

Kitimat Transit

RIDER’S GUIDE

Effective May 5, 2025
Updated July 2025



Accessible Transit

All buses are accessible. Low-floor buses have no entry steps and are equipped with a ramp. A ‘kneeling’ feature further lowers the entry level for passengers who have mobility difficulties.

Bikes and Scooters

Most bikes can be accommodated on BC Transit buses when its wheels fit properly in the rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks or found at bctransit.com/victoria/riderinfo.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the operator’s vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer. Electric scooters are allowed on board if they can be folded and stored between the seats or held.

Paying Your Fare

Go with Umo

It’s your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo’s customer service line at 877-380-8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Umo Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider’s Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from \$5.00 and up.

Transfers

A transfer allows for travel on the next connecting bus within 90 minutes of trip departure without incurring an additional fare. **A transfer issued is valid on any local routes in the Kitimat, Terrace, and Skeena transit systems, but it is not valid on 11 Kitimat-Terrace Connector.**

- ▶ If paying with cash, please request a paper transfer from the bus driver at the time of payment and submit the transfer to your next driver upon boarding your second bus.

- ▶ An electronic transfer will be automatically applied to your Umo payment method. Please tap or scan your original Umo payment method on your second bus to continue to travel without incurring an additional charge.

Kitimat handyDART

handyDART is door-to-door shared-ride service for people unable to take conventional transit. The handyDART vehicle is accessible.

Customers must first register. Registration is free.

Hours of Operation:

Monday to Sunday: 7:00 a.m. – 10:00 p.m.

Holidays: Regular Service

Office Hours:

Monday to Friday: 7:30 a.m. – 4:30 p.m.

Saturday: 9:00 a.m. – 3:00 p.m.

Booking a Trip

Phone 24 hours ahead. Same day requests may be accommodated.

For trips between 7 a.m. and 8:30 a.m. and between 5 p.m. and 7:30 p.m. it is recommended to pre-book the day prior.

You can also book subscription trips for regular appointments and programs. If your plans change, phone as soon as possible so we can schedule a trip for someone else.

Call 250-632-4449 or 1-877-338-7656 for more information or visit bctransit.com under Kitimat, handyDART.

handyDART Fares one-way trip

Zone One	\$2.75
Zone Two	\$3.75

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Fares

subject to change

Cash and paper tickets and passes will continue to be accepted on board. Umo is currently not applicable to handyDART.

Fares	Adult	Concession*
Children 12 and under	Free	Free
Youth 13–18**	Free	Free
Single Ride***	\$ 2.00	\$ 1.75
10 Rides	18.00	15.75
30-Day Pass	44.00	33.00

*Concession fare valid for youth aged 13–18, persons 65 and over, and full-time post-secondary students with valid ID.

**For students aged 13–18 living in Kitimat. See the customer info section on how to ride for free, or visit bctransit.com.

***Includes one local transfer within 90 minutes. If paying with cash, request a paper transfer from the driver at the start of your very first trip.

Kitimat Umo Fares and Passes Outlets

- District of Kitimat Municipal Offices
- Tamitik Arena
- Riverlodge

Subject to change. For an updated list of vendor locations, visit bctransit.com

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Free Transit for Kitimat Youth 13–18

- ▶ To receive your free Umo pass please contact Mount Elizabeth Middle/Secondary School administration.
- ▶ If you are a student who does not attend Mount Elizabeth, visit the District of Kitimat Municipal Offices to receive your Umo pass.

Transit Info 250-632-4449
bctransit.com

Welcome Aboard

Kitimat has three kinds of service: conventional service within Kitimat, handyDART service and regional service through Skeena Regional Transit.

Fare Zones

There is one zone for Kitimat conventional service. There are two zones for handyDART service. Zone one is between Kitimat River and Minette Bay Road and including Strawberry Meadows. Zone two are trips across the Kitimat River, across Highway 39, Hirsch Creek Bridge to Cable Car and a separate regional zone and fare structure for regional service.

