

Service Summary



WINTER 2019 CHANGES – TRIP LEVEL DETAIL

Effective January 2, 2019

This document outlines Winter 2019 seasonal schedule changes for the Victoria Regional Transit System for implementation on January 2, 2019.

Winter changes include seasonal increases in service to match ridership demand and rerouting of routes around Uptown as a way to take advantage of the Douglas Street bus lanes.

Changes include minor adjustments to routes serving the Peninsula and Cordova Bay.

- **30/31 Royal Oak/Downtown:** Routing changes
- **32 Royal Oak/Cordova Bay:** Routing changes
- **70/71 Downtown/Swartz Bay:** Routing changes
- **72 Downtown/Swartz Bay:** Routing changes
- **75 Royal Oak/Downtown/Saanichton:** Routing changes

Winter 2019 - Service Change Highlights

Revised Schedules

17 Cedar Hill

The afternoon trip departing Cedar Hill Middle School at 3:00pm will be truncated at Quadra and Mackenzie; the remainder of the route travelling southbound on Quadra will operate as a route 6 to downtown.

39 Westhills

Westbound trip departing Westhills Exchange at 6:38am now leaves 5 minutes earlier at 6:33am servicing Goldstream at Peatt at 6:40am, Island Hwy & Ocean Blvd at 6:52am, then 3 minutes earlier along the remainder of the route.

21 Interurban / Downtown

Trip departing Blanshard Terminus at 1:58pm no longer routes to Viaduct Loop. (Saturday/Sunday)

24 Cedar Hill / Admirals

Trip departing Admiral's Walk Mall at 7:21am no longer routes via Parklands. (Saturday) Trips departing Admirals Walk Mall at 8:28am and Garnet at Cedar Hill at 2:07pm no longer route via Parklands. (Sunday)

Reinstate Seasonal Service

4 UVic / Downtown

Reinstated September 2018 Schedules.

7 UVic / Downtown

Reinstated September 2018 Schedules.

8 Interurban / Tillicum Mall / Oak Bay

Reinstated September 2018 Schedules.

11 Tillicum Mall / UVic

Reinstated September 2018 Schedules.



12 University Heights / UVic	Reinstated September 2018 Schedules.
13 Ten Mile Point / UVic	Reinstated September 2018 Schedules.
14 Vic General / UVic	Reinstated September 2018 Schedules.
15 Esquimalt / UVic	Reinstated September 2018 Schedules.
16 Uptown / UVic	Reinstated September 2018 Schedules.
21 Interurban / Downtown	Reinstated September 2018 Schedules.
26 Dockyard / UVic	Reinstated September 2018 Schedules.
51 Langford / UVic	Reinstated September 2018 Schedules.
76 Swartz Bay / UVic	Reinstated September 2018 Schedules.

Route Changes

30/31 Royal Oak / Downtown	New Routing: Trips will be re-routed around the west side of Uptown, circumventing Blanshard Street.
32 Royal Oak / Cordova Bay	New Routing: Trips will be re-routed around the west side of Uptown, circumventing Blanshard Street.
70/71 Downtown / Swartz Bay	New Routing: Trips will be re-routed around the west side of Uptown, circumventing Blanshard Street.
72 Downtown / Swartz Bay	New Routing: Trips will be re-routed onto Saanich Road to take advantage of Douglas Street bus lanes.
75 Royal Oak/Downtown/Saanichton	New Routing: Trips will be re-routed onto Saanich Road to take advantage of Douglas Street bus lanes.

