

# Kitimat Transit

## RIDER'S GUIDE

Effective May 5, 2025



District of Kitimat | BCTransit

### Accessible Transit

All buses are accessible. Low-floor buses have no entry steps and are equipped with a ramp. A 'kneeling' feature further lowers the entry level for passengers who have mobility difficulties.

### Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours as bikes block the headlights.

Visit *Rider Info* at [bctransit.com](http://bctransit.com) for an instructional video.

### Paying Your Fare

#### Go with Umo

It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at [ca.umopass.com](http://ca.umopass.com), Umo's customer service line at 877-380-8181, or at a vendor location.

#### Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

#### Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

#### Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare. **A transfer issued is valid on any local routes in the Kitimat, Terrace, and Skeena transit systems. A transfer issued on local routes in the Kitimat and Skeena transit systems is not valid on 11 Kitimat-Terrace Connector.**

▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.

▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

### Kitimat handyDART

handyDART is door-to-door shared-ride service for people unable to take conventional transit. The handyDART vehicle is accessible.

Customers must first register. Registration is free.

Hours of Operation:

Monday to Sunday: 7:00 a.m. – 10:00 p.m.

Holidays: Regular Service

Office Hours:

Monday to Friday: 7:30 a.m. – 4:30 p.m.

Saturday: 9:00 a.m. – 3:00 p.m.

#### Booking a Trip

Phone 24 hours ahead. Same day requests may be accommodated.

For trips between 7 a.m. and 8:30 a.m. and between 5 p.m. and 7:30 p.m. it is recommended to pre-book the day prior.

You can also book subscription trips for regular appointments and programs. If your plans change, phone as soon as possible so we can schedule a trip for someone else.

Call 250-632-4449 or 1-877-338-7656 for more information or visit [bctransit.com](http://bctransit.com) under Kitimat, handyDART.

#### handyDART Fares one-way trip

Zone One	\$2.75
Zone Two	\$3.75

### Fares

subject to change

Cash and paper tickets and passes will continue to be accepted on board. Umo is currently not applicable to handyDART.

Fares	Adult	Concession*
Children 12 and under	Free	Free
Youth 13–18**	Free	Free
Single Ride***	\$ 2.00	\$ 1.75
10 Rides	18.00	15.75
30-Day Pass	44.00	33.00

\*Concession fare valid for youth aged 13–18, persons 65 and over, and full-time post-secondary students with valid ID.

\*\*For students aged 13–18 living in Kitimat. See the customer info section on how to ride for free, or visit [bctransit.com](http://bctransit.com).

\*\*\*Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

### Kitimat Umo Fares and Passes Outlets

- District of Kitimat Municipal Offices
- Tamitik Arena
- Riverlodge

Subject to change. For an updated list of vendor locations, visit [bctransit.com](http://bctransit.com)

### Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit [www.gov.bc.ca/buspassprogram](http://www.gov.bc.ca/buspassprogram) or call 1-866-866-0800.

### Free Transit for Kitimat Youth 13–18

- ▶ To receive your free Umo pass please contact Mount Elizabeth Middle/Secondary School administration.
- ▶ If you are a student who does not attend Mount Elizabeth, visit the District of Kitimat Municipal Offices to receive your Umo pass.

Transit Info 250-632-4449  
[bctransit.com](http://bctransit.com)

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### Welcome Aboard

Kitimat has three kinds of service: conventional service within Kitimat, handyDART service and regional service through Skeena Regional Transit.

### Fare Zones

There is one zone for Kitimat conventional service. There are two zones for handyDART service. Zone one is between Kitimat River and Minette Bay Road and including Strawberry Meadows. Zone two are trips across the Kitimat River, across Highway 39, Hirsch Creek Bridge to Cable Car and a separate regional zone and fare structure for regional service.

### About Your Transit System

Funding for Kitimat Transit is cost shared between the District of Kitimat and BC Transit. Decisions on fares, routes and service levels are made by the District of Kitimat based on information and planning provided by BC Transit. Kitimat conventional, handyDART and Skeena regional service buses are operated by PWTransit Canada Ltd.

