Powell River Regional Transit



Welcome Aboard

Fixed-route service – provides scheduled service to major destinations and residential areas in Powell River. Low-floor buses make it easy for everyone to get on and off the bus.

Rural Transit – provides fully accessible bus service for people living outside the fixed-route transit service area, including Stillwater, Texada Island, Saltery Bay and Lund. By Request Service is available for pick-up and drop-off. Phone ahead for pick-up. Priority is given to the first-to-call and people with mobility challenges.

handyDART – is door-to-door, shared service for people who are unable to take the fixed-route service within the municipal boundaries of Powell River.

About Your Transit System

Funding for your transit system is cost shared between the City of Powell River, the qathet Regional District and BC Transit

Decisions on fares, routes and service levels are made by City Council and the Regional District Board based on public feedback and information provided by BC Transit. Fixed route service is operated by the City of Powell River.

Operating costs are met by a combination of farebox revenues and joint local government and provincial funding.

Contact

Customer Information 604·485·4287

Umo Customer Service 877·380·8181 (toll-free)

7 am - 7 pm,Mon-Fri 8 am - 4 pm, Sat-Sun

Lost and Found 604·485·4287 handyDART 604·483·2008

Office Hours and Office Address

8:30 a.m. – 4:30 p.m. Monday to Friday 6910 Duncan Street Powell River, BC V8A 1W2

If you have suggestions or comments, contact: City of Powell River, 6910 Duncan Street Powell River, BC V8A 1V4

Holiday Service

Fixed-route service:

Service is not available on the following holidays. All other holidays have Sunday service.

- Christmas Day
- New Years Day
- Good Friday

Rural Transit service:

Sunday service is available on the following holidays. All other holidays have no service.

- Canada Day
- BC Day

Subject to change. Check online at bctransit.com for special event service.

Fares and Passes Outlets

Umo fares and passes available for purchase.

- Brooks School
- Mitchell Brothers
- Powell River City Hall Umo
- Powell River Recreation Complex
- Save On Foods
- Townsite Grocery
- Top of the Hill
- Vancouver Island University

Subject to change. For an updated list of vendor locations, visit betransit.com

Transfers

A single fare (\$2.25) includes one transfer within 90 minutes. To transfer to a second bus within your 90-minute transfer window, simply scan or tap your original Umo payment method and continue to travel without incurring an additional charge.

Fares

subject to change

Fare products are being updated to support electronic payment options including the Umo Mobility app and reloadable Umo card. Umo is currently not available for handyDART.

Fares

Single Fare*

DayPASS**

10 Rides	20.25
Passes	
Adult 30-Day Pass	45.00
Concession 30-Day Pass***	32.00

Texada Ferry Tolls

Semester Pass***

Children 12 and under

Riders traveling from Westview to Blubber Bay on Route 13 must pay a ferry toll with cash in addition to a BC Transit fare.

- * Includes one Transfer within 90 minutes.
- DayPASS can be pre-purchased on Umo for unlimited travel in a
- single day (excludes ferry toll).
- Valid for persons 65+ and youth aged 13-18.

 **** Available to school and college students only at Powell River City Hall.

handyDART

Passenger / Companion

2.25

Free

4.50

\$ 2.25

115.00



Transit Info 604·485·4287 bctransit.com

8240

Go with Umo

It's your choice how to use – Umo app or card. Buy passes or load cash through the app, online at ca.umopass.com, Umo's customer service line at 877·380·8181, or at a vendor location.

Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Pass Programs

DavPASS

A DayPASS is valid for one day of unlimited travel within the regional transit system and can be prepurchased on the Umo app or Umo card passenger portal (ca.umopass.com). A pre-purchased Umo DayPASS is recommended for anyone riding more than two trips per day and for those traveling from/to Texada Island to avoid paying additional fares outside of the 90-minute transfer time. Ferry tolls are not included in your single fare or DayPASS and must be paid separately with cash.

