

# Mount Waddington Transit

## RIDER'S GUIDE

Effective September 3, 2019



## Accessibility

### Courtesy Seating

BC Transit serves everyone on a first-to-board basis. If you use a wheelchair or scooter, you can ride the bus. We can only carry mobility aids that fit the loading ramp and can be safely secured. Before boarding the bus, remove flags and any bags from the rear of your mobility aid.

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers, and non-folding and pediatric strollers.

### handyDART

handyDART is shared, door-to-door service for people with a disability that prevents them from using fixed-route service independently.

#### Service Times:

Port McNeill handyDART Local service  
Pick-up times: Monday to Friday  
11:25 a.m.–11:40 a.m and 2:25 p.m.–2:40 p.m.

Port Hardy handyDART Local service  
Pick-up times: Monday to Friday  
9:41 a.m.–9:56 a.m. and 3:25 p.m.–3:40 p.m.

### Planning your Trip

You must register before you can use this service. Registration is free.

You can book your handyDART trip 48 hours ahead of when you need it. Call 250-956-3151 from 9:00 a.m. to 5:00 p.m., Monday to Friday. At other times, you can leave a message.

Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help load and secure mobility aids on the bus.

### handyDART Fares

Single one-way	\$ 1.25
Tickets (10)	10.50
Attendant (needed to help you travel)	free

## Fares

subject to change

	Zone 1	Zone 2	Zone 3
Cash	\$ 1.25	\$ 2.50	\$ 3.75
Tickets (10)	10.50	21.00	31.50

## Monthly Pass

For local and limited service routes (Port Hardy/ Fort Rupert/Coal Harbour and Port McNeill/Hyde Creek)  
Adult 36.50  
Student/Senior\* 31.50

## Monthly MultiPass good in all zones

Adult	73.00
Student/Senior*	62.50

## Zone Descriptions

- Zone 1** local routes
- Zone 2** Port Hardy-Coal Harbour and Port Hardy-Fort Rupert
- Zone 3** Port Hardy-Port McNeill and Port McNeill-Woss

\* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.

## Ticket and Pass Outlets

### Port McNeill

- Mount Waddington Transit Office
- Harbourside PharmaChoice
- Regional District of Mount Waddington Office

### Coal Harbour

- Quatsino Band Council Office

### Port Hardy

- Hardy Bay Drugstore
- Rexall Drug Store

Subject to change. For an updated list of vendor locations, visit [bctransit.com](http://bctransit.com)

## Transfers

The driver will give you a transfer when you pay the fare. The transfer is good for a \$1.00 discount on the next connecting Zone 2 or 3 route.

**Transit Info 250-956-3151**  
**[bctransit.com](http://bctransit.com)**

This guide is printed on environmentally responsible paper.

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## Welcome Aboard

Your local transit system runs six days a week. Buses serve the corporate boundaries of the Regional District of Mount Waddington.

**Fixed-route service** – scheduled service to major destinations and residential areas.

**handyDART** – door-to-door, shared service for people who are unable to take the fixed-route service.

## About Your Transit System

Funding for your local transit system is cost shared between the Regional District of Mount Waddington and BC Transit. Funding from the Regional District of Mount Waddington is in partnership with Quatsino First Nation, 'Namgis First Nation and Kwakiutl Indian Band.

Decisions on fares, routes and service levels are made by the regional district board based on public feedback and information provided by BC Transit. Buses are operated by PW Transit Ltd.

Operating costs are met by a combination of farebox revenues and joint regional district and provincial funding.

## Contact Information

Customer Information	250-956-3151
Lost and Found	250-956-3151
handyDART	250-956-3151
Email	<a href="mailto:mwts@pwtransit.ca">mwts@pwtransit.ca</a>
Web	<a href="http://bctransit.com">bctransit.com</a>
Address	23-1705 Campbell Way Port McNeill, BC V0N 2R0

If you have comments about service in general or suggestions for improvements, contact: Mount Waddington Transportation Advisory Committee, P.O. Box 729, Port McNeill, BC V0N 2R0  
Phone: 250-956-3301

## Sunday and Holiday Service

Service is not available on Sundays and the following holidays:

- New Years Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day
- New Years Eve

Subject to change. Check online at [bctransit.com](http://bctransit.com) for special event service.

