



June 19, 2025

Via email to: Victoria_Commission@bctransit.com

Victoria Regional Transit Commission, BC Transit
520 Gorge Road East
Victoria, BC
V8W 9T5

Dear Commission Members:

Re: HandyDART Booking System

At the Saanich Peninsula Accessibility Advisory Committee (the “Committee”) meeting held May 22, 2025, the Committee passed the following recommendation:

“That the Councils of the District of North Saanich, the Town of Sidney, and the District of Central Saanich send a letter to the Victoria Regional Transit Commission and BC Transit to ensure the recent changes to service levels for HandyDART booking systems guarantee the two weeks in advance to reserve a drop-off and pick-up within a 30 minute window to permit persons with disabilities to allow access to not just appointments but also other community participation and inclusion”.

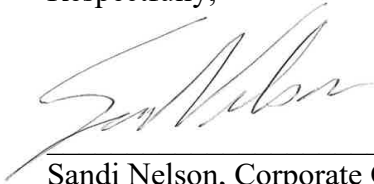
On June 9, 2025, at their respective Regular meetings, the Councils of District of North Saanich, the Town of Sidney, and the District of Central Saanich, approved the above-noted recommendation.

On behalf of the District of North Saanich, Town of Sidney, and the District of Central Saanich Councils, we are writing to offer full support in requesting that the recent changes to service levels for HandyDART booking systems guarantee the two weeks in advance to reserve a drop-off and pick-up within a 30 minute window to permit persons with disabilities to allow access to appointments, community participation, and inclusion.

The Town of Sidney, the District of Central Saanich, and the District of North Saanich remain committed to improving the livability, accessibility, and inclusivity of people who live, work, and play on the Saanich Peninsula, supporting removal and prevention of barriers to the full and equal participation of people with disabilities.

We urge you to prioritize this provision of essential service for our community members who rely on it in their everyday lives.

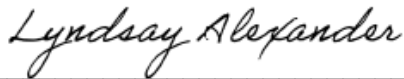
Respectfully,



Sandi Nelson, Corporate Officer
Town of Sidney



Emilie Gorman, Director of Corporate Services/
Corporate Officer
District of Central Saanich



Lyndsay Alexander, Deputy Corporate Officer
District of North Saanich

Copy: Mayor and Council of:
Town of View Royal
Town of Esquimalt
District of Oak Bay
City of Colwood
City of Langford
District of Metchosin
District of Sooke
District of Highlands
District of Saanich
City of Victoria