

## Holiday Service

Prince Rupert/Port Edward service will not operate on Sundays or holidays.

- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day
- New Year's Day
- Family Day
- Good Friday
- Easter Monday

Check bctransit.com for the start dates of the summer and winter schedules.

## Paying Your Fare

### Contactless Payment Method

Interac, Visa, Mastercard, and American Express cards are accepted. Cards linked to mobile wallets are also accepted.

### Go with Umo

If you travel frequently, we recommend purchasing fare products with Umo app or card to save money. It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

### Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

### Umo Cash Balance

Cash Balance is a fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

### DayPASS

A pre-purchased DayPASS is valid for one day of unlimited travel within the Prince Rupert Transit System. Pre-purchase a DayPASS through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

## Welcome Aboard

Funding for Prince Rupert and Port Edward Transit is cost shared between the City of Prince Rupert, the District of Port Edward and BC Transit.

Decisions on fares, routes and service levels are made by the Prince Rupert and Port Edward Councils based on information and planning provided by BC Transit. Buses are operated by Keolis Canada.

### About Your Transit System

Two kinds of transit service are provided: fixed-route with schedules and door-to-door handyDART.

The Prince Rupert transit system operates with one fare structure while the route 60 Port Edward operates with a separate fare structure.

## Contact

Transit Information	250-624-3343
Umo Customer Service	877-380-8181 (toll-free) 7 a.m. - 7 p.m., Mon-Fri 8 a.m. - 4 p.m., Sat-Sun
Office Hours	Monday to Friday 8:00 a.m. - 4:00 p.m.
Lost and Found	250-624-3343
handyDART	250-627-1201
Address	990 Saskatoon Avenue Prince Rupert, BC V8J 4J2

### Comments?

If you have suggestions or comments, contact:

- City Administrator, City of Prince Rupert  
424 Third Ave. West  
Prince Rupert, BC V8J 1L7
- Chief Administrative Officer, District of Port Edward  
770 Pacific Avenue  
Port Edward, BC V0V 1G0

### Lost & Found

If you find something on the bus, give it to a transit driver. Articles will be kept up to 14 days.



Transit Info 250-624-3343  
bctransit.com

## Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare.

▶ **A transfer issued in the Port Edward Transit System is valid when travelling northbound towards the Prince Rupert Transit System.**

▶ **A transfer issued in the Prince Rupert Transit System is not valid in the Port Edward Transit System.**

▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.

▶ An electronic transfer will be automatically applied to your Umo or contactless payment method. Please tap or scan the same payment method on your second bus to continue to travel without incurring an additional charge.

## Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit [www.gov.bc.ca/buspassprogram](http://www.gov.bc.ca/buspassprogram) or call 1-866-866-0800.

## Riding the Bus

### Priority Seating

Although BC Transit serves everyone on a first-to-board basis, priority seating is considered to be the front accessible area of the bus. Priority seating meets the needs of all transit customers, and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids,
- customers with a disability or mobility issue, and
- customers with baby strollers.

Please be courteous and offer your seat.

### Baby Strollers

As a parent or guardian you must hold on to the stroller at all times. Position the stroller with the brakes set. Keep your stroller clear of the aisles. The aisle is the width of the distance between the normal seats, not the width of the accessible area.

Strollers should be collapsible. When wheelchair positions are occupied or required by another passenger using a wheelchair or scooter, you may fold the stroller and move to another available seat, storing the stroller between the seats.

## Bike Racks

Bike racks are designed to assist longer commutes. Instructions are posted on the bike racks.

## handyDART 250-627-1201

handyDART is convenient, shared accessible transportation for people unable to use regular scheduled service. Customers must first register – there is no fee for registration.

To register, contact 250-627-1201. Registrants will be asked to provide their name, address, phone number, date of birth, an emergency contact and any medical facts handyDART should be aware of, including the use of any special equipment (walker, wheelchair, cane, scooter). This information is kept confidential. Medical confirmation of your disability may also be required.

### Hours of Operation

Monday to Friday 8:45 a.m. – 4:00 p.m.

Office Hours 8:00 a.m. – 5:00 p.m.

Closed for Lunch 12:00 p.m. – 1:00 p.m.

### Booking and Cancelling Your Trip

You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping and social visits.

