

Squamish Transit

RIDER'S GUIDE

Effective September 8, 2026





Welcome Aboard

Your local transit system runs seven days a week. Buses serve the Squamish area.

Fixed-route service – scheduled service to major destinations and residential areas. Low-floor, wheelchair accessible buses make it easy for everyone to get on and off the bus.

OnDemand service – bus schedules are determined by passengers through an online booking system (or by phone), offering more direct trips, quicker commutes, and shorter wait times for customers.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service, available on weekdays and weekends.

About Your Transit System

Funding for your local transit system is cost shared between the District of Squamish and BC Transit. Decisions on fares, routes and service levels are made by the District of Squamish based on public feedback and information provided by BC Transit. Buses are operated by Keolis Canada.

Operating costs are met by a combination of farebox revenues and joint local and provincial funding.

Contact Information

Customer Information	604-892-5559
Umo Customer Service	877-380-8181 (toll-free) 7 am - 7 pm, Mon-Fri 8 am - 4 pm, Sat-Sun
Lost and Found	604-892-5559
handyDART	604-892-3567
OnDemand	1-855-995-5872
Web	bctransit.com squamish.ca
Address	38928A Production Way Squamish, BC V8B 0K3

If you have comments about service in general or suggestions for improvements, contact: District of Squamish, 37955 2nd Avenue, PO Box 310, Squamish, BC V8B 0A3
Phone 604-892-5217
Email info@squamish.ca

Holiday Schedule

Fixed-route service: Sunday service is available on the following holidays including New Year's Day, Good Friday, and Christmas Day.

- New Year's Day
 - Family Day
 - Good Friday
 - Easter Monday
 - Victoria Day
 - Canada Day
 - B.C. Day
- Labour Day
 - National Day for Truth and Reconciliation
 - Thanksgiving Day
 - Remembrance Day
 - Boxing Day

OnDemand service: Available between 8:15 a.m. and 6:45 p.m. Monday through Friday, and on statutory holidays. No OnDemand service available on weekends, including statutory holidays that fall on weekends.

Subject to change. Check online at bctransit.com for special event service.

Fares and Passes Outlets

- Umo** Umo fares and passes available for purchase.
- Municipal Hall, 37955-2nd Avenue **Umo**
 - Brennan Park Recreation Centre, 1009 Centennial Way **Umo**
 - The 55 Activity Centre (handyDART tickets available), 1201 Village Green Way **Umo**
 - London Drugs, 40282 Glenalder Pl. **Umo**

Subject to change. For an updated list of vendor locations, visit bctransit.com

handyDART

handyDART is a door-to-door, shared transit service for people unable to take fixed-route transit. Customers must first register. Registration is free.

Hours of operation:
Monday to Friday: 7:00 a.m. to 5:30 p.m.
*Saturday to Sunday: 9:00 a.m. to 4:30 p.m.
*Holidays: 9:00 a.m. to 4:30 p.m.

*All bookings for weekend service will be cut off at 4:30 p.m. on Friday. Customers will be unable to book same day trips over the weekend.

handyDART fare or a one-way trip is \$2.50.

Call 604.892.3567 for more information or visit bctransit.com, under Squamish, Rider Info, handyDART.

Food and Beverages

To keep buses clean and safe, any food or drink you bring on board must be in a closed container that is spill-proof. Coffee and other beverages can be consumed on board provided the beverage is carried in a sturdy container with a lid that will prevent the liquid from spilling. Open alcohol is not permitted on the bus.

Take your garbage with you when you leave the bus. We appreciate your help keeping the bus clean.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Request-a-Stop

When it is dark, customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

VOICE of the Rider

Do you want to help improve transit service?

Join us by registering @engage.bctransit.com





Paying Your Fare

Contactless Payment Method

Interac, Visa, Mastercard, and American Express cards are accepted. Cards linked to mobile wallets are also accepted.

Go with Umo

It's your choice how to use Umo app or card. Buy passes or load cash through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus

Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

DayPASS

A DayPASS is valid for unlimited travel within the local transit system the day of purchase.

- ▶ If paying with cash, request a DayPASS from the transit driver and deposit the exact change into the farebox
- ▶ If using a contactless payment method, Umo app, or Umo card, a digital DayPASS will be automatically applied to the same payment method after your second payment of the day.

Post-Secondary Students

Adult students in full-time attendance at a recognized post-secondary school can travel on a 30-Day or 120-Day Student Pass.

ProPASS

Organizations enrolled in the ProPASS program give their employees the ability to purchase a discounted bus pass through payroll deductions. Employees receive their transit access through the Umo app or card, making it easy to tap and ride. To take part in this program, contact your payroll administrator to see if your organization is enrolled.

Visit bctransit.com/squamish/fares/propass, email propass@bctransit.com, or call 250-995-5682 to learn more.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times.

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.



Children 12 and under ride for free!

Do you know about BusReady?

It's BC Transit's educational program for kids.

Learn more at busready.bctransit.com



Fares subject to change

Single Ride and Local DayPASS can now be paid with Cash, Umo Cash Balance, or Contactless payment.

Kids ride free: Children 12 and under ride free of charge.

Concession fare products: valid for youth aged 13-18, persons 65 and over, and full-time post-secondary students.

Local Fares

Single Ride	\$ 2.50
DayPASS	5.00
10-Tickets*	22.50
30-Day Adult Pass	50.00
Student/Senior (Concession) 30-Day Pass	30.00
120-Day Student Pass**	108.00

handyDART

Passenger/Companion (one-way)	\$ 2.50
5-Tickets	12.50
Attendant	Free

* Available for purchase at Squamish City Hall only
** Student fares are offered at a discounted price when purchased by eligible persons aged 18 and under and Post-Secondary Students.



More Ways to Pay!

Visit bctransit.com/contactless

Transit Info 604-892-5559
bctransit.com

Transit Tips

Here are some courtesy and safety tips to keep in mind while travelling on the bus.



Always

- ✓ plan to arrive at the bus stop a few minutes early
- ✓ have your correct fare ready before boarding
- ✓ take a seat as soon as possible after boarding
- ✓ hold on while the bus is in motion
- ✓ be a good neighbour – yelling or loud music on the bus can be distracting for the driver and other passengers

Never

- ✗ stand in the street or sit on the curb when the bus approaches
- ✗ run after or hit the side of a moving bus
- ✗ allow your children to stand or kneel on the seat while riding the bus
- ✗ enter the street in front of or directly behind a stopped bus – make sure traffic can see you
- ✗ use offensive or abusive language on the bus

Courtesy Counts!

Thank you for being courteous and respectful of your driver and fellow passengers.

- When the bus is full, please move to the back of the bus to accommodate as many passengers as possible.
- Do not stand in the doorways. This is for your safety and so customers can quickly enter and exit the bus.
- Seats are for customers, not bags, feet or wet umbrellas. Place and hold your bag on your lap or on the floor where it will not obstruct the aisles or other customers.
- Be mindful of your belongings as you walk through the bus – you may be accidentally bumping into other customers as you pass.
- Please keep your cell phone conversations at a reasonable sound level.

1 Brackendale

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