About Your Transit System

Funding for Kitimat Transit is cost shared between the District of Kitimat and BC Transit. Decisions on fares, routes and service levels are made by the District of Kitimat based on information and planning provided by BC Transit. Kitimat conventional, handyDART and Skeena regional service buses are operated by Keolis Canada.

Contact

Customer Information	
Umo Customer Service	877-380-8181 (toll-free) 7 a.m. - 7 p.m., Mon-Fri 8 a.m. - 4 p.m., Sat-Sun
Lost and Found	8:00 a.m. to 4:30 p.m. Monday to Friday
Address	Pacific Western Transit 327 Railway Avenue Kitimat, BC V8C 2G4
handyDART	250-632-4449
If you have suggestions or comments, contact the District of Kitimat, 270 City Centre, Kitimat, BC V8C 2H7 Phone 250-632-8900	

Holidays

On the following holidays, Kitimat Transit will operate on a Sunday schedule:

- New Year’s Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

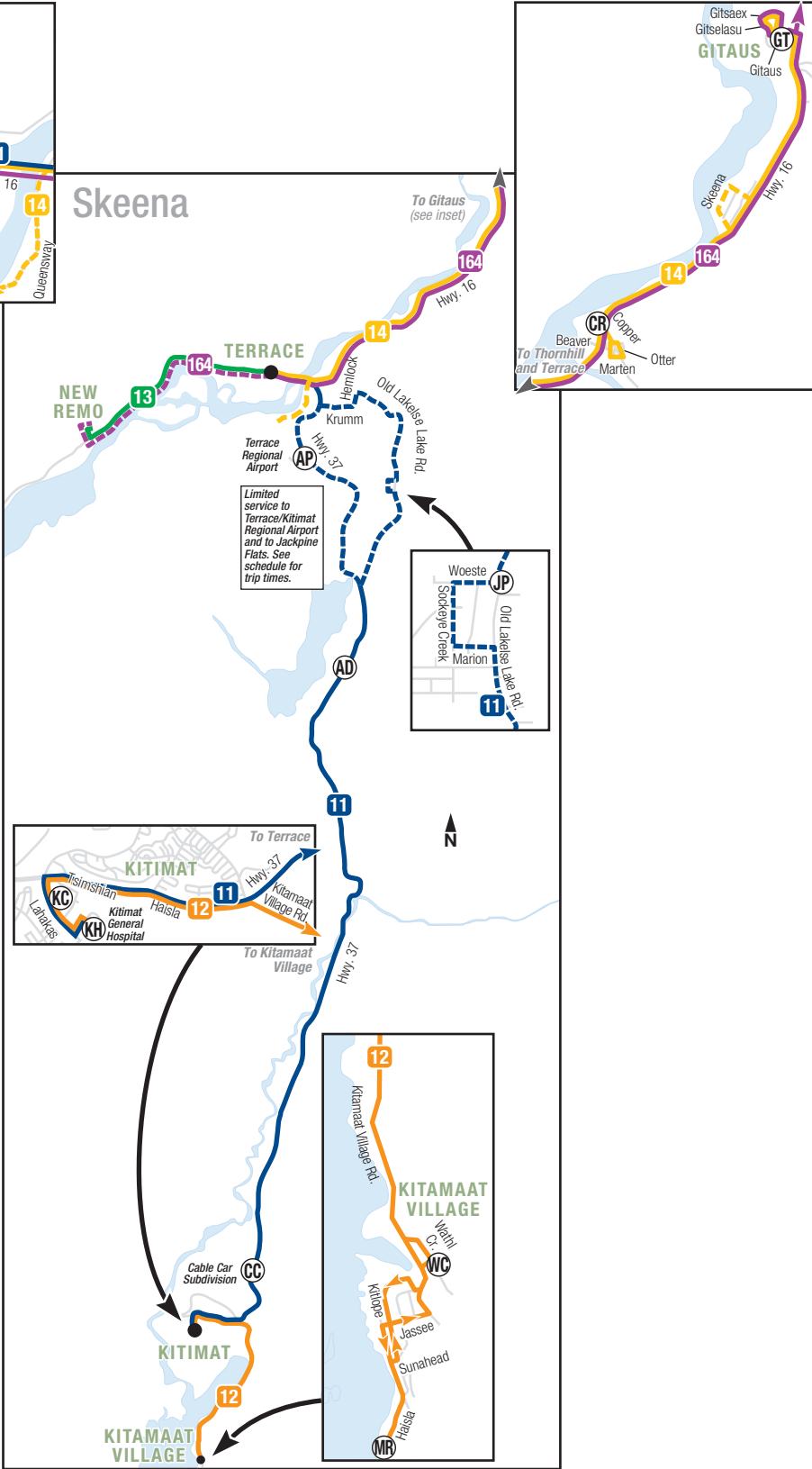
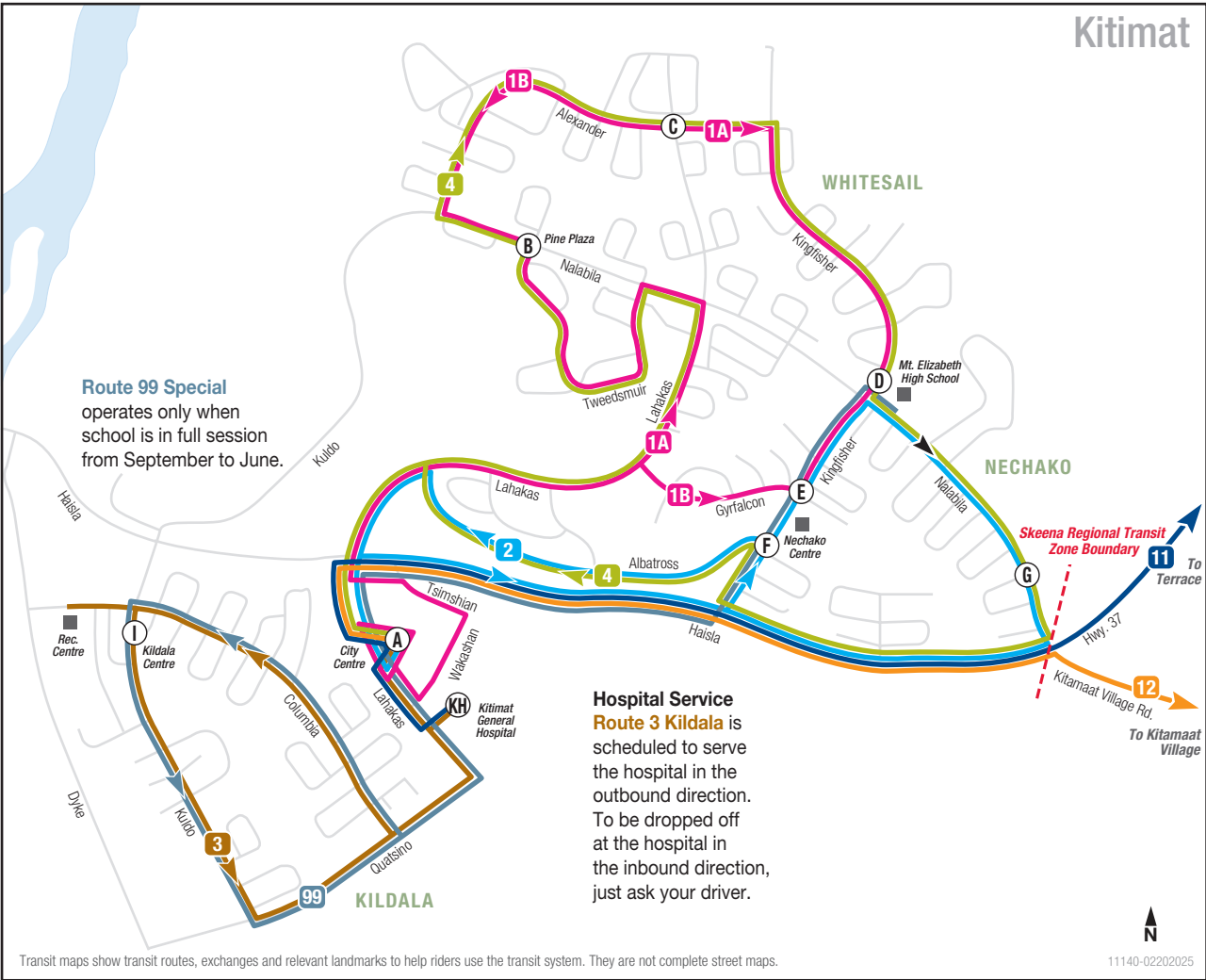
Skeena Regional Transit does not operate on these holidays.

