

# handyPASS Photo Specifications



All handyDART customers are required to have a handyPASS. Permanent handyDART customers show their handyPASS when purchasing Taxi Saver vouchers.

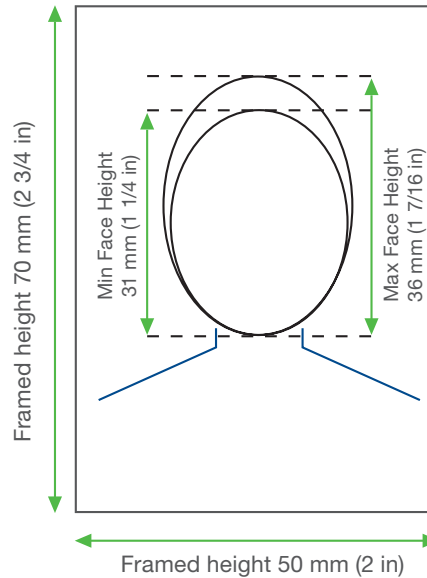
When using fixed-route service, show your handyPASS to allow your Attendant to ride free.

BC Transit requires two (2) recently taken, identical photos with your application. Use this *handyPASS Photo Specifications* when having your photo taken.

*(Same criteria as required for a Passport photo)*

## Your photos must be:

- 50 mm X 70 mm in size (2 inches wide X 2 ¾ inches long) The length of the face on the photo from chin to crown of head (natural top of head) must be between 71 mm (1 ¼ inches) and 36 mm (1 7/16 inches).
- clear, sharp and in focus. Photos must be in colour.
- taken with uniform lighting and not show shadows, glare or flash reflections.
- taken straight on, with face and shoulders centered and squared to the camera.
- taken in front of a plain white or lightcoloured background with a clear difference between your face and the background. Photos must reflect/represent natural skin tones.
- original photos that are not altered in any way or taken from an existing photo.
- reflect your current appearance (taken within the last 12 months).
- professionally printed on plain, high quality photographic paper (**photos printed at home and photos printed on heavy weight paper are not acceptable**).



## Extra details:

- **Glasses**, including tinted prescription glasses, may be worn in photos as long as the eyes are clearly visible and there is no glare in the glasses. Sunglasses or photos where there is the red-eye effect are unacceptable.
- **Hats and head coverings** must not be worn, unless it is worn daily for religious beliefs or medical reasons. However, your full face must be clearly visible and the head covering must not cast any shadows on your face.
- Your hair can be down.
- **Shadows** are not acceptable. Lighting must be uniform to avoid shadows across the face or shoulders, around the ears or in the background.

Personal information provided by you is collected under Section 26(c) of the *Freedom of Information and Protection of Privacy Act* and will be used for the purpose of creating your handyPASS photo ID. If you have any questions about the collection, use or disclosure of this information, please contact BC Transit's Privacy Office by telephone at 1-250-385-2551; via email to [Privacy@BCTransit.Com](mailto:Privacy@BCTransit.Com); or by regular mail to 520 Gorge Road East, Victoria, BC V8W 2P3.