

Accessible Transportation Advisory Committee (ATAC)

BC Transit 650 Allandale Road – Building C, Unit 202
December 8, 2025 | 3:00 – 4:30 p.m.

DRAFT MINUTES

The Accessible Transportation Advisory Committee conducts its business on the homelands of the Songhees and Esquimalt First Nations.

Committee Members Present:

Kelsey Highstead (v); Suzan Jennings (*Vice-Chair*); Mohan Kang (v); Don Monsour (*Chair*); Tricia Pokorny (v); Sherry Cronk; Jerry Wang

BC Transit:

Stephen Anderson, General Manager, Victoria Regional Transit System; Adam Bishop, Manager, Accessible Transit; Levi Megenbir, Manager, Service Planning; Cara Weirmier, Executive Assistant and Divisional Coordinator for Operations (*Recorder*)

Victoria handyDART – Transdev Canada

Danton Pitt, General Manager, Victoria handyDART

Regrets:

Elise Wren, Government Relations Manager, Jasmine Parr, Jennifer van Es

1. CALL TO ORDER AND APPROVAL OF AGENDA

Chair Don Monsour called the meeting to order at 3:00 p.m.

Motion MOVED by J. WANG and SECONDED by S. JENNINGS to APPROVE the agenda as presented.

CARRIED

2. QUORUM ESTABLISHED.

3. APPROVAL OF MINUTES FROM OCTOBER 20, 2025

Add Alfiya to the attendees for the meeting of October 20.

Motion MOVED by S. JENNINGS and SECONDED by J. WANG to APPROVE the minutes as presented.

CARRIED

4. CHAIR'S REMARKS

5. VICTORIA REGIONAL TRANSIT PLAN UPDATE, CUSTOM TRANSIT – FOR INFORMATION

ADAM BISHOP

Custom Transit public feedback launched in November and will continue until December 22, 2025. Digital survey is live and there will be three open houses this week for people to come and give their feedback.

- Langford Legion: December 10, 6:00 - 8:00 p.m.
- Disability Centre: December 11, 11:00 a.m. - 1:00 p.m.
- Shoal Centre: December 13, 10:00 a.m. - 12:00 p.m.

Information regarding the survey and open houses will be played when clients are on hold for handyDART service.

6. VICTORIA REGIONAL TRANSIT PLAN UPDATE, FIXED-ROUTE TRANSIT – FOR INFORMATION

LEVI MEGENBIR

The BC Transit Planning and Scheduling team engaged with local municipalities, and First Nations, and utilized public feedback from open houses and surveys to update the Victoria Regional Transit Plan, which was developed in 2011.

As per specific feedback received from the ATAC at a prior meeting, the team is working on standardized bus shelters, which may include braille on the signs, reviewing distances between stops, frequency and improving access to information at stops, and accessibility for those with mobility aids.

One key component of the updated plan are the network guidelines, routes on specific corridors, transfers between networks, and frequency on the heavy traffic corridors.

The team is also reviewing the rapid service, increasing the frequency from every 15 minutes to every 10 minutes. The team is formalizing express service, but right now there are no clear guidelines around it. On-demand service, which is being trialed in Kelowna right now, is also being considered for the Victoria region.

7. CUSTOM TRANSIT SOLUTION UPDATE – FOR INFORMATION

ADAM BISHOP

The contract should be signed this week and there will be announcements publicly. Adam Bishop will share the information as soon as it is available for release and will present at the next meeting.

8. BC TRANSIT WEBSITE UPDATE – FOR INFORMATION

ADAM BISHOP

BC Transit is modernizing the website with enhanced accessibility. The advanced testing was approved and will be led by a company called LEADS, which specializes in accessible websites. BC Transit will share the results with ATAC when completed (timeline is spring 2026). The site will be launched, then tested with a continuous feedback loop to make sure it stays current and up to date.

9. TRAVEL TRAINING – HOW ATAC CAN GET INVOLVED – FOR INFORMATION

ADAM BISHOP

BC Transit is still working with the vendor and will come back with a more in-depth update at the next meeting in February.

10. DELEGATIONS – NONE

11. ROUNDTABLE

12. MEETING ADJOURNMENT

NEXT SCHEDULED MEETING

Monday February 9, 2026, 3:00 – 4:30 p.m.