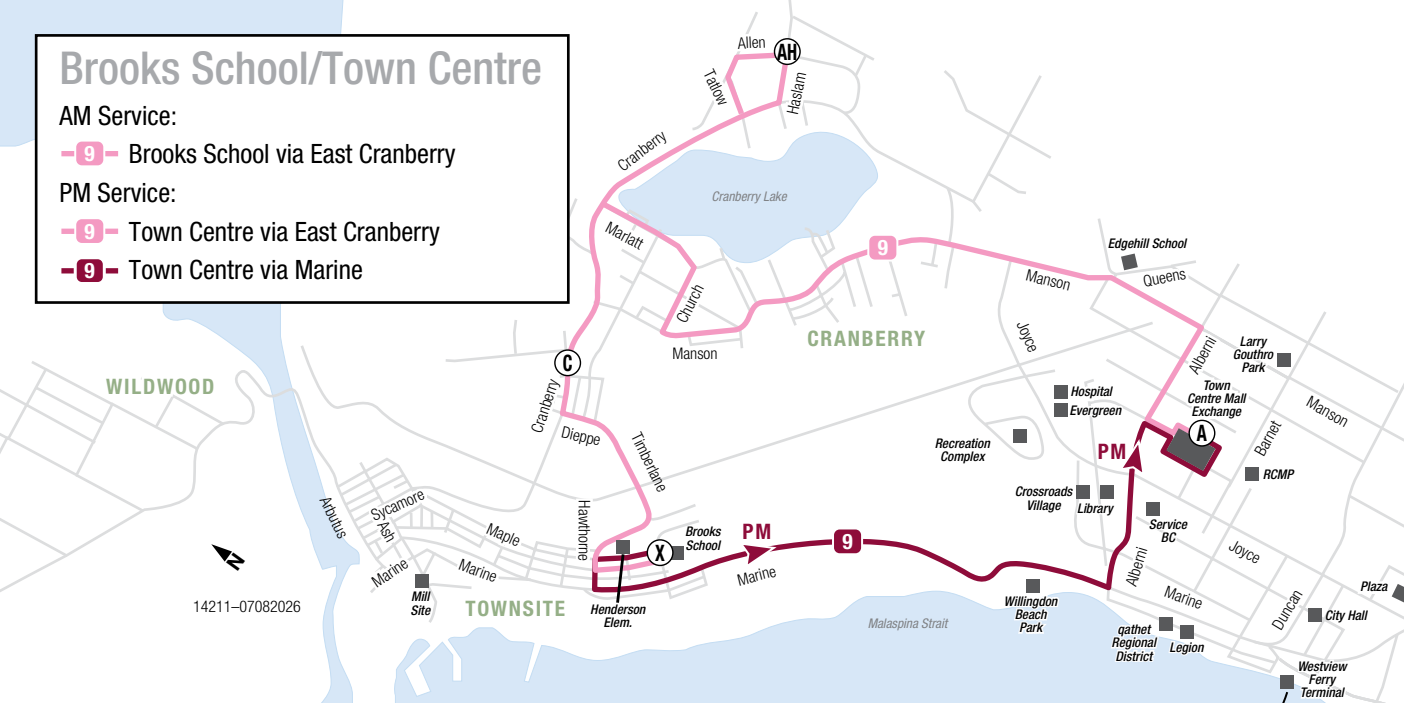
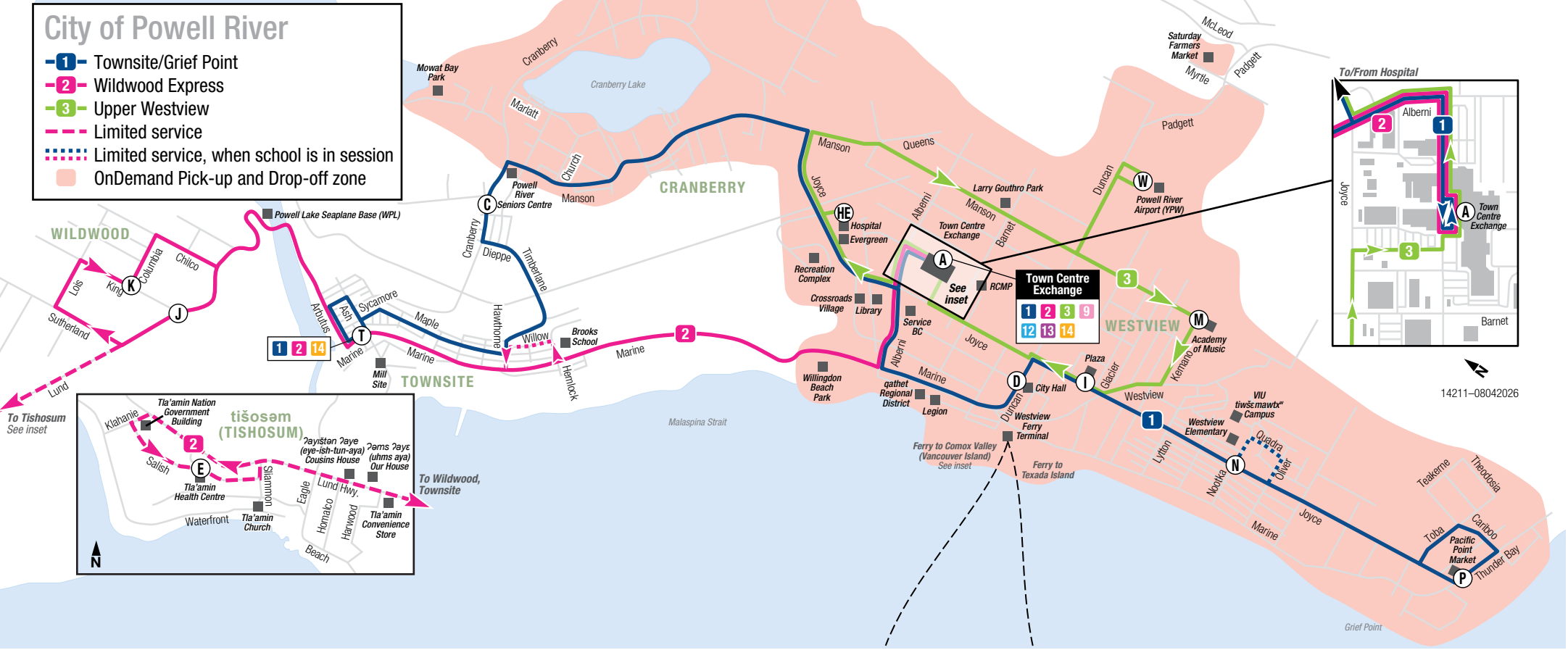




