

Service Summary



SUMMER 2018 CHANGES

Effective Monday, July 2, 2018

This document outlines the July 2018 schedule and route changes for the Cowichan Valley Regional Transit System.

Key Service Changes for July 2, 2018

- **Route 3:** Restructuring of route to provide more direct service between Cowichan Commons and the downtown Duncan area
- **Route 4:** Restructuring of route to offer more direct service between the Marchmont/McKinistry area and Duncan in both directions
- **Route 5:** Restructuring of route to offer more direct travel to Duncan
- **Route 2:** Two new trips from Cowichan Commons to Village Green Mall on weekday afternoons (3:25pm and 6:55pm)
- **Route 6:** New 8:30 am weekday morning trip (departs Village Green Mall)
- **Route 7:** New 7:30 pm weekday evening trip (departs Village Green Mall)

Important fare changes take effect on July 1, 2018. See page 8 for details.

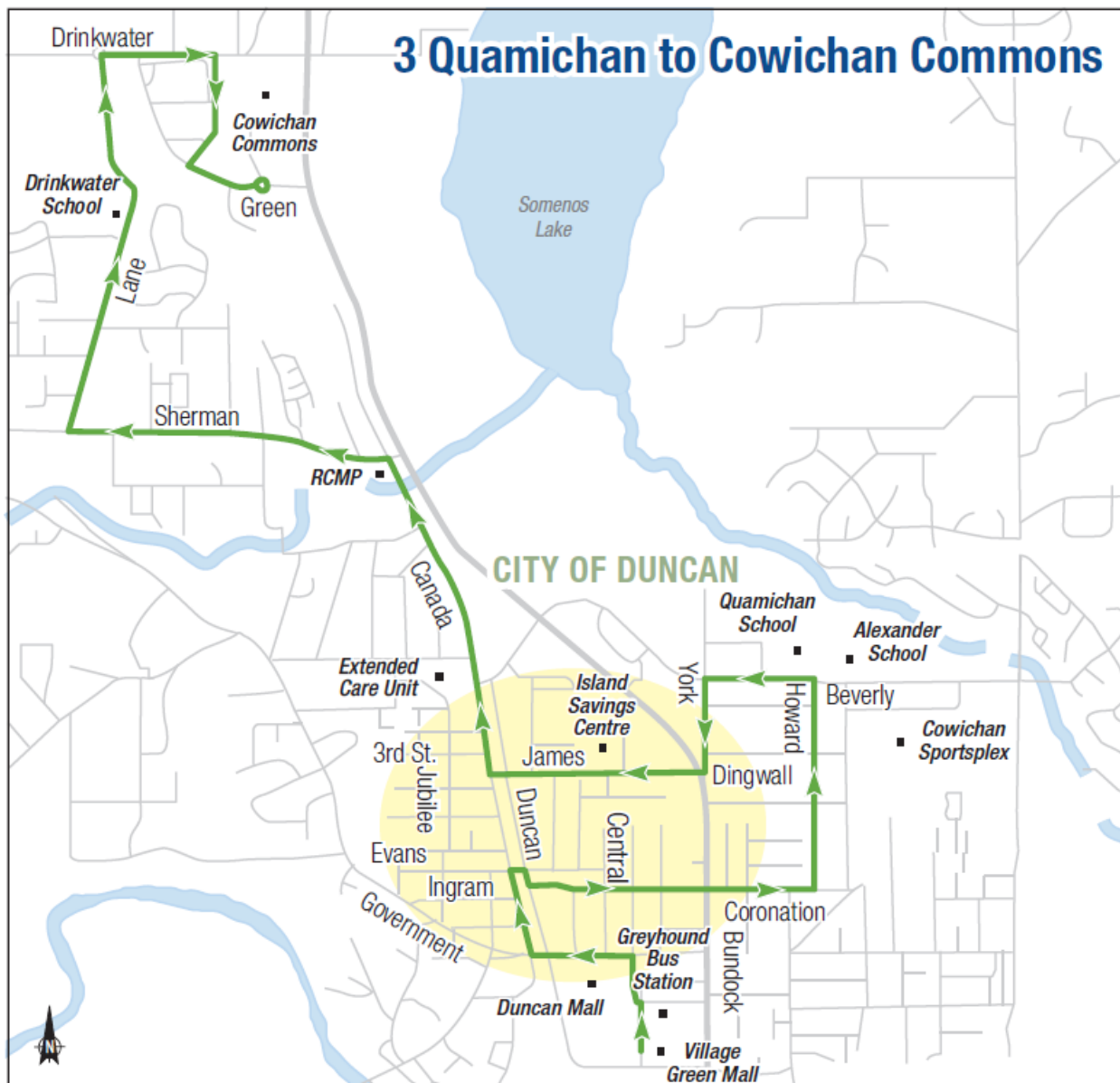
Service Change Details

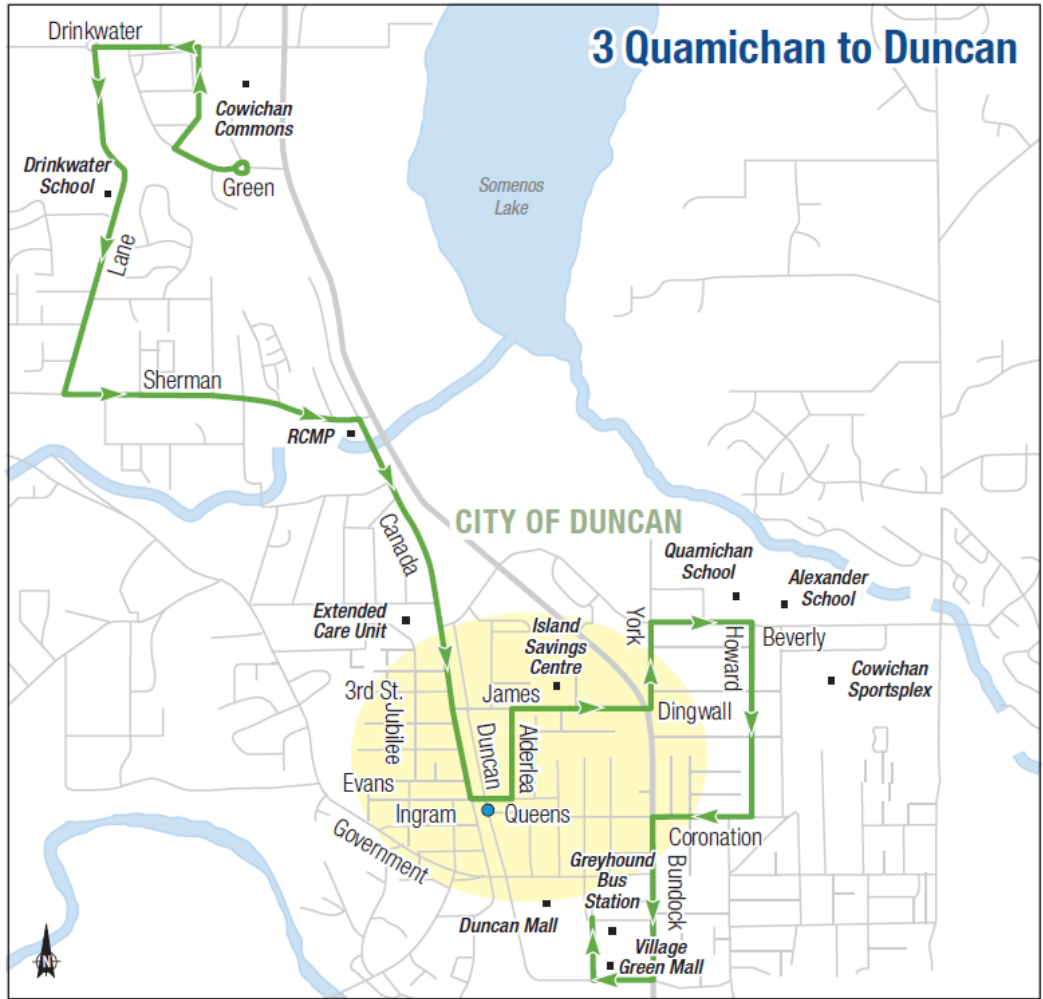
Service Revisions — Route 3 (Quamichan)

CHANGE: Effective July 2, 2018

Change Overview:

- The changes to this route will offer more direct service between Cowichan Commons and downtown Duncan in both directions.
- Service to the Lakes and Jaynes neighbourhood area has been removed based on low ridership. Transit service from these areas, however, is still possible via Route 4 on Tzouhalem Road and Route 6 on Lakes Road.
- Service has been added to Howard Avenue in both directions.





- For inbound Route 3 (Quamichan) trips to Duncan (Village Green Mall), a new central bus stop will be added at Queens Road near the movie theatre for improved access to downtown Duncan.