Service Change Details

Routing Change — Route 30 30 Royal Oak/Downtown

WINTER 2019 CHANGE: Effective January 2, 2019

Change Overview:

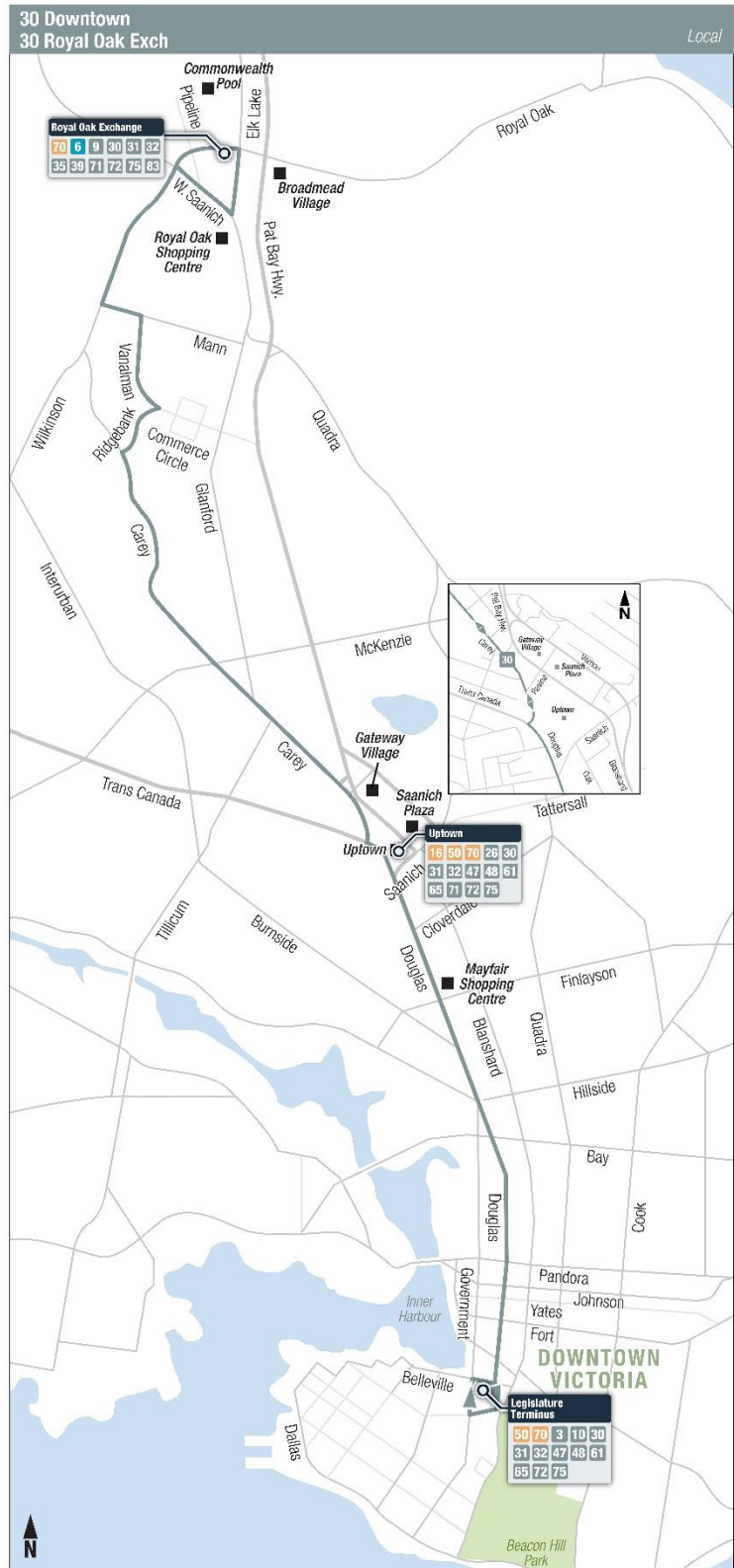
- The 30 Royal Oak/Downtown will be re-routed around the west side of Uptown, circumventing Blanshard Street.

Key Benefits to Change:

- Provides benefits through the transit priority signal at the Douglas and Carey intersection, which include route directness and on-time performance.
- Supports Victoria's Transit Future Plan's strategy to make Uptown a future transit exchange as well as supporting the rapid transit strategy.
- Provides improved transfer opportunities for Westshore routes.