Kitimat Transit

- 1 Whitesail
- 2 Nechako
- 3 Kildala
- 4 Crosstown
- 99 Special (September-June)

Skeena Regional

- 11 Terrace-Kitimat Connector
- 12 Kitamaat Village
- 13 Kitsumkalum
- 14 Queensway-Gitau



1A Whitesail							via Nalabila
Monday to Friday							
(A)	(B)	(C)	(D)	(E)	(A)		
Kitimat City Centre	Pine Plaza	Lahakas and Alexander	Mount Elizabeth School	Gyrfalcon and Kingfisher	Kitimat City Centre		
7:00	7:07	7:10	7:14	7:16	7:21		
8:00	8:07	8:10	8:14	8:16	8:21		
9:00	9:07	9:10	9:14	9:16	9:21		
10:00	10:07	10:10	10:14	10:16	10:21		
11:00	11:07	11:10	11:14	11:16	11:21		
12:00	12:07	12:10	12:14	12:16	12:21		
1:00	1:07	1:10	1:14	1:16	1:21		
2:00	2:07	2:10	2:14	2:16	2:21		
3:00	3:07	3:10	3:14	3:16	3:21		
4:00	4:07	4:10	4:14	4:16	4:21		
5:00	5:07	5:10	5:14	5:16	5:21		
6:00	6:07	6:10	6:14	6:16	6:21		
7:00	7:07	7:10	7:14	7:16	7:21		
8:00	8:07	8:10	8:14	8:16	8:21		
9:05	9:12	9:15	9:19	9:21	9:26		
Saturday							
8:00	8:07	8:10	8:14	8:16	8:21		
9:00	9:07	9:10	9:14	9:16	9:21		
10:00	10:07	10:10	10:14	10:16	10:21		
11:00	11:07	11:10	11:14	11:16	11:21		
12:00	12:07	12:10	12:14	12:16	12:21		
1:00	1:07	1:10	1:14	1:16	1:21		
2:00	2:07	2:10	2:14	2:16	2:21		
3:00	3:07	3:10	3:14	3:16	3:21		
4:00	4:07	4:10	4:14	4:16	4:21		
5:00	5:07	5:10	5:14	5:16	5:21		
6:05	6:12	6:15	6:19	6:21	6:26		
7:00	7:07	7:10	7:14	7:16	7:21		
8:00	8:07	8:10	8:14	8:16	8:21		
9:05	9:12	9:15	9:19	9:21	9:26		
Sunday							
8:00	8:07	8:10	8:14	8:16	8:21		
9:00	9:07	9:10	9:14	9:16	9:21		
10:00	10:07	10:10	10:14	10:16	10:21		
11:00	11:07	11:10	11:14	11:16	11:21		
12:00	12:07	12:10	12:14	12:16	12:21		
1:00	1:07	1:10	1:14	1:16	1:21		
2:00	2:07	2:10	2:14	2:16	2:21		
3:00	3:07	3:10	3:14	3:16	3:21		
4:00	4:07	4:10	4:14	4:16	4:21		
5:00	5:07	5:10	5:14	5:16	5:21		
6:05	6:12	6:15	6:19	6:21	6:26		
7:00	7:07	7:10	7:14	7:16	7:21		
8:00	8:07	8:10	8:14	8:16	8:21		
9:00	9:07	9:10	9:14	9:16	9:21		

