

Fort St. John Transit

RIDER'S GUIDE

Effective September 6, 2022
Updated April 2024



City of Fort St. John



Welcome Aboard

About Your Transit System

Funding for your local transit system is cost shared between the City of Fort St. John and BC Transit.

Decisions on fares, routes and service levels are made by the local government funding partners based on public feedback and information provided by BC Transit. Buses are operated by PWTransit Ltd.

Operating costs are met by a combination of farebox revenues and joint local and provincial funding.

Your local transit system runs six days a week. Buses serve the City of Fort St. John, Electoral Areas "B" and "C" of the Peace River Regional District and the District of Taylor.

Fixed-route service – scheduled service to major destinations and residential areas.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service.

Contact

Customer Information	250-787-9373
Umo Customer Service	877-380-8181 (toll-free) 8 a.m. - 8 p.m., Mon-Fri 9 a.m. - 5 p.m., Sat-Sun
Lost and Found	250-787-9373
handyDART	250-787-7433
Office hours	8 a.m. - 5 p.m., Mon-Fri 9 a.m. - 4 p.m., Sat
Web	www.bctransit.com
Address	10404 – 87th Avenue Fort St. John, BC V1J 5K7

If you have comments about service in general or suggestions for improvements, contact the City of Fort St. John, 10631 – 100th Street, Fort St. John, BC V1J 3Z5. Ph: 250-787-8150



Transit Info 250-787-9373
www.bctransit.com

Fares

subject to change

Fare products are being updated to support electronic payment options including the Umo Mobility app and reloadable Umo card. Cash and paper tickets and passes will continue to be accepted on board. Umo is currently not applicable to handyDART.

Local Fares

	Adult/College**	Concession*
Children 12 and under	Free	Free
Single Ride***	\$ 2.00	\$ 1.75
Tickets (10); 10 Rides	18.00	15.75
Monthly Pass; 30-Day Pass	40.00 /35.00	35.00

*Concession fare valid for youth aged 13-18 and persons 65 and over.
**For full-time post-secondary students with valid ID.
***Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

Fares and Passes Vendors

Umo Umo fares and passes available for purchase.

- City Hall **Umo**
- Visitor Info Centre **Umo**
- North Peace Leisure Pool
- Northern Lights College (passes only)
- Bert Bowes Junior Secondary School (passes only)
- Dr. Kearney Junior Secondary School (passes only)
- North Peace Senior Secondary School (passes only)

Paper tickets and passes only available at select retail vendors. Electronic tickets and passes available via Umo and at Umo vendors. Subject to change. For an updated list of vendor locations, visit www.bctransit.com

Choose Your Payment Method and Go with Umo



Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo



Transit Info 250-787-9373
www.bctransit.com

Holiday and Sunday Service

No service on Sundays and the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Truth & Reconciliation Day
- Thanksgiving Day
- Christmas Day
- Boxing Day

Subject to change. Check online at www.bctransit.com for special event service.

Paying Your Fare

Go with Umo

It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare.

- ▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.
- ▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

Tax Exemptions

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual

bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Riding the Bus

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night.

Visit Rider Info at www.bctransit.com for an instructional video.

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

handyDART

handyDART is a door-to-door, shared transit service for people unable to take fixed-route transit.

Customers must first register. Registration is free.

Call 250-787-7433 for more information or visit www.bctransit.com, under Fort St. John, handyDART.

handyDART Hours

Monday to Friday 7:45 a.m. to 5:00 p.m.
Saturday 9:15 a.m. to 3:30 p.m.
Sunday and Holidays no service

Booking a handyDART Trip

Call ahead during office hours to book your trip. You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping and social visits. If your plans change, phone as soon as possible to cancel.

handyDART Guidelines

Be ready to travel a few minutes ahead of your scheduled pickup time. The driver can only wait a few minutes past your pickup time. If you are using a wheelchair, be sure it is equipped with a lap belt.