Considerations:

- No longer services the southbound bus stops along Blanshard Street
- Services new southbound stop on Carey Rd nearside Hwy 1
- New left turn from Carey onto Hwy 1 activated by a transit priority light
- This route will not service southbound bus stop at Douglas and Boleskine.



Service Change Details

Routing Change — Route 31 31 Royal Oak/Downtown

WINTER 2019 CHANGE: Effective January 2, 2019

Change Overview:

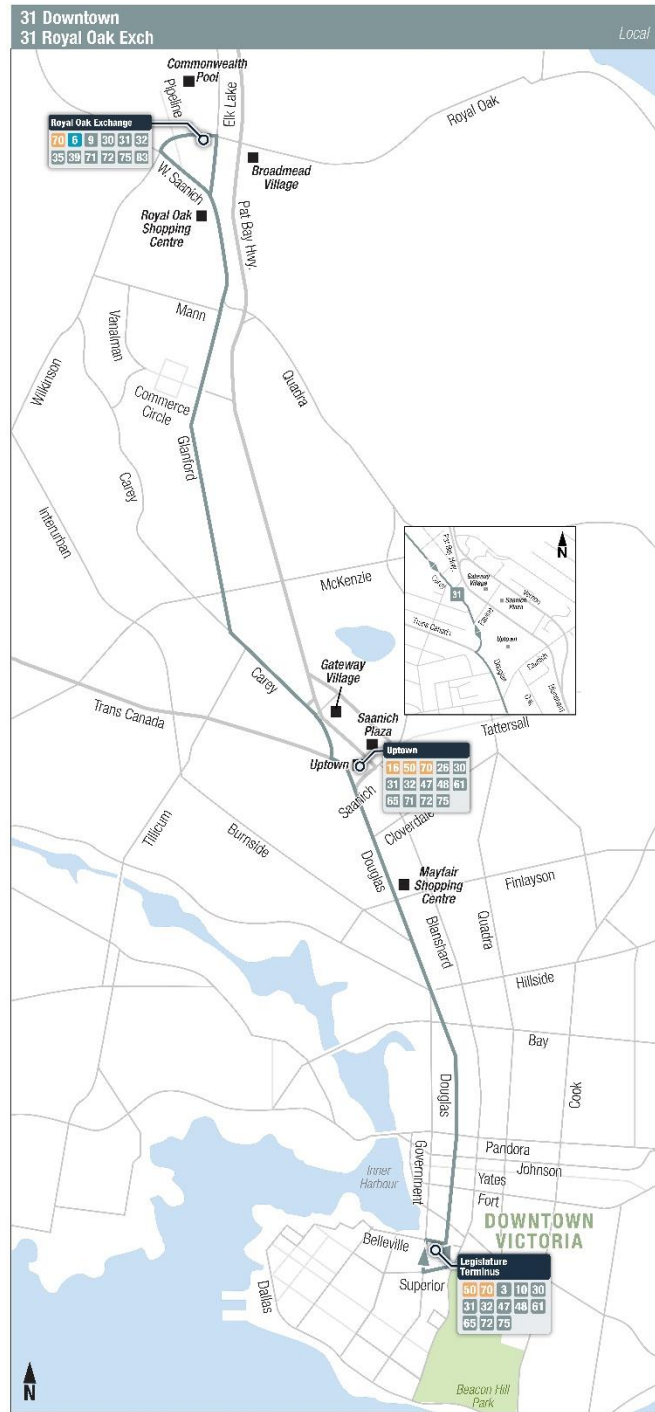
- The 31 Royal Oak/Downtown will be re-routed around the west side of Uptown, circumventing Blanshard Street.

Key Benefits to Change:

- Provides benefits through the transit priority signal at the Douglas and Carey intersection, which include route directness and on-time performance.
- Supports Victoria's Transit Future Plan's strategy to make Uptown a future transit exchange as well as supporting the rapid transit strategy.
- Provides improved transfer opportunities for Westshore routes.

