

Revelstoke Transit

RIDER'S GUIDE

Effective April 6, 2020



Welcome Aboard

Your local transit system runs six days a week. Buses serve Revelstoke.

Fixed-route service – scheduled service to major destinations and residential areas.

handyDART – door-to-door, shared service for people who are unable to take the fixed-route service.

taxiDART – handyDART service delivered via a taxi.

About Your Transit System

Funding for your local transit system is cost shared between the City of Revelstoke and BC Transit.

Decisions on fares, routes and service levels are made by the City Council based on public feedback and information provided by BC Transit. Buses are operated by Everything Revelstoke (Revelstoke Connection Ltd.).

Operating costs are met by a combination of farebox revenues and joint regional district and provincial funding.

Contact

Customer Information	250-837-3888
Lost and Found	250-837-3888
handyDART	250-837-3888
taxiDART	250-837-3888
Web	bctransit.com
Office Hours	8:00 a.m. – 6:00 p.m. Monday to Saturday
Address	122 MacKenzie Avenue Revelstoke, BC V0E 2S0

If you have comments about service in general or suggestions for improvements, contact:

City of Revelstoke Ph: 250-837-5345
Email: ibron@revelstoke.ca

Holiday and Weekend Service

Service is not available on Sundays and the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at bctransit.com for special event service.

Pass Programs

Transit Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Social Innovation. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1-866-866-0800.

Health Connections

Call to book these trips
250-837-3888 or 1-866-618-8294

Health Connections is a transit service providing communities with accessible transportation options to access non-emergency medical appointments. Although medical appointments have priority, everyone is eligible to use this service if space is available. Call 250-837-3888 or 1-866-618-8294 to book your trip. Visit bctransit.com for Health Connections schedules.



RIDE WITH BCTRANSIT.COM

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.

Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

Fares

all fares subject to change

Cash

Adult	\$ 2.00
Student/Senior*	1.75
Child, 4 or under	free

Tickets (10)

Adult	18.00
Student/Senior*	15.75

Monthly Pass

Adult	45.00
Student/Senior*	37.50

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.

Health Connections

To Kelowna	5.00
To Kamloops	5.00

Ticket and Pass Vendors

- City Hall
- Revelstoke Community Centre

Subject to change. For an updated list of vendor locations, visit bctransit.com

Transfers

A transfer allows one-directional travel on any route. The transfer is not valid for a return trip. Request a transfer when you board and pay your fare. Show your transfer to the driver, face up, with date and time showing.

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 250-837-3888
bctransit.com

1 Southside – Hospital

Monday to Friday

(A)	(B)	(C)	(D)	(E)	(F)	(D)	(C)	(B)	(A)
Grizzly Plaza: Mackenzie and 1st	Seniors' Centre	Mt. Begbie Manor (Downie and Willow)	Oscar and Leach	Queen Victoria Hospital	Park and McKinnon	Oscar and Leach	Mt. Begbie Manor (Downie and Willow)	Seniors' Centre	Grizzly Plaza: Mackenzie and 1st
8:00	8:03	8:08	8:11	8:15	8:18	8:21	8:24	8:29	8:35
9:20	9:23	9:28	9:31	9:35	9:38	9:41	9:44	9:49	9:55
10:00	10:03	10:08	10:11	10:15	10:18	10:21	10:24	10:29	10:35
10:40	10:43	10:48	10:51	10:55	10:58	11:01	11:04	11:09	11:15
11:20	11:23	11:28	11:31	11:35	11:38	11:41	11:44	11:49	11:55
12:00	12:03	12:08	12:11	12:15	12:18	12:21	12:24	12:29	12:35
1:20	1:23	1:28	1:31	1:35	1:38	1:41	1:44	1:49	1:55
2:00	2:03	2:08	2:11	2:15	2:18	2:21	2:24	2:29	2:35
2:45	2:48	2:53	2:56	3:00	3:03	3:06	3:09	3:14	3:20
3:15	3:18	3:23	3:26	3:30	3:33	3:36	3:39	3:44	3:50
4:35	4:38	4:43	4:46	4:50	4:53	4:56	4:59	5:04	5:10

