

Welcome Aboard

About Your Transit System

Funding for Pemberton Valley Transit is cost shared between BC Transit and the Village of Pemberton through a partnership with the Squamish-Lillooet Regional District and Lil'wat Nation. The Village of Pemberton Council makes decisions on fares, routes and service levels based on information and planning provided by BC Transit.

Pemberton Valley Transit provides two types of service:

Commuter service between Pemberton and Whistler. Whistler Transit Ltd. operates the Commuter service.

Local service within Pemberton connects the communities of Xit'olacw and Mt Currie to the Village. Whistler Transit Ltd. operates the local service.

Contact

Transit Information: 604-932-4020
Umo Customer Service 877-380-8181 (toll-free)
7 a.m. - 7 p.m., Mon-Fri
8 a.m. - 4 p.m., Sat-Sun
Lost and Found: 604-938-0388
Address: 8025 Nesters Road
Whistler, BC V8E 1N2

If you have suggestions or comments, contact the Village of Pemberton, 7400 Prospect Street, Pemberton, BC V0N 2L0, phone 604-894-6135.

Umo Fares and Passes Outlets

- Village of Pemberton Office
- Pemberton & District Community Centre

Subject to change. For an updated list of vendor locations, visit bctransit.com.

Holiday Schedule

The transit service operates on all holidays on a regular service level.

Subject to change. Check online at bctransit.com for special event service.

Paying Your Fare

Contactless Payment Method

Interac, Visa, Mastercard, and American Express cards are accepted. Cards linked to mobile wallets are also accepted.

Umo Fare Product

If you travel frequently, we recommend purchasing fare products with Umo app or card to save money. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Dual DayPASS

A pre-purchased Dual DayPASS is valid for one day of unlimited travel within the Pemberton Valley Transit System and the Whistler Transit System, including the 99 Commuter. Dual DayPASSes are only available via pre-purchase through the app, online at ca.umopass.com, Umos's customer service line at 877-380-8181, or at a Umo vendor location.

Transfers

A transfer lets you board a second bus within 90 minutes of your original trip without paying another fare.

- ▶ Transfers are only available when travelling onto 100 Pemberton Local and are not accepted when travelling onto 99 Commuter nor in Whistler. A separate Whistler fare will apply when boarding a Whistler bus.
- ▶ If paying with cash, ask your driver for a paper transfer when you pay your fare. When you board your next bus, hand it to the driver.
- ▶ An electronic transfer will be automatically applied to your payment method. Then tap your same payment method on the second bus to continue your journey without being charged again.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. It offers an annual bus pass for low income seniors and individuals receiving disability assistance from the Province of British Columbia. The pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Riding the Bus

Bike Racks

Most bikes can be accommodated on BC Transit buses when their wheels fit properly in the rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the driver's vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer.

Visit Rider Info at bctransit.com for an instructional video.

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility challenge

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact BC Transit safety staff for suitability.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Fares

Cash and any remaining paper tickets and passes will continue to be accepted on board.

Kids ride free: Children 12 and under ride free of charge.

Concession fare products: valid for youth aged 13-18 and persons 65 and over

Local Fares

| | |
|------------------------|-------------|
| Children 12 and Under | Free |
| Single Ride* | \$ 2.50** |
| 10 Rides | 22.50** |
| 30-Day Adult Pass | 65.00 |
| 30-Day Concession Pass | 50.00 |

*Single ride fares can be paid via Cash, Umo, or Contactless Payments.

**Includes a transfer within 90 minutes on the 100 Local in Pemberton. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

Commuter Fares

| | |
|------------------------|-------------|
| Children 12 and Under | Free |
| Single Ride* | \$ 4.50 |
| 10 Rides | 40.00 |
| 30-Day Adult Pass | 95.00 |
| 30-Day Concession Pass | 75.00 |

*Single ride fares can be paid via Cash, Umo, or Contactless Payments.

Dual Fares

| | |
|--------------------|----------|
| Dual DayPASS* | \$ 12.00 |
| Dual 30-Day Pass** | 130.00 |

*A Dual DayPASS can be pre-purchased for unlimited travel in a single day within the Pemberton Valley and Whistler Transit Systems.

**A Dual 30-Day Pemberton and Whistler Pass can be pre-purchased for unlimited travel within the Pemberton Valley and Whistler Transit Systems for 30 days.

