

Kitimat Transit

RIDER'S GUIDE

Effective April 23, 2018
Updated May 2024



District of Kitimat | BCTransit

Accessible Transit

All buses are accessible. Low-floor buses have no entry steps and are equipped with a ramp. A 'kneeling' feature further lowers the entry level for passengers who have mobility difficulties.

Bike Racks

Most bikes can be accommodated on BC Transit buses. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike.

Bike racks on community buses can only be used during daylight hours as bikes block the headlights.

Visit *Rider Info* at bctransit.com for an instructional video.

Paying Your Fare

Go with Umo

It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare. **A transfer issued is valid on any local routes in the Kitimat, Terrace, and Skeena transit systems. A transfer issued on local routes in the Kitimat and Skeena transit systems is not valid on 11 Kitimat-Terrace Connector.**

▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.

▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

Kitimat handyDART

handyDART is door-to-door shared-ride service for people unable to take conventional transit. The handyDART vehicle is accessible.

Customers must first register. Registration is free.

Hours of Operation:

Monday to Sunday: 7:00 a.m. – 10:00 p.m.

Holidays: Regular Service

Office Hours:

Monday to Friday: 7:30 a.m. – 4:30 p.m.

Saturday: 9:00 a.m. – 3:00 p.m.

Booking a Trip

Phone 24 hours ahead. Same day requests may be accommodated.

For trips between 7 a.m. and 8:30 a.m. and between 5 p.m. and 7:30 p.m. it is recommended to pre-book the day prior.

You can also book subscription trips for regular appointments and programs. If your plans change, phone as soon as possible so we can schedule a trip for someone else.

Call 250-632-4449 or 1-877-338-7656 for more information or visit bctransit.com under Kitimat, handyDART.

handyDART Fares one-way trip

Zone One	\$2.75
Zone Two	\$3.75

Fares

subject to change

Fare products are being updated to support electronic payment options including the Umo Mobility app and reloadable Umo card. Cash and paper tickets and passes will continue to be accepted on board. Umo is currently not applicable to handyDART.

Fares

Children 14 and under	Free
Youth 15–18**	Free
Single Ride***	\$ 2.00/\$1.75*
Tickets (10); 10 Rides	18.00/15.75*
Monthly Pass; 30-Day Pass	44.00/33.00*

*Concession fare valid for youth aged 13-18, persons 65 and over, and full-time post-secondary students with valid ID.

** Students 15-18 please show your student ID with the Kitimat student sticker when boarding the bus to ride for free. Children 14 and under do not need to show ID.

***Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

Fares and Passes Outlets

Umo Umo fares and passes available for purchase.

- District of Kitimat, City Centre Office **Umo**
- Tamitik Arena (paper tickets available) **Umo**
- Riverlodge (paper tickets available) **Umo**

Paper tickets and passes only available at select retail vendors. Electronic tickets and passes available via Umo and at Umo vendors. Subject to change. For an updated list of vendor locations, visit bctransit.com

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Free Transit for Kitimat Youth 13–18

- ▶ Students aged 14 and under will not be required to show ID.
- ▶ During November to September, students aged 15 to 18 will be required to show their Kitimat student ID that includes a free transit sticker. Those stickers will be handed out by the schools' administration.

Transit Info 250-632-4449

bctransit.com

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Welcome Aboard

Kitimat has three kinds of service: conventional service within Kitimat, handyDART service and regional service through Skeena Regional Transit.

Fare Zones

There is one fare zone for Kitimat, two zone fares for handyDART and a separate regional zone and fare structure for regional service.

About Your Transit System

Funding for Kitimat Transit is cost shared between the District of Kitimat and BC Transit. Decisions on fares, routes and service levels are made by the District of Kitimat based on information and planning provided by BC Transit. Kitimat conventional, handyDART and Skeena regional service buses are operated by PWTransit Canada Ltd.

