



handyDART is an accessible, door-to-door shared transit service for people with permanent or temporary disabilities that prevent them from using fixed-route transit without assistance from another person.

handyDART picks you up at your accessible door and drops you off at the accessible door of your destination.

BC Transit – Victoria handyDART

Please sign in

Client Id

Password

Sign in »

[I forgot my password](#)

[Create an account](#)



Regional Transit

handyDART is part of the Accessible Services offered by Victoria

[Sign in](#)

You must be registered with Victoria handyDART in order to access this online service.

If you need assistance creating an online account or changing your password, please call Victoria handyDART customer service at 250-727-7811

BC Transit – Victoria handyDART



Regional Transit

handyDART is part of the Accessible Services offered by Victoria

Welcome CRAIG MCKINNON | [Sign out](#)

Tuesday, September 5, 2023

Dashboard

Account

Support

Alerts

If you require additional addresses to be available for your web bookings, please contact customer service at 250-727-7811

Current Trips

Date/Time	Trip Id	Status	Details
Tuesday 09/05/2023 Requested Drop-off Time - 08:00 AM Pickup Window - 07:20 AM - 07:40 AM	8259927	Cancelled	Pickup - 842 Cameo St,VICTORIA Drop-off - 1367 Victoria View,VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Tuesday 09/05/2023 Requested Pickup Time - 04:00 PM Pickup Window - 04:00 PM - 04:20 PM	8259928	Cancelled	Pickup - 1367 Victoria View,VICTORIA Drop-off - 842 Cameo St,VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Wednesday 09/06/2023 Requested Drop-off Time - 09:00 AM Pickup Window - 08:00 AM - 08:20 AM	8261441	Scheduled	Pickup - 842 Cameo St,VICTORIA Drop-off - 1830 Oak Bay Ave,VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Wednesday 09/06/2023 Requested Pickup Time - 10:30 AM Pickup Window - 10:20 AM - 10:50 AM	8261442	Scheduled	Pickup - 1830 Oak Bay Ave,VICTORIA Drop-off - 842 Cameo St,VICTORIA Fare - \$2.50

[Schedule a new trip »](#)

Profile

Craig Mckinnon
(778) 677-9987
Status: Active

Summary

Member Since: 2008

Current Trips

Date/Time	Trip Id	Status	Details
<div>287.45 x 14.18 Requested Drop-off Time - 08:00 AM Pickup Window - 07:20 AM - 07:40 AM</div>	8259927	Cancelled	Pickup - 842 Cameo St,VICTORIA Drop-off - 1367 Victoria View,VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Tuesday 09/05/2023 Requested Pickup Time - 04:00 PM Pickup Window - 04:00 PM - 04:20 PM	8259928	Cancelled	Pickup - 1367 Victoria View,VICTORIA Drop-off - 842 Cameo St,VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip

Craig Mckinnon
(778) 677-9987
Status: Active

Summary
Member Since: 2008

Elements Console Sources Network Performance Memory Application Security Lighthouse Recorder Performance insights