## Pass Programs

### Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit [www.buspass.gov.bc.ca](http://www.buspass.gov.bc.ca) or call 1-866-866-0800.

## How to Ride

### Bike Racks

Most bikes can be accommodated on BC Transit buses when their wheels fit properly in the bike rack. If you are considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, helmets, child carriers or any other item that could interfere with the driver's vision are removed from the bike. Electric bikes are only allowed on the bike rack when they weigh less than 25kg (55 lbs.), and the battery (lithium only) is removed from the bike and brought on board the bus with the customer.

Bike racks on community buses can only be used during daylight hours. Bikes block the headlights at night. Visit *Rider Info* at [bctransit.com](http://bctransit.com) for an instructional video.

## Flagging the Bus

Some rural community systems do not have physical bus stops. In these communities, customers "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway.

The driver may not be able to safely stop for you if the posted speed limit exceeds 60 km/hr.

## Safety

### The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

### Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.



### 1 Port McNeill to Port McNeill

Monday to Friday

<b>A</b>	<b>C</b>	<b>G</b>	<b>H</b>	<b>MN</b>	<b>I</b>	<b>I</b>	<b>L</b>
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Fort Rupert Park & Ride	Port Alice Junction	Kingcome and Mine (Port McNeill Hospital)	Port McNeill Ferry Terminal	Port McNeill Ferry Terminal	Port McNeill: Pioneer Mall
7:16	7:21	7:26	7:36	7:51	7:56	7:56	7:59
9:56	10:01	10:06	10:16	10:31	10:36	10:36	10:39
1:17	1:22	1:27	1:37	1:52	1:57	1:57	2:00
4:10	4:15	4:20	4:30	4:45	4:50	4:50	4:53
5:25	5:30	5:35	5:45	6:00	6:05	6:05	6:08

Saturday

<b>SAT</b>	9:38	—	9:48	—	—	10:15	10:22	10:25
<b>SAT</b>	1:33	—	1:43	—	—	2:10	2:17	2:20

**SAT** Saturday service on **1 Port McNeill** and **2 Port Hardy** runs from April to November. For service between December and March, see **6 Woss**.

### 5 Coal Harbour to Coal Harbour

Monday to Friday

<b>A</b>	<b>C</b>	<b>QH</b>	<b>F</b>	<b>F</b>	<b>C</b>	<b>A</b>
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Quatsino Health Station	Coal Harbour	Coal Harbour	Coal Harbour Junction	Port Hardy: Thunderbird Mall
8:35	8:40	8:54	8:58	9:00	9:17	9:21
12:29	12:34	12:48	12:52	12:54	1:11	1:15
3:40	3:45	3:59	4:03	4:06	4:23	4:27

Saturday

<b>A</b>	8:50	8:55	9:09	9:13	9:15	9:32	9:36
<b>A</b>	12:45	12:50	1:04	1:08	1:10	1:27	1:31
<b>D</b>	10:24	10:29	10:43	10:47	10:49	11:06	11:10
<b>D</b>	2:19	2:24	2:38	2:42	2:44	3:01	3:05

**A** Trips at these times operate from April through November only.  
**D** Trips at these times operate from December through March only.