Contact

Customer Information
Umo Customer Service 877-380-8181 (toll-free)
7 a.m. - 7 p.m., Mon-Fri
8 a.m. - 4 p.m., Sat-Sun
Monday to Friday

Lost and Found
8:00 a.m. to 4:30 p.m.
Monday to Friday

Address
Pacific Western Transit
327 Railway Avenue
Kitimat, BC V8C 2G4

handyDART 250-632-4449

If you have suggestions or comments, contact the District of Kitimat
270 City Centre
Kitimat, BC V8C 2H7
Phone 250-632-8900

Holidays

On the following holidays, Kitimat Transit will operate on a Sunday schedule:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Day of Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

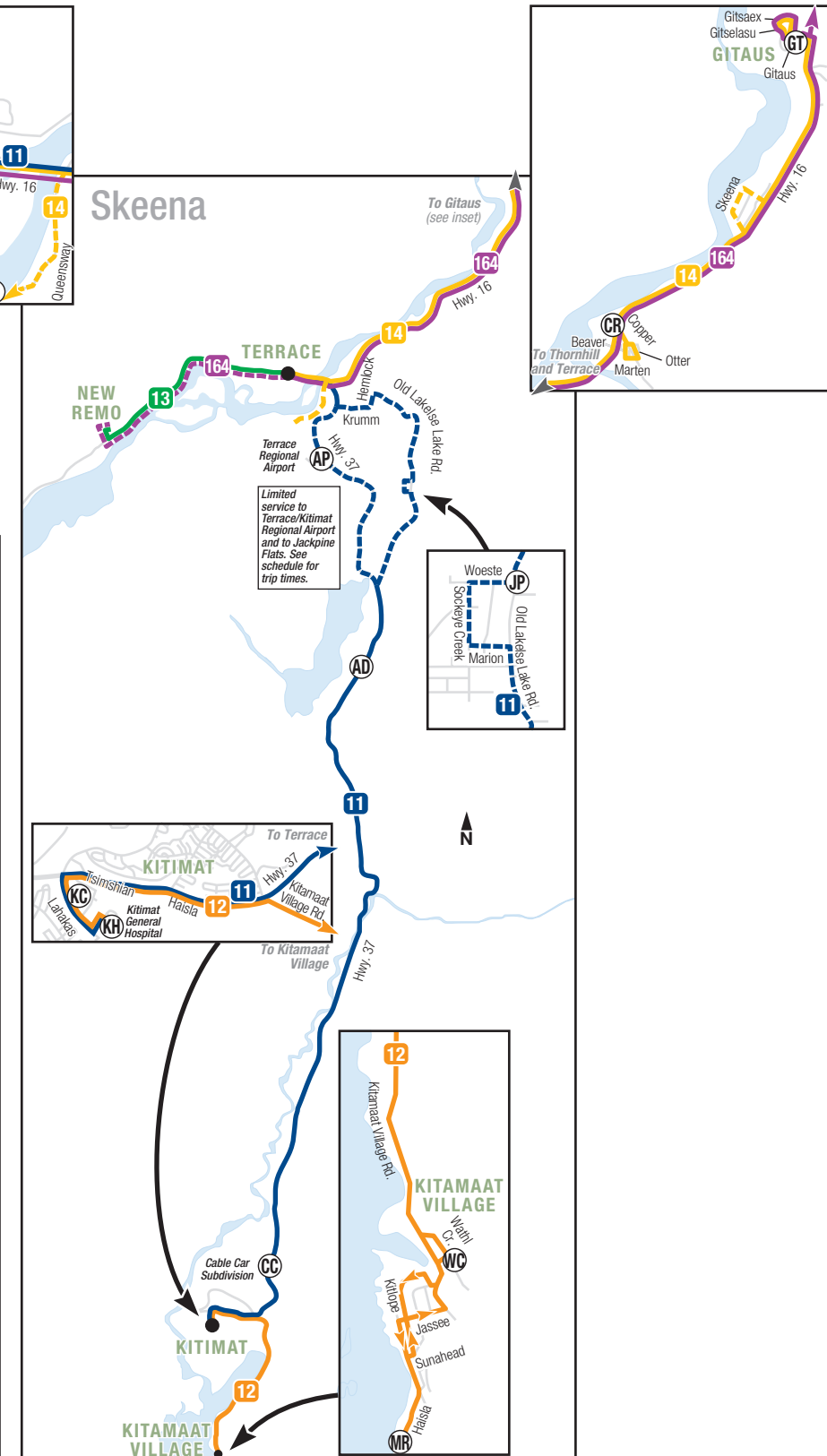
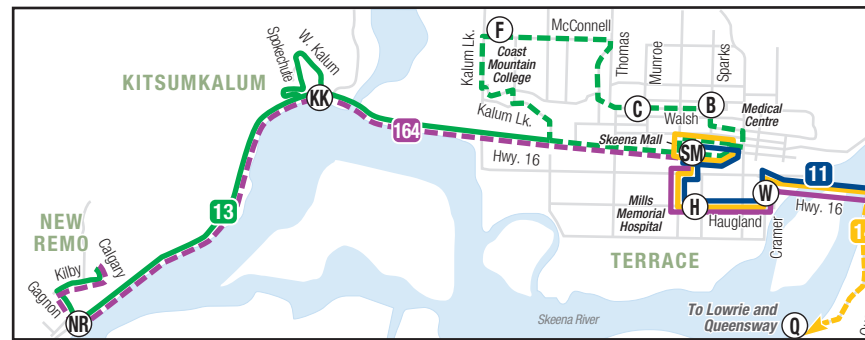
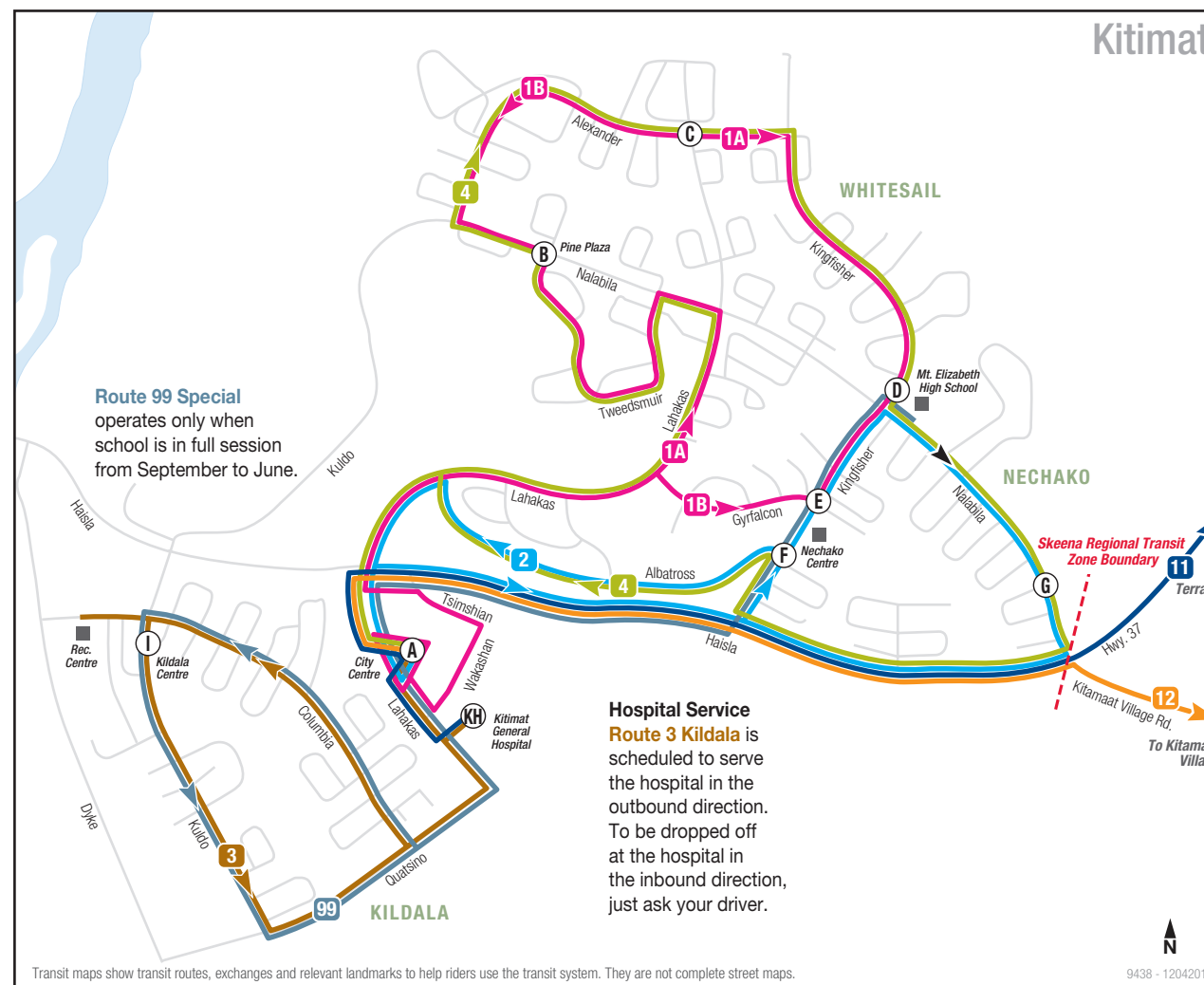
Skeena Regional Transit does not operate on these holidays.