Para Transit

Service to Taylor and Charlie Lake

Service between Taylor and Fort St. John is available Monday to Friday. The bus leaves Fort St. John at 8:15 a.m. to pick-up in Taylor. The return trip to Taylor leaves Fort St. John at 3:00 p.m.

Note: All residents are eligible to use the Taylor and Charlie Lake service. The fare is \$4.00 per passenger. All trips must be booked in advance by calling 250-787-7433.

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

1 Northside

Medical Clinic, City Hall, Hospital, Northern Lights College

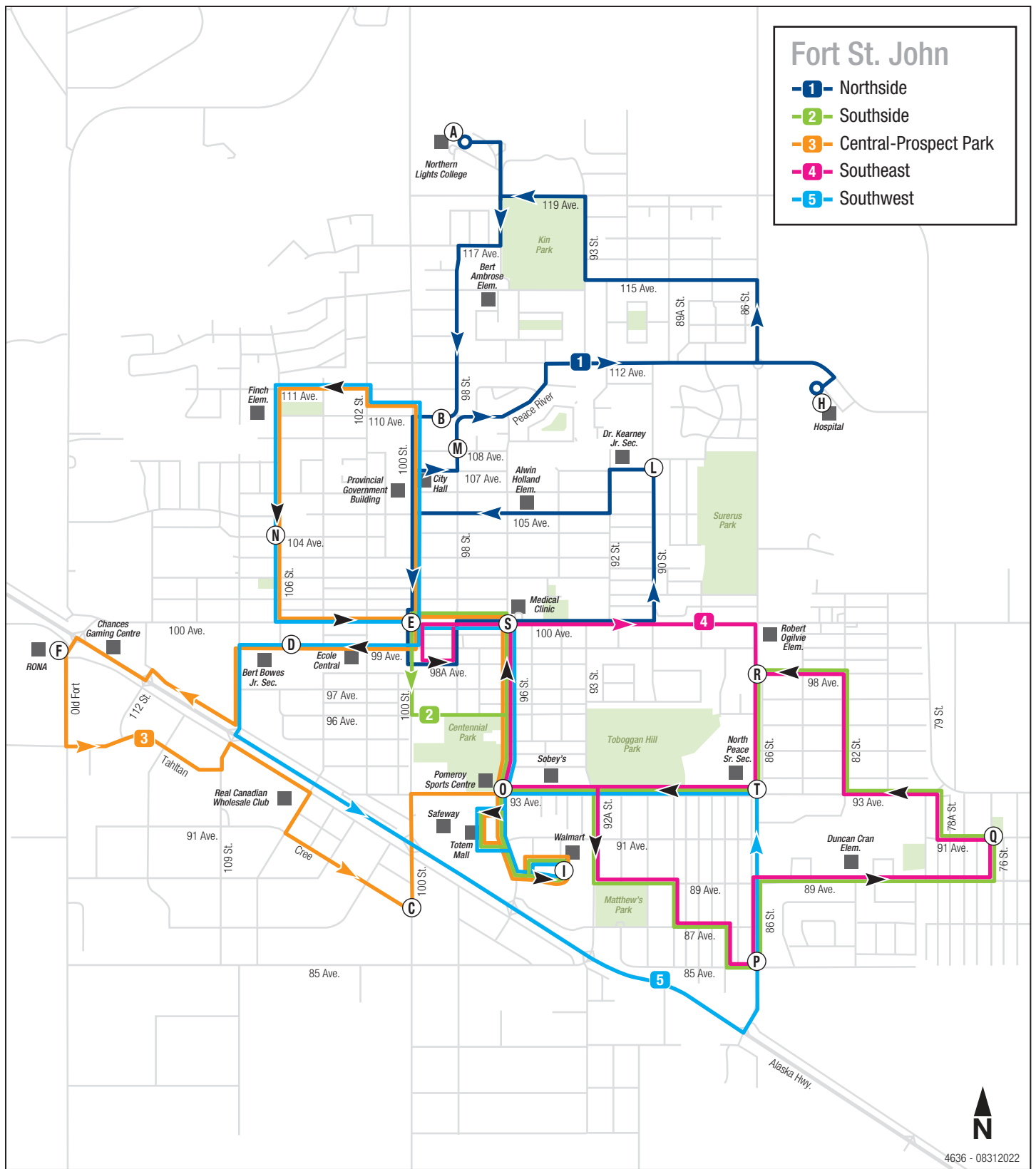
Monday to Friday						
E	L	M	H	A	B	E
100 Ave. and 100 St. (Cultural Centre)	107 Ave. and 90 St.	98 St. and 108 Ave.	Fort St. John Hospital	Northern Lights College	110 Ave. and 98 St.	100 Ave. and 100 St. (Cultural Centre)