Considerations:

- No longer servicing the southbound bus stops along Blanshard Street (north of Saanich Road).
- Services new southbound stop on Carey Rd nearside Hwy 1.
- New left turn from Carey onto Hwy 1 activated by a transit priority light.
- This route will not service southbound bus stop at Douglas and Boleskine.



Service Change Details

Routing Change — Route 32 32 Cordova Bay

WINTER 2019 CHANGE: Effective January 2, 2019

Change Overview:

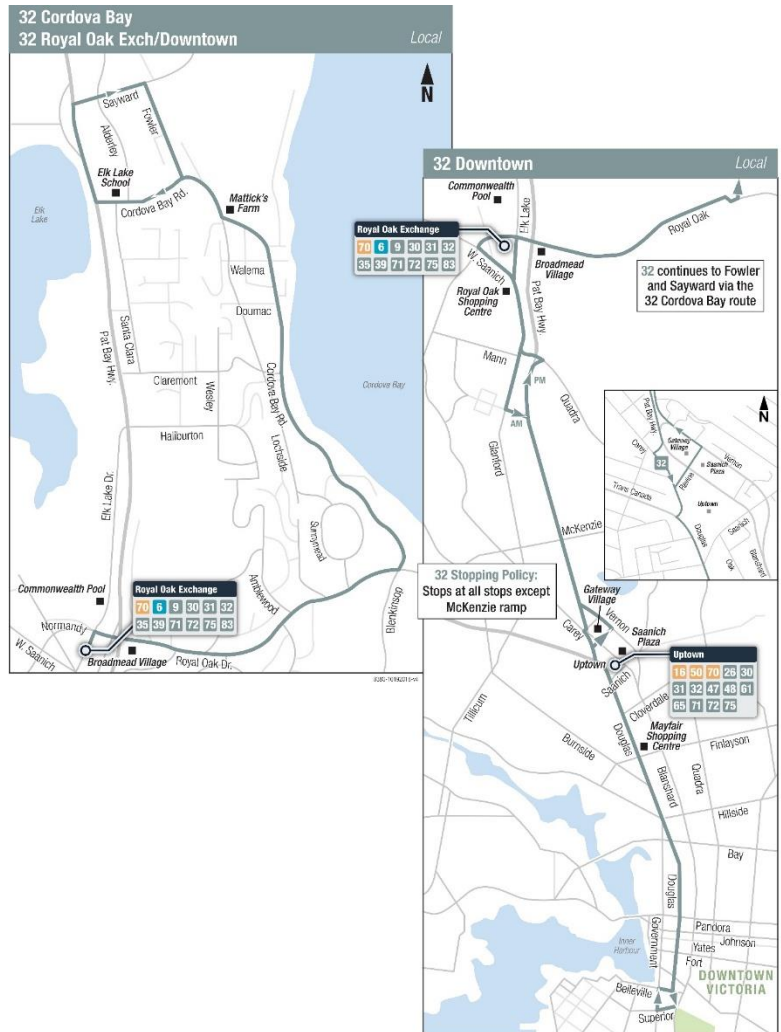
- The 32 Cordova Bay will be re-routed around the west side of Uptown, circumventing Blanshard Street.

Key Benefits to Change:

- Provides benefits through the transit priority signal at the Douglas and Carey intersection, which include route directness and on-time performance by utilizing the Douglas bus lanes.
- Supports Victoria's Transit Future Plan's strategy to make Uptown a future transit exchange as well as supporting the rapid transit strategy.
- Provides improved transfer opportunities with Westshore routes.

Considerations:

- New left turn from Carey onto Hwy 1 activated by a transit priority light.
- No longer services the southbound bus stops along Blanshard Street (north of Saanich Road) or the northbound bus stop on Ravine just past Saanich Road.
- This route will not service southbound bus stop at Douglas and Boleskine.
- Services new southbound stop on Carey Rd nearside Hwy 1.



