

Hazeltons Regional Transit

RIDER'S GUIDE

Effective November 20, 2017
Updated April 1, 2020



Regional District
of Kitimat-Stikine



Welcome Aboard

Funding for Hazeltons Regional Transit is cost shared between BC Transit and the Regional District of Kitimat-Stikine in partnership with the District of New Hazelton, Village of Hazelton and the First Nations communities in the Hazelton area.

About Your Transit System

There are two kinds of transit service:

Fixed-Route service provides scheduled service to major destinations and residential areas in the Hazeltons' area, Witset, Smithers and Terrace.

On-Request service provides extra assistance for passengers unable to get to a designated bus stop because of a disability.

Contact

Transit Information 1-855-935-2666
Web www.bctransit.com
Lost & Found 250-842-2134
Office hours Call ahead

If you have suggestions or comments, contact:

Regional District of Kitimat-Stikine
300-4545 Lazelle Avenue
Terrace, BC V8G 4E1
1-800-663-3208

Weekend and Holiday Service

Transit service does not operate on Sunday or the following holidays. Routes 31 and 164 have Saturday service.

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

On-Request Service

During scheduled service on **31 Gitsegukla** only, the bus may detour to pick up passengers who are unable to get to a designated bus stop because of a disability.

If you need to use this special service, please book your trip 24 hours in advance. We will try to accommodate same day requests. Please be flexible.

Contact 1-855-935-2666

Wheelchairs

If you are using a wheelchair, it must be equipped with a lap belt. Wheelchair restraints are provided on the transit bus. Your driver will ensure that the securements are properly fastened for your safety.

Riding the Bus

Bus Stops in Rural Areas

In rural areas with no physical bus stops, customers can "wave" a bus down on designated roads.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway. The same should apply when you want to get off the bus.

Be Seen Be Safe

Sometimes it becomes difficult for transit operators to see you at bus stops, especially along unlit roads. Wear light-coloured clothing and carry a reflective strip and a flashlight.

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Bike Racks

Bike racks are designed to assist longer commutes. Instructions are posted on the bike racks. Bike racks on a Community Bus can only be used during daylight hours as bikes can block the headlights.

Pass Programs

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.buspass.gov.bc.ca or call 1-866-866-0800.



RIDE WITH BCTRANSIT.COM

Connections

Terrace Regional Transit

Service is provided within the City of Terrace, Gitau, New Remo and Thornhill. Visit bctransit.com/Terrace for schedules, route maps and fare information or call 250-635-2666.

Skeena Regional Transit

Service connects Terrace with Kitimat and Kitamaat Village. Visit bctransit.com/Skeena for schedule, route map and fare information or call 250-632-4449 or 1-877-632-4449.

Smithers & District Transit

Including service to Telkwa and Witset. Service connects to Bulkley-Nechako Transit Route 162 between Smithers and Burns Lake.

Visit bctransit.com/smithers for schedules, route maps and fare information or call 250-847-4993.

Bulkley-Nechako Regional Transit

Route 162 provides service between Burns Lake and Smithers, on Monday, Wednesday and Friday. Route 161 provides service between Burns Lake and Prince George on Tuesday, Thursday and Saturday. One-way fare is \$5.00.

For more information, visit bctransit.com/Bulkley-Nechako or call 1-855-499-1119.

Parcels

For safety reasons, please place and hold your luggage, bags, sports equipment and other belongings on your lap or on the floor where they will not obstruct the aisle or other customers. Do not bring combustible materials, such as wetcell batteries, propane tanks or gasoline containers on the bus.

Courtesy Seating

Although BC Transit serves everyone on a first-to-board basis, courtesy seating is considered to be the front accessible area of the bus. Courtesy seating meets the needs of all transit customers, and is especially vital to:

- Customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- Customers with a disability or mobility issue
- Customers with baby strollers

Fares

all fares subject to change

Cash	Zone 1 (Local)	Zone 2 (Regional)	Zone 3 (Regional)
Adult	\$ 2.00	\$ 4.00**	\$ 5.00
Student/Senior*	1.75	3.00	4.00
Child, 4 or under	free	free	free

Tickets (10)

Adult	16.00	36.00	45.00
Student/Senior*	15.75	27.00	36.00

Monthly Pass

All passengers	15.00	40.00	—
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Annual Pass

All passengers	120.00	—	—
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Cost will be pro-rated.