Saturday

9:05	9:08	9:13	9:16	9:20	9:23	9:26	9:29	9:34	9:40
10:25	10:28	10:33	10:36	10:40	10:43	10:46	10:49	10:54	11:00
11:45	11:48	11:53	11:56	12:00	12:03	12:06	12:09	12:14	12:20
1:05	1:08	1:13	1:16	1:20	1:23	1:26	1:29	1:34	1:40
2:25	2:28	2:33	2:36	2:40	2:43	2:46	2:49	2:54	3:00
3:45	3:48	3:53	3:56	4:00	4:03	4:06	4:09	4:14	4:20
5:05	5:08	5:13	5:16	5:20	5:23	5:26	5:29	5:34	5:40

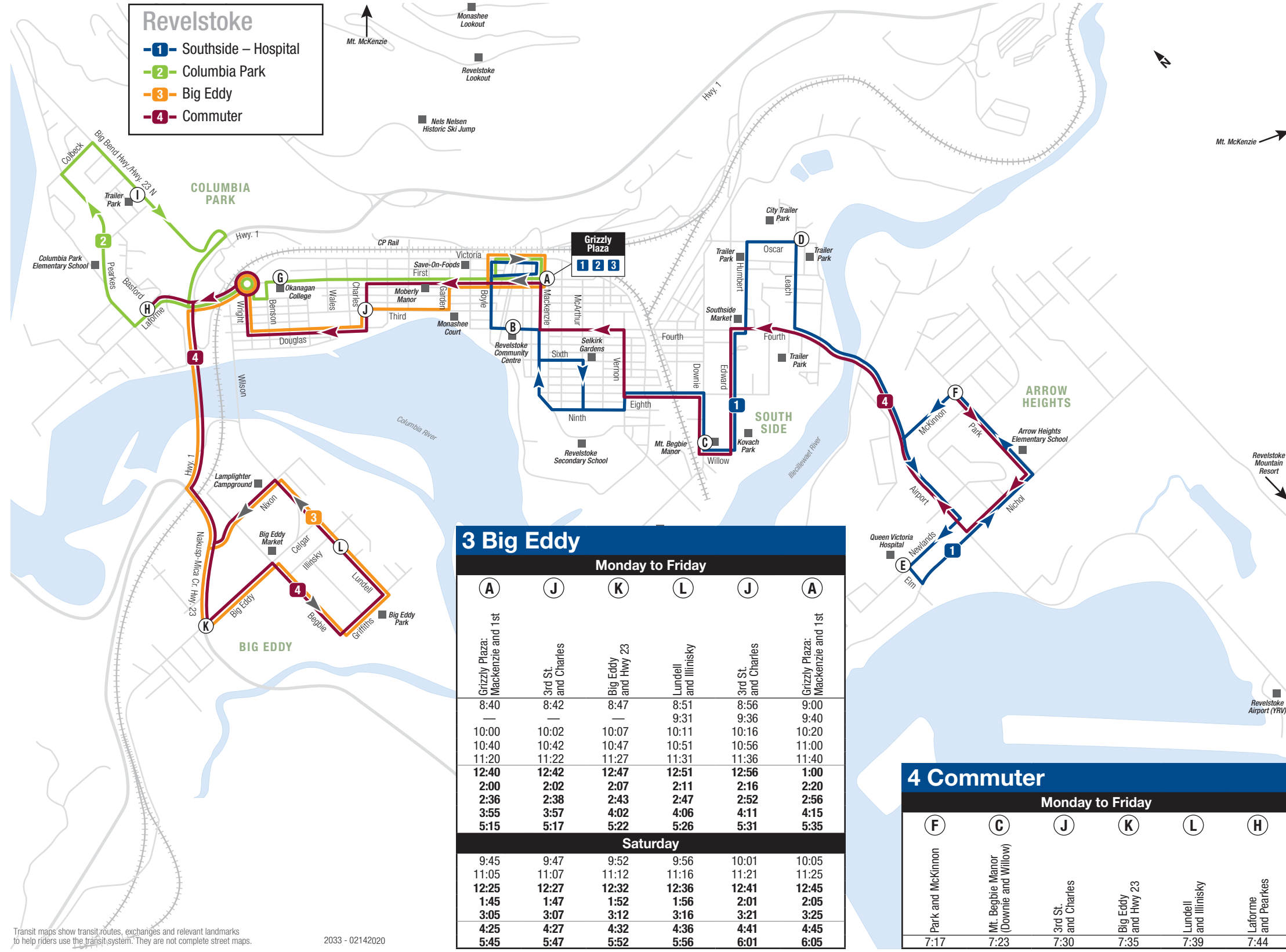
2 Columbia Park

Monday to Friday

(A)	(G)	(H)	(I)	(G)	(A)
Grizzly Plaza: Mackenzie and 1st	Okanagan College	Laforme and Pearkes	Glacier Heights Estates	Okanagan College	Grizzly Plaza: Mackenzie and 1st
—	—	7:46	7:49	7:53	7:57
9:00	9:03	9:06	9:09	9:13	9:17
9:40	9:43	9:46	9:49	9:53	9:57
10:20	10:23	10:26	10:29	10:33	10:37
11:00	11:03	11:06	11:09	11:13	11:17
11:40	11:43	11:46	11:49	11:53	11:57
1:00	1:03	1:06	1:09	1:13	1:17
2:20	2:23	2:26	2:29	2:33	2:37
2:56	2:59	3:02	3:05	3:09	3:13
4:15	4:18	4:21	4:24	4:28	4:32
5:35	5:38	5:41	5:44	5:48	5:52

Saturday

8:45	8:48	8:51	8:54	8:58	9:02
10:05	10:08	10:11	10:14	10:18	10:22
11:25	11:28	11:31	11:34	11:38	11:42
12:45	12:48	12:51	12:54	12:58	1:02
2:05	2:08	2:11	2:14	2:18	2:22
3:25	3:28	3:31	3:34	3:38	3:42
4:45	4:48	4:51	4:54	4:58	5:02



3 Big Eddy

Monday to Friday

(A)	(J)	(K)	(L)	(J)	(A)
Grizzly Plaza: Mackenzie and 1st	3rd St. and Charles	Big Eddy and Hwy 23	Lundell and Illinisky	3rd St. and Charles	Grizzly Plaza: Mackenzie and 1st
8:40	8:42	8:47	8:51	8:56	9:00
—	—	—	9:31	9:36	9:40
10:00	10:02	10:07	10:11	10:16	10:20
10:40	10:42	10:47	10:51	10:56	11:00
11:20	11:22	11:27	11:31	11:36	11:40
12:40	12:42	12:47	12:51	12:56	1:00
2:00	2:02	2:07	2:11	2:16	2:20
2:36	2:38	2:43	2:47	2:52	2:56
3:55	3:57	4:02	4:06	4:11	4:15
