

Quesnel Transit

RIDER'S GUIDE

Effective July 3, 2023
Updated April 2024



City of Quesnel



Welcome Aboard

Your local transit system runs six days a week. Buses serve the City of Quesnel and Electoral Areas "A", "B", "C", "I" of the Cariboo Regional District.

Fixed-route service – scheduled service to major destinations and residential areas.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service.

About Your Transit System

Funding for your local transit system is cost shared between the City of Quesnel and BC Transit. Funding from the City of Quesnel is in partnership with the Cariboo Regional District.

Decisions on fares, routes and service levels are made by the City Council based on public feedback and information provided by BC Transit. Buses are operated by Passenger Contracted Transportation Services Ltd.

Operating costs are met by a combination of farebox revenues and joint regional district and provincial funding.

Contact

Customer Information 250-992-1109
Umo Customer Service 877-380-8181 (toll-free)
7 a.m. - 7 p.m., Mon-Fri
8 a.m. - 4 p.m., Sat-Sun

Lost and Found 250-992-1109
handyDART 250-992-1109
Email info@quesneltransit.ca
Web bctransit.com
Address 3751B Hwy 97 N.
Quesnel BC V2J 5Z2
Fax 250-992-1146

If you have comments about service in general or suggestions for improvements, contact:
City of Quesnel, 410 Kinchant St., Quesnel, BC V2J 7J5

Holiday Service

Service is not available on Sundays or the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Paying Your Fare

Go with Umo

It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

DayPASS

A pre-purchased DayPASS is valid for one day of unlimited travel within the Quesnel Transit System's local routes. Pre-purchase a DayPASS through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare. **Transfers are not valid on 30 Wells.**

▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.

▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable. For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Post-Secondary Student and U-PASS

If you are a student in full-time attendance at a post-secondary institution, you may be able to buy a college monthly bus pass. Check with your school's office.

U-PASS gives all CNC and UNBC students at the North Cariboo Community Campus unlimited access on Quesnel Transit. U-PASS holders have free general admission to the Quesnel and District Arts and Recreation Centre. The semester fee is mandatory. For more information, consult your student society representatives.

Fare Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help

Fares

subject to change

Fare products are being updated to support electronic payment options including the Umo Mobility app and reloadable Umo card. Cash, paper passes, and tickets will continue to be accepted on board. Umo is currently not available for handyDART.

Local Fares

	Adult	Concession***
Children 12 and under	Free	Free
Single Ride*	\$ 1.75	\$ 1.50
DayPASS**	3.50	3.00
Tickets (10)/10 Rides	15.75	13.50
Monthly Pass/30-Day Pass	35.00	25.00

Regional Fares

Single Ride	Wells	5.00
	Nazko	Free

*Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

**A DayPASS can be pre-purchased for unlimited local travel in a single day within the Quesnel transit system.

***Concession fare valid for youth aged 13-18 and persons 65 and over.

Fares and Passes Outlets

Umo Umo fares and passes available for purchase.

- City Hall **Umo**
- Quesnel & District Arts & Recreation Centre **Umo**
- Shoppers Drug Mart

Paper tickets and passes only available at select retail vendors. Electronic tickets and passes available via Umo and at Umo vendors. Subject to change. For an updated list of vendor locations, visit bctransit.com

Choose Your Payment Method and Go with Umo



Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo



Transit Info 250-992-1109
bctransit.com

8785

to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

handyDART

handyDART is a door-to-door shared transit service for people unable to take fixed-route transit.

handyDART service is available within the City of Quesnel and the surrounding area defined by the Cariboo Regional District handyDART taxation boundary.

Hours of Operation

Monday through Friday, 8:00 a.m. to 4:00 p.m.

How to Register

Passengers must first register by calling 250-992-1109. There is no fee for registration. Registrants will be asked to provide their name, address, phone number, date of birth, emergency contact and any medical facts handyDART should be aware of. This information will be kept confidential. A medical confirmation of your disability may also be required.

Booking a handyDART trip

Call 250-992-1109 during office hours. Try to book 24 hours in advance. Same day requests may be accommodated. If you need to cancel a trip, please call as soon as possible so others can be accommodated.

handyDART Fares

Zone 1 – \$3.00 – within city boundaries and the portion of Red Bluff serviced by conventional transit.

Zone 2 – \$6.00 – all areas outside of Zone 1 and up to approximately 10 km from city boundaries, including the communities of Bouchie Lake, Ten Mile Lake, Barlow Creek and Dragon Lake.

Zone 3 – \$9.00 – all areas outside of Zone 1 and 2 up to the taxation boundary, including Kersley.

handyDART Tickets (5)

Available at Quesnel Transit.