### 100 Port McNeill handyDART Service

Monday to Friday

<b>I</b>	<b>I</b>
Port McNeill Ferry Terminal	Port McNeill Ferry Terminal
11:25	11:40
2:25	2:40

### 200 Port Hardy handyDART Service

Monday to Friday

<b>A</b>	<b>A</b>
Port Hardy: Thunderbird Mall	Port Hardy: Thunderbird Mall
9:41	9:56
3:25	3:40

### 2 Port Hardy to Port Hardy

Monday to Friday

<b>I</b>	<b>L</b>	<b>N</b>	<b>MN</b>	<b>H</b>	<b>G</b>	<b>C</b>	<b>A</b>
Port McNeill Ferry Terminal	Port McNeill: Pioneer Mall	Broughton and Cedar	Kingcome and Mine (Port McNeill Hospital)	Port Alice Junction	Fort Rupert Park & Ride	Coal Harbour Junction	Port Hardy: Thunderbird Mall
7:30	—	7:32	7:35	7:50	8:01	8:10	8:14
8:34	—	8:36	8:39	8:54	9:05	9:14	9:18
11:40	—	11:42	11:45	12:00	12:11	12:20	12:24
2:40	—	2:42	2:45	3:00	3:11	3:20	3:24
5:20	—	5:22	5:25	5:40	5:51	6:00	6:04

Saturday

<b>SAT</b>	10:22	10:25	—	—	—	10:58	—	11:09
<b>SAT</b>	2:17	2:20	—	—	—	2:53	—	3:04

**SAT** Saturday service on **1 Port McNeill** and **2 Port Hardy** runs from April to November. For service between December and March, see **6 Woss**.

### 6 Woss to Woss

Mt. Cain Ski Connector – December to March

Saturday only

<b>A</b>	<b>G</b>	<b>L</b>	<b>J</b>	<b>J</b>	<b>L</b>	<b>G</b>	<b>A</b>
Port Hardy: Thunderbird Mall	Fort Rupert Park & Ride	Port McNeill: Pioneer Mall	Hyde Creek Esso	Woss	Woss	Hyde Creek Esso	Port McNeill: Pioneer Mall
6:50	7:01	7:31	7:40	8:27	8:32	9:19	9:33
3:10	3:21	3:51	4:00	4:47	4:52	5:39	5:53
						6:18	6:29

**F** Bus will serve the ferry terminal upon request. Please call 250-956-3151 between 9:00 a.m. and 5:00 p.m., Monday-Friday to request.  
**w** Note: This Route runs Saturdays only from December through March, and replaces service on Routes 1 and 2 on Saturdays during those months.

### 11 Port Hardy Local

Monday to Friday

<b>A</b>	<b>B</b>	<b>E</b>	<b>HH</b>	<b>A</b>
Port Hardy: Thunderbird Mall	Park and Tsulquate	Trustee at North Island College	Port Hardy Hospital	Port Hardy: Thunderbird Mall
8:15	8:23	8:29	8:31	8:34
9:22	9:30	9:36	9:38	9:41
3:49	3:57	4:03	4:05	4:08
4:30	4:38	4:44	4:46	4:49

### 12 Port McNeill Local

Monday to Friday

<b>L</b>	<b>R</b>	<b>J</b>	<b>K</b>	<b>L</b>	<b>I</b>
Port McNeill: Pioneer Mall	Port McNeill Medical Clinic	Hyde Creek Esso	Mine and Argus	Port McNeill: Pioneer Mall	Port McNeill Ferry Terminal
7:59	8:01	8:10	8:15	8:22	8:24
11:09	11:11	—	11:16	11:23	11:25
2:00	2:02	2:11	2:16	2:23	2:25
4:54	4:56	5:05	5:10	5:17	5:19



