

Mount Waddington Transit

RIDER'S GUIDE

Effective April 4, 2026



Regional District of Mount Waddington



Welcome Aboard

Your local transit system runs six days a week. Buses serve the Regional District of Mount Waddington.

Fixed-route service – scheduled service to major destinations and residential areas.

On-Request – bus service includes a curb-to-curb, shared transit service on-request to and from destinations in Port McNeill and Port Hardy. All customers are eligible to use this service.

About Your Transit System

Funding for your local transit system is cost shared between the Regional District of Mount Waddington and BC Transit. Funding from the Regional District of Mount Waddington is in partnership with Quatsino First Nation, 'Namgis First Nation and Kwakiutl Indian Band.

Decisions on fares, routes and service levels are made by the regional district board based on public feedback and information provided by BC Transit. Buses are operated by Keolis Canada.

Operating costs are met by a combination of farebox revenues and joint regional district and provincial funding.

Contact Information

Customer Information 250-956-3151
 Lost and Found 250-956-3151
 On-Request 250-956-3151
 Web bctransit.com
 Address 23-1705 Campbell Way
 Port McNeill, BC V0N 2R0

If you have comments about service in general or suggestions for improvements, contact: Mount Waddington Transportation Advisory Committee, P.O. Box 729, Port McNeill, BC V0N 2R0
 Phone: 250-956-3301

Fares

subject to change

	Zone 1	Zone 2	Zone 3
Cash	\$ 1.25	\$ 2.50	\$ 3.75
Child, 12 and under	Free	Free	Free
Tickets (10)	10.50	21.00	31.50

Monthly Pass

For local and limited service routes (Port Hardy/Fort Rupert/Coal Harbour and Port McNeill/Hyde Creek)
 Adult 36.50
 Student/Senior* 31.50

Monthly MultiPass good in all zones

Adult 73.00
 Student/Senior* 62.50

Zone Descriptions

Zone 1 local routes
Zone 2 Port Hardy-Coal Harbour and Port Hardy-Fort Rupert
Zone 3 Port Hardy-Port McNeill

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.

Ticket and Pass Outlets

Port McNeill

- Mount Waddington Transit Office
- Harbourside PharmaChoice
- Regional District of Mount Waddington Office

Coal Harbour

- Quatsino Band Council Office

Port Hardy

- Hardy Bay Drugstore
- Rexall Drug Store

Subject to change. For an updated list of vendor locations, visit bctransit.com

Transfers

The driver will give you a transfer when you pay the fare. The transfer is good for a \$1.00 discount on the next connecting Zone 2 or 3 route.

Transit Info 250-956-3151
bctransit.com

This guide is printed on environmentally responsible paper.

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Sunday and Holiday Service

Service is not available on Sundays and the following holidays:

- New Years Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Pass Programs

Fare Free Transit for Children 12 and Under

Children aged 6 to 12 ride buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

How to Ride

Bikes and Scooters

Most bikes can be accommodated on BC Transit buses when its wheels fit properly in the rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks or found at bctransit.com/victoria/riderinfo.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the operator's vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer. Electric scooters are allowed on board if they can be folded and stored between the seats or held.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night. Visit *Rider Info* at bctransit.com for an instructional video.

Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers signal a bus down on designated roads.

When you want to signal the bus, find a safe location along the route and signal the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. If you use a wheelchair or scooter, you can ride the bus. We can only carry mobility aids that fit the loading ramp and can be safely secured. Before boarding the bus, remove flags and any bags from the rear of your mobility aid.

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers, and non-folding and pediatric strollers.

On-Request Service

On-Request is a curb-to-curb shared transit service to and from destinations in Port McNeill and Port Hardy.