Welcome Aboard

Fixed-route service – provides scheduled service to major destinations and residential areas in Powell River. Low-floor buses make it easy for everyone to get on and off the bus.

Rural Transit – provides fully accessible bus service for people living outside the fixed-route transit service area, including Stillwater, Texada Island, Salter Bay and Lund. On Request Service is available for pick-up and drop-off. More details on the On Request Service section of the Rider's Guide.

OnDemand service - bus schedules are determined by passengers through an online booking system (or by phone), offering more direct trips, quicker commutes, and shorter wait times for customers.

handyDART – is door-to-door, shared service for people who are unable to take the fixed-route service within the municipal boundaries of Powell River.

About Your Transit System

Funding for your transit system is cost shared between the City of Powell River, the qathet Regional District and BC Transit.

Decisions on fares, routes and service levels are made by City Council and the Regional District Board based on public feedback and information provided by BC Transit. City of Powell River operates Fixed route, Rural Transit and handyDART.

Operating costs are met by a combination of farebox revenues and joint local government and provincial funding.

Contact

Customer Information 604-485-4287
Umo Customer Service 877-380-8181 (toll-free)
7 am - 7 pm, Mon-Fri
8 am - 4 pm, Sat-Sun

Lost and Found 604-485-4287
OnDemand 1-855-995-5872
handyDART 604-483-2008

Office Hours and Office Address
8:30 a.m. – 4:30 p.m.
Monday to Friday
6910 Duncan Street
Powell River, BC V8A 1W2

If you have suggestions or comments, contact:
City of Powell River, 6910 Duncan Street
Powell River, BC V8A 1V4

Holiday Service

Fixed-route service:
Service is not available on the following holidays.