Service Change Details

Routing Change — Route 70/71

70/71 Downtown/Swartz Bay

WINTER 2019 CHANGE: Effective January 2, 2019

Change Overview:

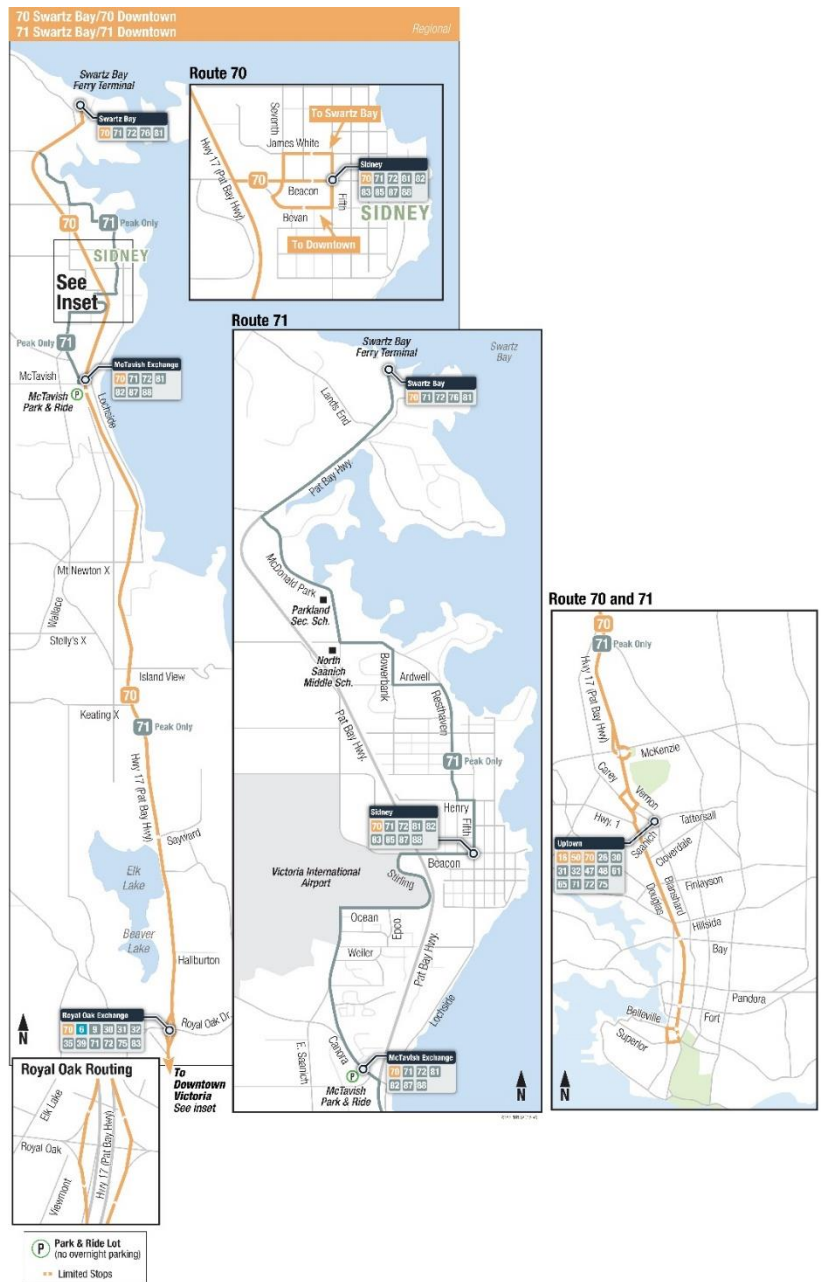
- The 70/71 Downtown/Swartz Bay will be re-routed around the west side of Uptown, circumventing Blanshard Street.

