



If you have a disability that prevents you from using fixed-route service some, or all of the time, you may be eligible for door-to-door handyDART service.

Please complete all sections of this form. Our staff will contact you to discuss your application and travel options.

Note: Regional Connector routes 98 & 99 provide transit between these zones. The connector routes are a low-floor, conventional transit, and can be used without handyDART registration.

By checking this box you acknowledge that the personal information provided by you is collected under Section 26(c) of the *Freedom of Information and Protection of Privacy Act* and will be used for the purpose of determining eligibility for custom transit pursuant to Section 11 of the British Columbia Transit Regulation (B.C. Reg. 30/91). If you have any questions about the collection, use or disclosure of this information, please contact BC Transit's Privacy Office by telephone at 1-250-385-2551; via email to Privacy@BCTransit.com; or by regular mail to 520 Gorge Road East, Victoria, BC V8W 2P3.

CONTACT INFORMATION

PLEASE PRINT

1. Permanent Address

FIRST NAME	LAST NAME
ADDRESS	SUITE #
CITY	POSTAL CODE
HOME PHONE	CELL PHONE
EMAIL	

2. If your current mailing or temporary address is different from your permanent address (example: care facility or hospital), complete the following:

FIRST NAME	LAST NAME
ADDRESS	SUITE #
CITY	POSTAL CODE

3. Pickup Location and Accessibility

- Do your driveway and road provide clearance for a tall vehicle? Yes No
- Is the walkway and entry level clear of obstacles? Yes No
- Do you have any concerns regarding a handyDART vehicle safely accessing your pickup location? Yes No

4. Secondary Contact

FIRST NAME	LAST NAME	RELATIONSHIP
DAYTIME PHONE	EVENING PHONE	

PERSONAL INFORMATION

5. Date of Birth _____ / _____ / _____
MONTH DAY YEAR

6. Gender MALE FEMALE OTHER _____ PREFER NOT TO DISCLOSE

TRANSPORTATION DISABILITY INFORMATION

7. Describe why BC Transit’s accessible, fixed-route service is not an option for you, some or all of the time, based on your cognitive and/or physical functional mobility limitations.

8. Describe your travel abilities and limitations.

I am able to:	Always	Sometimes	Never
Walk/roll 3 city blocks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walk up and down steps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stand for 15 minutes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sit down or rise without assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ask for or receive travel directions verbally, or in writing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
See signs and read directions clearly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Is your mobility limitation Permanent

Or Temporary, specify until when
(date can be extended as required)

Surgery date
(when applicable)

_____ / _____ / _____
MONTH DAY YEAR

_____ / _____ / _____
MONTH DAY YEAR

10. Can you be left alone at your residence? Yes No, explain below:

NOTE: Your secondary contact will be called if someone is not available to receive you at home.

11. Do you need an attendant to travel with you due to a cognitive condition, confusion, or disorientation?

No Yes, explain, _____

12. Do you use any of the following aids? Check all that apply and let the handyDART office know the type and size of equipment when booking:

Power wheelchair with lapbelt and foot rests

Manual wheelchair with lapbelt and foot rests

_____ approximate combined weight of wheelchair and passenger

3-wheel scooter

4-wheel scooter

Walker

Cane

Oxygen tank

Certified service animal

TRAVEL OPTION INFORMATION

We encourage our customers to use fixed-route service for some trips, and to use handyDART only as needed.

13. Do you use fixed-route service for some of your trips? Yes No

If no, are you interested in learning how to travel independently on the bus for some of your trips?

Yes, I am interested in receiving free training that will teach me how to use the bus at my own pace with a qualified trainer.

No, I do not wish to receive free training.

14. BC Transit can obtain my mobility information from one of the following (check one only):

Licensed Physician

Licensed Optometrist

Certified Rehabilitation Specialist

Registered Occupational Therapist

Registered Recreation Therapist

Registered Vocational Therapist

Health Authority Case Manager

Registered Nurse or Nurse Practitioner

Please provide the information for the contact you selected above.

NAME

PHONE

MAILING ADDRESS

AUTHORIZATION

15. The information provided in this form is solely for the use of BC Transit and Agents to determine your eligibility for custom transit services. By completing this application, you or your legal representative declare that you understand and authorize the following:

- You have a disability, medical condition, or age related frailty that prevents you from using the regular bus some or all of the time.
- You consent to the disclosure of personal information by your medical practitioner (Doctor, Therapist, Case Manager) to BC Transit or its agents.
- You acknowledge that you may be requested to undergo a functional assessment.
- BC Transit can re-assess your eligibility if it appears your transportation needs have changed.
- You allow a site visit, at your primary pick-up location, and a mobility assessment by a BC Transit representative.
- I certify that the information provided in this application is true to the best of my knowledge.

SIGNATURE OF HANDYDART APPLICANT

DATE

FOR LEGAL REPRESENTATIVE* USE ONLY

FIRST NAME OF LEGAL REPRESENTATIVE

LAST NAME OF LEGAL REPRESENTATIVE

RELATIONSHIP TO APPLICANT

PHONE OF REPRESENTATIVE

EMAIL OF REPRESENTATIVE

SIGNATURE OF LEGAL REPRESENTATIVE

DATE

**Legal Representative: The Representation Agreement Act allows you to appoint someone as your legal representative to handle your financial, legal, personal care and health care decisions, if you're unable to make them on your own. You cannot appoint any person who is paid to provide you with personal or health care or who is an employee of a facility through which you receive personal or health care, unless that person is your child, parent or spouse.*

SEND COMPLETED APPLICATION TO:

Client Registrar
handyDART
125-C Slater Road NW,
Cranbrook, BC V1C 4M4

For more information, call 1-855-417-4636.