

Squamish Transit

RIDER'S GUIDE

Effective June 16, 2019



SQUAMISH BCTransit

Welcome Aboard

Your local transit system runs seven days a week. Buses serve the Squamish area.

Fixed-route service – scheduled service to major destinations and residential areas. Low-floor, wheelchair accessible buses make it easy for everyone to get on and off the bus.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service, available on weekdays.

About Your Transit System

Funding for your local transit system is cost shared between the District of Squamish and BC Transit. Decisions on fares, routes and service levels are made by the District of Squamish based on public feedback and information provided by BC Transit. Buses are operated by Diversified Transportation Ltd.

Operating costs are met by a combination of farebox revenues and joint local and provincial funding.

Contact Information

Customer Information 604-892-5559
Lost and Found 604-892-5559
handyDART 604-892-3567
Web bctransit.com
www.squamish.ca
Address 38928A Production Way
Squamish, BC V8B 0K4

If you have comments about service in general or suggestions for improvements, contact: District of Squamish, 37955 2nd Avenue, PO Box 310, Squamish, BC V8B 0A3
Phone 604-892-5217
Email info@squamish.ca

Use the online Transit Trip Planner To help plan your trip visit bctransit.com

Holiday Schedule

Sunday service is available on the following holidays:

- New Years Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Ticket and Pass Outlets

- Municipal Hall, 37955-2nd Avenue
- Brennan Park Recreation Centre, 1009 Centennial Way
- Walmart (passes only), 39210 Discovery Way
- Quest University Canada Book Store, 3200 University Boulevard (tickets only)

Subject to change. For an updated list of vendor locations, visit bctransit.com

Transfers

A transfer allows travel on any route in any direction for 90 minutes. Request a transfer when you board and pay your fare. Show your transfer to the driver, face up, with date and time showing.

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handyDART

handyDART is a door-to-door, shared transit service for people unable to take fixed-route transit.

handyDART operates five days a week: Monday to Friday 7:00 a.m. to 4:30 p.m. No service on Saturday, Sunday or holidays.

To use this service, customers must first register. Registration is free.

handyDART fare or a one-way trip is \$1.75.

Call 604.892.3567 for more information or visit bctransit.com, under Squamish, Rider Info, handyDART.

Pass Programs

Post-Secondary Students

Adult students in full-time attendance at a recognized post-secondary school can travel on a Student Monthly Pass. Simply show the bus driver your valid student ID card when you swipe your pass at the time of boarding.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1-866-866-0800.

Fares

Effective September 1, 2017 subject to change

Cash

All fares	\$ 2.00
Child, 12 or under	free

Tickets (10)

All fares	18.00
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DayPASS

All fares	4.00
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Monthly Pass

Adult	39.00
Student/Senior*	20.00

handyDART

Passenger/Companion (one-way trip)	1.75
Ticket book (5)	8.75
Attendant	free

* Reduced fare with valid I.D. for persons 65 or over, students in full-time attendance to Grade 12 and in full-time attendance at post-secondary school.

Transfers

A transfer allows travel for up to 90 minutes. Request a transfer when you board and pay your fare. Show your transfer to the driver, face up, with the time showing.

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 604-892-5559
bctransit.com

This guide is printed on environmentally responsible paper.

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Riding the Bus

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Visit *Rider Info* at bctransit.com for an instructional video.

Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell) must be small enough to fit on the owner's lap. Customers must hold on to their cages at all times. If there is room, the customers may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other customers.

Guide Dogs and Service Dogs

Guide and service dogs that are certified by the government of British Columbia are allowed on public transit at all times. This does not include emotional support or therapy dogs. If you're using a guide or service dog while travelling on one of BC Transit's services, the animal must wear its harness or leash. You may be asked to produce your BC Guide Dog and Service Dog Certificate. For more information, visit bctransit.com.

Fare Checks

Please be courteous when your driver checks your fare, transfer or asks to look at your pass – it is part of their job.

Parcels

For safety reasons, please place and hold your luggage, bags, sports equipment and other belongings on your lap or on the floor where they will not obstruct the aisle or other customers. Hold your hockey sticks, snow boards, skis and poles (tips down) in front of you.

Do not bring combustible materials, such as wet-cell batteries, propane tanks or gasoline containers on the bus.

Food and Beverages

To keep buses clean and safe, any food or drink you bring on board must be in a closed container that is spill-proof. Coffee and other beverages can be consumed on board provided the beverage is carried in a sturdy container with a lid that will prevent the liquid from spilling. Open alcohol is not permitted on the bus.

Take your garbage with you when you leave the bus. We appreciate your help keeping the bus clean.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

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Request-a-Stop

When it is dark, customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times.

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

Transit Tips

Here are some courtesy and safety tips to keep in mind while travelling on the bus.



Always

- ✓ plan to arrive at the bus stop a few minutes early
- ✓ have your correct fare ready before boarding
- ✓ take a seat as soon as possible after boarding
- ✓ hold on while the bus is in motion
- ✓ be a good neighbour – yelling or loud music on the bus can be distracting for the driver and other passengers

Never

- ✗ stand in the street or sit on the curb when the bus approaches
- ✗ run after or hit the side of a moving bus
- ✗ allow your children to stand or kneel on the seat while riding the bus
- ✗ enter the street in front of or directly behind a stopped bus – make sure traffic can see you
- ✗ use offensive or abusive language on the bus

Courtesy Counts!

Thank you for being courteous and respectful of your driver and fellow passengers.

- When the bus is full, please move to the back of the bus to accommodate as many passengers as possible.
- Do not stand in the doorways. This is for your safety and so customers can quickly enter and exit the bus.
- Seats are for customers, not bags, feet or wet umbrellas. Place and hold your bag on your lap or on the floor where it will not obstruct the aisles or other customers.
- Be mindful of your belongings as you walk through the bus – you may be accidentally bumping into other customers as you pass.
- Please keep your cell phone conversations at a reasonable sound level.

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