Key Benefits to Change:

- Provides benefits through the transit priority signal at the Douglas and Carey intersection, which include route directness and on-time performance by utilizing the Douglas bus lanes.
- Supports Victoria's Transit Future Plan's goal to make Uptown a future transit exchange as well as supporting the rapid transit strategy.

Considerations:

- Will no longer service the southbound bus stops along Blanshard Street southbound or the northbound stop on Ravine (north of Saanich Rd).
- Services new southbound stop on Carey Rd nearside Hwy 1
- New left turn from Carey onto Hwy 1 activated by a transit priority light.



Service Change Details

Routing Change— Route 72 72 Downtown/Swartz Bay

WINTER 2019 CHANGE: Effective January 2, 2019

Change Overview:

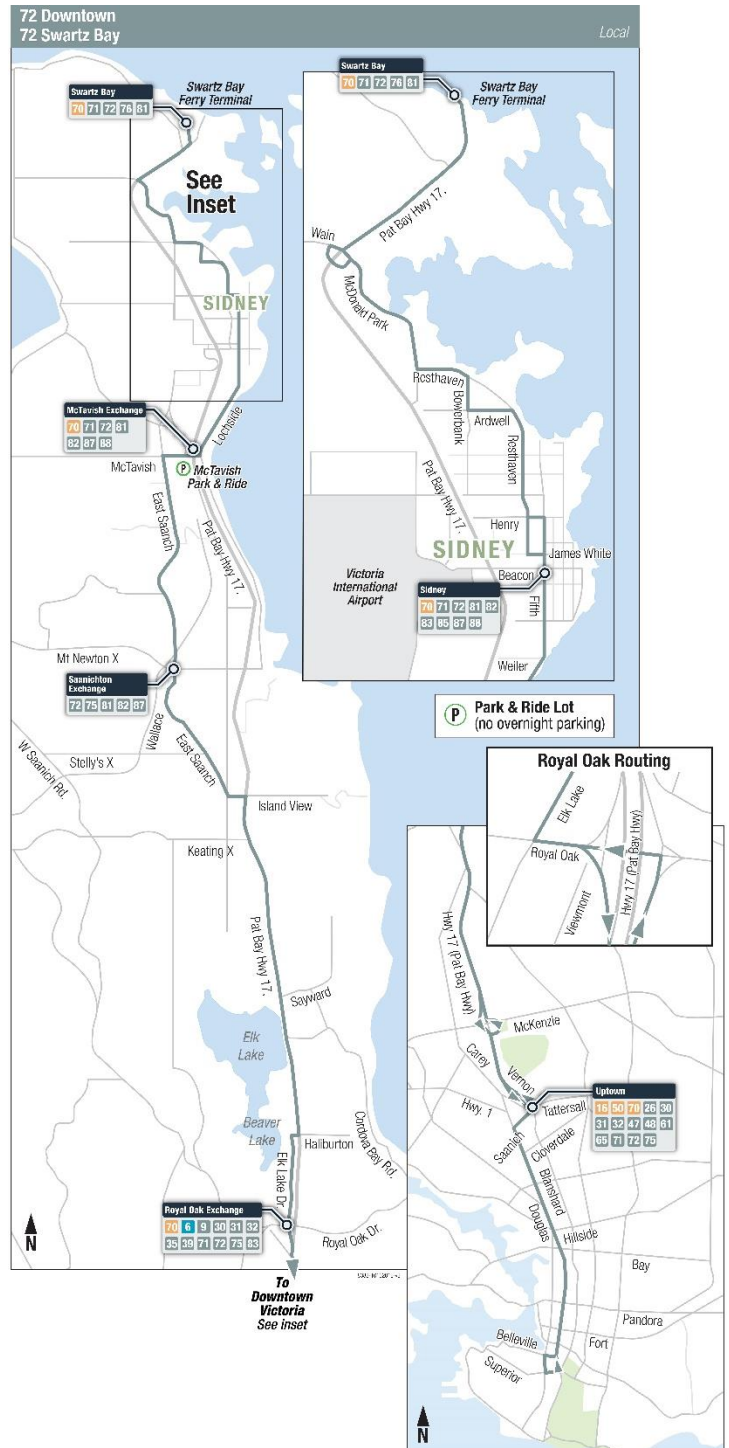
- The 72 Downtown/Swartz Bay will be re-routed onto Saanich Road.