Please note, handyDART service is only provided within the municipal boundaries of Prince Rupert.

If your plans change, phone as soon as possible so we can schedule a trip for someone else.

When booking be ready with the following information: day of travel, pick-up and drop-off location, preferred time of arrival, return trip time and location, whether accompanied by an attendant.

### Guidelines

Be ready to travel a few minutes ahead of your scheduled pickup time. The driver can only wait a few minutes past your pickup time.

If you are using a wheelchair, be sure it is equipped with a lap belt.

handyDART Fare \$1.50

## September to June

### 99 Special

AM

Monday to Friday											
(G)	(K)	(I)	(H)	(G)	(B)	(D)	(N)				
6th at Fulton	Summit at Sloan	Kooney at Pillsbury	Prince Rupert Hospital	6th at Fulton	5th and McBride	6th at Hayes Cove	Seal Cove	Frederick at Hayes	Innamental at 11th	Charles Hayes School	Prince Rupert Middle School
\$	—	—	—	—	8:00	8:03	8:07	8:10	8:11	8:17	8:22
\$	8:25	8:27	8:30	8:36	8:38	—	—	—	—	—	8:40
\$	This trip only operates when school is in session.										

### 99 Special

PM

Monday to Friday											
(A)	(L)	(I)	(Q)	(A)	(D)						
Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Middle School	Civic Centre	Charles Hayes School	Kooney at Pillsbury	Graham at 17th	Downtown	Frederick at Hayes Cove	Seal Cove			
\$	3:07	3:12	3:13	3:17	—	—	3:20	3:25	3:30	—	—
\$	—	3:10	—	—	3:20	3:25	3:30	—	—	—	—
\$	This trip only operates when school is in session.										

## Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell) must be small enough to fit on the owner's lap. Customers must hold on to their cages at all times. If there is room, the customers may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other customers.

## Guide Dogs and Service Dogs

BC Transit welcomes guide and service dogs on our buses for persons with disabilities in accordance to the Guide Dog and Service Dog Act (GDSDA) and the BC Human Rights Code. You will not be asked to provide GDSDA certification; however, when coming on board with a guide dog or service dog, **the dog must be on leash or wearing a harness** and not occupy a seat. Emotional Support or Therapy dogs are not covered under the GDSDA, therefore, they are not permitted on BC Transit vehicles. Guide and/or service dogs are expected to be non-disruptive and non-aggressive while on board the vehicle.

## Fares: Prince Rupert

subject to change

Single Ride can now be paid with Cash, Umo Cash Balance, or contactless payment.

**Kids ride free:** Children 12 and under ride free of charge.

**Concession fare products:** valid for youth aged 13-18 and persons 65 and over

Local Fares	Adult	Concession
Single Ride*	\$ 2.00	\$1.50
DayPASS**	4.00	3.75
10 Rides	18.00	13.50
30-Day Pass	48.00	***40.00
Semester Pass (4 months)	***136.00	-
Seniors Annual Pass	-	24.00

\*Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip. Students attending full time at SD52 schools are eligible for an additional \$10 subsidy from the School District at point of sale.

\*\*A DayPASS can be pre-purchased for unlimited travel in a single day within the Prince Rupert Transit System.

\*\*\* Available to full-time Coast Mountain College students with valid ID.

## Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

## Fares: 60 Port Edward

subject to change

Single Ride can now be paid with Cash, Umo Cash Balance, or contactless payment.

**Kids ride free:** Children 12 and under ride free of charge.

**Concession fare products:** valid for youth aged 13-18 and persons 65 and over

Local Fares	Adult	Concession
Single Ride*	\$ 3.00	\$2.50
10 Rides	27.00	22.50
30-Day Pass	72.00	60.00
Seniors Annual Pass	-	30.00

\*Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

## Umo Fares and Passes Outlets

### Port Edward

- Port Edward Municipal Office

### Prince Rupert

- Civic Centre
- City Hall
- Coast Mountain College\*
- Earl Mah Aquatic Centre

\*College Semester Pass available.