Kitimat Transit

- 1 Whitesail
- 2 Nechako
- 3 Kildala
- 4 Crosstown
- 99 Special (September-June)

Skeena Regional

- 11 Terrace-Kitimat Connector
- 12 Kitimaat Village
- 13 Kitsumkalum
- 14 Queensway-Gitau



1A Whitesail via Nalabila						
Monday to Friday						
(A)	(B)	(C)	(D)	(E)	(A)	
City Centre	Pine Plaza	Lahakas and Alexander	Mount Elizabeth School	Gyrfacon and Kingfisher	City Centre	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:05	6:12	6:15	6:19	6:21	6:26	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:05	9:12	9:15	9:19	9:21	9:26	
Saturday						
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:05	6:12	6:15	6:19	6:21	6:26	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:05	9:12	9:15	9:19	9:21	9:26	
Sunday						
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	
10:00	10:07	10:10	10:14	10:16	10:21	
11:00	11:07	11:10	11:14	11:16	11:21	
12:00	12:07	12:10	12:14	12:16	12:21	
1:00	1:07	1:10	1:14	1:16	1:21	
2:00	2:07	2:10	2:14	2:16	2:21	
3:00	3:07	3:10	3:14	3:16	3:21	
4:00	4:07	4:10	4:14	4:16	4:21	
5:00	5:07	5:10	5:14	5:16	5:21	
6:05	6:12	6:15	6:19	6:21	6:26	
7:00	7:07	7:10	7:14	7:16	7:21	
8:00	8:07	8:10	8:14	8:16	8:21	
9:00	9:07	9:10	9:14	9:16	9:21	

Transit Info 250-632-4449
bctransit.com

2 Nechako				
Monday to Friday				
(A)	(G)	(F)	(A)	
City Centre	Nalabila and Wren	Albatross and Kingfisher	City Centre	
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
12:30	12:37	12:41	12:45	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:00	7:07	7:11	7:15	
7:30	7:37	7:41	7:45	
FRI	8:00	8:07	8:11	8:15
FRI	8:30	8:37	8:41	8:45
FRI	9:00	9:07	9:11	9:15
FRI	9:30	9:37	9:41	9:45
FRI	Trip operates Friday only.			
Saturday				
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
12:30	12:37	12:41	12:45	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
Sunday				
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
10:30	10:37	10:41	10:45	
11:30	11:37	11:41	11:45	
12:30	12:37	12:41	12:45	
1:30	1:37	1:41	1:45	
2:30	2:37	2:41	2:45	
3:30	3:37	3:41	3:45	
4:30	4:37	4:41	4:45	
5:30	5:37	5:41	5:45	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	