Transit Info 250-632-4449
bctransit.com

2 Nechako				
Monday to Friday				
(A)	(G)	(F)	(A)	
Kitimat City Centre	Nalabila and Wren	Albatross and Kingfisher	Kitimat City Centre	
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:00	7:07	7:11	7:15	
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
Saturday				
7:30	7:37	7:41	7:45	
8:00	8:07	8:11	8:15	
8:30	8:37	8:41	8:45	
9:00	9:07	9:11	9:15	
9:30	9:37	9:41	9:45	
10:00	10:07	10:11	10:15	
10:30	10:37	10:41	10:45	
11:00	11:07	11:11	11:15	
11:30	11:37	11:41	11:45	
12:00	12:07	12:11	12:15	
12:30	12:37	12:41	12:45	
1:00	1:07	1:11	1:15	
1:30	1:37	1:41	1:45	
2:00	2:07	2:11	2:15	
2:30	2:37	2:41	2:45	
3:00	3:07	3:11	3:15	
3:30	3:37	3:41	3:45	
4:00	4:07	4:11	4:15	
4:30	4:37	4:41	4:45	
5:00	5:07	5:11	5:15	
5:30	5:37	5:41	5:45	
6:05	6:12	6:16	6:20	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
Sunday				
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
10:30	10:37	10:41	10:45	
11:30	11:37	11:41	11:45	
12:30	12:37	12:41	12:45	
1:30	1:37	1:41	1:45	
2:30	2:37	2:41	2:45	
3:30	3:37	3:41	3:45	
4:30	4:37	4:41	4:45	
5:30	5:37	5:41	5:45	
6:30	6:37	6:41	6:45	
7:30	7:37	7:41	7:45	
8:30	8:37	8:41	8:45	
9:30	9:37	9:41	9:45	
F Trip operates Friday only.				

1B Whitesail						via Kingfisher
Monday to Friday						
(A)	(E)	(D)	(C)	(B)	(A)	
Kitimat City Centre	Gyrfalcon and Kingfisher	Mount Elizabeth School	Lahakas and Alexander	Pine Plaza	Kitimat City Centre	
8:30	8:35	8:37	8:41	8:44	8:51	
9:30	9:35	9:37	9:41	9:44	9:51	
10:30	10:35	10:37	10:41	10:44	10:51	
11:30	11:35	11:37	11:41	11:44	11:51	
12:30	12:35	12:37	12:41	12:44	12:51	
1:30	1:35	1:37	1:41	1:44	1:51	
2:30	2:35	2:37	2:41	2:44	2:51	
3:30	3:35	3:37	3:41	3:44	3:51	
4:30	4:35	4:37	4:41	4:44	4:51	
5:30	5:35	5:37	5:41	5:44	5:51	
6:35	6:40	6:42	6:46	6:49	6:56	
7:30	7:35	7:37	7:41	7:44	7:51	
8:30	8:35	8:37	8:41	8:44	8:51	
Saturday						
8:30	8:35	8:37	8:41	8:44	8:51	
9:30	9:35	9:37	9:41	9:44	9:51	
10:30	10:35	10:37	10:41	10:44	10:51	
11:30	11:35	11:37	11:41	11:44	11:51	
12:30	12:35	12:37	12:41	12:44	12:51	
1:30	1:35	1:37	1:41	1:44	1:51	
2:30	2:35	2:37	2:41	2:44	2:51	
3:30	3:35	3:37	3:41	3:44	3:51	
4:30	4:35	4:37	4:41	4:44	4:51	
5:30	5:35	5:37	5:41	5:44	5:51	
6:30	6:35	6:37	6:41	6:44	6:51	
F Trip operates Friday only.						

