.00

Attendants (needed to help you travel)Free

Tickets (book of 20)\$36.00

Available at City Hall and PWTransit office.

Inter-Regional Transit

Hazeltons Regional Transit

Service between Terrace and Hazeltons. Additional service between Terrace and Gitaus and Terrace and New Remo.

Provided by Hazeltons Regional Transit
Visit bctransit.com/Hazeltons
Transit Info 1-855-935-2666

NH Connections

NH Connections, a Northern Health program, contributes to the funding of the Skeena Regional Transit System. The program provides low-cost bus transportation to northerners needing to travel for healthcare services.

NH Connections offers service between Northern B.C. communities and to Vancouver and Prince George. For more information, call 1-888-647-4997.

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Transfers

Transfers from Regional Service to Kitimat or Terrace Transit are free. Transfers are good for one-way travel, valid for the first connecting bus at transfer points only.

When transferring from Kitimat or Terrace Transit Systems to the Regional Service, proof of payment from originating system acts as a credit toward fare.

Be sure to request your transfer at the time you pay your fare. If you have to take more than two buses to complete your trip, you can use the same transfer.

Terrace Fares

subject to change

Cash

Adult\$2.00

Student/Senior*1.75

Child, 12 and underfree

Tickets (10)

Adult18.00

Student/Senior*15.75

Monthly Pass

Adult44.00

Student/Senior*33.00

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance.

Semester Pass (4 months)

Available to full-time students105.00

Ticket and Pass Outlets

• Terrace City Hall*

• PWTransit office*

• Aquatic Centre

• Terrace Husky

• Coast Mountain College*
(student monthly and semester passes only)

Subject to change. For an updated list of vendor locations, visit bctransit.com

* The current Monthly Pass is available for half price after the 15th of that month.

BE PART OF THE SOLUTION...

REUSE YOUR RIDER’S GUIDE.

Transit Info 250-635-2666

bctransit.com

This guide is printed on environmentally responsible paper.

3733 – 5K

11 Kitimat-Terrace Connector

Monday to Friday							
KC	KH	CC	JP	AP	W	H	SM
Kitimat City Centre	Kitimat General Hospital	Oolichan Ave. Rd. and Hwy. 37	Woeste and Old Lakeelse Lake	Airport: Terminal Rd. and Max Neubacher Way	Feeney and Cranmer (Superstore and Wal-Mart)	Mills Memorial Hospital	Skeena Mall
6:36 11:12 3:25	6:38 11:14 3:27	6:48 11:24 3:37	7:28 12:04 —	— — 4:15	7:43 12:19 4:23	7:46 12:22 4:26	7:50 12:26 4:30
Saturday							
7:58 11:35 3:25	8:00 11:37 3:27	8:10 11:47 3:37	8:50 12:27 4:17	— — —	9:05 12:42 4:32	9:07 12:44 4:34	9:11 12:48 4:38

11 Terrace-Kitimat Connector

Monday to Friday							
SM	H	W	JP	AP	CC	KH	KC
Skeena Mall	Mills Memorial Hospital	Feeney and Cranmer (Superstore and Wal-Mart)	Woeste and Old Lakeelse Lake Rd.	Airport: Terminal Rd. and Max Neubacher Way	Oolichan Ave. Rd. and Hwy. 37	Kitimat General Hospital	Kitimat City Centre
8:58 1:00 5:15	9:02 1:04 5:19	9:05 1:07 5:22	9:13 1:22 5:37	9:13 — —	9:51 2:01 6:16	10:00 2:10 6:25	10:02 2:12 6:27
Saturday							
9:20 1:00 6:05	9:24 1:04 6:09	9:27 1:07 6:12	— 1:22 6:27	— — —	9:35 2:01 7:06	10:22 2:10 7:15	10:25 2:13 7:18

12 Kitamaat Village

Monday to Friday		
KC	KV	KC
Kitimat City Centre	Kitamaat Village: Jassee St. and Kitamaat Village Rd	Kitimat City Centre
— 10:10 2:22 6:33	6:06 10:35 2:47 6:58	6:31 11:05 3:17 7:23
Saturday		
KV	KC	KV
Kitamaat Village: Jassee St. and Kitamaat Village Rd	Kitimat City Centre	Kitamaat Village: Jassee St. and Kitamaat Village Rd
7:25 — 10:55 — 2:45 — 7:45	7:50 10:25 11:25 2:15 3:15 7:20 8:10	— 10:50 — 2:40 — 7:45 —

Skeena Regional Transit is jointly planned and funded by Northern Health, the Regional District of Kitimat-Stikine, the District of Kitimat, the City of Terrace and the Haisla, Kitselas and Kitsumkalum First Nations in partnership with BC Transit. Service is operated by Pacific Western Transportation.