Key Benefits to Change:

- Provides benefits through the transit priority bus lanes on Douglas Street.
- Supports Victoria's Transit Future Plan's goal to make Uptown a future transit exchange as well as supporting the rapid transit strategy.

Considerations:

- Will no longer service the southbound bus stop nearside Saanich Rd.
- Maintains service to Garth Homer Society on Blanshard.



Service Change Details

Routing Change – 75 Royal Oak/Downtown/Saanichton

**WINTER 2019 CHANGE: Effective
January 2, 2019**

Change Overview:

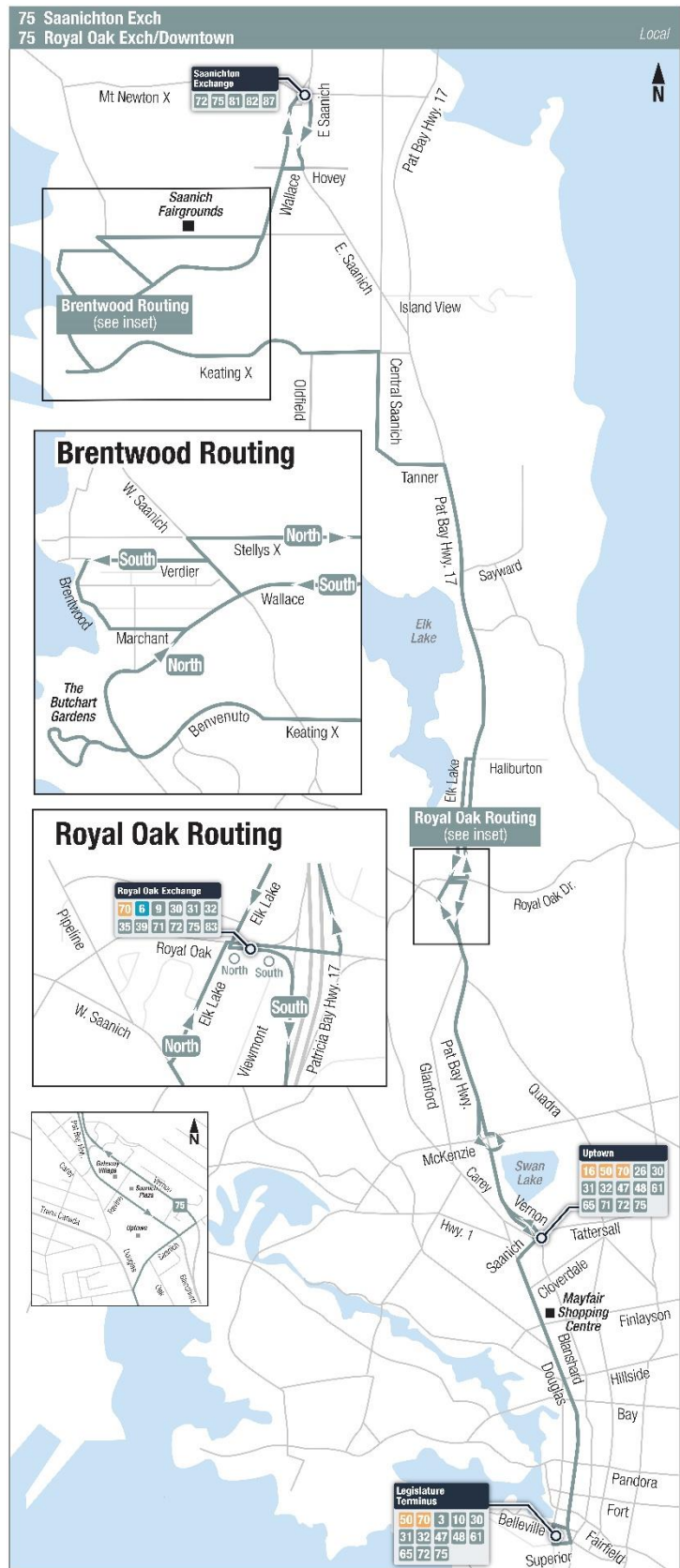
- The 75 Royal Oak/Downtown/Saanichton will be re-routed onto Saanich Road.