1B Whitesail via Kingfisher					
Monday to Friday					
(A)	(E)	(D)	(C)	(B)	(A)
City Centre	Gyrfacon and Kingfisher	Mount Elizabeth School	Lahakas and Alexander	Pine Plaza	City Centre
8:30	8:35	8:37	8:41	8:44	8:51
9:30	9:35	9:37	9:41	9:44	9:51
10:30	10:35	10:37	10:41	10:44	10:51
11:30	11:35	11:37	11:41	11:44	11:51
12:30	12:35	12:37	12:41	12:44	12:51
1:30	1:35	1:37	1:41	1:44	1:51
2:30	2:35	2:37	2:41	2:44	2:51
3:35	3:40	3:42	3:46	3:49	3:56
4:30	4:35	4:37	4:41	4:44	4:51
5:30	5:35	5:37	5:41	5:44	5:51
6:35	6:40	6:42	6:46	6:49	6:56
FRI	7:30	7:35	7:37	7:41	7:44
FRI	8:30	8:35	8:37	8:41	8:44
FRI	Trip operates Friday only.				
Saturday					
8:30	8:35	8:37	8:41	8:44	8:51
9:30	9:35	9:37	9:41	9:44	9:51
10:30	10:35	10:37	10:41	10:44	10:51
11:30	11:35	11:37	11:41	11:44	11:51
12:30	12:35	12:37	12:41	12:44	12:51
1:30	1:35	1:37	1:41	1:44	1:51
2:30	2:35	2:37	2:41	2:44	2:51
3:30	3:35	3:37	3:41	3:44	3:51
4:30	4:35	4:37	4:41	4:44	4:51
5:30	5:35	5:37	5:41	5:44	5:51
6:30	6:35	6:37	6:41	6:44	6:51

3 Kildala				
Monday to Friday				
(A)	(KH)	(I)	(A)	
City Centre	New Hospital	Kildala Centre	City Centre	
6:45	6:47	6:50	7:00	
7:45	7:47	7:50	8:00	
8:15	8:17	8:20	8:30	
8:45	8:47	8:50	9:00	
9:15	9:17	9:20	9:30	
9:45	9:47	9:50	10:00	
10:15	10:17	10:20	10:30	
10:45	10:47	10:50	11:00	
11:15	11:17	11:20	11:30	
11:45	11:47	11:50	12:00	
12:15	12:17	12:20	12:30	
12:45	12:47	12:50	1:00	
1:15	1:17	1:20	1:30	
1:45	1:47	1:50	2:00	
2:15	2:17	2:20	2:30	
2:45	2:47	2:50	3:00	
3:15	3:17	3:20	3:30	
3:45	3:47	3:50	4:00	
4:15	4:17	4:20	4:30	
4:45	4:47	4:50	5:00	
5:15	5:17	5:20	5:30	
5:45	5:47	5:50	6:00	
6:20	6:22	6:25	6:35	
6:45	6:47	6:50	7:00	
7:15	7:17	7:20	7:30	
7:45	7:47	7:50	8:00	
FRI	8:15	8:17	8:20	8:30
FRI	8:45	8:47	8:50	9:00
FRI	9:15	9:17	9:20	9:30
FRI	9:45	9:47	9:50	10:00
FRI	Trip operates Friday only.			
Saturday				
7:45	7:47	7:50	8:00	
8:15	8:17	8:20	8:30	
8:45	8:47	8:50	9:00	
9:15	9:17	9:20	9:30	
9:45	9:47	9:50	10:00	
10:15	10:17	10:20	10:30	
10:45	10:47	10:50	11:00	
11:15	11:17	11:20	11:30	
11:45	11:47	11:50	12:00	
12:15	12:17	12:20	12:30	
12:45	12:47	12:50	1:00	
1:15	1:17	1:20	1:30	
1:45	1:47	1:50	2:00	
2:15	2:17	2:20	2:30	
2:45	2:47	2:50	3:00	
3:15	3:17	3:20	3:30	
3:45	3:47	3:50	4:00	
4:15	4:17	4:20		