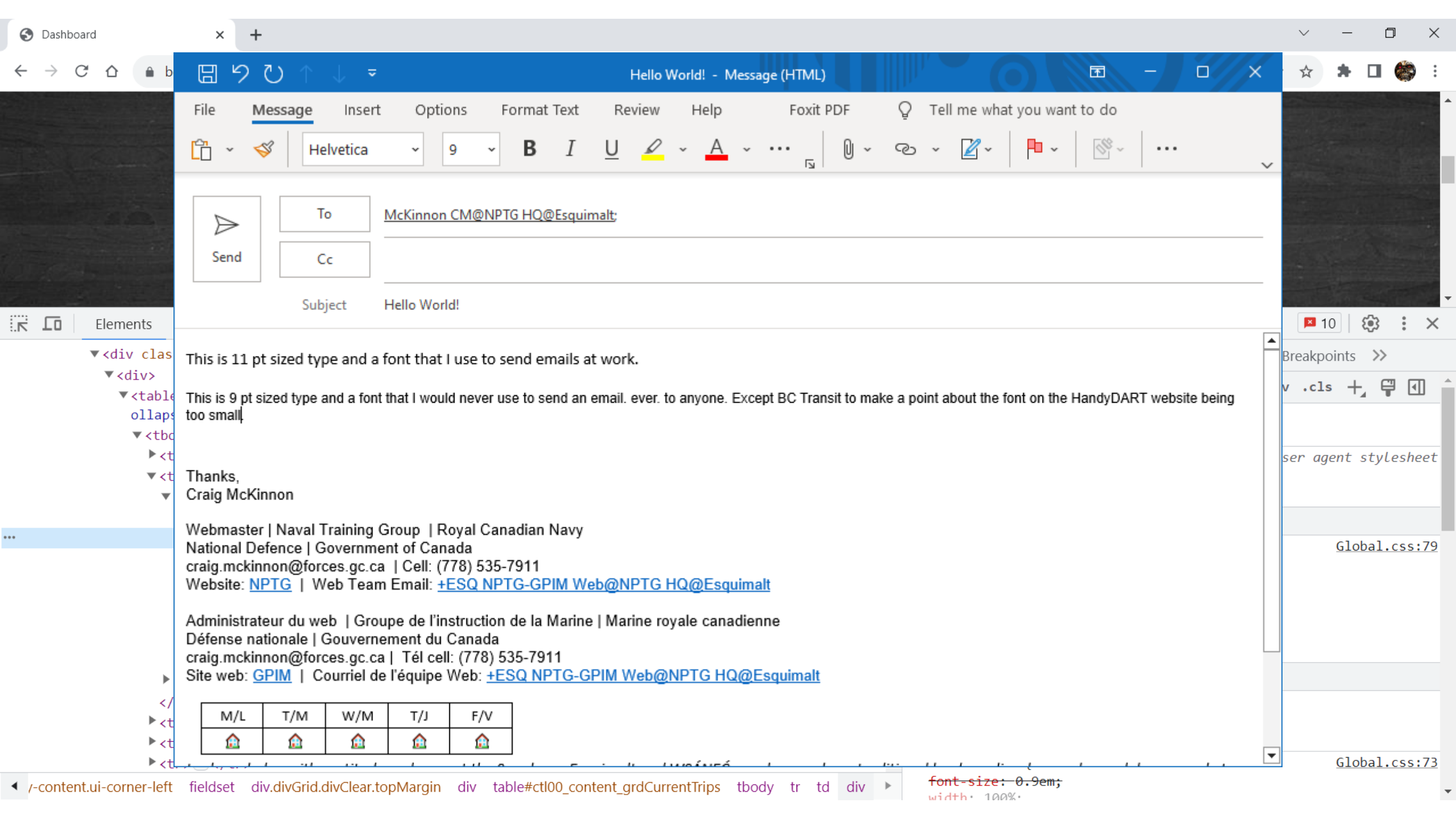
```
▼ <div class="divGrid divClear topMargin">
  ▼ <div>
    ▼ <table cellspacing="0" rules="all" border="1" id="ctl00_content_grdCurrentTrips" style="border-collapse:collapse;">
      ▼ <tbody>
        ▶ <tr> ... </tr>
        ▼ <tr>
          ▼ <td>
            ▶ <div> ... </div>
            ▼ <div == $0
              " Requested Drop-off Time - 08:00 AM "
            </div>
            ▶ <div> ... </div>
          </td>
          <td class="mmt-ui-dashboard-upcomingtrips-id">8259927</td>
          <td> Cancelled </td>
          ▶ <td> ... </td>
        </tr>
        ▶ <tr> ... </tr>
        ▶ <tr> ... </tr>
        ▶ <tr> ... </tr>
      </tbody>
    </table>
  </div>
</div>
```

Styles Computed Layout Event Listeners DOM Breakpoints

Filter :hov .cls +

```
element.style {
}
div {
  display: block;
}
Inherited from td
.divGrid td {
  text-align: left;
  width: auto;
  font-size: 0.8em;
  padding: 0.5em;
  width: auto;
}
Inherited from table#ctl00_content_grdCur...
style attribute {
  border-collapse: collapse;
}
.divGrid table {
  font-size: 0.9em;
  width: 100%;
}
```

▼ /-content.ui-corner-left fieldset div.divGrid.divClear.topMargin div table#ctl00_content_grdCurrentTrips tbody tr td div



To McKinnon CM@NPTG HQ@Esquimalt

Cc

Subject Hello World!

This is 11 pt sized type and a font that I use to send emails at work.