Zone 1	\$15
Zone 2	\$30
Zone 3	\$45

1 West Quesnel

Monday to Friday									
A	B	C	F	D	E	F	W	A	
St. Laurent and Reid	Kinchant and Barlow	7-11	Robertson and Winder	Lewis and Dawson	Abbott and Blair	Robertson and Winder	West Park Mall	St. Laurent and Reid	Continues as
7:13	7:14	7:17	7:21	7:26	7:31	7:36	7:40	7:40	
8:00	8:01	8:04	8:08	8:13	8:18	8:23	8:27	8:27	
9:25	9:26	9:29	9:33	9:38	9:43	9:48	9:52	9:52	
10:30	10:31	10:34	10:38	10:43	10:48	10:53	10:57	10:57	
10:55	10:56	10:59	11:03	11:08	11:13	11:18	11:22	11:22	
12:00	12:01	12:04	12:08	12:13	12:18	12:23	12:27	12:27	
1:05	1:06	1:09	1:13	1:18	1:23	1:28	1:32	1:32	
2:10	2:11	2:14	2:18	2:23	2:28	2:33	2:37	2:37	
R 2:50	2:51	2:54	2:59	3:07	3:12	3:16	3:20	3:20	
3:05	3:06	3:09	3:13	3:18	3:23	3:28	3:32	3:32	
4:15	4:16	4:19	4:23	4:28	4:33	4:38	4:42	4:42	
5:30	5:31	5:34	5:38	5:43	5:48	5:53	5:57	5:57	3
6:15	6:16	6:19	6:23	6:28	6:33	6:38	6:42	6:42	3
7:00	7:01	7:04	7:08	7:13	7:18	7:23	7:27	7:27	
8:20	8:21	8:24	8:28	8:33	8:38	8:43	8:47	8:47	

Saturday									
8:00	8:01	8:04	8:08	8:13	8:18	8:23	8:27	8:27	
9:25	9:26	9:29	9:33	9:38	9:43	9:48	9:52	9:52	
10:55	10:56	10:59	11:03	11:08	11:13	11:18	11:22	11:22	
12:00	12:01	12:04	12:08	12:13	12:18	12:23	12:27	12:27	
1:05	1:06	1:09	1:13	1:18	1:23	1:28	1:32	1:32	
2:10	2:11	2:14	2:18	2:23	2:28	2:33	2:37	2:37	
3:10	3:11	3:14	3:18	3:23	3:28	3:33	3:37	3:37	
4:15	4:16	4:19	4:23	4:28	4:33	4:38	4:42	4:42	
5:15	5:16	5:19	5:23	5:28	5:33	5:38	5:42	5:42	3

3 From West Park Mall, trip continues as **3 North Fraser**.
 R Trip operates on a reverse loop routing, servicing timing point **F** prior to servicing timing points **D** and **E**.

2 Red Bluff to South Quesnel

Monday to Friday							
A	G	N	I	Y	X	J	S
Routes Via St. Laurent and Reid	Johnston and Gardner	Nadeau and Nason	Quesnel Rec Centre	Valhalla and Gassoff	Westland and Gassoff	Phillips and Hydraulic	South Quesnel Shopping Area
2 7:14	7:20	—	7:22	7:25	—	—	7:32
2B 7:40	7:46	—	7:48	7:51	7:52	7:59	8:07
2 8:40	8:45	—	8:47	8:50	—	—	8:57
2B 9:55	10:01	—	10:03	10:06	10:07	10:14	10:22
2 11:00	11:06	—	11:08	11:11	—	—	11:18
2 12:10	12:16	—	12:18	12:21	—	—	12:28
2 1:10	1:16	—	1:18	1:21	—	—	1:28
2A 2:10	2:16	2:20	2:24	2:27	—	—	2:34
2 3:25	3:31	—	3:33	3:36	—	—	3:43
2A 4:10	4:16	4:20	4:24	4:27	—	—	4:34
2 5:20	5:26	—	5:28	5:31	—	—	5:38
2 6:10	6:16	—	6:18	6:21	—	—	6:28
2 7:35	7:41	—	7:43	7:46	—	—	7:53

Saturday							
2 8:35	8:41	—	8:43	8:46	—	—	8:53
2B 9:55	10:01	—	10:03	10:06	10:07	10:14	10:22
2 11:00	11:06	—	11:08	11:11	—	—	11:18
2 12:05	12:11	—	12:13	12:16	—	—	12:23
2 1:10	1:16	—	1:18	1:21	—	—	1:28
2A 2:15	2:21	2:25	2:29	2:32	—	—	2:39
2 3:20	3:26	—	3:28	3:31	—	—	3:38
2A 4:10	4:16	4:20	4:24	4:27	—	—	4:34
2 5:20	5:26	—	5:28	5:31	—	—	5:38