Subject to change. For an updated list of vendor locations, visit bctransit.com

## Choose Your Payment Method and Go with Umo

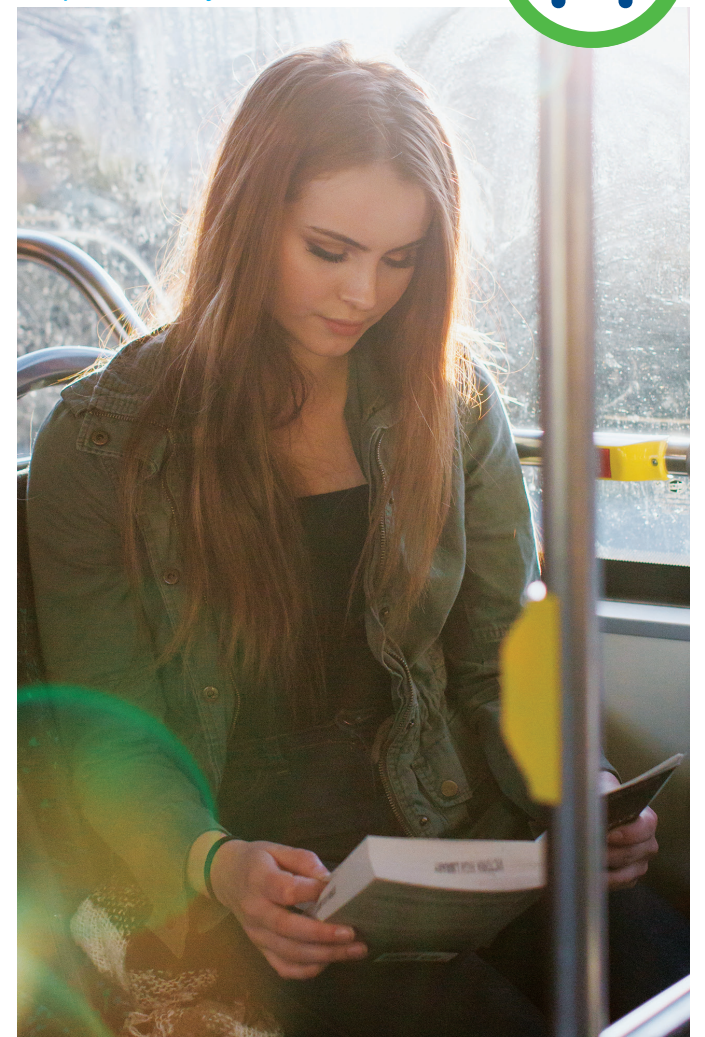
bctransit.com/umo  
Umo Customer Service  
Toll-Free 877-380-8181