Key Benefits to Change:

- Provides benefits through the transit priority bus lanes on Douglas Street.
- Supports Victoria's Transit Future Plan's goal to make Uptown a future transit exchange as well as supporting the rapid transit strategy.

Considerations:

- Will no longer service the southbound bus stop on Blanshard nearside Saanich Rd.
- Maintains service to Garth Homer Society on Blanshard.



How are Service Changes Developed?

Service changes are based on:

- The system's long term [Transit Future Plan](#), recent [Victoria Regional Service Review](#) and 2018/19 Annual Service Plan.
- Recent feedback from customers, front line staff, major employers and area local governments.
- Detailed route analysis and application of the system's service design standards and route performance guidelines¹ to best match service to customer demand.

For more Information

Need help planning a trip or questions or comments about these changes? Head to <http://www.bctransit.com/regions/vic/> or call busline at 250.382.6161.

¹ See Appendix A for an excerpt.

Appendix A

Excerpt - Victoria Regional Transit Service Standards and Performance Guidelines

Minimum Service Standard

Service frequency defines the minimum frequency at which a route operates, subject to meeting the Performance Guidelines. Investments to increase service levels will be considered to strategically develop the network or when route performance indicates the route is performing 25% above the target for the routes class.

Type	Minimum Service Frequency				Latest Arrival Time of First Transit Trip in Morning	Evening Service (Last Trip Leaving Route Terminus Outbound) Should be Provided at Least Until
	Day Type	Peak	Off-Peak (midday/evening)	Hours of Operation of Minimum Service Frequency		
Rapid Transit Network	Weekday	15	15	7:00am to 10:00pm	7:00am	Midnight
	Saturday	15	15	7:00am to 10:00pm	7:00am	Midnight
	Sunday	15	15	7:00am to 10:00pm	7:00am	Midnight
	With additional frequency based on demand					
Frequent Transit Network	Weekday	15	15	7:00am to 10:00pm	7:00am	Midnight
	Saturday	15	15	7:00am to 10:00pm	7:00am	Midnight
	Sunday	15	15	7:00am to 10:00pm	7:00am	11:00pm
	With additional frequency based on demand					
High Demand Local Transit Network	Weekday	30	60	7:00am to 7:00pm	7:00am	7:00pm
	Saturday	30	60	7:00am to 7:00pm	7:00am	7:00pm
	Sunday	60	60	7:00am to 7:00pm	7:00am	7:00pm
	With additional frequency based on demand					
Coverage Based Local Transit Network	Weekday	120		7:00am to 6:00pm	7:00am	7:00pm
	Saturday	120		8:00am to 6:00pm	8:00am	6:00pm
	Sunday	120		9:00am to 6:00pm	9:00am	5:00pm
	With additional frequency based on demand					With additional service depending on demand
Targeted Transit	Will vary depending on service required and market served					
Custom Transit	Weekday	N/A		7:00am to 10:00am		10:00pm (Midnight on Fridays)
	Saturday	N/A		8:00am to 10:00pm		Midnight
	Sunday	N/A		8:00am to 10:00pm		10:00pm

Span of service defines the operating hours for each service type. Extension to the span of service shall be considered when the first and last hour of service has productivity greater than the average productivity on the route.