Contact Skeena Regional Transit

Terrace 250-635-2666

Outside Terrace 1-877-632-4449

13 Kitsumkalum

Monday to Friday

SM	B	C	F	KK	NR	NR	KK	F	C	B	SM
Skeena Mall	Park Medical Centre	Welsh and Munroe (Skeena Middle)	Coast Mountain College	Kitsumkalum: West Kaum Rd. and Hwy. 16	New Remo: Gagnon and Hwy. 16	New Remo: Gagnon and Hwy. 16	Kitsumkalum: West Kaum Rd. and Hwy. 16	Coast Mountain College	Welsh and Munroe (Skeena Middle)	Park Medical Centre	Skeena Mall
8:05	8:08	—	—	8:18	8:18	8:22	8:27	8:39	8:44	8:49	8:53
1:25	1:28	1:32	1:37	1:44	1:55	1:59	—	—	—	—	2:12
4:35	4:38	4:42	4:47	4:54	5:05	5:09	—	—	—	—	5:22
Saturday											
4:00	4:03	4:07	4:12	4:19	4:27	4:34	—	—	—	—	4:47

14 Queensway

To Gitaus

To Terrace

Monday to Friday

SM	H	W	Q	CR	GS	GT	GS	CR	Q	W	H	SM
Skeena Mall	Mills Memorial Hospital	Feeney and Cranmer (Superstore and Walmart)	Lowrie and Maple	Copper River Rd. and Beaver Cres.	Gosses Subdivision	Gitaus Firehall	Gosses Subdivision	Copper River Rd. and Beaver Cres.	Lowrie and Maple	Feeney and Cranmer (Superstore and Walmart)	Mills Memorial Hospital	Skeena Mall
6:15	—	6:20	—	—	—	6:40	6:45	6:50	7:07	7:16	7:19	7:23
12:35	12:40	12:43	—	12:56	1:01	1:06	—	—	—	1:29	1:32	1:36
4:45	4:50	4:53	5:02	5:15	5:20	5:25	—	—	—	5:48	5:51	5:55
Saturday												
12:10	—	12:15	12:24	—	—	—	—	—	—	12:33	—	12:39
4:45	4:50	4:53	5:02	5:15	5:20	5:25	—	—	—	5:48	5:51	5:55

Additional Service

There is additional service between Terrace and Gitaus and Terrace and New Remo, on the 164 Hazeltons/Terrace. Check Hazeltons Transit.

Skeena Fares

subject to change

Kitimat to Kitamaat Village and Cable Car

	Cash	Tickets (10)	Monthly
Adult	\$ 2.00	\$ 18.00	\$ 44.00
Student/Senior*	1.75	15.75	33.00
Child, 12 and under	free	free	free

Terrace to Kitsumkalum, New Remo, Gossen Creek, Jack Pine Flats, Copper River Estates and Gitaus

	Cash	Tickets (10)	Monthly
Adult	\$ 2.00	\$ 18.00	\$ 44.00
Student/Senior*	1.75	15.75	33.00
Child, 12 and under	free	free	free

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance.