Service Times:

Port Hardy
 Monday to Friday
 9:51 am - 10:01 am and 3:25 pm - 3:36 pm

Port McNeill
 Monday to Friday
 11:23 am - 11:29 am and 2:33 pm - 2:44 pm

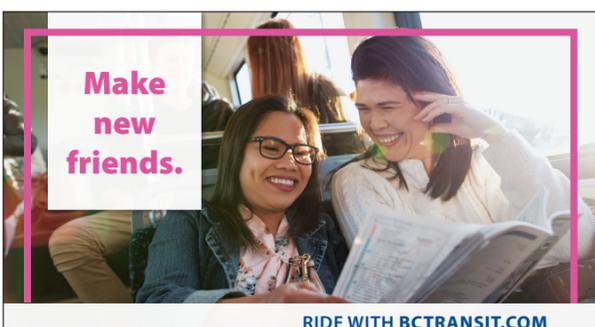
No on-request service on Saturdays, Sundays or statutory holidays.

Planning your Trip

On-Request service is limited to two per trip. Priority is given to the first to call.

Pick-up: Call 24 hours ahead to book. Bookings received less than 24 hours ahead will be subject to availability.

Drop-off: Ask the driver when you board.



RIDE WITH BCTRANSIT.COM

1 Port McNeill to Port McNeill

Monday to Friday						
A	C	G	H	MN	I	L
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Fort Rupert Park & Ride	Port Alice Junction	Kingcome and Mine (Port McNeill Hospital)	Port McNeill Ferry Terminal	Port McNeill: Pioneer Mall
7:15	7:20	7:25	7:34	7:49	7:56	8:00
10:01	10:06	10:11	10:19	10:34	10:41	10:45
1:19	1:24	1:29	1:37	1:52	1:59	2:03
4:15	4:20	4:25	4:34	4:49	4:57	5:02
5:38	5:43	5:48	5:56	6:11	6:17	6:21
Saturday						
9:43	9:48	9:53	10:02	10:17	10:23	10:26
1:38	1:43	1:48	1:57	2:12	2:18	2:21

2 Port Hardy to Port Hardy

Monday to Friday						
I	N	MN	H	G	C	A
Port McNeill Ferry Terminal	Broughton and Cedar	Kingcome and Mine (Port McNeill Hospital)	Port Alice Junction	Fort Rupert Park & Ride	Coal Harbour Junction	Port Hardy: Thunderbird Mall
7:24	7:25	7:29	7:44	7:54	7:59	8:04
8:43	8:44	8:48	9:03	9:13	9:18	9:23
11:29	11:30	11:34	11:49	11:59	12:04	12:11
2:44	2:45	2:49	3:04	3:14	3:19	3:25
5:30	5:31	5:35	5:50	6:00	6:05	6:10
Saturday						
10:31	10:32	10:36	10:50	11:01	11:06	11:11
2:26	2:27	2:31	2:47	2:59	3:04	3:09

4 Fort Rupert/Airport

Monday to Friday							
A	C	D	P	D	P	C	A
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Kwakwaka'wakw Health Centre	Port Hardy Airport	Kwakwaka'wakw Health Centre	Port Hardy Airport	Coal Harbour Junction	Port Hardy: Thunderbird Mall
6:31	6:36	6:50	6:59	—	6:59	7:08	7:12
9:26	9:31	9:44	—	9:44	—	9:53	9:58
3:07	3:12	3:27	3:37	—	3:37	3:46	3:51
5:03	5:08	5:21	—	5:21	—	5:30	5:35
6:13	6:18	6:31	6:40	—	6:40	6:49	6:54

5 Coal Harbour to Coal Harbour

Monday to Friday								
A	C	QH	F	F	QH	QH	C	A
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Quatsino Health Clinic	Coal Harbour	Coal Harbour	Quatsino Health Clinic	Quatsino Health Clinic	Coal Harbour Junction	Port Hardy: Thunderbird Mall
8:28	8:33	8:47	8:58	8:59	9:08	9:10	9:25	9:31
N 12:14	12:19	12:33	12:44	12:45	12:54	12:57	1:12	1:18
N 3:36	3:41	3:56	4:07	4:08	4:17	4:20	4:35	4:41
Saturday								
N 8:38	8:43	8:57	9:08	9:09	9:18	9:20	9:36	9:41
N 12:32	12:37	12:53	1:04	1:05	1:14	1:16	1:31	1:36