All other holidays have Sunday service.

- Christmas Day
- New Years Day
- Good Friday

Rural Transit service:
Sunday service is available on the following holidays.
All other holidays have no service.

- Victoria Day
- Canada Day
- BC Day
- Labour Day

OnDemand Service:
Service is not available on the following holidays.
All other holidays have **regular service**.

- Christmas Day
- New Years Day
- Good Friday

Subject to change. Check online at bctransit.com for special event service.

Umo Fares and Passes Outlet

- Powell River City Hall

Subject to change to change. For an updated list of vendor locations, visit bctransit.com

Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare.

- ▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.
- ▶ An electronic transfer will be automatically applied to your Umo or contactless payment method. Please tap or scan the same payment method on your second bus to continue to travel without incurring an additional charge.

Paying Your Fare

Contactless Payment Method

Interac, Visa, Mastercard, and American Express cards are accepted. Cards linked to mobile wallets are also accepted.

Go with Umo

It's your choice how to use – Umo app or card. Buy passes or load cash through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

DayPASS

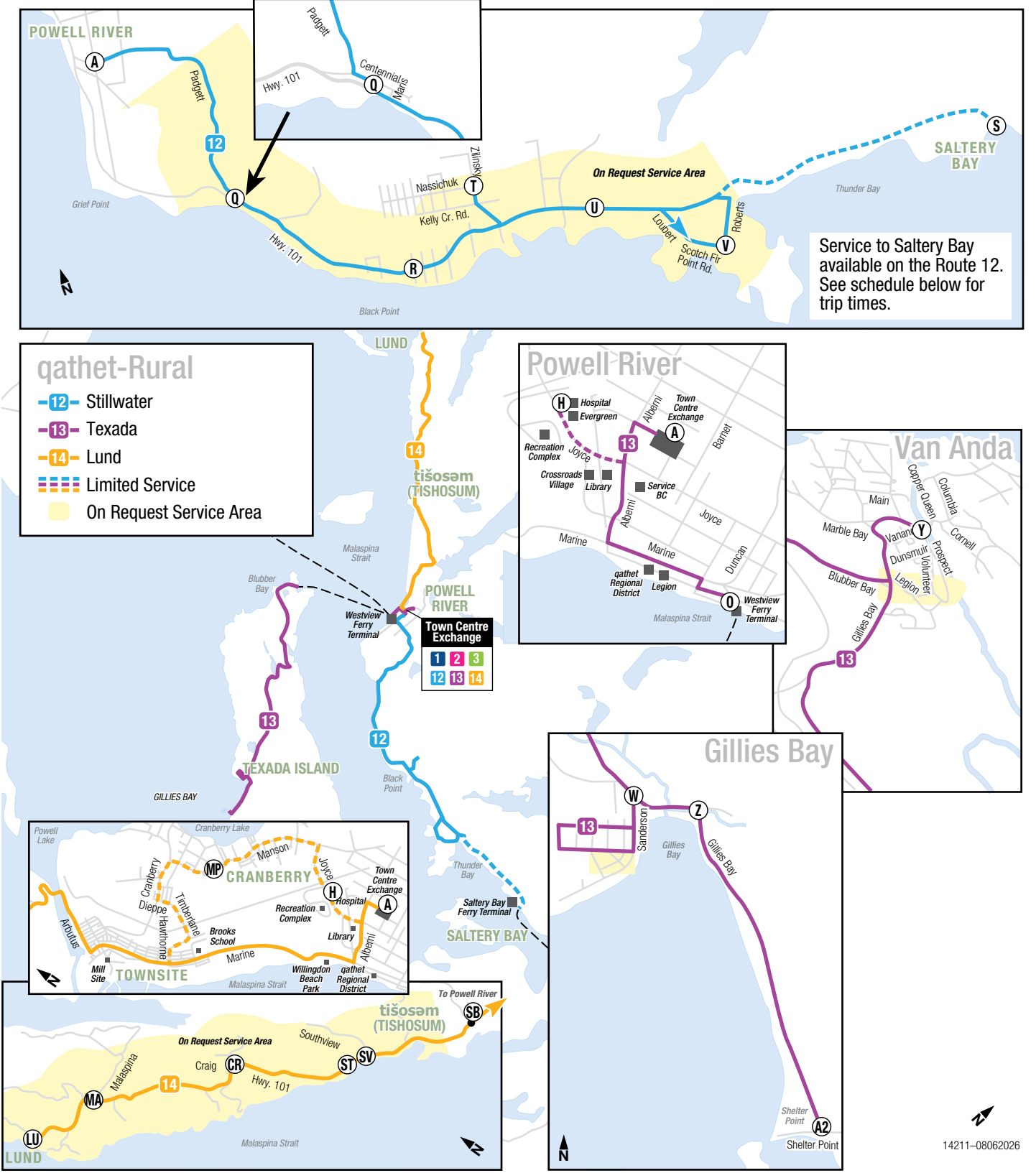
A pre-purchased DayPASS is valid for one day of unlimited travel within the Powell River Transit System. Pre-purchase a DayPASS through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location. A pre-purchased Umo DayPASS is recommended for anyone riding more than two trips per day and for those traveling from/to Texada Island to avoid paying additional fares outside of the 90-minute transfer time. Ferry tolls are not included in your single fare or DayPASS and must be paid separately with cash.

Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Semester Pass

Students and college students can travel on a four-month Semester Pass. Available for purchase at City Hall.



Fares	subject to change
Kids ride free: Children 12 and under ride free of charge.	
Concession fare products: valid for youth aged 13-18 and persons 65 and over.	
Fares	
Single Fare*	\$ 2.25
DayPASS**	4.50
10 Rides	20.25
Passes	
Adult 30-Day Pass	45.00
Concession 30-Day Pass	32.00
Semester Pass***	105.00

Texada Ferry Tolls

Riders travelling from Westview to Blubber Bay on Route 13 must pay a ferry toll with cash in addition to a BC Transit fare.

* Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.
** A DayPASS can be pre-purchased for unlimited travel in a single day within the Powell River Transit System.
*** Available to school and college students only at Powell River City Hall.

Passenger / Companion	2.25
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Choose Your Payment Method and Go with Umo

Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo

Transit Info 604-485-4287
bctransit.com

Powell River Regional Transit

RIDER'S GUIDE

Effective September 8, 2026

City of Powell River
qathet Regional District

Fixed-Route Transit 604-485-4287

1 Townsite/Grief Point										To Townsite To Grief Point			
Monday to Friday													
	(P)	(N)	(D)	(A)	(C)	(T)		(T)	(C)	(A)	(D)	(N)	(P)
	Pacific Point Market	Joyce at Nookla	City Hall	Town Centre Exchange	Cranberry at Crown	Marine at Ash		Marine at Ash	Cranberry at Ortona	Town Centre Exchange	City Hall	Joyce at Nookla	Pacific Point Market
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	—	—	—	7:28	7:35	7:45	7:52	7:12	7:20	7:32	7:40	7:44	7:47
	8:11	8:14	8:18	8:25	8:35	8:42		7:57	8:05	8:17	8:25	8:29	8:32
W	8:45	8:48	8:52	8:59	9:09	9:16		8:47	8:55	9:07	9:15	9:19	9:22
	9:40	9:43	9:47	9:54	10:04	10:11		9:22	9:30	9:42	9:50	9:54	9:57
	11:00	11:03	11:07	11:14	11:24	11:31		10:12	10:20	10:32	10:40	10:44	10:47
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