This is 9 pt sized type and a font that I would never use to send an email. ever. to anyone. Except BC Transit to make a point about the font on the HandyDART website being too small

Thanks,
Craig McKinnon

Webmaster | Naval Training Group | Royal Canadian Navy
National Defence | Government of Canada
craig.mckinnon@forces.gc.ca | Cell: (778) 535-7911
Website: [NPTG](#) | Web Team Email: +ESQ NPTG-GPIM Web@NPTG HQ@Esquimalt

Administrateur du web | Groupe de l'instruction de la Marine | Marine royale canadienne
Défense nationale | Gouvernement du Canada
craig.mckinnon@forces.gc.ca | Tél cell: (778) 535-7911
Site web: [GPIM](#) | Courriel de l'équipe Web: +ESQ NPTG-GPIM Web@NPTG HQ@Esquimalt

M/L	T/M	W/M	T/J	F/V

Breakpoints >>

v .cls +

ser agent stylesheet

Global.css:79

Global.css:73



Engage

Schedules and Maps

Fares

Rider Info

Transit Future

News

Contact

Weekday Schedule

Saturday Schedule

Sunday Schedule

Print Schedule

Printing Tips

OAK BAY MARINA	OAK BAY JUNCTION	SHELBOURNE AT HILLSIDE	JUTLAND AT BURNSIDE	BURNSIDE AT TILlicUM	CAMOSUN COLLEGE - INTERURBAN
6:40 AM	6:46 AM	6:52 AM	7:03 AM	7:11 AM	7:21 AM
7:15 AM	7:22 AM	7:30 AM	7:42 AM	7:52 AM	8:04 AM
7:40 AM	7:47 AM	7:55 AM	8:07 AM	8:17 AM	8:32 AM
8:02 AM	8:10 AM	8:19 AM	8:31 AM	8:40 AM	8:50 AM
8:37 AM	8:44 AM	8:52 AM	9:04 AM	9:12 AM	9:22 AM
9:15 AM	9:22 AM	9:30 AM	9:42 AM	9:50 AM	10:00 AM
9:55 AM	10:02 AM	10:10 AM	10:22 AM	10:30 AM	10:40 AM
10:35 AM	10:43 AM	10:51 AM	11:04 AM	11:13 AM	11:23 AM
11:18 AM	11:26 AM	11:34 AM	11:47 AM	11:56 AM	12:06 PM
12:03 PM	12:11 PM	12:20 PM	12:33 PM	12:42 PM	12:52 PM
12:48 PM	12:56 PM	1:05 PM	1:18 PM	1:27 PM	1:37 PM
1:33 PM	1:41 PM	1:50 PM	2:04 PM	2:13 PM	2:23 PM
2:18 PM	2:26 PM	2:36 PM	2:52 PM	3:02 PM	3:12 PM
2:45 PM	2:53 PM	3:04 PM	3:20 PM	3:30 PM	3:40 PM
3:03 PM	3:11 PM	3:22 PM	3:39 PM	3:49 PM	3:59 PM
3:48 PM	3:57 PM	4:08 PM	4:25 PM	4:35 PM	4:46 PM
4:33 PM	4:41 PM	4:51 PM	5:07 PM	5:17 PM	5:28 PM
5:18 PM	5:26 PM	5:34 PM	5:47 PM	5:55 PM	6:05 PM
6:03 PM	6:10 PM	6:17 PM	6:29 PM	6:37 PM	6:46 PM
6:53 PM	6:59 PM	7:06 PM	7:17 PM	7:25 PM	7:34 PM
7:47 PM	7:53 PM	7:59 PM	8:08 PM	8:15 PM	8:24 PM
8:32 PM	8:38 PM	8:44 PM	8:53 PM	9:00 PM	9:09 PM