2 Red Bluff to Downtown

Monday to Friday									
S	L	P	J	X	Y	I	N	G	A
Routes Via South Quesnel Shopping Area	Spruce and Balsam	Cedar and Elm	Phillips and Hydraulic	Westland and Gassoff	Valhalla and Gassoff	Quesnel Rec Centre	Nadeau and Nason	Johnston and Gardner	St. Laurent and Reid
2 7:32	7:40	7:44	—	—	7:47	7:52	—	7:54	8:00
2A 8:07	8:15	8:19	—	—	8:22	8:27	8:31	8:35	8:41
2 8:57	9:05	9:09	—	—	9:12	9:17	—	9:19	9:25
2 10:22	10:30	10:34	—	—	10:37	10:42	—	10:44	10:50
2A 11:18	11:26	11:30	—	—	11:33	11:38	11:42	11:46	11:52
2 12:28	12:36	12:40	—	—	12:43	12:48	—	12:50	12:56
2B 1:28	1:36	1:40	1:44	1:48	1:53	1:58	—	2:00	2:06
2 2:34	2:42	2:46	—	—	2:49	2:54	—	2:56	3:02
2 3:43	3:51	3:55	—	—	3:58	4:03	—	4:05	4:11
2B 4:34	4:42	4:46	4:50	4:54	4:59	5:04	—	5:06	5:12
2A 5:38	5:46	5:50	—	—	5:53	5:58	6:02	6:06	6:12
2 6:28	6:36	6:40	—	—	6:43	6:48	—	6:50	6:56
2 7:53	8:01	8:05	—	—	8:08	8:12	—	8:14	8:20

Saturday									
2 8:53	9:01	9:05	—	—	9:08	9:13	—	9:15	9:21
2 10:22	10:30	10:34	—	—	10:37	10:42	—	10:44	10:50
2A 11:18	11:26	11:30	—	—	11:33	11:38	11:42	11:46	11:52
2 12:23	12:31	12:35	—	—	12:38	12:43	—	12:45	12:51
2B 1:28	1:36	1:40	1:44	1:48	1:53	1:58	—	2:00	2:06
2 2:39	2:47	2:51	—	—	2:54	2:59	—	3:01	3:07
2 3:38	3:46	3:50	—	—	3:53	3:58	—	4:00	4:06
2B 4:34	4:42	4:46	4:50	4:54	4:59	5:04	—	5:06	5:12
2A 5:38	5:46	5:50	—	—	5:53	5:58	6:02	6:06	6:12

3 North Fraser

Monday to Friday								
A	O	H	B	W	T	R	W	A
St. Laurent and Reid	Wilson and Bowron	Quesnel Hospital	Kinchant and Barlow	West Park Mall	North Fraser Dr Turnaround	Harper and Hartley	West Park Mall	St. Laurent and Reid
8:45	8:48	8:52	8:55	—	9:01	9:07	9:10	9:14
9:52	9:55	9:59	10:02	—	10:08	10:14	10:17	10:21
11:22	11:25	11:29	11:32	—	11:38	11:44	11:47	11:51
12:27	12:30	12:34	12:37	—	12:43	12:49	12:52	12:56
1:32	1:35	1:39	1:42	—	1:48	1:54	1:57	2:01
2:37	2:40	2:44	2:47	—	2:53	2:59	3:02	3:06
3:32	3:35	3:39	3:42	—	3:48	3:54	3:57	4:01
4:42	4:45	4:49	4:52	—	4:58	5:04	5:07	5:11
5:30	—	—	5:31	5:33	5:37	5:43	5:46	5:50
6:15	—	—	6:16	6:18	6:22	6:28	6:31	6:35

Saturday								
10:25	10:28	10:32	10:35	—	10:41	10:47	10:50	10:54
11:22	11:25	11:29	11:32	—	11:38	11:44	11:47	11:51
12:27	12:30	12:34	12:37	—	12:43	12:49	12:52	12:56
1:32	1:35	1:39	1:42	—	1:48	1:54	1:57	2:01
3:37	3:40	3:44	3:47	—	3:53	3:59	4:02	4:06
4:42	4:45	4:49	4:52	—	4:58	5:04	5:07	5:11
5:15	—	—	5:16	5:18	5:22	5:28	5:31	5:35

1 Trip operates from Downtown Quesnel as **1 West Quesnel**. No transfer required.

30 Wells

Thursday Only			
A			A
St. Laurent and Reid	Ar. Wells	Lv. Wells	St. Laurent and Reid
7:00	8:15	8:30	9:30
4:00	5:15	5:30	6:30

Note: June 1 to September 30 – Bus will stop at Barkerville Historic Town on both the morning and afternoon trips. Bus times may vary slightly.

