

Kelowna Regional Transit

Accessible Transit Services



Two types of service for you:

Fixed-route service is scheduled service to major destinations and residential areas.

handyDART is shared, door-to-door service for people with a disability that prevents them from using fixed-route service independently.

Many handyDART customers use **fixed-route *and* handyDART services**, depending on their travel needs and destination.

City of Kelowna
City of West Kelowna
District of Lake Country
Westbank First Nation
District of Peachland
Regional District of
Central Okanagan



Fixed-route service

Includes either low-floor buses with ramps or lift-equipped buses. Buses have securements for wheelchairs or scooters. To check if a stop is accessible, call your local transit office.

Attendant

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Attendants travel free on fixed-route and handyDART service and must board and exit at the same stop as the customer requiring assistance. On fixed-route service, attendants are expected to assist with loading and securing mobility aids.

Courtesy Seating

Although BC Transit serves everyone on a first-to-board basis, courtesy seating is considered to be the front accessible area of the bus and is vital to:

- Customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- Customers with a disability or mobility issue
- Customers with baby strollers

handyDART

Shared door-to-door service for people with permanent or temporary disabilities that prevent them from using fixed-route transit independently, some or all of the time.

Customers must first register, at no charge, for this program. Permanent handyDART customers also qualify for the Taxi Saver voucher program.

handyDART 250-762-3278