3 Kildala

Monday to Friday						
(A)	(KH)	(I)	(A)			
Kitimat City Centre	Kitimat Hospital	Kildala Centre	Kitimat City Centre			
6:45	6:47	6:50	7:00			
7:45	7:47	7:50	8:00			
8:15	8:17	8:20	8:30			
8:45	8:47	8:50	9:00			
9:15	9:17	9:20	9:30			
9:45	9:47	9:50	10:00			
10:15	10:17	10:20	10:30			
10:45	10:47	10:50	11:00			
11:15	11:17	11:20	11:30			
11:45	11:47	11:50	12:00			
12:15	12:17	12:20	12:30			
12:45	12:47	12:50	1:00			
1:15	1:17	1:20	1:30			
1:45	1:47	1:50	2:00			
2:15	2:17	2:20	2:30			
2:45	2:47	2:50	3:00			
3:15	3:17	3:20	3:30			
3:45	3:47	3:50	4:00			
4:15	4:17	4:20	4:30			
4:45	4:47	4:50	5:00			
5:15	5:17	5:20	5:30			
5:45	5:47	5:50	6:00			
6:20	6:22	6:25	6:35			
6:45	6:47	6:50	7:00			
7:15	7:17	7:20	7:30			
7:45	7:47	7:50	8:00			
8:15	8:17	8:20	8:30			
8:45	8:47	8:50	9:00			
9:15	9:17	9:20	9:30			
9:45	9:47	9:50	10:00			
Saturday						
7:45	7:47	7:50	8:00			
8:15	8:17	8:20	8:30			
8:45	8:47	8:50	9:00			
9:15	9:17	9:20	9:30			
9:45	9:47	9:50	10:00			
10:15	10:17	10:20	10:30			
10:45	10:47	10:50	11:00			
11:15	11:17	11:20	11:30			
11:45	11:47	11:50	12:00			
12:15	12:17	12:20	12:30			
12:45	12:47	12:50	1:00			
1:15	1:17	1:20	1:30			
1:45	1:47	1:50	2:00			
2:15	2:17	2:20	2:30			
2:45	2:47	2:50	3:00			
3:15	3:17	3:20	3:30			
3:45	3:47	3:50	4:00			
4:15	4:17	4:20	4:30			
4:45	4:47	4:50	5:00			
5:15	5:17	5:20	5:30			
5:45	5:47	5:50	6:00			
6:15	6:17	6:20	6:30			
6:45	6:47	6:50	7:00			
7:45	7:47	7:50	8:00			
8:45	8:47	8:50	9:00			
9:45	9:47	9:50	10:00			
Sunday						
7:45	7:47	7:50	8:00			
8:45	8:47	8:50	9:00			
9:45	9:47	9:50	10:00			
10:45	10:47	10:50	11:00			
11:45	11:47	11:50	12:00			
12:45	12:47	12:50	1:00			
1:45	1:47	1:50	2:00			
2:45	2:47	2:50	3:00			
3:45	3:47	3:50	4:00			
4:45	4:47	4:50	5:00			
5:45	5:47	5:50	6:00			
6:45	6:47	6:50	7:00			
7:45	7:47	7:50	8:00			
8:45	8:47	8:50	9:00			
9:45	9:47	9:50	10:00			
F Trip operates Friday only.						

4 Crosstown

Monday to Friday						
(A)	(B)	(C)	(G)	(F)	(A)	
Kitimat City Centre	Pine Plaza	Lahakas and Alexander	Nalabila and Wren	Albatross and Kingfisher	Kitimat City Centre	
6:00	6:06	6:09	6:13	6:17	6:20	
6:20	6:26	6:29	6:33	6:37	6:40	

99 Special

Monday to Friday						
(A)	(D)	(D)	(I)	(A)		
Kitimat City Centre	Mount Elizabeth School	Mount Elizabeth School	Esso (School run)	Kildala Centre	Kitimat City Centre	
S 3:05	3:15	3:25	3:32	3:37	3:42	
S Trip operates only when school is in session.						