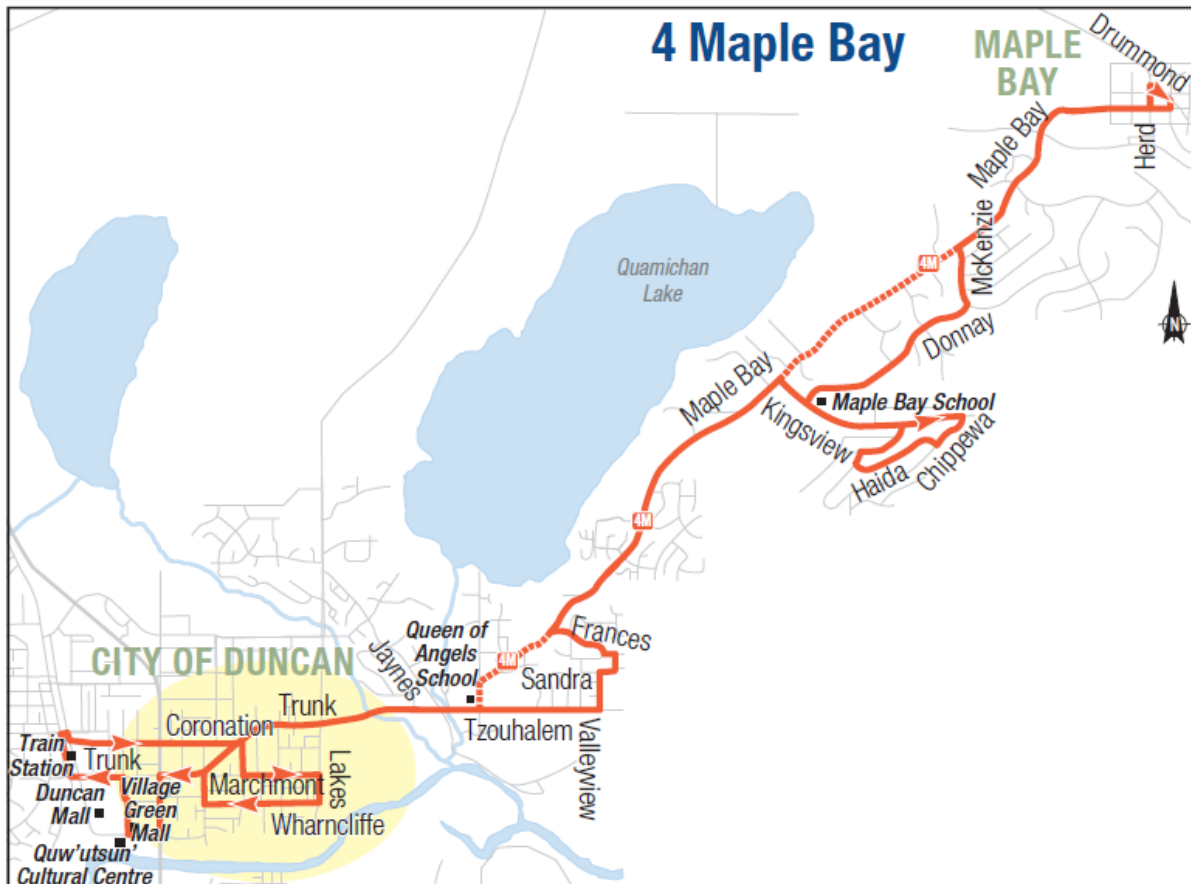
Service Change Details

Service Revisions— Route 4 (Maple Bay)

CHANGE: Effective July 2, 2018

Change Overview:

- The changes to this route will provide direct service to the Marchmont/McKinstry neighbourhood in both directions (i.e. on all Route 4 trips).
- Service has been removed from the Osprey, Pacific, Nevilane and McKenzie loop as well as the Everest, Donnay and Stonehouse loop due to low ridership.