Skeena Ticket and Pass Outlets

• District of Kitimat Office

• Regional District of Kitimat-Stikine Office

• Tamitik Arena

• Terrace City Hall

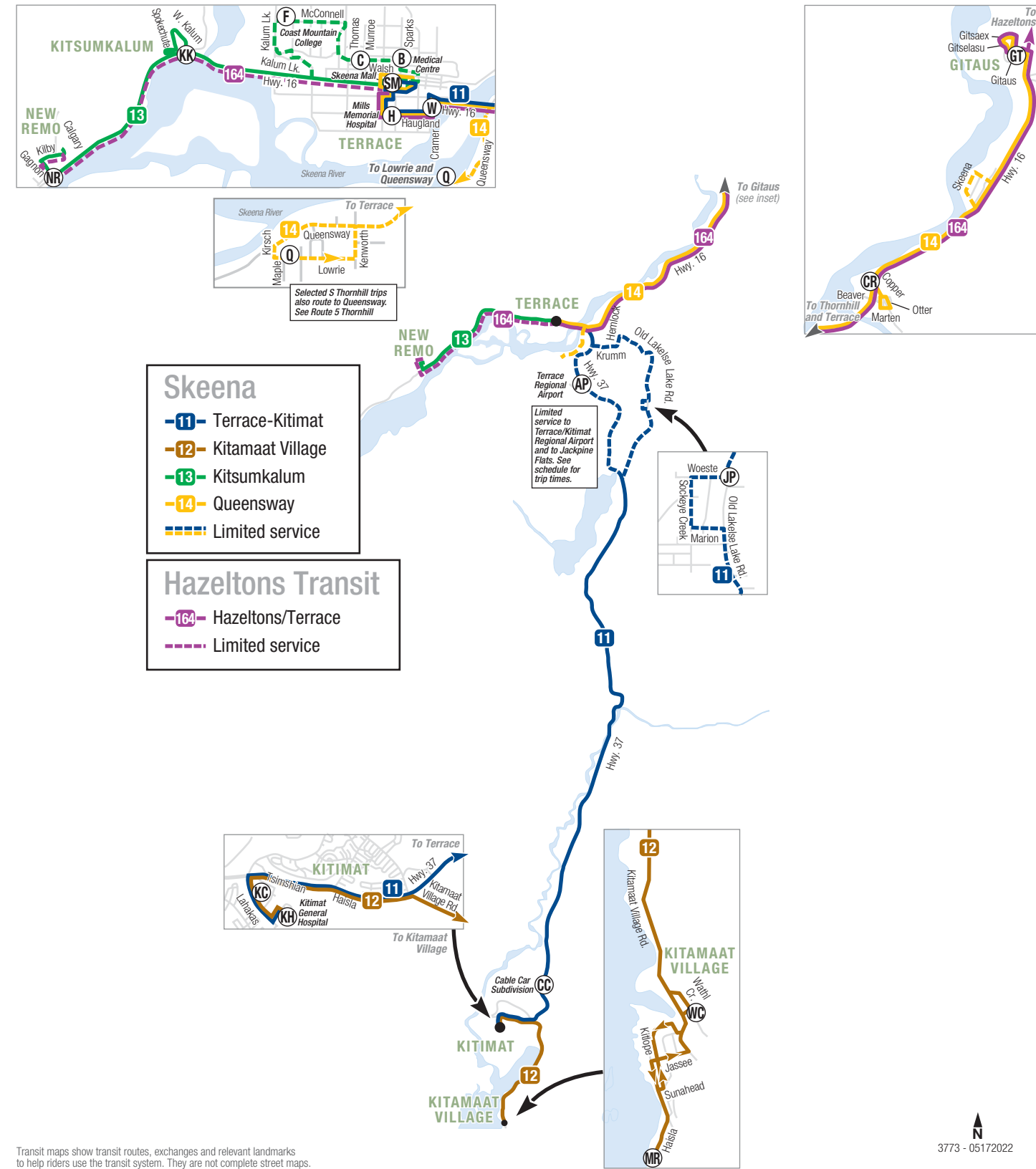
• Coast Mountain College
(student monthly passes only)

164 Hazeltons/Terrace

Hazeltons Transit Route 164 provides service between Terrace and Kispiox Tuesday, Thursday and Saturday. One-way fare is \$5.

The routes are part of the Province of B.C.’s Highway 16 Transportation Action Plan.

For more information, visit bctransit.com/Hazeltons or bctransit.com/highway16 or call 1-888-935-2666



41 Halliwell						To College
Monday to Friday						
	SM	I	K	E	F	
	Skeena Mall	Terraceview and Munroe	Thomas at Halliwell (Uplands Elem.)	Mountain Vista and Floyd	Coast Mountain College	
B	7:25	7:29	7:32	7:37	7:40	
	8:40	8:44	8:47	8:52	8:55	
	9:40	9:44	9:47	9:52	9:55	
	10:40	10:44	10:47	10:52	10:55	
	11:50	11:54	11:57	12:02	12:05	
	12:50	12:54	12:57	1:02	1:05	
	2:00	2:04	2:07	2:12	2:15	
B	4:10	4:14	4:17	4:22	4:25	
B	5:10	5:14	5:17	5:22	5:25	
Saturday						
	10:30	10:34	10:37	10:42	10:45	
	11:30	11:34	11:37	11:42	11:45	
	12:40	12:44	12:47	12:52	12:55	
	1:40	1:44	1:47	1:52	1:55	
	2:50	2:54	2:57	3:02	3:05	
	3:50	3:54	3:57	4:02	4:05	
	5:20	5:24	5:27	5:32	5:35	
B Community Bus. Bike racks may not be available. Please call ahead to confirm.						

