# Revelstoke Transit





#### **Welcome Aboard**

Your local transit system runs seven days a week. Buses serve Revelstoke.

**Fixed-route service** – scheduled service to major destinations and residential areas.

**handyDART** – door-to-door, shared service for people who are unable to take the fixed-route service.

## **About Your Transit System**

Funding for your local transit system is cost shared between the City of Revelstoke and BC Transit.

Decisions on fares, routes and service levels are made by the City Council based on public feedback and information provided by BC Transit. Buses are operated by Revelstoke Transfers.

Operating costs are met by a combination of farebox revenues, joint municipal and provincial funding.

#### Contact

Office Hours

Customer Information250-837-3888Lost and Found250-837-3888handyDART250-837-3888Webbctransit.com

8:00 a.m. – 5:00 p.m. Monday to Saturday

Address 102 - 722 Big Eddy Road

Revelstoke, BC V0E 2S0

If you have comments about service in general or suggestions for improvements, contact:

Web: BCTransit.com/contact

### Holiday and Weekend Service

Regular service will be provided on all statutory holidays.

There is no service on the following routes on Sundays:

1 Southside – Hospital

3 Big Eddy

handyDART – no service on Sundays and statutory holidays

Health Connections – no service on Sundays and statutory holidays

Subject to change. Check online at bctransit.com for special event service.

## **Pass Programs**

## **Transit Exemption**

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

## Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1.866.866.0800.

## Health Connections

Call to book these trips 250.837.3888

Health Connections is a transit service providing communities with accessible transportation options to access non-emergency medical appointments. Although medical appointments have priority, everyone is eligible to use this service if space is available. Call 250·837·3888 to book your trip. Visit bctransit.com for Health Connections schedules.



## Safety

#### The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

#### Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

## **Accessibility**

#### **Courtesy Seating**

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- · customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

#### **Attendants**

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

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#### Cash

\$ 2.00
1.79
Free

## Tickets (10)

Adult	18.00
Student/Senior*	15.75

## **Monthly Pass**

Adult	45.00
Student/Senior*	37.50

\* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.

#### **Health Connections**

To Kelowna (Tuesdays)	5.00
To Kamloops (Wednesdays)	5.00

## **Ticket and Pass Vendors**

- City Hall
- Revelstoke Community Centre

Subject to change. For an updated list of vendor locations, visit betransit.com

#### **Transfers**

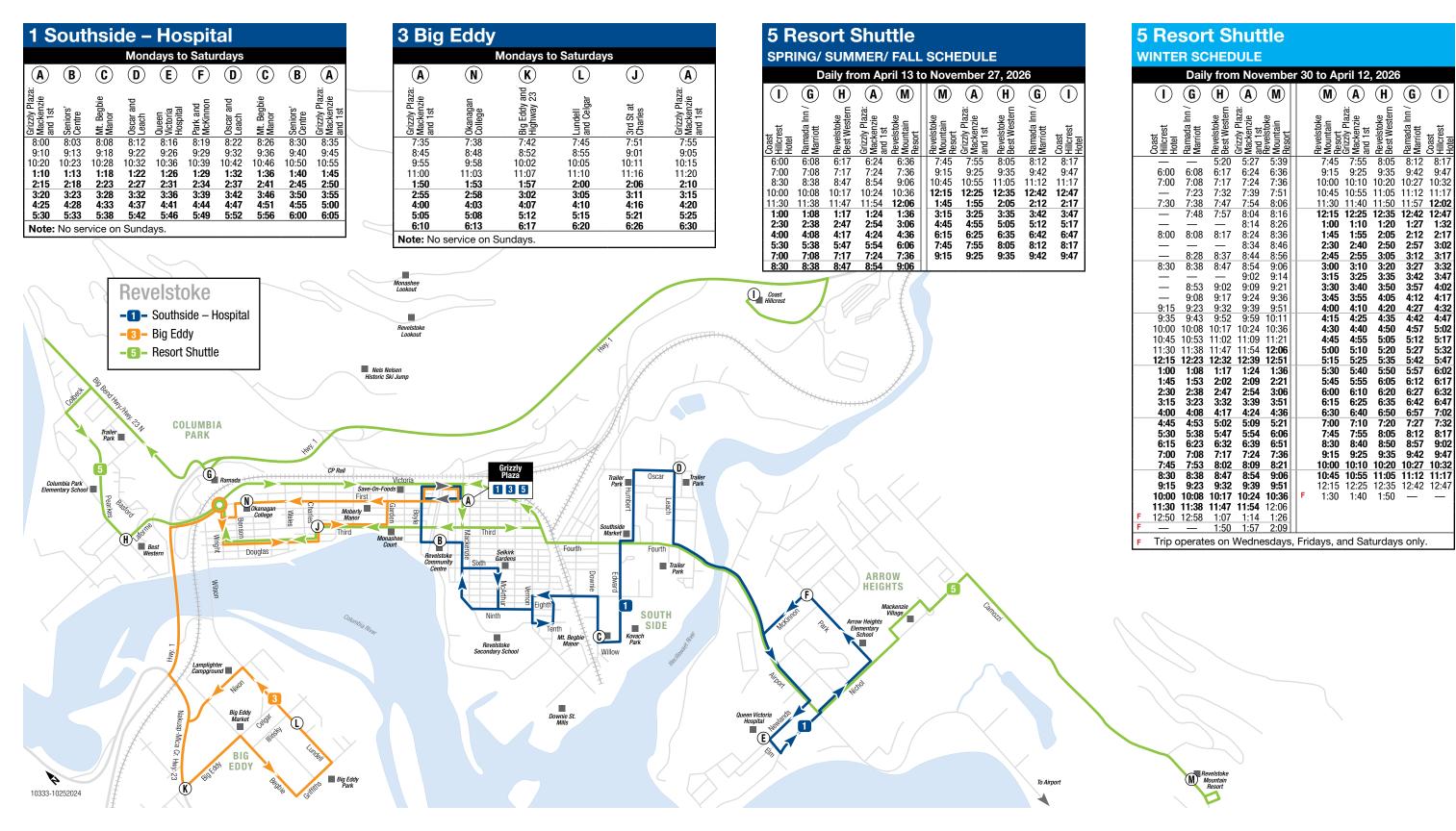
A transfer allows one-directional travel on any route. The transfer is not valid for a return trip. Request a transfer when you board and pay your fare. Show your transfer to the driver, face up, with date and time showing.

## BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 250-837-3888 bctransit.com

This guide is printed on environmentally responsible paper.



## handyDART

handyDART is a door-door, shared transit service for people unable to take fixed-route transit.

Customers must first register. Registration is free. handyDART applications and handyPASS are available at Revelstoke Transfers during regular office hours.

#### **Hours of Operation**

Call handyDART at 250-837-3888 for travel on Monday to Friday: 8:00 a.m. - 5:00 p.m. Saturday: 10:00 a.m. - 2:00 p.m.

No Service on Sundays or Holidays.

#### Office Hours

3:02

6:02

Monday to Saturday: 8:00 a.m. - 5:00 p.m.

#### **Booking a Trip**

You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping or social visits. If your plans change, phone as soon as possible so we can schedule a trip for someone else. We recommend booking your handyDART trip at least 24 hours in advance.

Call 250-837-3888 for more information or visit bctransit.com, under Revelstoke, handyDART.

#### **Fares**

handyDART

\$2.00 One-way trip Companion \$2.00 Attendants Free