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

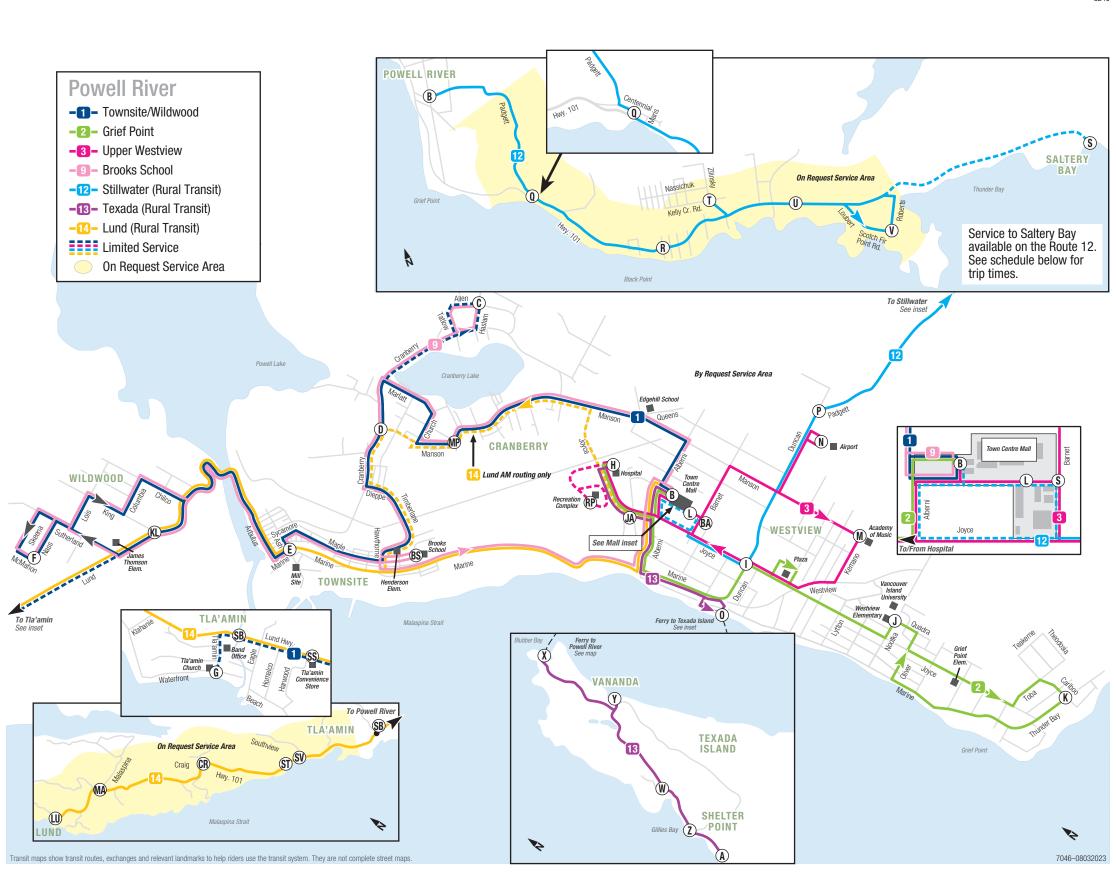
Semester Pass

Students and college students can travel on a fourmonth Semester Pass. Show valid school I.D. at the time of boarding. Available for purchase at City Hall.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1.866.866.0800.



Fixed-Route Transit 604-485-4287 To Cranberry, Townsite, Wildwood 1 Townsite/ Wildwood and Tla'amin Monday to Friday (\mathbf{E}) (\mathbf{G}) (F) (E) (D) (C) (B) 7:50 7:30 7:59 8:07 8:26 8:21 8:40 8:33 9:24 9:17 9:32 9:00 10:02 10:13 10:22 12:00 12:10 12:17 12:24 12:32 12:49 1:00 2:05 3:35 3:55 4:50 1:24 2:42 1:32 2:50 4:07 1:39 2:57 4:14 2:33 3:01 2:22 3:52 3:13 3:59 4:05 4:10 4:24 4:49 — 6:21 5:14 5:55 6:50 6:30 7:14 8:29 6:12 7:22 7:39 8:05 8:50 8:22 8:37 9:29 10:07 10:14 10:22 10:29 10:45 10:52 11:01 11:10 11:18 11:25 Saturday, Sunday and Holidays 8:40 9:29 10:00 10:14 10:22 10:29 10:45 10:55 11:02 11:09 11:17 11:24 11:34 11:55 **12:45 1:55 2:45** 12:05 12:12 12:55 1:02 2:05 2:12 12:19 12:27 12:34 12:44 1:09 1:17 1:24 1:34 2:44 2:19 2:34 2:27 3:09 3:55 4:45 4:19 4:34 4:44 4:55 6:00 7:10 5:09 6:14 7:24 5:02 5:17 5:24 5:34 5:50 7:00 6:07 7:17 6:22 7:32 6:29 7:39 6:39 7:49 7:50 8:14 8:22 8:39 8:00 9:19 9:34 10:00 10:07 10:14 10:22 10:29 10:39 SAT 10:25 10:35 10:42 10:51 11:00 11:08 11:15 Buses route via Marine Avenue to Townsite rather than via Cranberry. Trip operates Friday only. AT Trip operates Saturday evening only.