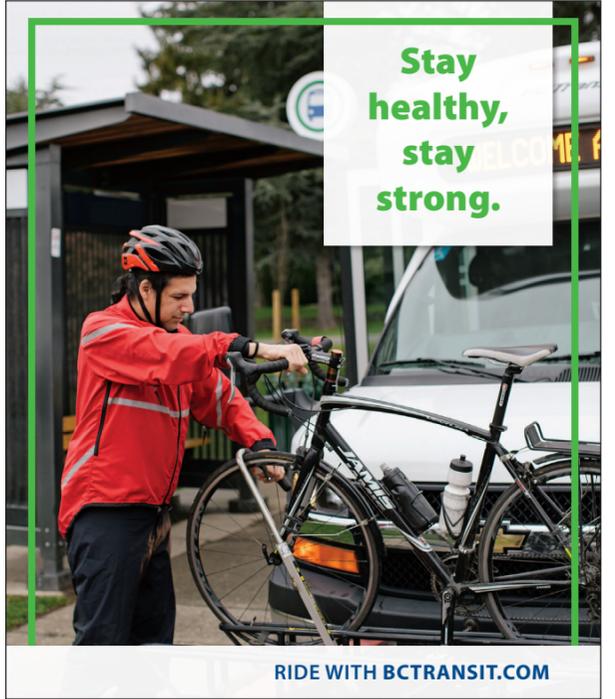
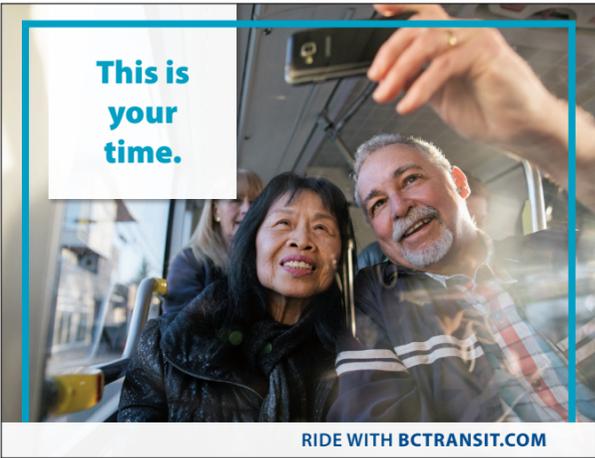
N Flag stops are not available on 5 Coal Harbour due to safety concerns.

11 Port Hardy Local

Monday to Friday				
A	B	E	HH	A
Port Hardy: Thunderbird Mall	Park and Tsulquate	Trustee and North Island Mall	Port Hardy Hospital	Port Hardy: Thunderbird Mall
8:07	8:13	8:17	8:22	8:26
9:32	9:38	9:42	9:47	9:51
3:54	4:00	4:04	4:09	4:13
4:42	4:48	4:52	4:57	5:01

12 Port McNeill Local

Monday to Friday					
L	R	J	K	L	I
Port McNeill: Pioneer Mall	Port McNeill Medical Clinic	Hyde Creek	Mine and Argus	Port McNeill: Pioneer Mall	Port McNeill Ferry Terminal
8:02	8:05	8:12	8:22	8:26	8:30
11:09	11:12	—	11:15	11:20	11:23
2:06	2:09	2:16	2:25	2:29	2:33
5:05	5:08	5:15	5:22	5:26	5:29



Rider's Info

bctransit.com

Visit **Rider's Info** and learn more about:

- Transit travel tips
- Safety guidelines
- How-to-ride videos