Pass Programs

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1-866-866-0800.

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights.

Visit *Rider Info* at bctransit.com for an instructional video.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

41 Halliwell						To Skeena Mall
Monday to Friday						
	F	G	I	B	SM	
	Coast Mountain College	Twedle and Munroe	Terraceview and Munroe	Park Medical Centre	Skeena Mall	
B	7:40	7:44	7:47	7:51	7:55	
	8:55	8:59	9:02	9:06	9:10	
	9:55	9:59	10:02	10:06	10:10	
	10:55	10:59	11:02	11:06	11:10	
	12:05	12:09	12:12	12:16	12:20	
	1:05	1:09	1:12	1:16	1:20	
	2:15	2:19	2:22	2:26	2:30	
B	4:25	4:29	4:32	4:36	4:40	
B	5:25	5:29	5:32	5:36	5:40	
B	6:31	6:35	6:38	6:42	6:46	
	9:08	9:12	9:15	9:19	9:23	
Saturday						
	10:45	10:49	10:52	10:56	11:00	
	11:45	11:49	11:52	11:56	12:00	
	12:55	12:59	1:02	1:06	1:10	
	1:55	1:59	2:02	2:06	2:10	
	3:05	3:09	3:12	3:16	3:20	
	4:10	4:14	4:17	4:21	4:25	
	5:35	5:39	5:42	5:46	5:50	
B Community Bus. Bike racks may not be available. Please call ahead to confirm.						



RIDE WITH BCTransit.com

42 City Shuttle												
Monday to Friday												
	SM	L	WP	B	TA	M	C	CT	SM			
	Skeena Mall	Park and Apsley	Walsh and Pedirini	Park Medical Centre	Tuck Avenue Residence	Caledonia Secondary	Walsh and Munroe	Canadian Tire	Skeena Mall			
B	8:00	8:03	—	8:06	8:09	8:11	8:12	—	8:17			
	8:21	8:24	8:27	8:30	8:32	8:34	8:35	—	8:40			
B	8:24	8:27	—	8:30	8:32	8:34	8:35	—	8:40			
	9:59	10:02	—	10:05	10:08	10:10	10:11	10:14	10:20			
	11:10	11:13	—	11:16	11:18	11:20	11:21	—	11:26			
	11:44	11:47	—	11:50	11:53	11:55	11:56	11:59	12:05			
	1:05	1:08	—	1:11	1:13	1:15	1:16	—	1:21			
	3:15	3:18	—	3:21	3:23	3:25	3:26	—	3:31			
	4:55	4:58	—	5:01	5:03	5:05	5:06	—	5:11			
	5:55	5:58	—	6:01	6:03	6:05	6:06	—	6:11			
	9:23	9:26	—	9:29	9:31	9:33	9:34	—	9:39			
Saturday												
	10:10	10:13	—	10:16	10:18	10:20	10:21	10:24	10:30			
	10:40	10:43	—	10:46	10:48	10:50	10:51	—	10:56			
	11:45	11:48	—	11:51	11:53	11:55	11:56	11:59	12:05			
	12:45	12:48	—	12:51	12:53	12:55	12:56	—	1:01			
	1:55	1:58	—	2:01	2:03	2:05	2:06	2:09	2:15			
	2:25	2:28	—	2:31	2:33	2:35	2:36	—	2:41			
	3:30	3:33	—	3:36	3:38	3:40	3:41	3:44	3:50			
	5:00	5:03	—	5:06	5:08	5:10	5:11	5:14	5:20			
B Community Bus. Bike racks may not be available. Please call ahead to confirm.												

Service Notes

Coast Mountain College has service from **41 Halliwell** and **46 College Express**.

Queensway has service from Terrace Transit; route **45 Thornhill**, and Skeena Regional Transit; route **14 Queensway**.