6:40	6:44	6:49	6:54	7:01	7:06	7:08
7:10	7:14	7:19	7:24	7:31	7:36	7:38
7:45	7:49	7:54	7:59	8:06	8:11	8:13
8:15	8:19	8:24	8:29	8:36	8:41	8:43
8:55	8:59	9:04	9:09	9:16	9:21	9:23
9:25	9:29	9:34	9:39	9:46	9:51	9:53
10:00	10:04	10:09	10:14	10:21	10:26	10:28
10:30	10:34	10:39	10:44	10:51	10:56	10:58
11:05	11:09	11:14	11:19	11:26	11:31	11:33
11:35	11:39	11:44	11:49	11:56	12:01	12:03
12:10	12:14	12:19	12:24	12:31	12:36	12:38
12:40	12:44	12:49	12:54	1:01	1:06	1:08
1:15	1:19	1:24	1:29	1:36	1:41	1:43
1:45	1:49	1:54	1:59	2:06	2:11	2:13
2:20	2:24	2:29	2:34	2:41	2:46	2:48
2:50	2:54	2:59	3:04	3:11	3:16	3:18
3:25	3:29	3:34	3:39	3:46	3:51	3:53
4:05	4:09	4:14	4:19	4:26	4:31	4:33
4:40	4:44	4:49	4:54	5:01	5:06	5:08
5:15	5:19	5:24	5:29	5:36	5:41	5:43
5:50	5:54	5:59	6:04	6:11	6:16	6:18
6:25	6:29	6:34	6:39	6:46	6:51	6:53
6:55	6:59	7:04	7:09	7:16	7:21	7:23