Choose Your Payment Method and Go with Umo



Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo 

Transit Info 604-932-4020

bctransit.com

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Pemberton Valley Transit

RIDER'S GUIDE

Effective April 19, 2026



Village of PEMBERTON

 BCTransit

| 99 Commuter | | | | 100 Pemberton Local | | | | | | 99 Commuter | | |
|-----------------------------------|---------------------------|-----------------|------------------|---------------------|---|---------------------------|-------------------------------------|---|------------------|------------------|---------------------------|-----------------------------------|
| To Pemberton | | | | | | | | | | To Whistler | | |
| V | Y | R | BB | BB | MC | CS | SC | MC | BB | BB | Y | V |
| Village: Gondola Transit Exchange | Meadow Park Sports Centre | Rainbow Estates | Blackbird Bakery | Blackbird Bakery | Old Site: Mt Currie Community Centre: #10 Rd. at Main | New Site: Community Store | New Site: Creekside Rd at School Rd | Old Site: Mt Currie Community Centre: #10 Rd. at Main | Blackbird Bakery | Blackbird Bakery | Meadow Park Sports Centre | Village: Gondola Transit Exchange |
| A 5:18 | — | — | 5:55 | A 5:57 | 6:09 | 6:24 | 6:30 | 6:45 | 6:57 T | 7:00 | 7:31 | 7:37 |
| — | — | — | — | A 7:17 | 7:29 | 7:44 | 7:50 | 8:05 | 8:17 | A 8:20 | 8:11 | 8:17 |
| 6:20 | — | — | 6:57 T | — | — | — | — | — | — | — | 8:51 | 8:57 |
| 7:00 | — | — | 7:37 | — | — | — | — | — | — | 8:22 | 8:53 | 8:59 |
| 7:42 | — | — | 8:19 | — | — | — | — | — | — | — | — | — |
| A 10:40 | 10:46 | 10:50 | 11:22 | A 11:25 | 11:37 | 11:52 | 11:58 | 12:13 | 12:25 T | 1:30 | 2:01 | 2:07 |
| 12:45 | 12:51 | 12:55 | 1:27 T | A 2:00 | 2:12 | 2:27 | 2:33 | 2:48 | 3:00 | — | — | — |
| — | — | — | — | A 3:55 | 4:07 | 4:22 | 4:28 | 4:43 | 4:55 T | 5:25 | 5:56 | 6:02 |
| — | — | — | — | — | — | — | — | — | — | 6:10 | 6:41 | 6:47 |
| 4:40 | 4:46 | 4:50 | 5:22 T | A 5:25 | 5:37 | 5:52 | 5:58 | 6:13 | 6:25 T | 6:52 | 7:23 | 7:29 |
| 5:25 | 5:31 | 5:35 | 6:07 | — | — | — | — | — | — | — | — | — |
| 6:07 | 6:13 | 6:17 | 6:49 T | A 6:52 | 7:04 | 7:19 | 7:25 | 7:40 | 7:52 | A 7:55 | 8:26 | 8:32 |
| 9:13 | 9:19 | 9:23 | 9:55 | — | — | — | — | — | — | 9:58 | 10:24 | 10:30 |

A This trip is operated with a smaller bus, with reduced capacity.
T Transfer required at Blackbird Bakery if wishing to continue journey.
Through service. No transfer required between services.
NOTE: 99 trips destined for Whistler stop upon request for drop off only at Emerald, Rainbow, Alpine, Meadow Park, Nicklaus North, Nesters and Village Gate.

ProPASS

Organizations enrolled in the ProPASS program give their employees the ability to purchase a discounted bus pass through payroll deductions. Employees receive their transit access through the Umo app or card, making it easy to tap and ride. To take part in this program, contact your payroll administrator to see if your organization is enrolled.

Visit bctransit.com/pemberton/fares/propass, email propass@bctransit.com, or call 250-995-5682 to learn more.

Skis and Snowboards

You are welcome to bring your mountain gear on board but please be mindful of other passengers' safety and hold your poles (tips down), skis or snowboards securely in front of you.

Bus Stops

In rural areas where there are no designated bus stops, you can flag the bus down. Find a safe location with good visibility and a pull-off area for the bus, such as a driveway or postal box area. Make sure you are visible: carry a flashlight and wear reflective clothing. Ask the driver to find a safe place to stop close to your destination.

Request-a-Stop

Request-a-Stop service is available after dark on the **local** transit service. Customers who feel that their personal safety is at risk or who have a mobility problem can ask their transit operator to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off as close to your request as safely possible.

