

Hazeltons Regional Transit

RIDER'S GUIDE

Effective May 5, 2025
Updated April 2026



Regional District of Kitimat-Stikine 

Welcome Aboard

Funding for Hazeltons Regional Transit is cost shared between BC Transit and the Regional District of Kitimat-Stikine in partnership with the District of New Hazelton, Village of Hazelton and the First Nations communities in the Hazelton area.

About Your Transit System

There are two kinds of transit service:

Fixed-Route service provides scheduled service to major destinations and residential areas in the Hazeltons' area, Witset, Smithers and Terrace.

On-Request service provides extra assistance for passengers unable to get to a designated bus stop because of a disability.

Contact

Transit Information 1-855-935-2666
Web bctransit.com
Lost & Found 250-842-2134
Office hours Call ahead

If you have suggestions or comments, contact:
Regional District of Kitimat-Stikine
300-4545 Lazelle Avenue
Terrace, BC V8G 4E1
1-800-663-3208

Weekend and Holiday Service

Transit service does not operate on Sunday or the following holidays.

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

On-Request Service

On-Request offers pick-up and drop-off service as an extension of a fixed-route. Any location within your transit system qualifies. All customers are eligible to use this service.

On-Request service is limited to two per trip. Priority is given to the first to call and people with mobility challenges.

Pick-up: Call 24 hours ahead to book. Bookings received less than 24 hours ahead will be subject to availability.

Contact 1-855-935-2666

Riding the Bus

Bus Stops in Rural Areas

In rural areas with no physical bus stops, customers can "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway. The same should apply when you want to get off the bus.

Be Seen Be Safe

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Bikes and Scooters

Most bikes can be accommodated on BC Transit buses when its wheels fit properly in the rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks or found at bctransit.com/hazeltons/riderinfo.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the operator's vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer. Electric scooters are allowed on board if they can be folded and stored between the seats or held.

Pass Programs

Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional and handyDART buses for free, without requiring a fare product or identification.

Children 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1-866-866-0800.

Parcels

For safety reasons, please place and hold your luggage, bags, sports equipment and other belongings on your lap or on the floor where they will not obstruct the aisle or other customers. Hold your hockey sticks, snow boards, skis and poles (tips down) in front of you. Do not bring combustible materials, such as wet-cell batteries, propane tanks or gasoline containers on the bus.

Connections

Terrace Regional Transit

Service is provided within the City of Terrace, Gitau, New Remo and Thornhill. Visit bctransit.com/Terrace for schedules, route maps and fare information or call 250-635-2666.

Skeena Regional Transit

Service connects Terrace with Kitimat and Kitamaat Village. Visit bctransit.com/Skeena for schedule, route map and fare information or call 250-632-4449 or 1-877-632-4449.

Smithers & District Transit

Including service to Telkwa and Witset. Service connects to Bulkley-Nechako Transit Route 162 between Smithers and Burns Lake.

Visit bctransit.com/Smithers for schedules, route maps and fare information or call 250-847-4993.

Bulkley-Nechako Regional Transit

Route 162 provides service between Burns Lake and Smithers, on Monday, Wednesday and Friday. Route 161 provides service between Burns Lake and Prince George on Tuesday, Thursday and Saturday. One-way fare is \$5.00.

For more information, visit bctransit.com/Bulkley-Nechako or call 1-855-499-1119.

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers.

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment. Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Fares

all fares subject to change

| Cash | Zone 1 (Local) | Zone 2 (Regional) | Zone 3 (Regional) |
|---------------------|----------------|-------------------|-------------------|
| Adult | \$ 2.00 | \$ 4.00** | \$ 5.00 |
| Student/Senior* | 1.75 | 3.00 | 4.00 |
| Child, 12 and under | Free | Free | Free |

Tickets (10)

| | | | |
|-----------------|-------|-------|-------|
| Adult | 18.00 | 36.00 | 45.00 |
| Student/Senior* | 15.75 | 27.00 | 36.00 |

Monthly Pass

| | | | |
|----------------|-------|-------|---|
| All passengers | 15.00 | 40.00 | — |
|----------------|-------|-------|---|

Annual Pass

| | | | |
|----------------|--------|---|---|
| All passengers | 120.00 | — | — |
|----------------|--------|---|---|

Cost will be pro-rated.