# Prince Rupert and Port Edward Transit

## RIDER'S GUIDE

Effective December 1, 2024

Updated May 2026



City of Prince Rupert  
District of Port Edward

# Prince Rupert Transit Service

51 Seal Cove To Seaplane Base and Cow Bay											
To Seal Cove						To Downtown					
Monday to Saturday											
A	B	C	D	C	B	S	A	C	B	S	A
Downtown (2nd at 3rd)	6th at Hays Cove	Immanuel at 6th	Seal Cove	Immanuel at 6th	6th at Hays Cove	Cow Bay, George Mills & Cow Bay	Downtown (2nd at 3rd)	Immanuel at 6th	6th at Hays Cove	Cow Bay, George Mills & Cow Bay	Downtown (2nd at 3rd)
M-F	7:15	7:18	7:21	7:25	7:28	7:31	7:37	7:28	7:31	7:33	7:37
M-F	7:40	—	—	—	7:45	—	7:53	7:45	—	—	7:53
M-F	7:55	8:00	8:03	8:07	8:10	8:13	8:19	8:10	8:13	8:15	8:19
M-F	8:25	8:30	8:33	8:37	8:40	8:43	8:49	8:40	8:43	8:45	8:49
M-F	8:55	9:00	9:03	9:07	9:10	9:13	9:19	9:10	9:13	9:15	9:19
M-F	9:30	9:35	9:38	9:42	9:45	9:48	9:54	9:45	9:48	9:50	9:54
M-F	10:00	10:05	10:08	10:12	10:15	10:18	10:24	10:15	10:18	10:20	10:24
M-F	10:30	10:35	10:38	10:42	10:45	10:48	10:54	10:45	10:48	10:50	10:54
M-F	11:00	11:05	11:08	11:12	11:15	11:18	11:24	11:15	11:18	11:20	11:24
M-F	11:30	11:35	11:38	11:42	11:45	11:48	11:54	11:45	11:48	11:50	11:54
M-F	12:00	12:05	12:08	12:12	12:15	12:18	12:24	12:15	12:18	12:20	12:24
M-F	12:30	12:35	12:38	12:42	12:45	12:48	12:54	12:45	12:48	12:50	12:54
M-F	1:00	1:05	1:08	1:12	1:15	1:18	1:24	1:15	1:18	1:20	1:24
M-F	1:30	1:35	1:38	1:42	1:45	1:48	1:54	1:45	1:48	1:50	1:54
M-F	2:00	2:05	2:08	2:12	2:15	2:18	2:24	2:15	2:18	2:20	2:24
M-F	2:30	2:35	2:38	2:42	2:45	2:48	2:54	2:45	2:48	2:50	2:54
M-F	3:05	3:10	3:13	3:17	3:20	3:23	3:29	3:20	3:23	3:25	3:29
M-F	3:35	3:40	3:43	3:47	3:50	3:53	3:59	3:50	3:53	3:55	3:59
M-F	4:05	4:10	4:13	4:17	4:20	4:23	4:29	4:20	4:23	4:25	4:29
M-F	4:30	—	—	—	—	4:35	—	—	—	—	4:43
M-F	4:45	4:50	4:53	4:57	5:00	5:03	5:09	5:00	5:03	5:05	5:09
M-F	5:15	5:20	5:23	5:27	5:30	5:33	5:39	5:30	5:33	5:35	5:39
M-F	5:45	5:50	5:53	5:57	6:00	6:03	6:09	6:00	6:03	6:05	6:09
M-F	6:15	6:20	6:23	6:27	6:30	6:33	6:39	6:30	6:33	6:35	6:39
M-F	7:15	7:20	7:23	7:27	7:30	7:33	7:39	7:30	7:33	7:35	7:39
M-F	8:15	8:20	8:23	8:27	8:30	8:33	8:39	8:30	8:33	8:35	8:39
M-F	9:15	9:20	9:23	9:27	9:30	9:33	9:39	9:30	9:33	9:35	9:39

M-F Trip operates Monday to Friday only.  
A Trip operates Friday only.  
SAT Trip operates Saturday only.  
S Special: On non school days trip is a regular 51 Seal Cove departing Downtown at 3:05 p.m. Trip operates Monday to Friday only.

52 Summit											
To Pineridge						To Downtown					
Monday to Saturday											
A	G	K	I	W	Q	R	E	J	H	G	A
Downtown (2nd at 3rd)	6th at Fulton	Summit at Sloan	Kootenay at Pillsbury	Fairview Bay	Graham at 17th	Atlin at 17th	3rd Avenue at 7th	Kootenay at McKay	Prince Rupert Hospital	6th at Fulton	Downtown (2nd at 3rd)
M-F	7:19	7:21	7:23	7:26	—	—	—	8:15	8:17	8:19	8:23
M-F	8:05	8:07	8:09	8:12	—	—	—	8:47	8:49	8:51	8:55
M-F	8:37	8:39	8:41	8:44	—	—	—	9:17	9:19	9:21	9:25
M-F	9:07	9:09	9:11	9:14	—	—	—	9:52	9:54	9:56	10:00
M-F	9:42	9:44	9:46	9:49	—	—	—	10:22	10:24	10:26	10:30
M-F	10:12	10:14	10:16	10:19	—	—	—	11:22	11:24	11:26	11:30
M-F	11:12	11:14	11:16	11:19	—	—	—	11:52	11:54	11:56	12:00
M-F	12:12	12:14	12:16	12:19	—	—	—	12:22	12:24	12:26	12:30
M-F	12:42	12:44	12:46	12:49	—	—	—	12:52	12:54	12:56	1:00
M-F	1:12	1:14	1:16	1:19	—	—	—	1:22	1:24	1:26	1:30
M-F	1:42	1:44	1:46	1:49	—	—	—	1:52	1:54	1:56	2:00
M-F	2:12	2:14	2:16	2:19	—	—	—	2:22	2:24	2:26	2:30
M-F	2:30	2:32	2:34	2:37	—	—	—	—	—	—	—
M-F	2:30	2:32	2:34	2:37	2:42	2:47	2:48	2:50	—	—	2:55
M-F	3:00	3:02	3:04	3:07	—	—	—	3:10	3:12	3:14	3:18
M-F	3:05	3:07	3:09	3:12	—	—	—	3:15	3:17	3:19	3:23
M-F	3:35	3:37	3:39	3:42	—	—	—	3:45	3:47	3:49	3:53
M-F	4:05	4:07	4:09	4:12	—	—	—	4:15	4:17	4:19	4:23
M-F	4:45	4:47	4:49	4:52	—	—	—	4:55	4:57	4:59	5:03
M-F	5:15	5:17	5:19	5:22	—	—	—	5:25	5:27	5:29	5:33
M-F	5:45	5:47	5:49	5:52	—	—	—	5:55	5:57	5:59	6:03
M-F	6:15	6:17	6:19	6:22	6:23	6:28	6:29	6:31	—	—	6:36
M-F	6:45	6:47	6:49	6:52	—	—	—	6:55	6:57	6:59	7:03
M-F	7:45	7:47	7:49	7:52	—	—	—	7:55	7:57	7:59	8:03
M-F	8:45	8:47	8:49	8:52	—	—	—	8:55	8:57	8:59	9:03
M-F	9:45	9:47	9:49	9:52	—	—	—	—	—	—	—