### Contact

Customer Information  
Umo Customer Service 877-380-8181 (toll-free)  
7 a.m. - 7 p.m., Mon-Fri  
8 a.m. - 4 p.m., Sat-Sun  
Monday to Friday  
Lost and Found 8:00 a.m. to 4:30 p.m.  
Monday to Friday  
Address Pacific Western Transit  
327 Railway Avenue  
Kitimat, BC V8C 2G4  
250-632-4449  
handyDART 250-632-4449

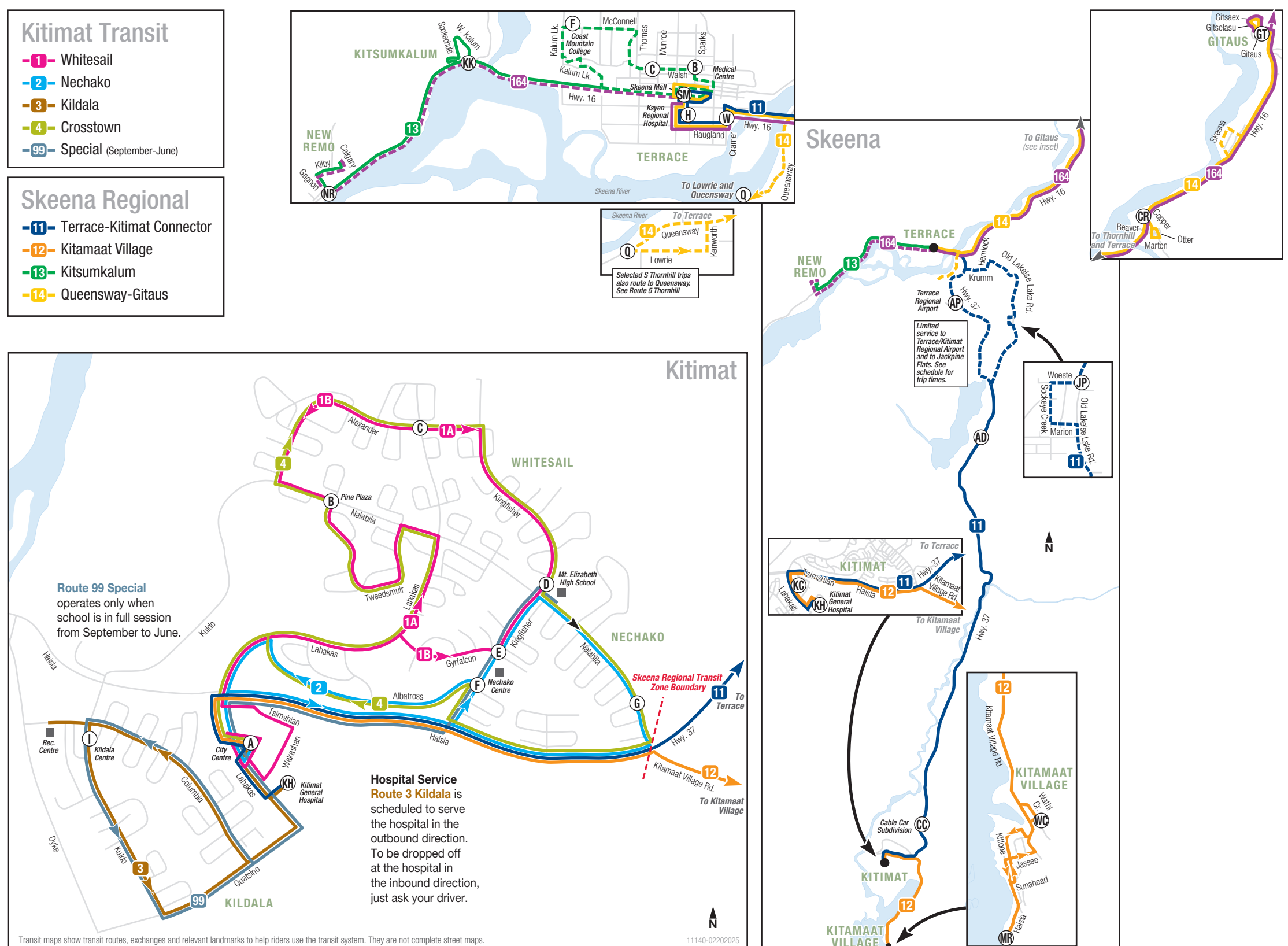
If you have suggestions or comments, contact the District of Kitimat, 270 City Centre, Kitimat, BC V8C 2H7  
Phone 250-632-8900

