

Powell River Regional Transit

RIDER'S GUIDE

Effective October 10, 2023
Updated January 2024



City of Powell River
qathet Regional District



Welcome Aboard

Fixed-route service – provides scheduled service to major destinations and residential areas in Powell River. Low-floor buses make it easy for everyone to get on and off the bus.

Rural Transit – provides fully accessible bus service for people living outside the fixed-route transit service area, including Stillwater, Texada Island, Saltery Bay and Lund. By Request Service is available for pick-up and drop-off. Phone ahead for pick-up. Priority is given to the first-to-call and people with mobility challenges.

handyDART – is door-to-door, shared service for people who are unable to take the fixed-route service within the municipal boundaries of Powell River.

About Your Transit System

Funding for your transit system is cost shared between the City of Powell River, the qathet Regional District and BC Transit.

Decisions on fares, routes and service levels are made by City Council and the Regional District Board based on public feedback and information provided by BC Transit. Fixed route service is operated by the City of Powell River.

Operating costs are met by a combination of farebox revenues and joint local government and provincial funding.

Contact

Customer Information 604-485-4287
Umo Customer Service 877-380-8181 (toll-free)
7 am - 7 pm, Mon-Fri
8 am - 4 pm, Sat-Sun
Lost and Found 604-485-4287
handyDART 604-483-2008

Office Hours and Office Address

8:30 a.m. – 4:30 p.m.
Monday to Friday
6910 Duncan Street
Powell River, BC V8A 1W2

If you have suggestions or comments, contact:
City of Powell River, 6910 Duncan Street
Powell River, BC V8A 1V4

Holiday Service

Fixed-route service:

Service is not available on the following holidays. All other holidays have Sunday service.

- Christmas Day
- New Years Day
- Good Friday

Rural Transit service:

Sunday service is available on the following holidays. All other holidays have no service.

- Canada Day
- BC Day

Subject to change. Check online at bctransit.com for special event service.

Fares and Passes Outlets

Umo Umo fares and passes available for purchase.

- Brooks School
- Mitchell Brothers
- Powell River City Hall **Umo**
- Powell River Recreation Complex
- Save On Foods
- Townsite Grocery
- Top of the Hill
- Vancouver Island University

Subject to change. For an updated list of vendor locations, visit bctransit.com

Transfers

A single fare (\$2.25) includes one transfer within 90 minutes. To transfer to a second bus within your 90-minute transfer window, simply scan or tap your original Umo payment method and continue to travel without incurring an additional charge.

Fares

subject to change

Fare products are being updated to support electronic payment options including the Umo Mobility app and reloadable Umo card. Umo is currently not available for handyDART.

Fares

Children 12 and under	Free
Single Fare*	\$ 2.25
DayPASS**	4.50
10 Rides	20.25

Passes

Adult 30-Day Pass	45.00
Concession 30-Day Pass***	32.00
Semester Pass****	115.00

Texada Ferry Tolls

Riders traveling from Westview to Blubber Bay on Route 13 must pay a ferry toll with cash in addition to a BC Transit fare.

- * Includes one Transfer within 90 minutes.
- ** DayPASS can be pre-purchased on Umo for unlimited travel in a single day (excludes ferry toll).
- *** Valid for persons 65+ and youth aged 13-18.
- **** Available to school and college students only at Powell River City Hall.

handyDART

Passenger / Companion	2.25
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Choose Your Payment Method and Go with Umo

Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo

Transit Info 604-485-4287
bctransit.com

Go with Umo

It's your choice how to use – Umo app or card. Buy passes or load cash through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Pass Programs

DayPASS

A DayPASS is valid for one day of unlimited travel within the regional transit system and can be pre-purchased on the Umo app or Umo card passenger portal (ca.umopass.com). A pre-purchased Umo DayPASS is recommended for anyone riding more than two trips per day and for those traveling from/to Texada Island to avoid paying additional fares outside of the 90-minute transfer time. Ferry tolls are not included in your single fare or DayPASS and must be paid separately with cash.

