

# West Coast Transit

## RIDER'S GUIDE

Effective January 4, 2026



ALBERNI-CLAYOQUOT  
REGIONAL DISTRICT



### Welcome Aboard

The West Coast Transit service connects the District of Tofino, the District of Ucluelet, the Yuułu?it?atł community of hitaču, the Tla-o-qui-aht First Nation communities of Ty-Histanis and Esowista, ACRD Electoral Area “C”, and Parks Canada areas.

West Coast Transit runs seven days a week, except for statutory holidays. The service is designed as an introductory level of transit service to provide regional transit options on the West Coast.

### About Your Transit System

West Coast Transit service is provided by BC Transit and the Alberni-Clayoquot Regional District (ACRD) in collaboration with its West Coast Committee member First Nations, municipalities, and agencies on the West Coast.

1 Tofino										
Daily										
	H	U	P	L	V	E	C	O	Y	T
	hitaču: Ciy'atin Centre	Ucluelet Community Centre	Peninsula at Main: Ucluelet Town Centre	Lee at Mavis	Pacific Rim Visitor Centre: Hwy 4, Junct.	Ty-Histanis	Tofino Visitor Centre	Outside Break: Beaches Grocery Plaza	Yew Wood Gas n' Go	Tofino: Campbell St. at First St.
B	7:06	7:30	7:32	7:39	7:43	8:01	8:13	8:18	8:20	8:30
B	—	8:30	8:32	—	8:43	9:01	9:13	9:18	9:20	9:30
B	—	9:50	9:52	9:59	10:03	10:21	10:33	10:38	10:40	10:50
B	9:56	10:20	10:22	10:29	10:33	10:51	11:03	11:08	11:10	11:20
B	—	10:50	10:52	—	11:03	11:21	11:33	11:38	11:40	11:50
B	12:46	1:10	1:12	1:19	1:23	1:41	1:53	1:58	2:00	2:10
B	—	3:30	3:32	—	3:43	4:01	4:13	4:18	4:20	4:30
B	—	4:40	4:42	4:49	4:53	5:11	5:23	5:28	5:30	5:40
B	—	7:00	7:02	—	7:13	7:31	7:43	7:48	7:50	8:00
B	—	9:20	9:22	9:29	9:33	9:51	10:03	10:08	10:10	10:20
B	Community Bus: Bike rack use limited to daylight hours only. No standees allowed.									

### Paying Your Fare

#### Cash Fare

Cash is accepted on board. Please have the exact fare ready before you board the bus.

#### Go with Umo

It's your choice how to use Umo – app or card.  
Buy passes or load cash through the app, online at [ca.umopass.com](https://ca.umopass.com), Umo's customer service line at 877-380-8181, or at a vendor location.

#### Cash Balance

Cash Balance is a new fare product if you use a Umo payment method. Your Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

#### DayPASS

A pre-purchased DayPASS is valid for one day of unlimited travel within West Coast Transit.

1 Ucluelet										
Daily										
	T	Y	O	C	E	V	L	P	U	H
	Tofino: Campbell St. at First St.	Yew Wood Gas n' Go	Outside Break: Beaches Grocery Plaza	Tofino Visitor Centre	Ty-Histanis	Pacific Rim Visitor Centre: Hwy 4, Junct.	Lee at Mavis	Peninsula at Main: Ucluelet Town Centre	Ucluelet Community Centre	hitaču: Ciy'atin Centre
B	8:35	8:39	8:41	8:45	8:57	9:16	9:21	9:29	9:35	—
B	9:35	9:39	9:41	9:45	9:57	10:16	—	10:29	10:35	—
B	10:55	10:59	11:01	11:05	11:17	11:36	11:41	11:49	11:55	12:23
B	11:25	11:29	11:31	11:35	11:47	12:06	—	12:19	12:25	—
B	11:55	11:59	12:01	12:05	12:17	12:36	—	12:49	12:55	—
B	2:15	2:19	2:21	2:25	2:37	2:56	3:01	3:09	3:15	—
B	4:35	4:39	4:41	4:45	4:57	5:16	—	5:29	5:35	6:03
B	5:45	5:49	5:51	5:55	6:07	6:26	6:31	6:39	6:45	—
B	8:05	8:09	8:11	8:15	8:27	8:46	—	8:59	9:05	—
B	10:25	10:29	10:31	10:35	10:47	11:06	11:11	11:19	11:25	—
B	Community Bus: Bike rack use limited to daylight hours only. No standees allowed.									

### Fares

subject to change

	Adult	Senior**
Children, 12 and under	Free	Free
Student*	Free with a pass	
Single Ride	\$ 5.00	\$ 2.00
DayPASS	10.00	10.00
10 Rides	50.00	20.00
30-Day Pass	100.00	100.00

\*For students aged 13 and over attending Ucluelet Secondary and Wickaninnish Community School. Visit [bctransit.com](https://bctransit.com) for information on how to ride for free.

\*\*Senior fare valid for persons 65 and over.

### Free Transit for Students

Students aged 13 and over ride for free on West Coast Transit with valid student ID. Subject to change.

- ▶ This includes only students attending Ucluelet Secondary and Wickaninnish Community School.
- ▶ Questions about the program should be directed to the Alberni-Clayoquot Regional District.

### Umo Fares and Passes Outlets

- District of Tofino 121 Third Street
- Ucluelet Community Centre 500 Matterson Drive
- Tourism Ucluelet 2791 Pacific Rim Hwy

Subject to change. For an updated list of vendor locations, visit [bctransit.com](https://bctransit.com).

### Choose Your Payment Method and Go with Umo



Umo Customer  
Service Toll-Free  
877-380-8181

[bctransit.com/umo](https://bctransit.com/umo)



Transit Info 778-421-8617

[bctransit.com/west-coast](https://bctransit.com/west-coast)

Contact

Customer Information 778-421-8617  
6 am - 7 pm, Monday to Sunday

If you have questions or comments about service levels, fares or bus stops, contact:  
Email administration@acrd.bc.ca  
Phone 250-720-2700

Umo Customer Service 877-380-8181 (toll-free)  
7 am - 7 pm, Monday - Friday  
8 am - 4 pm, Saturday and Sunday

Bike Racks and Surf Boards

Most bikes can be accommodated on BC Transit buses when its wheels fit properly in the rack, located on the front of the bus. Please note that bike space is limited and cannot be guaranteed. The cyclist is responsible for loading and unloading their bicycle.

Surf boards are not allowed on the bus as they may obstruct or interfere with others or cause damage to property.

Guide Dogs and Service Dogs

BC Transit welcomes guide and service dogs on our buses for persons with disabilities in accordance to the Guide Dog and Service Dog Act (GDSDA) and the BC Human Rights Code. *You will not be asked to provide GDSDA certification*; however, when coming on board with a guide dog or service dog, **the dog must be on leash or wearing a harness and not occupy a seat**. Emotional Support or Therapy dogs are not covered under the GDSDA, therefore, they are not permitted on BC Transit vehicles.

Bus Safety

To keep buses clean and safe, these items are not permitted on the bus:

- Open alcohol or consumption of alcohol.
- Smoking or vaping of any kind.
- Dangerous goods, sharps, flammable or explosive items.
- Cans and bottles for recycling.
- Firearms (even if cased and secured), except for Police Officers.