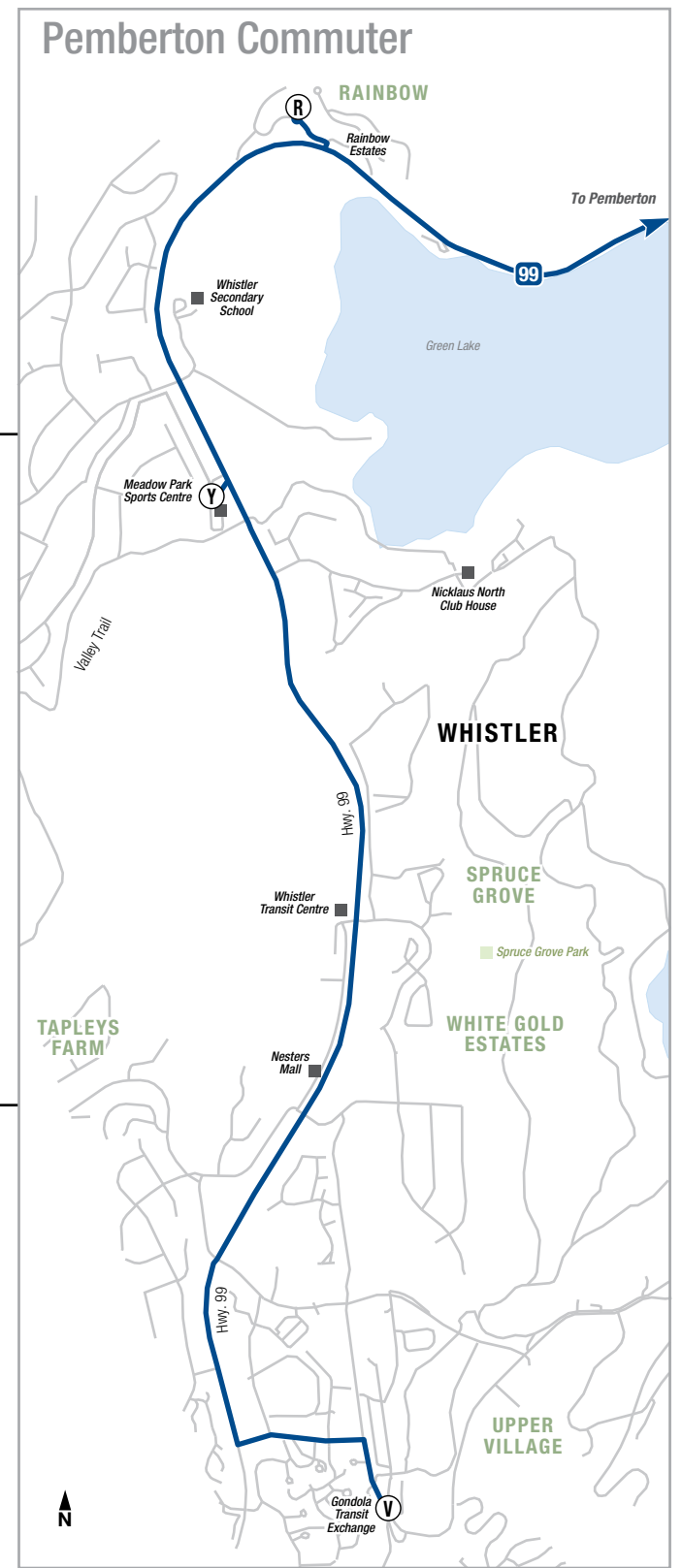
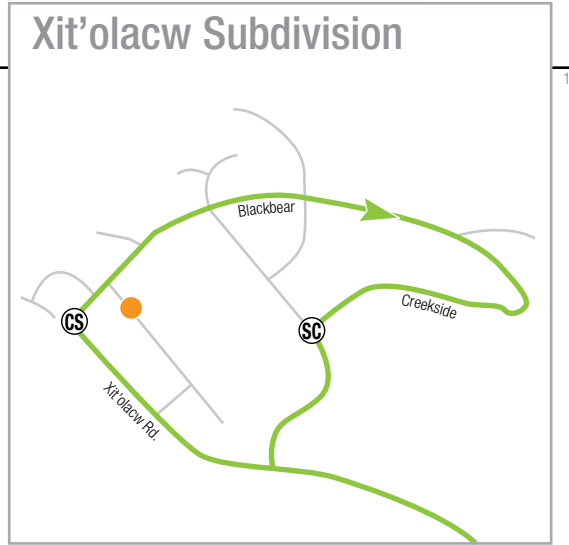
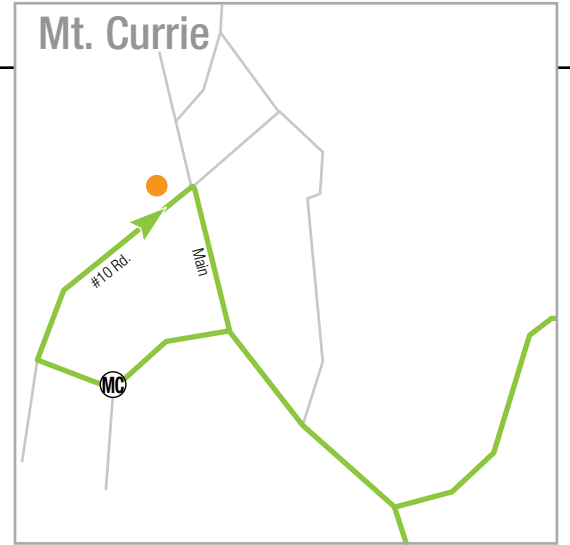
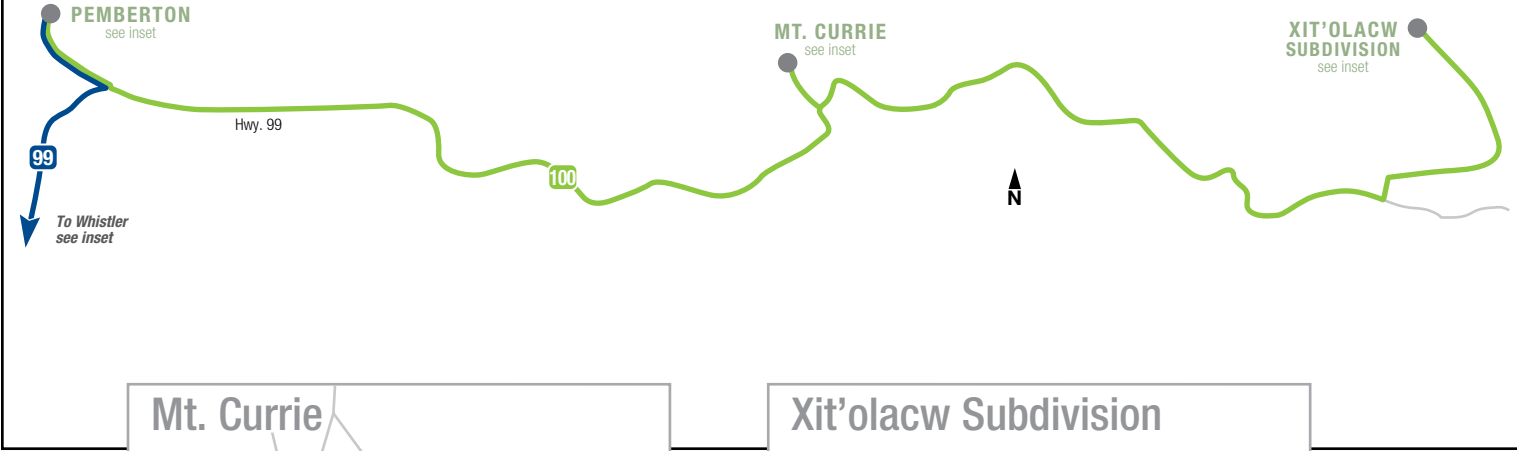
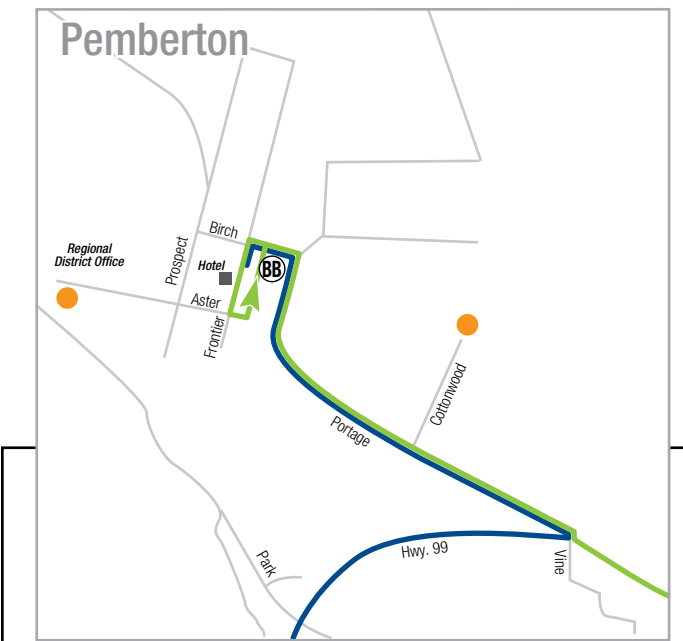
The Bus is a Safe Place

Transit operators can contact local police, ambulance and other emergency services. Transit operators are also trained to assist a child or adult in need. Tell the operator if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit operators to see you at bus stops, especially along unlit roads. Wear light-coloured clothing, wear a reflective strip or use a flashlight or light from your mobile phone to signal the driver that you are at the stop.



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