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

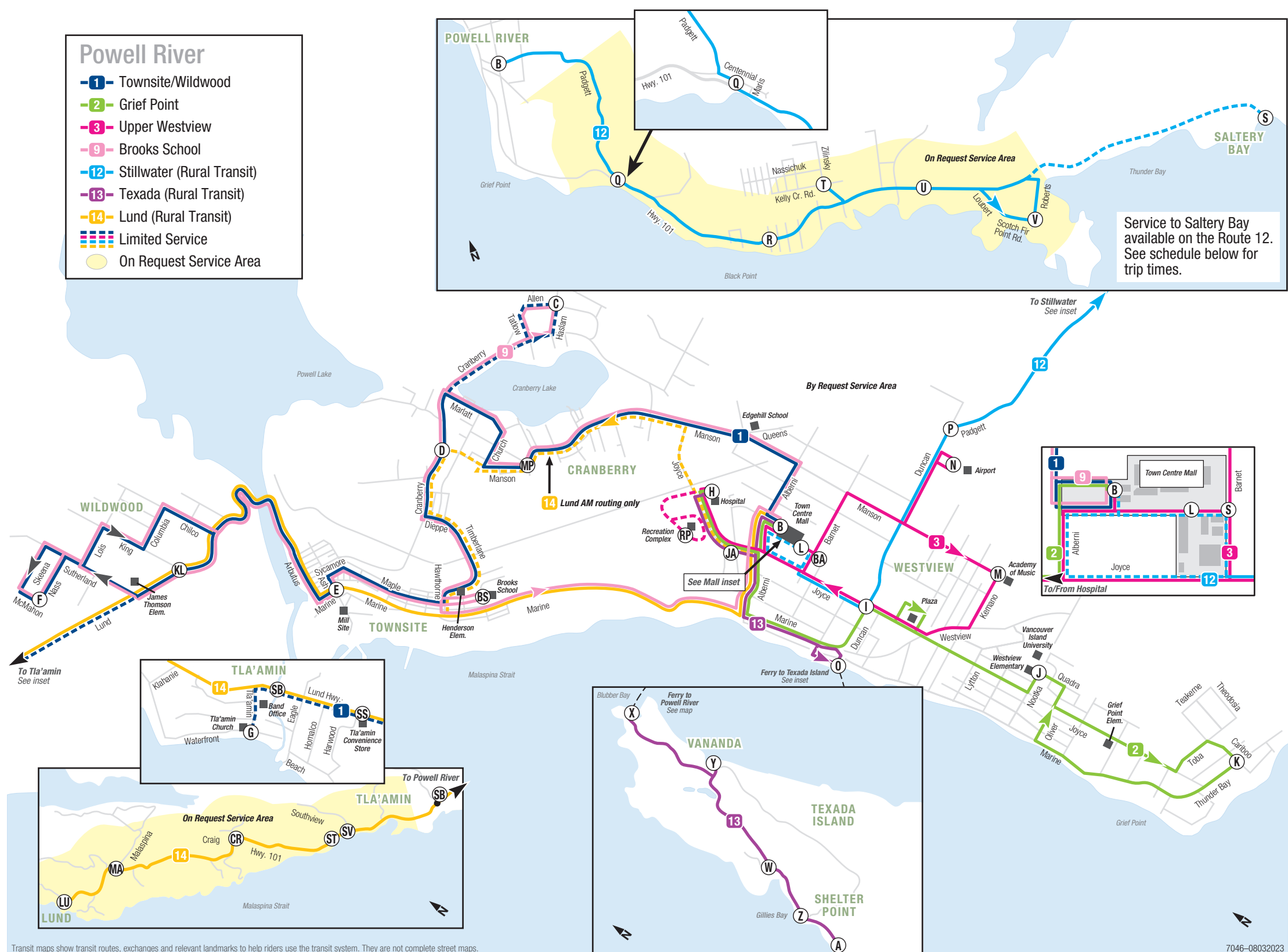
Semester Pass

Students and college students can travel on a four-month Semester Pass. Show valid school I.D. at the time of boarding. Available for purchase at City Hall.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.



Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.