### 4 Fort Rupert/Airport

Monday to Friday

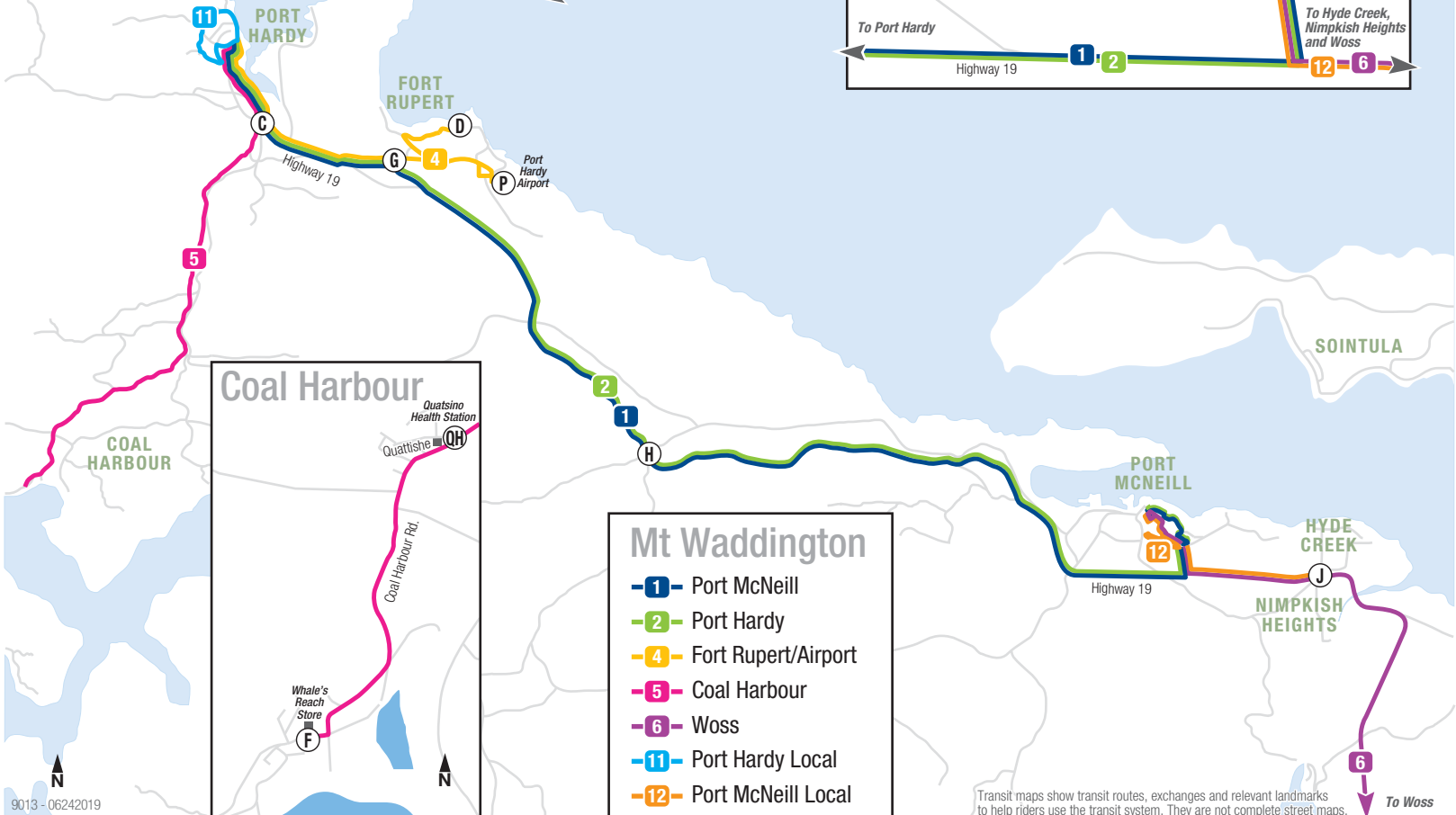
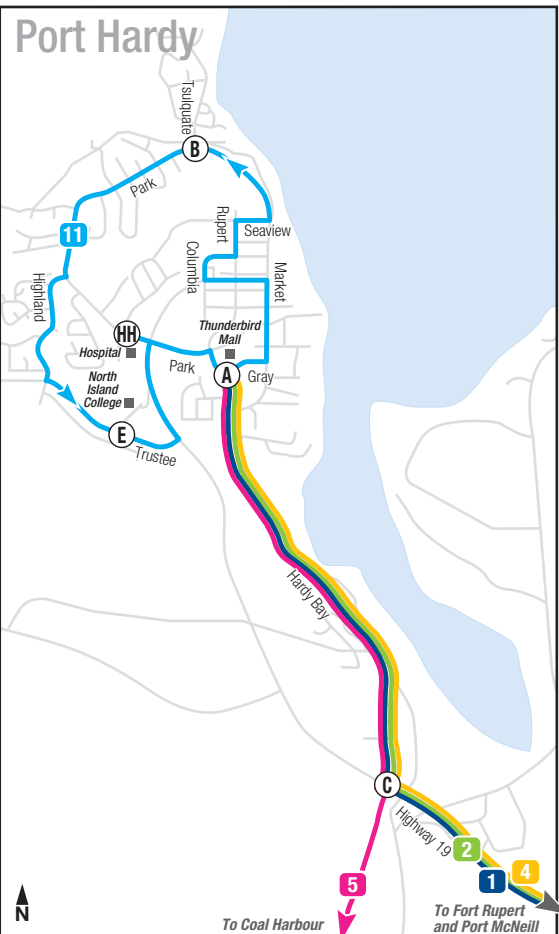
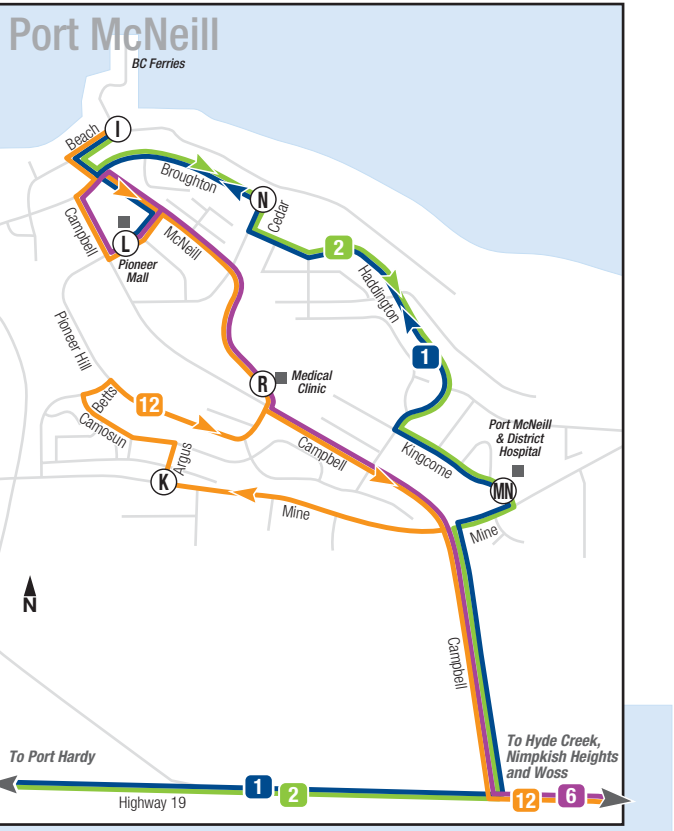
<b>A</b>	<b>C</b>	<b>D</b>	<b>P</b>	<b>C</b>	<b>A</b>
Port Hardy: Thunderbird Mall	Coal Harbour Junction	Fort Rupert Health Centre	Port Hardy Airport	Coal Harbour Junction	Port Hardy: Thunderbird Mall
6:32	6:37	6:49	7:00	7:11	7:15
9:19	9:24	9:36	—	9:48	9:52
3:04	3:09	3:21	3:32	3:43	3:47
4:50	4:55	5:07	—	5:19	5:23
6:04	6:09	6:21	6:32	6:43	6:47

## Rider's Info

bctransit.com

Visit **Rider's Info** and learn more about:

- Transit travel tips
- Safety guidelines
- How-to-ride videos



Transit maps show transit routes, exchanges and relevant landmarks to help riders use the transit system. They are not complete street maps.