5:15	5:17	5:22	5:26	5:31	5:35

Saturday

9:45	9:47	9:52	9:56	10:01	10:05
11:05	11:07	11:12	11:16	11:21	11:25
12:25	12:27	12:32	12:36	12:41	12:45
1:45	1:47	1:52	1:56	2:01	2:05
3:05	3:07	3:12	3:16	3:21	3:25
4:25	4:27	4:32	4:36	4:41	4:45
5:45	5:47	5:52	5:56	6:01	6:05

4 Commuter

Monday to Friday

(F)	(C)	(J)	(K)	(L)	(H)
Park and McKinnon	Mt. Begbie Manor (Downie and Willow)	3rd St. and Charles	Big Eddy and Hwy 23	Lundell and Illinisky	Laforme and Pearkes
7:17	7:23	7:30	7:35	7:39	7:44

handyDART and taxiDART

handyDART is a door-door, shared transit service for people unable to take fixed-route transit. Customers must first register. Registration is free. handyDART applications and handyPASS are available at Everything Revelstoke (Revelstoke Connection Ltd.) during regular office hours.

Hours of Operation

Call handyDART at 250-837-3888 for travel on Monday, Thursday, Friday: 8:30 a.m. – 4:30 p.m.

Call taxiDART at 250-837-3888 for travel on Tuesday, Wednesday, Saturday: 7:30 a.m. – 6:00 p.m.

No Service on Sundays.

Office Hours

Monday to Saturday: 8:00 a.m. – 6:00 p.m.

Booking a Trip

You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping or social visits. If your plans change, phone as soon as possible so we can schedule a trip for someone else. We recommend booking your handyDART trip at least 24 hours in advance.

Show your handyPASS to the driver when accessing handyDART and taxiDART service.

There is a maximum of twenty one-way trips per month per person for taxiDART.

Call 250-837-3888 for more information or visit bctransit.com, under Revelstoke, handyDART.

Fares

handyDART and taxiDART	
One-way trip	\$2.00
Companion	\$2.00
Attendants	Free