Annual pass only available at the District office.

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.
** Travel between Witset and Smithers only is \$2.75 for all passengers.

Zone Descriptions

- Zone 1 Local: including travel to Gitsegukla and Gitwangak on local Routes 31 and 32.
- Zone 2 Regional: travel from Hazeltons to Witset and Smithers.
- Zone 3 Regional: travel between Hazeltons and Terrace, Kitsumkalum and New Remo.

Ticket & Pass Outlets

District of New Hazelton (ICBC Office)
Village of Hazelton

Available on the bus. Correct change required.

* *Annual pass only available at the District office.*

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 1-855-935-2666

bctransit.com

| 31 Gitsegukla To Gitsegukla | | | | |
|--------------------------------|----------|----------|---------|---------|
| Tuesday, Thursday and Saturday | | | | |
| Kispiox | 10:30 am | — | 2:15 pm | 4:40 pm |
| Glen Vowell | 10:37 | — | 2:22 | 4:47 |
| Hazelton | 10:50 | 12:30 pm | 2:35 | 5:00 |
| Hospital (Gitanmaax) | 10:55 | 12:35 | 2:40 | 5:05 |
| Hagwilget | 11:03 | 12:43 | 2:48 | 5:13 |
| New Hazelton (by Post Office) | 11:07 | 12:47 | 2:52 | 5:17 |
| South Hazelton | 11:12 | — | 2:57 | 5:22 |
| Gitsegukla | 11:32 | — | 3:17 | 5:42 |

| 31 Kispiox To Kispiox | | | | |
|--------------------------------|-------|----------|---------|-----------------|
| Tuesday, Thursday and Saturday | | | | |
| Gitsegukla | — | 11:35 am | — | 3:20 pm 5:45 pm |
| South Hazelton | — | 11:55 | — | 3:40 6:05 |
| New Hazelton (by Post Office) | 9:35 | 12:00 pm | 1:20 pm | 3:45 6:10 |
| Hagwilget | 9:39 | 12:04 | 1:24 | 3:49 — |
| Hospital (Gitanmaax) | 9:47 | 12:12 | 1:32 | 3:57 — |
| Hazelton | 9:52 | 12:17 | 1:37 | 4:02 — |
| Kispiox | 10:15 | — | 2:00 | 4:25 — |

| 32 West Connector To Gitwangak | | |
|--------------------------------|----------|---------|
| Monday, Wednesday and Friday | | |
| Hazelton | — | 5:45 pm |
| New Hazelton (by Post Office) | 11:15 am | 6:00 |
| South Hazelton | 11:20 | 6:05 |
| Gitsegukla | 11:40 | 6:25 |
| Gitwangak Health Centre | 11:58 | 6:43 |

| 32 West Connector To New Hazelton | | |
|-----------------------------------|----------|---------|
| Monday, Wednesday and Friday | | |
| Gitwangak Health Centre | 12:05 pm | 6:55 pm |
| Gitsegukla | 12:19 | 7:09 |
| South Hazelton | 12:39 | 7:29 |
| New Hazelton (by Post Office) | 12:44 | 7:34 |
| Hazelton | 12:59 | 7:49 |

| 163 Smithers To Smithers | | | | |
|---|-------------------|----------|---------|---------|
| Monday, Wednesday and Friday | | | | |
| Kispiox | 7:47 am | 12:15 pm | 4:30 pm | 8:37 pm |
| Glen Vowell | 7:54 | 12:22 | 4:37 | 8:44 |
| Hazelton | 8:07 | 12:35 | 4:50 | — |
| Hospital (Gitanmaax) | 8:12 | 12:40 | 4:55 | — |
| Two Mile | 8:16 | 12:44 | 4:59 | — |
| Hagwilget | 8:22 | 12:50 | 5:05 | 8:59 |
| New Hazelton Ar (by Post Office) | 8:26 _R | 12:54 | 5:09 | 9:03 |
| New Hazelton Lv (by Post Office) | 8:36 | 1:04 | 5:19 | — |
| Witset: | | | | |
| Esso Gas Station | 9:07 | 1:35 | 5:50 | — |
| Smithers (Roi Theatre) | 9:38 | 2:06 | 6:21 | — |

