

Welcome Aboard

About Your Transit System

Funding for Pemberton Valley Transit is cost shared between BC Transit and the Village of Pemberton through a partnership with the Squamish-Lillooet Regional District and Lil’wat Nation. The Village of Pemberton Council makes decisions on fares, routes and service levels based on information and planning provided by BC Transit.

Pemberton Valley Transit provides two types of service:

Commuter service between Pemberton and Whistler. Whistler Transit Ltd. operates the Commuter service.

Local service within Pemberton connects the communities of Xit’olacw and Mt Currie to the Village. Whistler Transit Ltd. operates the local service.

Contact

Transit Information:	604-932-4020
Umo Customer Service	877-380-8181 (toll-free) 7 a.m. - 7 p.m., Mon-Fri 8 a.m. - 4 p.m., Sat-Sun
Lost and Found:	604-938-0388
Address:	8025 Nesters Road Whistler, BC V8E 1N2

If you have suggestions or comments, contact the Village of Pemberton, 7400 Prospect Street, Pemberton, BC V0N 2L0, phone 604-894-6135.

Umo Fares and Passes Outlets

Effective December 1, 2024.

- Village of Pemberton Office (long-term passes available)
- Pemberton & District Community Centre (long-term passes available)

Subject to change. For an updated list of vendor locations, visit bctransit.com.

Holiday Schedule

The transit service operates on all holidays on a regular service level.

Subject to change. Check online at bctransit.com for special event service.

Paying Your Fare

Go with Umo

It’s your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo’s customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider’s Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

DayPASS

A pre-purchased DayPASS is valid for one day of unlimited travel within the Pemberton Valley Transit System, including the 99 Commuter. Pre-purchase a DayPASS through the app, online at ca.umopass.com, Umo’s customer service line at 877-380-8181, or at a Umo vendor location.

A Pemberton Valley DayPASS is not valid in the Whistler Transit System.

Transfers

A transfer allows for travel on the Pemberton local route 100 within 90 minutes of trip departure without incurring an additional fare.

- ▶ Transfers are only available for 100 Pemberton Local and are not accepted on 99 Commuter nor in Whistler. **A separate Whistler fare will apply when boarding a Whistler bus.**
- ▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your bus.
- ▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. It offers an annual bus pass for low income seniors and individuals receiving disability assistance from the Province of British Columbia. The pass is valid

for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Riding the Bus

Bike Racks

Most bikes can be accommodated on BC Transit buses when their wheels fit properly in the rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the driver’s vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer.

Visit Rider Info at bctransit.com for an instructional video.

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility challenge

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact BC Transit safety staff for suitability.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Baby Strollers

- should be collapsible
- must be kept clear of the aisles
- must be positioned in an unoccupied wheelchair location with the brakes set
- must be held on to at all times

When wheelchair positions are occupied or required by another customer or if the bus is not a low floor bus, please store your folded stroller between seats. Hold on to your child at all times.

Skis and Snowboards

You are welcome to bring your mountain gear on board but please be mindful of other passengers’ safety and hold your poles (tips down), skis or snowboards securely in front of you.

Fares Effective November 22, 2024

Cash and any remaining paper tickets and passes will continue to be accepted on board.

Local Fares	Adult	Concession**
Children 12 and under	Free	Free
Single Ride*	\$ 2.50	\$ 2.00
DayPASS***	9.00	8.00
10 Rides	20.00	18.00
30-Day Pass	65.00	50.00
Half-Year Pass****	330.00	255.00
One-Year Pass****	624.00	480.00

Commuter Transit Service	Adult	Concession**
Children 12 and under	Free	Free
Single Ride	\$ 4.50	\$ 4.00
DayPASS***	9.00	8.00
10 Rides	36.00	30.00
30-Day Pass	95.00	65.00
120-Day Pass****	340.00	235.00
One-Year Pass****	910.00	620.00

*Includes one local transfer within 90 minutes in Pemberton. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