Weekday Schedule

Saturday Schedule

Sunday Schedule

OAK BAY MARINA	OAK BAY JUNCTION	SHELBOURNE AT HILLSIDE	JUTLAND AT BURNSIDE	BURNSIDE AT TILlicUM	CAMOSUN COLLEGE - INTERURBAN
6:40 AM	6:46 AM	6:52 AM	7:03 AM	7:11 AM	7:21 AM
7:15 AM	7:22 AM	7:30 AM	7:42 AM	7:52 AM	8:04 AM
7:40 AM	7:47 AM	7:55 AM	8:07 AM	8:17 AM	8:32 AM
8:02 AM	8:10 AM	8:19 AM	8:31 AM	8:40 AM	8:50 AM
8:37 AM	8:44 AM	8:52 AM	9:04 AM	9:12 AM	9:22 AM
9:15 AM	9:22 AM	9:30 AM	9:42 AM	9:50 AM	10:00 AM
9:55 AM	10:02 AM	10:10 AM	10:22 AM	10:30 AM	10:40 AM
10:35 AM	10:43 AM	10:51 AM	11:04 AM	11:13 AM	11:23 AM
11:18 AM	11:26 AM	11:34 AM	11:47 AM	11:56 AM	12:06 PM
12:03 PM	12:11 PM	12:20 PM	12:33 PM	12:42 PM	12:52 PM
12:48 PM	12:56 PM	1:05 PM	1:18 PM	1:27 PM	1:37 PM
1:33 PM	1:41 PM	1:50 PM	2:04 PM	2:13 PM	2:23 PM
2:18 PM	2:26 PM	2:36 PM	2:52 PM	3:02 PM	3:12 PM
2:45 PM	2:53 PM	3:04 PM	3:20 PM	3:30 PM	3:40 PM
3:03 PM	3:11 PM	3:22 PM	3:39 PM	3:49 PM	3:59 PM
3:48 PM	3:57 PM	4:08 PM	4:25 PM	4:35 PM	4:46 PM
4:33 PM	4:41 PM	4:51 PM	5:07 PM	5:17 PM	5:28 PM
5:18 PM	5:26 PM	5:34 PM	5:47 PM	5:55 PM	6:05 PM
6:03 PM	6:10 PM	6:17 PM	6:29 PM	6:37 PM	6:46 PM
6:53 PM	6:59 PM	7:06 PM	7:17 PM	7:25 PM	7:34 PM
7:47 PM	7:53 PM	7:59 PM	8:08 PM	8:15 PM	8:24 PM



Regional Transit

handyDART is part of the Accessible Services offered by Victoria

Welcome **CRAIG MCKINNON** | [Sign out](#)

Tuesday, September 5, 2023

Dashboard

Account

Support

You must be registered with Victoria handyDART in order to access this online service.

If you need assistance creating an online account or changing your password, please call Victoria handyDART customer service at 250-727-7811



Dashboard Account
You must be registered with
If you need assistance create
customer service at 250-727-7811

BC Transit – Victoria handyDART

Please sign in
Client Id
Password
Sign in
Forgot my password Create an account



Dashboard Account Support

Schedule a new trip

Profile
Craig McKinnon
(778) 677-9987
Status: Active
Summary
Member Since: 2008

Current Trips

Date/Time	Trip Id	Status	Details
Tuesday 09/05/2023 Requested Drop-off Time - 08:00 AM Pickup Window - 07:20 AM - 07:40 AM	8259927	Cancelled	Pickup - 842 Cameo SLVICTORIA Drop-off - 1367 Victoria View/VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Tuesday 09/05/2023 Requested Pickup Time - 04:00 PM Pickup Window - 04:00 PM - 04:20 PM	8259928	Cancelled	Pickup - 1367 Victoria View/VICTORIA Drop-off - 842 Cameo SLVICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Wednesday 09/06/2023 Requested Drop-off Time - 09:00 AM Pickup Window - 08:00 AM - 08:20 AM	8261441	Scheduled	Pickup - 842 Cameo SLVICTORIA Drop-off - 1639 Oak Bay Ave/VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Wednesday 09/06/2023 Requested Pickup Time - 10:30 AM Pickup Window - 10:30 AM - 10:50 AM	8261442	Scheduled	Pickup - 1820 Oak Bay Ave/VICTORIA Drop-off - 842 Cameo SLVICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip
Thursday 09/07/2023 Requested Drop-off Time - 08:00 AM Pickup Window - 07:20 AM - 07:40 AM	8262463	Cancelled	Pickup - 842 Cameo SLVICTORIA Drop-off - 1367 Victoria View/VICTORIA Fare - \$2.50 Cancel Trip Map Trip Copy Trip