43 Southside												
Monday to Friday												
	SM	W	P	O	V	UN	H	W	SM			
	Skeena Mall	Feeney and Cramer (Superstore and Walmart)	Pear and Graham	Braun and McDeek	Haughland and Skeena	UNBC	Mills Memorial Hospital	Feeney and Cramer (Superstore and Walmart)	Skeena Mall			
	7:27	7:32	7:34	7:39	—	7:43	7:45	7:48	7:54			
	7:55	8:00	8:02	8:07	—	8:13	8:15	8:18	8:24			
	9:10	9:15	9:17	9:22	—	9:26	9:28	9:31	9:37			
	10:10	10:15	10:17	10:22	—	10:26	10:28	10:31	10:37			
	11:20	11:25	11:27	11:32	—	11:36	11:38	11:41	11:47			
	12:20	12:25	12:27	12:32	—	12:36	12:38	12:41	12:47			
	1:30	1:35	1:37	1:42	—	1:46	1:48	1:51	1:57			
	2:30	2:35	2:37	2:42	—	2:46	2:48	2:51	2:57			
	3:31	3:36	3:38	3:43	3:45	3:49	3:51	3:54	4:00			
	4:10	4:15	4:17	4:22	—	4:26	4:28	4:31	4:37			
B	4:40	4:45	4:47	4:52	—	4:56	4:58	5:01	5:07			
B	5:45	5:50	5:52	5:57	—	6:01	6:03	6:06	6:12			
	6:25	6:30	6:32	6:37	—	6:41	6:43	6:46	6:52			
	7:09	7:14	7:16	7:21	—	7:25	7:27	7:30	7:36			
	9:45	9:50	9:52	9:57	—	10:01	10:03	10:06	10:12			
Saturday												
	10:00	10:05	10:07	10:12	—	10:16	10:18	10:21	10:27			
	11:00	11:05	11:07	11:12	—	11:16	11:18	11:21	11:27			
	12:10	12:15	12:17	12:22	—	12:26	12:28	12:31	12:37			
	1:10	1:15	1:17	1:22	—	1:26	1:28	1:31	1:37			
	2:20	2:25	2:27	2:32	—	2:36	2:38	2:41	2:47			
	3:20	3:25	3:27	3:32	—	3:36	3:38	3:41	3:47			
	4:30	4:35	4:37	4:42	—	4:46	4:48	4:51	4:57			
	5:50	5:55	5:57	6:02	—	6:06	6:08	6:11	6:17			
B Community Bus. Bike racks may not be available. Please call ahead to confirm.												

44 Northside												
Monday to Friday												
	SM	L	WP	B	M	C	G		B	SM		
	Skeena Mall	Park and Apsley	Walsh and Pedirini	Park Medical Centre	Caledonia Secondary	Walsh and Munroe	Twedle and Munroe	Skeena Mall	Park Medical Centre	Skeena Mall		
	3:35	3:38	3:41	3:44	3:48	3:49	3:53	3:56	4:00	4:04		

45 Thornhill											
To Copper Mountain						To Skeena Mall					
Monday to Friday											
	SM	W	R	S	T	U	Q	R	S	W	SM
	Skeena Mall	Feeney and Cramer (Superstore and Walmart)	Hemlock and Aspen	Paquette and Clark	Kirkaldy (Walker and Edlund)	River Rd. and Clark	Lowrie and Maple	Hemlock and Aspen	Paquette and Clark	Feeney and Cramer (Superstore and Walmart)	Skeena Mall
	7:03	7:08	—	—	7:19	7:24	—	7:32	7:38	7:44	7:50
	8:20	8:25	—	—	8:36	8:41	—	8:49	8:55	9:01	9:07
	10:20	10:25	10:34	10:40	10:48	10:53	11:01	—	—	11:10	11:16
	12:05	12:10	12:19	12:25	12:33	12:38	—	—	—	12:43	12:49
	2:15	2:20	2:29	2:35	2:43	2:48	2:56	—	—	3:05	3:11
	4:10	4:15	4:24	4:30	4:38	4:43	—	—	—	4:48	4:54
	5:25	5:30	5:39	5:45	5:53	5:58	6:06	—	—	6:15	6:21
	6:20	6:25	6:34	6:40	6:48	6:53	—	—	—	6:58	7:04
	10:15	10:20	10:29	10:35	10:43	10:48	10:56	—	—	11:05	11:11
T	Trips route through Copper Mountain and Lower Thornhill.										