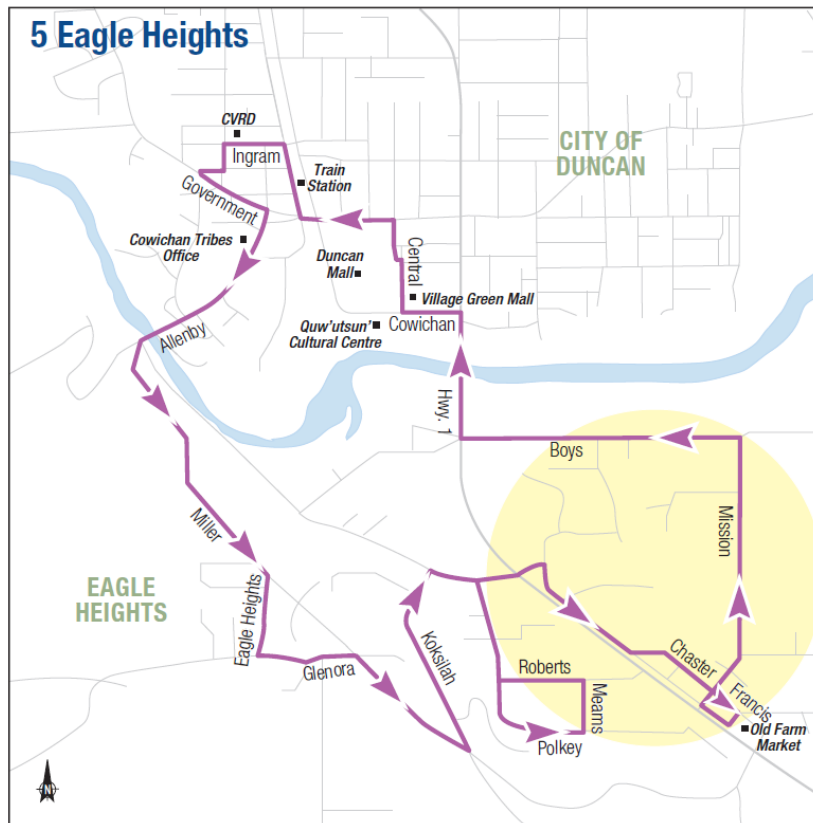
Service Change Details

Service Revisions — Route 5 (Eagle Heights)

CHANGE: Effective July 2, 2018

Change Overview:

- The changes to this route will provide more direct service by removing segments on Allenby and Boys Road to the west of Highway 1 that were not well used.
- Buses will also travel in the opposite direction along Chaster, Mission and Boys Road east of Highway 1 for more direct connections to Duncan.



5 EAGLE HEIGHTS

Additional Service Change Details

Service Revisions – Route 2 (Mt. Prevost)

Change Overview:

- Two new trips from Cowichan Commons to Village Green Mall, departing Cowichan Commons at 3:25pm and 6:55pm weekdays

Service Revisions – Route 6 (Crofton-Chemainus)

Change Overview:

- One new trip departing Village Green Mall at 8:30 am weekdays
- Transfers are possible at the Pine & Daniel exchange in Chemainus to and from Route 34 (Ladysmith/Chemainus) at 9:24 am with this new trip.

Service Revisions – Route 7 (Cowichan Lake via Gibbins)

Change Overview:

- One new trip departing Village Green Mall at 7:30 pm weekdays
- This trip previously offered on Friday's, will now be available all weekdays for later service via the old road.

Service Change Details

How are Service Changes Developed?

Service changes are based on:

- The system's long term [Transit Future Plan](#) and service priorities;
- Public Engagement Sessions held in the Fall of 2017;
- Detailed route and ridership analysis and application of the system's service design standards and route performance guidelines to best match service to customer demand; and
- Available local and provincial funding and buses to support the changes.

For more Information

Customer concerns and comments can be sent to BC Transit through the online Contact Us system at bctransit.com/cowichan-valley/.

For help planning a trip, customers may also call Transit Service Info at 250.746.9899.

BC Transit will also be launching the Google Transit Trip Planning tool on the website this summer which allows customers to enter a starting and end destination to see the next available transit route, closest bus stop and directions.

Fare Change Details

Please be advised that fares for the Cowichan Valley Regional and Commuter Transit Systems are changing effective July 1, 2018. The following is a summary of these changes.

| Local (Conventional) Transit Service | | Current Price | New Prices (effective July 1, 2018) |
|---|------------------|----------------------|--|
| Cash | All* | \$2.00 | \$2.25 |
| Day Pass | All | \$4.00 | \$4.50 |
| Tickets (10) | Adult | \$18.00 | \$20.25 |
| | Student/Senior** | \$15.00 | |
| Monthly Pass | Adult | \$48.00 | \$50.00 |
| | Student/Senior | \$36.00 | \$38.00 |
| | College Student | \$36.00 | \$38.00 |
| | College Semester | \$115.00 | \$125.00 |

*Children 4 years of age and under ride free.

*Starting July 1, 2018, student/senior ticket sheets will no longer be available. A new universal ticket sheet will be available. Monthly passes continue to offer discounted rates for students and seniors.

| Cowichan Valley Commuter Service | | Current Price | New Prices (effective July 1, 2018) |
|---|--------|----------------------|--|
| Cash Fare | All* | \$8.00 | \$10.00 |
| Tickets (10) | All | \$72.00 | \$90.00 |
| Monthly Pass | Zone A | \$192.00 | \$204.00 |
| | Zone B | \$232.00 | \$246.00 |

*Children 4 years of age and under ride free.

Prices for the new Saturday service to Victoria (Route #44) will remain \$10.00 cash only. Commuter tickets and monthly passes cannot be used on Route 44. Only the annual BC Bus Pass and CNIB passes are accepted on this Route.

| Cowichan Valley handyDART Service | | Current Price | New Prices (effective July 1, 2018) |
|--|------|----------------------|--|
| Cash Fare | All* | \$2.00 | \$2.25 |
| Tickets (5) | All* | \$10.00 | \$11.25 |

*Attendants continue to ride for free.