Victoria Regional Transit

Service Summary

WINTER 2024 CHANGES

Effective January 8, 2024
This document provides an overview of the service changes for the Victoria Regional Transit System beginning on Monday, January 8, 2024.

Upcoming changes and improvements:

- **Major restructure of the West Shore Transit Network (Figure 1):**
  Changes to Routes 39, 52, 54, 55, 56, 57, 58, 59, 60 have been made to better align routing and service levels with recent developments and density changes within the West Shore. This includes:
  - Significant service improvements to Royal Bay, Millstream Village, Westhills and developments along Happy Valley Road, Latoria Road, and Metchosin Road between Latoria Road and Sooke Road.
  - Introduction of the new Royal Bay Transit Exchange (Latoria at Dunlin).
  - **Route 52** Colwood Exch/Bear Mountain is planned as a future Frequent Transit Route and is changing to better serve rapidly developing neighbourhoods along Happy Valley, Latoria, and Royal Bay. The revised Route 52 will serve Royal Roads University on peak-hour trips only.
  - **Route 39** will now operate into Royal Roads University. When combined with peak service on Route 52, this change will provide extra service during peak hours while slightly reducing service during off-peak hours to better align with current ridership levels.
  - Previous loop routes (54/55 and 59/60) have been transformed into new separate, bi-directional routes with clear start and end points to minimize rider confusion. There will be slight frequency improvements on Routes 59/60.
    - **Route 54** operates via Wishart, Royal Bay and Metchosin.
    - **Route 55** operates along Happy Valley.
    - **Route 59** connects Langford Exchange with Royal Bay Exchange via Belmont School and Triangle Mountain.
Figure 1: West Shore Transit Network Changes.

- **Route 60** connects Langford Exchange with Royal Bay Exchange and replaces portions of old Route 52 routing through Royal Bay, Lagoon, Benhomer, Dressler, Cairndale and Veteran’s Memorial Pkwy.

- Service to Thetis Heights is being restructured. **Routes 56 and 57** will be combined into a revised Route 57 with increased frequency along McCallum, and a slight increase in travel time to Langford Exchange.

- New **Route 49** Langford Exchange/Skirt Mountain, offering introductory transit service to new developments on Skirt Mountain while maintaining coverage along Setchfield and Treanor Ave, previously served by Route 56.

- Increased service frequency to Westhills on **Route 58** Goldstream Meadows.
We encourage our West Shore transit riders to review the new routes and schedules in advance, as there are significant changes.

For more information on the reasons behind this restructure and the extensive public engagement that informed these changes, please see the 2022 West Shore Local Area Transit Plan (bctransit.com/victoria/transit-future).

- **Reintroduction of seasonal routes and service levels to align with the start of school.**
- **Based on ongoing customer feedback:**
  - Route 95 will now serve the existing bus stops on Goldstream Avenue at Veterans Memorial Pkwy.
  - Route 11 will return to its previous alignment prior to June 2022. Please refer to the new schedule for details on service frequency adjustments associated with this change.

**For more Information**

Need help planning a trip or questions or comments about these changes? Head to bctransit.com/victoria/ or call Busline at 250-382-6161.

This table provides a summary of how often the buses on these West Shore routes are scheduled to arrive by service day starting on January 8, 2024.

<table>
<thead>
<tr>
<th>Route</th>
<th>Weekday Frequency (Minutes)</th>
<th>Saturday Frequency (Minutes)</th>
<th>Sunday Frequency (Minutes)</th>
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<td>Off-Peak</td>
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<tr>
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<td>60</td>
<td>120</td>
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*These routes have additional peak weekday trips scheduled on school days to accommodate increased student demand.