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older. Children must board and depart at the same stop as the attendant.

Rural Transit 604.483.2008

1	12 Stillwater To Roberts Road and Saltery Bay												
	Monday, Tuesday, Wednesday and Friday only												
	B	P	Q	R	T	U	V	<u>s</u>					
	Town Centre Mall (North)	Padgett and Duncan	Centennial	Black Point	Zilinsky and Kelly Creek	Lang Bay	Roberts and Scotch Fir	Saltery Bay Ferry Terminal					
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Α							erminal vi service sc						

13 Te	xada	To Shelter Point, Texada Island						
Thursday only								
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Powell River Hospital	Town Centre Mall (North)	Powell River Ferry Terminal	Blubber Bay Ferry Terminal	Vananda	Gillies Bay	Shelter Point		
 2:50	6:17 3:00	6:50 3:45	7:25 4:20	7:35 4:30	7:50 4:45	7:55 4:50		

at: www.sunshinecoastconnector.ca or call 1.250.775.0035.

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On Request Service

12 Stillwater* 14 Lund/Powell River

604.483.2008

On request service is pick-up and drop-off service which is an extension of a fixed-route. Any location within the designated area shown on the map qualifies. Examples of locations are: a house, childcare centre or employment site. All customers are eligible to use this service.

On request service is limited to two per trip. Priority is given to the first-to-call and people with mobility challenges.

12 5	Stillw	ater			То	Powel	l River					
	Monday, Tuesday, Wednesday and Friday only											
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Saltery Bay Ferry Terminal	Roberts and Scotch Fir	Lang Bay	Zilinsky and Kelly Creek	Black Point	Centennial	Padgett and Duncan	Town Centre Mall (North)					
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Monday, Tuesday, Wednesday, Friday, Saturday and Sunday											
Service will run from May long weekend to Labour Day weekend											
	LU	MA	CR	ST	SS	KL	B				
	Lund	Hwy. 101 and Malaspina Rd.	Hwy. 101 and Craig	Hwy. 101 and Sturt	Hwy. 101 and Tla'amin Convenience Store	Lund and King	Town Centre Mall (North)				
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Pick-up: Call 24 hours ahead to book. Bookings received less than 24 hours ahead will be attempted to be accommodated but are **subject to availability**.

Drop-off: Ask the driver when you board.

*On request service only available on **12 Stillwater** trips that do not travel to Saltery Bay.

Ferry connections

There is no guaranteed connection between bus and ferry.

BC Ferries cannot delay a departure to wait for a transit bus nor can your transit driver delay a departure if the ferry is delayed. For more information on ferry schedules, please contact BC Ferries.

Guide Dogs and Service Dogs

Guide and service dogs that are certified by the government of British Columbia are allowed on public transit at all times. This does not include emotional support or therapy dogs. If you're using a guide or service dog while travelling on one of BC Transit's services, the animal must wear its harness or leash. You may be asked to produce your BC Guide Dog and Service Dog Certificate. For more information, visit bctransit.com.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

9	9 Brooks School													
	Monday to Friday													
	B	(C)	D	E	F	E	X	D	(C)	B				
	Town Centre Mall (North)	Allan and Haslam	Cranberry and Manson	Marine and Arbutus	Skeena and McMahon	Marine and Arbutus	Brooks Secondary	Cranberry and Manson	Allan and Haslam	Town Centre Mall (North)				
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Riding the Bus

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit Rider Info at bctransit.com for an instructional video.

Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell) must be small enough to fit on the owner's lap. Customers must hold on to their cages at all times. If there is room, the customers may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other customers.

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times.

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

handyDART

handyDART is a door-to-door, shared transit service for people unable to take fixed-route transit within the municipal boundaries of Powell River.

handyDART operates six days a week.

- Monday between 8:00 a.m. and 4:00 p.m.
- Tuesday, Wednesday, Thursday and Friday, 8:00 a.m. to 5:00 p.m.
- Saturday, 9:00 a.m. to 5:00 p.m.

Customers must first register. Registration is free.

handyDART fares for a one-way trip is \$2.25 within Powell River.

Call 604·483·2008 for more information or visit bctransit.com, under Powell River, handyDART.