



#10 - Annual Service Plan (2025/26)

March 11, 2025

Purpose

- The 2025/26 Annual Service Plan identifies planned service changes and enhancements for the upcoming fiscal year and is presented to the Commission **FOR APPROVAL**.

Outline

- Annual Service Plan Overview
- Route Class Changes
- Recommendation

2025/26 Annual Service Plan Overview

- In September 2024, the Commission approved 30,000 service hours and 12 buses for 2025/26, focusing on the following key priorities over the next three years:
 - RapidBus and Frequent Transit Network (FTN) service improvements
 - Development of the crosstown network on the Admirals/McKenzie corridor
 - Simplifying and improving transit service on the Quadra corridor
 - Improvements to YYJ Airport and Peninsula service
 - Improvements to Sooke and other West Shore routes
 - Introductory coverage service in rapidly developing communities
- Based on BC Transit's annual province-wide Transit Evaluation Process (TEPs), this expansion was reduced to 25,000 annual service hours and 10 buses.

2025/26 Annual Service Plan Overview

- Recommended Service Improvements for 2025/26
- 10,000 hours for Operational service improvements, focusing on service reliability, passenger comfort, and mitigating passenger pass-ups
 - Speed limit reductions throughout the Victoria Region in 2024, 2025 and 2026 are anticipated to require significant investment to ensure existing service remains reliable
- 15,000 hours for Strategic service improvements
 - Launch of the new Route 40 Dockyard/UVIC via Admirals and adjustments to Routes 24, 25 and 72 to support Phase 1 of the McKenzie Rapid Bus Line implementation
 - Route 14 to achieve frequent transit minimum service standards

Route Class Changes

- BC Transit staff adjust service levels based on performance in comparison to service standards and performance targets for each route class.
 - For this reason, route class changes require VRTC approval.
- The following route class changes are recommended:
 - Route 3 from LTN-R to LTN-C
 - Route 30 from FTN to LTN-R
 - Route 58 from LTN-C to LTN-R

Recommendation

- It is recommended that the Commission **APPROVE** the 2025/26 Annual Service Plan.