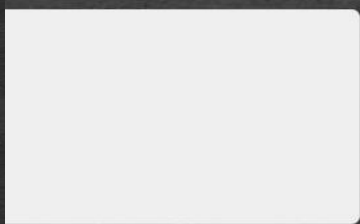
Past Trips

View Past: 1 Week of trips Print Past Trips

Date/Time	Trip Id	Status	Details
Sunday 09/03/2023 Requested Pickup Time - 12:00 PM Pickup Window - 12:00 PM - 12:20 PM	8258740	Completed	Pickup - 775 Topaz Ave, 100/VICTORIA Drop-off - 842 Cameo SLVICTORIA Fare - \$2.50 Copy Trip Map Trip
Sunday 09/03/2023 Requested Pickup Time - 09:45 AM Pickup Window - 08:45 AM - 10:05 AM	8258739	Completed	Pickup - 842 Cameo SLVICTORIA Drop-off - 775 Topaz Ave, 100/VICTORIA Fare - \$2.50 Copy Trip Map Trip
Saturday 09/02/2023 Requested Pickup Time - 02:30 PM Pickup Window - 02:30 PM - 02:50 PM	8258742	Cancelled	Pickup - 775 Topaz Ave, 100/VICTORIA Drop-off - 842 Cameo SLVICTORIA Fare - \$2.50 Copy Trip Map Trip
Saturday 09/02/2023 Requested Pickup Time - 12:00 PM Pickup Window - 12:20 PM - 12:40 PM	8258741	Completed	Pickup - 842 Cameo SLVICTORIA Drop-off - 775 Topaz Ave, 100/VICTORIA Fare - \$2.50 Copy Trip Map Trip
Thursday 08/31/2023 Requested Pickup Time - 03:00 PM Pickup Window - 03:00 PM - 03:20 PM	8256500	Cancelled	Pickup - 1367 Victoria View/VICTORIA Drop-off - 842 Cameo SLVICTORIA Fare - \$2.50 Copy Trip Map Trip

BC Transit – Victoria handyDART

Services offered by Victoria
CRAIG MCKINNON | Sign out
Tuesday, September 5, 2023





Engage

Schedules and Maps

Fares

Help

HandyDart 0/0

Contact

BC Transit launches Umo in Victoria Regional Transit System

Email Advisories

Print

News

Transit System: Victoria

Aug 23, 2023

BC Transit celebrates the arrival of its new electronic fare system, Umo (pronounced “you-mo”), with the organization’s first transit system-wide Umo implementation in the Victoria Regional Transit System. Umo introduces contactless payment methods and new fare products that will improve the transit experience by allowing riders to pick the best options for their lifestyle and travel habits.

New payment methods include the Umo Mobility app and a reloadable Umo card. The **Umo Mobility app** is available for free in the Apple App and Google Play stores. Once downloaded, riders create an account to purchase and manage their fare products. When ready to travel, riders open their app to display a dynamic QR code that serves as their fare product. As riders board the bus, they present their app’s QR code to a new onboard digital validator. The Umo app also provides riders with additional tools to help them plan their trip including real-time information and maps. Riders looking to get the most out of their transit experience can also use the app to create alerts that will inform them when they are nearing their stop while travelling and if their fare product is running low on funds or nearing its expiration date.

Riders also have the choice of using a reloadable Umo card. A **Umo card** can be picked up for free from a BC Transit vendor. The card is designed for continued use and can be continually topped up with fare products through a vendor, online at ca.umopass.com, or through Umo’s customer service call centre at 877-380-8181. When ready to travel,

Re: BC Transit + HandyDART + UMO



Sanders, Kaelyn <KSanders@BCTransit.Com>
To: McKinnon CM@NPTG HQ@Esquimalt
Cc: Dawe, Linda; Mossey, Chelsea; Stevens, Sheryl

Reply Reply All Forward

Thu 2023-08-31 2:08 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

Good afternoon Craig
My summer has been great, I appreciate you asking.

BC Transit received funding and approval for this project to replace the GFI fareboxes onboard 900 conventional buses across the province. There are no immediate plans to introduce Umo on handyDART and we would look to assess suitability following the full deployment of Umo over the next year before determining whether it or a comparable alternative approach is appropriate.

Let me know if I can provide further detail.

Thanks

Kaelyn Sanders
Regional Operations Manager
BC Transit
C: 778-584-5982 | ksanders@bctransit.com | bctransit.com

We acknowledge with respect that BC Transit delivers our mission on the ancestral territories of Indigenous Peoples across British Columbia, and their historical relationships with the land continue to this day.



Re: BC Transit + HandyDART + UMO



Sanders, Kaelyn <KSanders@BCTransit.Com>
To: McKinnon CM@NPTG HQ@Esquimalt
Cc: Dawe, Linda; Mossey, Chelsea; Stevens, Sheryl

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Kaelyn Sanders
Regional Operations Manager
BC Transit
C: 778-584-5982 | ksanders@bctransit.com | bctransit.com

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HandyDART Users Want to Know:

"BC Transit received funding and approval for this project to replace the GFI fareboxes onboard 900 conventional buses across the province."

1. Did BC Transit apply for funding to replace the fareboxes on conventional transit boxes and not include HandyDART as part of the application or plan?

"There are no immediate plans to introduce Umo on HandyDART and we would look to assess suitability following the full deployment of Umo over the next year before determining whether it or a comparable alternative approach is appropriate."

2. Does BC Transit ever intend to facilitate the use technology to make any part of using HandyDART an easier process? The registration? Buying Taxi Savers? This is the population that needs the most help and you're ignoring them and making **EVERY. STEP. HARDER.**