### Holidays

On the following holidays, Kitimat Transit will operate on a Sunday schedule:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Skeena Regional Transit does not operate on these holidays.



1A Whitesail						via Nalabila
Monday to Friday						
A	B	C	D	E	A	
Kitimat City Centre	Pine Plaza	Lahakas and Alexander	Mount Elizabeth School	Gyrfalcon and Kingfisher	Kitimat City Centre	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:00	6:07	6:10	6:14	6:16	6:21	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:05	9:12	9:15	9:19	9:21	9:26	
Saturday						
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:05	6:12	6:15	6:19	6:21	6:26	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:05	9:12	9:15	9:19	9:21	9:26	
Sunday						
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:05	6:12	6:15	6:19	6:21	6:26	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	

Transit Info 250-632-4449  
bctransit.com

2 Nechako				
Monday to Friday				
A	G	F	A	
Kitimat City Centre	Nalabila and Wren	Albatross and Kingfisher	Kitimat City Centre	
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
12:30	12:37	12:41	12:45	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:00	7:07	7:11	7:15	
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
Saturday				
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
12:30	12:37	12:41	12:45	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
Sunday				
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
10:30	10:37	10:41	10:45	
11:30	11:37	11:41	11:45	
12:30	12:37	12:41	12:45	
1:30	1:37	1:41	1:45	
2:30	2:37	2:41	2:45	
3:30	3:37	3:41	3:45	
4:30	4:37	4:41	4:45	
5:30	5:37	5:41	5:45	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
F	Trip operates Friday only.			

1B Whitesail						via Kingfisher
Monday to Friday						
A	E	D	C	B	A	
Kitimat City Centre	Gyrfalcon and Kingfisher	Mount Elizabeth School	Lahakas and Alexander	Pine Plaza	Kitimat City Centre	
8:30	8:35	8:37	8:41	8:44	8:51	
9:30	9:35	9:37	9:41	9:44	9:51	
10:30	10:35	10:37	10:41	10:44	10:51	
11:30	11:35	11:37	11:41	11:44	11:51	
12:30	12:35	12:37	12:41	12:44	12:51	
1:30	1:35	1:37	1:41	1:44	1:51	
2:30	2:35	2:37	2:41	2:44	2:51	
3:30	3:35	3:37	3:41	3:44	3:51	
4:30	4:35	4:37	4:41	4:44	4:51	
5:30	5:35	5:37	5:41	5:44	5:51	
6:35	6:40	6:42	6:46	6:49	6:56	
F	7:30	7:35	7:37	7:41	7:51	
F	8:30	8:35	8:37	8:41	8:51	
Saturday						
8:30	8:35	8:37	8:41	8:44	8:51	
9:30	9:35	9:37	9:41	9:44	9:51	
10:30	10:35	10:37	10:41	10:44	10:51	
11:30	11:35	11:37	11:41	11:44	11:51	
12:30	12:35	12:37	12:41	12:44	12:51	
1:30	1:35	1:37	1:41	1:44	1:51	
2:30	2:35	2:37	2:41	2:44	2:51	
3:30	3:35	3:37	3:41	3:44	3:51	
4:30	4:35	4:37	4:41	4:44	4:51	
5:30	5:35	5:37	5:41	5:44	5:51	
6:30	6:35	6:37	6:41	6:44	6:51	
F	Trip operates Friday only.					