Saturday						
7:15	7:19	7:24	7:29	7:36	7:41	7:43
8:15	8:19	8:24	8:29	8:36	8:41	8:43
9:15	9:19	9:24	9:29	9:36	9:41	9:43
10:30	10:34	10:39	10:44	10:51	10:56	10:58
11:30	11:34	11:39	11:44	11:51	11:56	11:58
12:30	12:34	12:39	12:44	12:51	12:56	12:58
1:00	1:04	1:09	1:14	1:21	1:26	1:28
1:30	1:34	1:39	1:44	1:51	1:56	1:58
2:00	2:04	2:09	2:14	2:21	2:26	2:28
2:45	2:49	2:54	2:59	3:06	3:11	3:13
3:15	3:19	3:24	3:29	3:36	3:41	3:43
3:45	3:49	3:54	3:59	4:06	4:11	4:13
4:15	4:19	4:24	4:29	4:36	4:41	4:43
4:45	4:49	4:54	4:59	5:06	5:11	5:13
5:15	5:19	5:24	5:29	5:36	5:41	5:43
5:45	5:49	5:54	5:59	6:06	6:11	6:13
6:15	6:19	6:24	6:29	6:36	6:41	6:43
6:45	6:49	6:54	6:59	7:06	7:11	7:13



Transit Info 250-787-9373

www.bctransit.com



2 Southside

North Peace Secondary, Duncan Cran Elementary School, Totem Mall

Monday to Friday						
E	O	P	Q	R	I	E
100 Ave. and 100 St. (Cultural Centre)	93 Ave. and 96 St.	85 Ave. and 86 St.	76 St. and 91 Ave.	98 Ave. and 86 St.	Walmart	100 Ave. and 100 St. (Cultural Centre)
6:05	6:08	6:13	6:17	6:22	6:29	6:35
6:40	6:43	6:48	6:52	6:57	7:04	7:10
7:10	7:13	7:18	7:22	7:27	7:34	7:40
7:45	7:48	7:53	7:57	8:02	8:09	8:15
8:15	8:18	8:23	8:27	8:32	8:39	8:45
8:55	8:58	9:03	9:07	9:12	9:19	9:25
9:25	9:28	9:33	9:37	9:42	9:49	9:55
10:00	10:03	10:08	10:12	10:17	10:24	10:30
10:30	10:33	10:38	10:42	10:47	10:54	11:00
11:05	11:08	11:13	11:17	11:22	11:29	11:35
11:35	11:38	11:43	11:47	11:52	11:59	12:05
12:10	12:13	12:18	12:22	12:27	12:34	12:40
12:40	12:43	12:48	12:52	12:57	1:04	1:10
1:15	1:18	1:23	1:27	1:32	1:39	1:45
1:45	1:48	1:53	1:57	2:02	2:09	2:15
2:20	2:23	2:28	2:32	2:37	2:44	2:50
2:50	2:53	2:58	3:02	3:07	3:14	3:20
3:25	3:28	3:33	3:37	3:42	3:49	3:55
4:05	4:08	4:13	4:17	4:22	4:29	4:35
4:40	4:43	4:48	4:52	4:57	5:04	5:10
5:15	5:18	5:23	5:27	5:32	5:39	5:45
5:50	5:53	5:58	6:02	6:07	6:14	6:20
6:25	6:28	6:33	6:37	6:42	6:49	6:55

Saturday						
7:15	7:18	7:23	7:27	7:32	7:39	7:45
7:45	7:48	7:53	7:57	8:02	8:09	8:15
8:15	8:18	8:23	8:27	8:32	8:39	8:45
8:45	8:48	8:53	8:57	9:02	9:09	9:15
9:15	9:18	9:23	9:27	9:32	9:39	9:45
9:45	9:48	9:53	9:57	10:02	10:09	10:15
10:30	10:33	10:38	10:42	10:47	10:54	11:00
11:00	11:03	11:08	11:12	11:17	11:24	11:30
11:30	11:33	11:38	11:42	11:47	11:54	12:00
12:00	12:03	12:08	12:12	12:17	12:24	12:30
12:30	12:33	12:38	12:42	12:47	12:54	1:00
1:00	1:03	1:08	1:12	1:17	1:24	1:30
1:30	1:33	1:38	1:42	1:47	1:54	2:00
2:00	2:03	2:08	2:12	2:17	2:24	2:30
2:45	2:48	2:53	2:57	3:02	3:09	3:15
3:15	3:18	3:23	3:27	3:32	3:39	3:45
3:45	3:48	3:53	3:57	4:02	4:09	4:15
4:15	4:18	4:23	4:27	4:32	4:39	4:45
4:45	4:48	4:53	4:57	5:02	5:09	5:15
5:15	5:18	5:23	5:27	5:32	5:39	5:45
5:45	5:48	5:53	5:57	6:02	6:09	6:15
6:15	6:18	6:23	6:27	6:32	6:39	6:45
6:45	6:48	6:53	6:57	7:02	7:09	7:15

R Trip operates in the summer only when school is not in session.