**Concessions fare valid for youth aged 13-18 and persons 65 and over.

***A DayPASS can be pre-purchased for unlimited travel in a single day within the Pemberton Valley Transit System.

****Available at select vendors only. Visit bctransit.com for the up-to-date vendor list.

Choose Your Payment Method and Go with Umo



Umo Customer Service Toll-Free
877-380-8181
bctransit.com/umo



Transit Info 604-932-4020
bctransit.com

Pemberton Valley Transit

RIDER’S GUIDE

Effective November 22, 2024





99 Commuter					100 Pemberton Local							99 Commuter			
To Pemberton												To Whistler			
	V	Y	R	BB		BB	MC	CS	SC	MC	BB		BB	Y	V
	Village: Gondola Transit Exchange	Meadow Park Sports Centre	Rainbow Estates	Blackbird Bakery		Blackbird Bakery	Old Site: Mt Currie Community Centre: #10 Rd. at Main	New Site: Community Store	New Site: Creekside Rd at School Rd	Old Site: Mt Currie Community Centre: #10 Rd. at Main	Blackbird Bakery		Blackbird Bakery	Meadow Park Sports Centre	Village: Gondola Transit Exchange
A	5:18	—	—	5:55	A	5:57	6:09	6:24	6:30	6:45	6:57 T		7:00	7:31	7:37
	—	—	—	—		—	—	—	—	—	—		7:40	8:11	8:17
	6:20	—	—	6:57 T	A	7:17	7:29	7:44	7:50	8:05	8:17	A	8:20	8:51	8:57
	7:00	—	—	7:37		—	—	—	—	—	—		—	—	—
	7:42	—	—	8:19		—	—	—	—	—	—		8:22	8:53	8:59
A	10:40	10:46	10:50	11:22	A	11:25	11:37	11:52	11:58	12:13	12:25 T		1:30	2:01	2:07
	12:45	12:51	12:55	1:27 T	A	2:00	2:12	2:27	2:33	2:48	3:00		—	—	—
	—	—	—	—	A	3:55	4:07	4:22	4:28	4:43	4:55 T		5:25	5:56	6:02
	—	—	—	—		—	—	—	—	—	—		6:10	6:41	6:47
	4:40	4:46	4:50	5:22 T	A	5:25	5:37	5:52	5:58	6:13	6:25 T		6:52	7:23	7:29
	—	—	—	—		—	—	—	—	—	—		—	—	—
	5:25	5:31	5:35	6:07		—	—	—	—	—	—		—	—	—
	6:07	6:13	6:17	6:49 T	A	6:52	7:04	7:19	7:25	7:40	7:52	A	7:55	8:26	8:32
	9:13	9:19	9:23	9:55		—	—	—	—	—	—		9:58	10:24	10:30
A This trip is operated with a smaller bus, with reduced capacity. T Transfer required at Blackbird Bakery if wishing to continue journey. Through service. No transfer required between services. NOTE: 99 trips destined for Whistler stop upon request for drop off only at Emerald, Rainbow, Alpine, Meadow Park, Nicklaus North, Nesters and Village Gate.															

Bus Stops

In rural areas where there are no designated bus stops, you can flag the bus down. Find a safe location with good visibility and a pull-off area for the bus, such as a driveway or postal box area. Make sure you are visible: carry a flashlight and wear reflective clothing. Ask the driver to find a safe place to stop close to your destination.

Request-a-Stop

Request-a-Stop service is available after dark on the local transit service. Customers who feel that their personal safety is at risk or who have a mobility problem can ask their transit operator to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off as close to your request as safely possible.

The Bus is a Safe Place

Transit operators can contact local police, ambulance and other emergency services. Transit operators are also trained to assist a child or adult in need. Tell the operator if you are concerned about your safety. BC Transit’s safety and security practices uphold the British Columbia Transit Act and the B.C. Motor Vehicle Act.

Be Safe and Be Seen

Sometimes it is difficult for transit operators to see you at bus stops, especially along unlit roads. Wear light-coloured clothing, wear a reflective strip or use a flashlight or light from your mobile phone to signal the driver that you are at the stop.

Signal the Bus

For local Pemberton service only, customers can “signal” a bus down on designated roads. When you want to flag the bus, find a safe location along the route and signal at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

Pets on Board

Only small fur-bearing and feathered pets contained in secure, clean, hand-held cages are permitted on the bus. Cages (hard or soft shell) must be small enough to fit on the owner’s lap. Customers must hold on to their cages at all times. If there is room, the customers may place and hold the cage beside them on the floor. The cage should not block the aisle or restrict other customers.