3 Kildala					
Monday to Friday					
A	KH	I	A		
Kitimat City Centre	Kitimat Hospital	Kildala Centre	Kitimat City Centre		
6:45	6:47	6:50	7:00		
7:45	7:47	7:50	8:00		
8:15	8:17	8:20	8:30		
8:45	8:47	8:50	9:00		
9:15	9:17	9:20	9:30		
9:45	9:47	9:50	10:00		
10:15	10:17	10:20	10:30		
10:45	10:47	10:50	11:00		
11:15	11:17	11:20	11:30		
11:45	11:47	11:50	12:00		
12:15	12:17	12:20	12:30		
12:45	12:47	12:50	1:00		
1:15	1:17	1:20	1:30		
1:45	1:47	1:50	2:00		
2:15	2:17	2:20	2:30		
2:45	2:47	2:50	3:00		
3:15	3:17	3:20	3:30		
3:45	3:47	3:50	4:00		
4:15	4:17	4:20	4:30		
4:45	4:47	4:50	5:00		
5:15	5:17	5:20	5:30		
5:45	5:47	5:50	6:00		
6:20	6:22	6:25	6:35		
6:45	6:47	6:50	7:00		
F	7:15	7:20	7:30		
F	7:45	7:47	7:50		
F	8:15	8:17	8:20		
F	8:45	8:47	8:50		
F	9:15	9:17	9:20		
F	9:45	9:47	9:50		
Saturday					
7:45	7:47	7:50	8:00		
8:15	8:17	8:20	8:30		
8:45	8:47	8:50	9:00		
9:15	9:17	9:20	9:30		
9:45	9:47	9:50	10:00		
10:15	10:17	10:20	10:30		
10:45	10:47	10:50	11:00		
11:15	11:17	11:20	11:30		
11:45	11:47	11:50	12:00		
12:15	12:17	12:20	12:30		
12:45	12:47	12:50	1:00		
1:15	1:17	1:20	1:30		
1:45	1:47	1:50	2:00		
2:15	2:17	2:20	2:30		
2:45	2:47	2:50	3:00		
3:15	3:17	3:20	3:30		
3:45	3:47	3:50	4:00		
4:15	4:17	4:20	4:30		
4:45	4:47	4:50	5:00		
5:15	5:17	5:20	5:30		
5:45	5:47	5:50	6:00		
6:15	6:17	6:20	6:30		
6:45	6:47	6:50	7:00		
7:45	7:47	7:50	8:00		
8:45	8:47	8:50	9:00		
9:45	9:47	9:50	10:00		
F	Trip operates Friday only.				
4 Crosstown					
Monday to Friday					
A	B	C	G	F	A
Kitimat City Centre	Pine Plaza	Lahakas and Alexander	Nalabila and Wren	Albatross and Kingfisher	Kitimat City Centre
6:00	6:06	6:09	6:13	6:17	6:20
6:20	6:26	6:29	6:33	6:37	6:40
99 Special					
Monday to Friday					
A	D	D	I	A	
Kitimat City Centre	Mount Elizabeth School	Mount Elizabeth School	Eso (School Full)	Kildala Centre	
3:05	3:15	3:25	3:32	3:42	
S	Trip operates only when school is in session.				

11 Kitimat-Terrace Connector							
Monday to Friday							
KC	KH	CC	JP	AP	W	H	SM
Kitimat City Centre	Kitimat General Hospital	Oolichan Ave. and Hwy. 37	Weste and Old Lanese Lake	Airport Terminal Rd. and Max Neubacher Way	Feeney and Cramer (Superstore and Wal-Mart)	Keyen Regional Hospital	Terrace: Skeena Mall
6:36	6:3						