M-F Trip operates Monday to Friday only.  
SAT Trip operates Saturday only.  
A Trip operates Friday only.

53 Crestview											
To Crestview						To Downtown					
Monday to Saturday											
A	L	M	N	O	L	A	A	L	M	N	A
Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Middle School	Civic Centre	Crestview at Victoria	Immanuel at 11th	Alfred at Hays Cove	McBride opposite Civic Centre	Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Downtown (2nd at 3rd)	Immanuel at 11th	Alfred at Hays Cove	Prince Rupert Downtown (2nd at 3rd)
M-F	7:13	—	7:16	7:20	7:24	7:27	7:32	7:37	7:32	7:37	7:42
M-F	7:56	—	7:59	8:03	8:07	8:10	8:15	8:20	8:15	8:20	8:25
M-F	8:25	—	8:28	8:32	8:36	8:39	8:44	8:49	8:44	8:49	8:54
M-F	8:55	—	8:58	9:02	9:06	9:09	9:14	9:19	9:14	9:19	9:24
M-F	9:30	—	9:33	9:37	9:41	9:44	9:49	9:54	9:49	9:54	9:59
M-F	10:00	—	10:03	10:07	10:11	10:14	10:19	10:24	10:19	10:24	10:29
M-F	10:30	—	10:33	10:37	10:41	10:44	10:49	10:54	10:49	10:54	10:59
M-F	11:00	—	11:03	11:07	11:11	11:14	11:19	11:24	11:19	11:24	11:29
M-F	11:30	—	11:33	11:37	11:41	11:44	11:49	11:54	11:49	11:54	11:59
M-F	12:00	—	12:03	12:07	12:11	12:14	12:19	12:24	12:19	12:24	12:29
M-F	12:30	—	12:33	12:37	12:41	12:44	12:49	12:54	12:49	12:54	12:59
M-F	1:00	—	1:03	1:07	1:11	1:14	1:19	1:24	1:19	1:24	1:29
M-F	1:30	—	1:33	1:37	1:41	1:44	1:49	1:54	1:49	1:54	1:59
M-F	2:00	—	2:03	2:07	2:11	2:14	2:19	2:24	2:19	2:24	2:29
M-F	2:30	—	2:33	2:37	2:41	2:44	2:49	2:54	2:49	2:54	2:59
M-F	3:05	—	3:08	3:12	3:16	3:19	3:24	3:29	3:24	3:29	3:34
M-F	3:07	3:12	3:13	3:17	3:21	3:24	3:29	3:34	3:29	3:34	3:39
M-F	3:35	—	3:38	3:42	3:46	3:49	3:54	3:59	3:54	3:59	4:04
M-F	4:05	—	4:08	4:12	4:16	4:19	4:24	4:29	4:24	4:29	4:34
M-F	4:45	—	4:48	4:52	4:56	4:59	5:04	5:09	5:04	5:09	5:14
M-F	5:15	—	5:18	5:22	5:26	5:29	5:34	5:39	5:34	5:39	5:44
M-F	5:45	—	5:48	5:52	5:56	5:59	6:04	6:09	6:04	6:09	6:14
M-F	6:15	—	6:18	6:22	6:26	6:29	6:34	6:39	6:34	6:39	6:44
M-F	6:45	—	6:48	6:52	6:56	6:59	7:04	7:09	7:04	7:09	7:14
M-F	7:15	—	7:18	7:22	7:26	7:29	7:34	7:39	7:34	7:39	7:44
M-F	7:45	—	7:48	7:52	7:56	7:59	8:04	8:09	8:04	8:09	8:14
M-F	8:15	—	8:18	8:22	8:26	8:29	8:34	8:39	8:34	8:39	8:44
M-F	8:45	—	8:48	8:52	8:56	8:59	9:04	9:09	9:04	9:09	9:14
M-F	9:15	—	9:18	9:22	9:26	9:29	9:34	9:39	9:34	9:39	9:44