| 163 Kispiox To Kispiox | | | | |
|---|---------|----------|-------------------|-------------------|
| Monday, Wednesday and Friday | | | | |
| Smithers (Roi Theatre) | — | 10:02 am | 2:20 pm | 6:30 pm |
| Witset via Loop Rd. | — | 10:40 | 2:58 | 7:08 |
| New Hazelton Ar (by Post Office) | — | 11:10 | 3:28 _R | 7:38 _R |
| New Hazelton Lv (by Post Office) | 7:10 am | 11:20 | 3:38 | 7:48 |
| Hagwilget | 7:14 | 11:24 | 3:42 | 7:52 |
| Two Mile | — | 11:30 | 3:48 | 7:58 |
| Hospital (Gitanmaax) | — | 11:34 | 3:52 | 8:02 |
| Hazelton | — | 11:39 | 3:57 | 8:07 |
| Kispiox | 7:39 | 12:02 pm | 4:20 | 8:30 |

Ar means arrival time All other times are leave times.
Lv means leaving time

Community Bus
 All trips have community buses. Bike rack use is limited to daylight hours only.

Service to Roche View Lodge
 Service is available by request on Routes 31, 163 and 164. Call ahead for pick-up or ask your driver for drop off.

| 164 Terrace To Terrace/New Remo | | | |
|-----------------------------------|-------------|---------|--|
| | TU, TH, SAT | SAT | |
| Kispiox | 7:30 am | — | |
| Glen Vowell | 7:37 | — | |
| Hazelton | 7:50 | — | |
| Hospital (Gitanmaax) | 7:55 | — | |
| Two Mile | 7:59 | — | |
| Hagwilget | 8:05 | — | |
| New Hazelton (by Post Office) | 8:09 | — | |
| South Hazelton | 8:14 | — | |
| Gitsegukla | 8:34 | 8:40 am | |
| Gitwangak Health Centre Ar | 8:54 | 9:00 | |
| Gitwangak Health Centre Lv | 9:09 | 9:10 | |
| Gitau Firehall | 10:09 | 10:10 | |
| Gossen Subdivision | 10:20 | 10:21 | |
| Thornhill | 10:31 | 10:32 | |
| Feeney and Cramer | 10:36 | 10:37 | |
| Ksyen Regional Hospital | 10:41 | 10:42 | |
| Skeena Mall | 10:45 | 10:46 | |
| Kitsumkalum: | — | 10:55 | |
| West Kalum Rd and Hwy 16 | — | 11:04 | |
| New Remo | — | 11:19 | |
| Skeena Mall | — | 11:19 | |

| 164 Kispiox To Kispiox | | | |
|-----------------------------------|-------------|---------|--|
| | TU, TH, SAT | SAT | |
| Skeena Mall | — | 1:57 pm | |
| Kitsumkalum: | — | 2:06 | |
| West Kalum Rd and Hwy 16 | — | 2:15 | |
| New Remo | — | 2:15 | |
| Skeena Mall | 2:30 pm | 2:30 | |
| Ksyen Regional Hospital | 2:36 | 2:36 | |
| Feeney and Cramer | 2:39 | 2:39 | |
| Thornhill | 2:44 | 2:44 | |
| Gossen Subdivision | 2:55 | 2:55 | |
| Gitau Firehall | 3:06 | 3:06 | |
| Gitwangak Health Centre Ar | 4:06 | 4:06 | |
| Gitwangak Health Centre Lv | 4:21 | 4:21 | |
| Gitsegukla | 4:41 | 4:41 | |
| South Hazelton | 5:01 | 5:01 | |
| New Hazelton (by Post Office) | 5:06 | 5:06 | |
| Hagwilget | 5:10 | 5:10 | |
| Two Mile | 5:16 | 5:16 | |
| Hospital (Gitanmaax) | 5:20 | — | |
| Hazelton | 5:25 | — | |
| Kispiox | 5:48 | — | |

Community Bus: bike rack use limited to daylight hours only. No standees allowed. Trip Operates Tuesday and Thursday only.