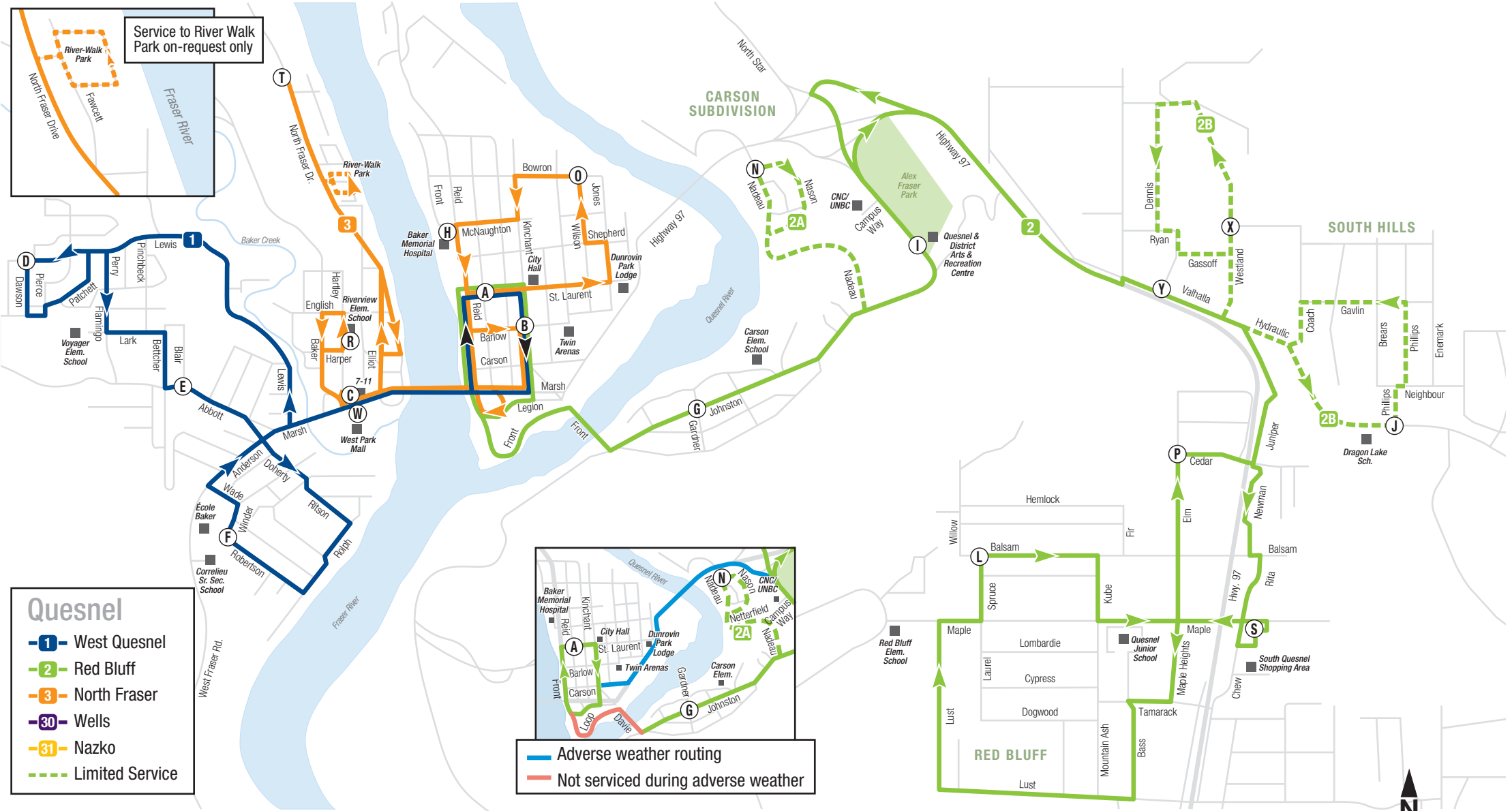
31 Nazko

Wednesday – last Wednesday of each month		
Quesnel: Nazko Band Office	Nazko	Quesnel: Nazko Band Office
7:00	8:30	10:00
4:00	5:30	7:00

Bus times may vary slightly.

Children 12 and under ride for free!

Do you know about BusReady?
 It's BC Transit's educational program for kids.
 Learn more at busready.bctransit.com



Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.