3 Central-Prospect Park

North Peace Secondary School, RONA, Totem Mall

Monday to Friday						
E	F	C	I	S	N	E
100 Ave. and 100 St. (Cultural Centre)	RONA	Creo and 100 St.	Walmart	96 St. and 100 Ave.	106 St. and 104 Ave.	100 Ave. and 100 St. (Cultural Centre)
6:40	6:45	6:50	6:56	7:00	7:07	7:09
7:10	7:15	7:20	7:26	7:30	7:37	7:39
7:45	7:50	7:55	8:01	8:05	8:12	8:14
8:15	8:20	8:25	8:31	8:35	8:42	8:44
8:55	9:00	9:05	9:11	9:15	9:22	9:24
9:25	9:30	9:35	9:41	9:45	9:52	9:54
10:00	10:05	10:10	10:16	10:20	10:27	10:29
10:30	10:35	10:40	10:46	10:50	10:57	10:59
11:05	11:10	11:15	11:21	11:25	11:32	11:34
11:35	11:40	11:45	11:51	11:55	12:02	12:04
12:10	12:15	12:20	12:26	12:30	12:37	12:39
12:40	12:45	12:50	12:56	1:00	1:07	1:09
1:15	1:20	1:25	1:31	1:35	1:42	1:44
1:45	1:50	1:55	2:01	2:05	2:12	2:14
2:20	2:25	2:30	2:36	2:40	2:47	2:49
2:50	2:55	3:00	3:06	3:10	3:17	3:19
3:25	3:30	3:35	3:41	3:45	3:52	3:54
4:05	4:10	4:15	4:21	4:25	4:32	4:34
4:40	4:45	4:50	4:56	5:00	5:07	5:09
5:15	5:20	5:25	5:31	5:35	5:42	5:44
5:50	5:55	6:00	6:06	6:10	6:17	6:19
6:25	6:30	6:35	6:41	6:45	6:52	6:54
6:55	7:00	—	—	—	—	—

Saturday						
7:45	7:50	7:55	8:01	8:05	8:12	8:14
8:45	8:50	8:55	9:01	9:05	9:12	9:14
9:45	9:50	9:55	10:01	10:05	10:12	10:14
11:00	11:05	11:10	11:16	11:20	11:27	11:29
12:00	12:05	12:10	12:16	12:20	12:27	12:29
1:00	1:05	1:10	1:16	1:20	1:27	1:29
1:30	1:35	1:40	1:46	1:50	1:57	1:59
2:00	2:05	2:10	2:16	2:20	2:27	2:29
2:30	2:35	2:40	2:46	2:50	2:57	2:59
3:15	3:20	3:25	3:31	3:35	3:42	3:44
3:45	3:50	3:55	4:01	4:05	4:12	4:14
4:15	4:20	4:25	4:31	4:35	4:42	4:44
4:45	4:50	4:55	5:01	5:05	5:12	5:14
5:15	5:20	5:25	5:31	5:35	5:42	5:44
5:45	5:50	5:55	6:01	6:05	6:12	6:14
6:15	6:20	6:25	6:31	6:35	6:42	6:44

R Trip operates in the summer only when school is not in session.

T Trip ends at Talton and 109 Ave.

4 Southeast

Robert Ogilvie Elementary School, North Peace Secondary School, Duncan Cran Elementary School

Monday to Friday						
E	R	T	P	Q	R	T
100 Ave. and 100 St. (Cultural Centre)	98 Ave. and 86 St.	86 St. and 93 Ave.	85 Ave. and 86 St.	76 St. and 91 Ave.	98 Ave. and 86 St.	86 St. and 93 Ave.
8:15	8:20	8:22	8:27	8:31	8:36	8:38
S 3:25	3:30	3:32	3:37	3:41	3:46	3:48
S 3:49	3:54	3:56	4:01	4:05	4:10	4:12

5 Southwest

École Central Elementary School, North Peace Secondary School, Totem Mall

Monday to Friday						
E	D	T	I	S	N	E
100 Ave. and 100 St. (Cultural Centre)	99 Ave. and 106 St.	86 St. and 99 Ave.	Walmart	96 St. and 100 Ave.	106 St. and 104 Ave.	100 Ave. and 100 St. (Cultural Centre)
8:15	8:17	8:24	8:30	8:36	8:43	8:45
S 3:25	3:27	3:34	3:40	3:46	3:53	3:55

S Trip operates only when school is in session.

BUS ready

Children 12 and under ride for free!

Do you know about BusReady?
It's BC Transit's educational program for kids.
Learn more at busready.bctransit.com

Transit Info 250-787-9373

www.bctransit.com