M-F Trip operates Monday to Friday only.  
P Trip serves Prince Rupert Middle School on request. Trip operates Monday to Friday only.  
A Trip operates Friday only.  
SAT Trip operates Saturday only.  
N On non school days trip is a regular 53 Crestview departing Downtown at 3:05 p.m. Trip operates Monday to Friday only.

54 Westview											
To Westview						To Downtown					
Monday to Saturday											
A	P	Q	R	E	A	A	L	M	N	A	A
Prince Rupert Downtown (2nd at 3rd)	2nd Avenue at 8th	Graham at 17th	Atlin at 17th	3rd Avenue at 7th	Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Downtown (2nd at 3rd)	Immanuel at 11th	Alfred at Hays Cove	McBride opposite Civic Centre	Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Downtown (2nd at 3rd)
M-F	7:43	7:45	7:47	7:48	7:50	7:55	7:50	7:55	8:00	8:05	8:10
M-F	8:25	8:27	8:29	8:30	8:32	8:37	8:32	8:37	8:42	8:47	8:52
M-F	8:55	8:57	8:59	9:00	9:02	9:07	9:02	9:07	9:12	9:17	9:22
M-F	11:00	11:02	11:04	11:05	11:07	11:12	11:07	11:12	11:17	11:22	11:27
M-F	12:00	12:02	12:04	12:05	12:07	12:12	12:07	12:12	12:17	12:22	12:27
M-F	1:00	1:02	1:04	1:05	1:07	1:12	1:07	1:12	1:17	1:22	1:27
M-F	2:00	2:02	2:04	2:05	2:07	2:12	2:07	2:12	2:17	2:22	2:27
M-F	3:00	3:02	3:04	3:05	3:07	3:12	3:07	3:12	3:17	3:22	3:27
M-F	4:00	4:02	4:04	4:05	4:07	4:12	4:07	4:12	4:17	4:22	4:27
M-F	5:00	5:02	5:04	5:05	5:07	5:12	5:07	5:12	5:17	5:22	5:27
M-F	6:00	6:02	6:04	6:05	6:07	6:12	6:07	6:12	6:17	6:22	6:27
M-F	7:00	7:02	7:04	7:05	7:07	7:12	7:07	7:12	7:17	7:22	7:27
M-F	8:00	8:02	8:04	8:05	8:07	8:12	8:07	8:12	8:17	8:22	8:27
M-F	9:00	9:02	9:04	9:05	9:07	9:12	9:07	9:12	9:17	9:22	9:27

M-F Trip operates Monday to Friday only.  
A Trip operates Friday only.  
SAT Trip operates Saturday only.

55 Fairview Bay											
Monday to Saturday											
A	TH	W	I	J	H	G	A	A	L	M	A
Prince Rupert Downtown (2nd at 3rd)	Transition House	Fairview Bay	Kootenay at Pillsbury	Kootenay at McKay	Prince Rupert Hospital	6th at Fulton	Prince Rupert Downtown (2nd at 3rd)	Prince Rupert Downtown (2nd at 3rd)	Immanuel at 11th	Alfred at Hays Cove	Prince Rupert Downtown (2nd at 3rd)
M-F	7:38	7:42	7:43	7:45	7:48	7:50	7:56	7:51			