Annual pass only available at the District office.

* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12.
** Travel between Witset and Smithers only is \$2.75 for all passengers.

Zone Descriptions

- Zone 1 Local: including travel to Gitsegukla and Gitwangak on local Routes 31 and 32.
- Zone 2 Regional: travel from Hazeltons to Witset and Smithers.
- Zone 3 Regional: travel between Hazeltons and Terrace, Kitsumkalum and New Remo.

Ticket & Pass Outlets

District of New Hazelton (ICBC Office)

Village of Hazelton

Available on the bus. Correct change required.

* *Annual pass only available at the District office.*

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 1-855-935-2666

www.bctransit.com

31 Gitsegukla To Gitsegukla				
Tuesday, Thursday and Saturday				
Kispiox	10:30 am	—	2:15 pm	4:40 pm
Glen Vowell	10:37	—	2:22	4:47
Hazelton	10:50	12:30 pm	2:35	5:00
Hospital (Gitanmaax)	10:55	12:35	2:40	5:05
Hagwilget	11:03	12:43	2:48	5:13
New Hazelton (by Post Office)	11:07	12:47	2:52	5:17
South Hazelton	11:12	—	2:57	5:22
Gitsegukla	11:32	—	3:17	5:42

31 Kispiox To Kispiox				
Tuesday, Thursday and Saturday				
Gitsegukla	—	11:35 am	—	3:20 pm 5:45 pm
South Hazelton	—	11:55	—	3:40 6:05
New Hazelton (by Post Office)	9:35	12:00 pm	1:20 pm	3:45 6:10
Hagwilget	9:39	12:04	1:24	3:49 —
Hospital (Gitanmaax)	9:47	12:12	1:32	3:57 —
Hazelton	9:52	12:17	1:37	4:02 —
Kispiox	10:15	—	2:00	4:25 —

32 West Connector To Gitwangak		
Monday, Wednesday and Friday		
Hazelton	—	5:45 pm
New Hazelton (by Post Office)	11:15 am	6:00
South Hazelton	11:20	6:05
Gitsegukla	11:40	6:25
Gitwangak Health Centre	11:58	6:43

32 West Connector To New Hazelton		
Monday, Wednesday and Friday		
Gitwangak Health Centre	12:05 pm	6:55 pm
Gitsegukla	12:19	7:09
South Hazelton	12:39	7:29
New Hazelton (by Post Office)	12:44	7:34
Hazelton	12:59	7:49

163 Smithers To Smithers				
Monday, Wednesday and Friday				
Kispiox	7:47 am	12:15 pm	4:30 pm	8:37 pm
Glen Vowell	7:54	12:22	4:37	8:44
Hazelton	8:07	12:35	4:50	—
Hospital (Gitanmaax)	8:12	12:40	4:55	—
Two Mile	8:16	12:44	4:59	—
Hagwilget	8:22	12:50	5:05	8:59
New Hazelton Ar (by Post Office)	8:26R	12:54	5:09	9:03
New Hazelton Lv (by Post Office)	8:36	1:04	5:19	—
Witset:				
Esso Gas Station	9:07	1:35	5:50	—
Smithers (Roi Theatre)	9:38	2:06	6:21	—

163 Kispiox To Kispiox				
Monday, Wednesday and Friday				
Smithers (Roi Theatre)	—	10:02 am	2:20 pm	6:30 pm
Witset via Loop Rd.	—	10:40	2:58	7:08
New Hazelton Ar (by Post Office)	—	11:10	3:28R	7:38R
New Hazelton Lv (by Post Office)	7:10 am	11:20	3:38	7:48
Hagwilget	7:14	11:24	3:42	7:52
Two Mile	—	11:30	3:48	7:58
Hospital (Gitanmaax)	—	11:34	3:52	8:02
Hazelton	—	11:39	3:57	8:07
Kispiox	7:39	12:02 pm	4:20	8:30

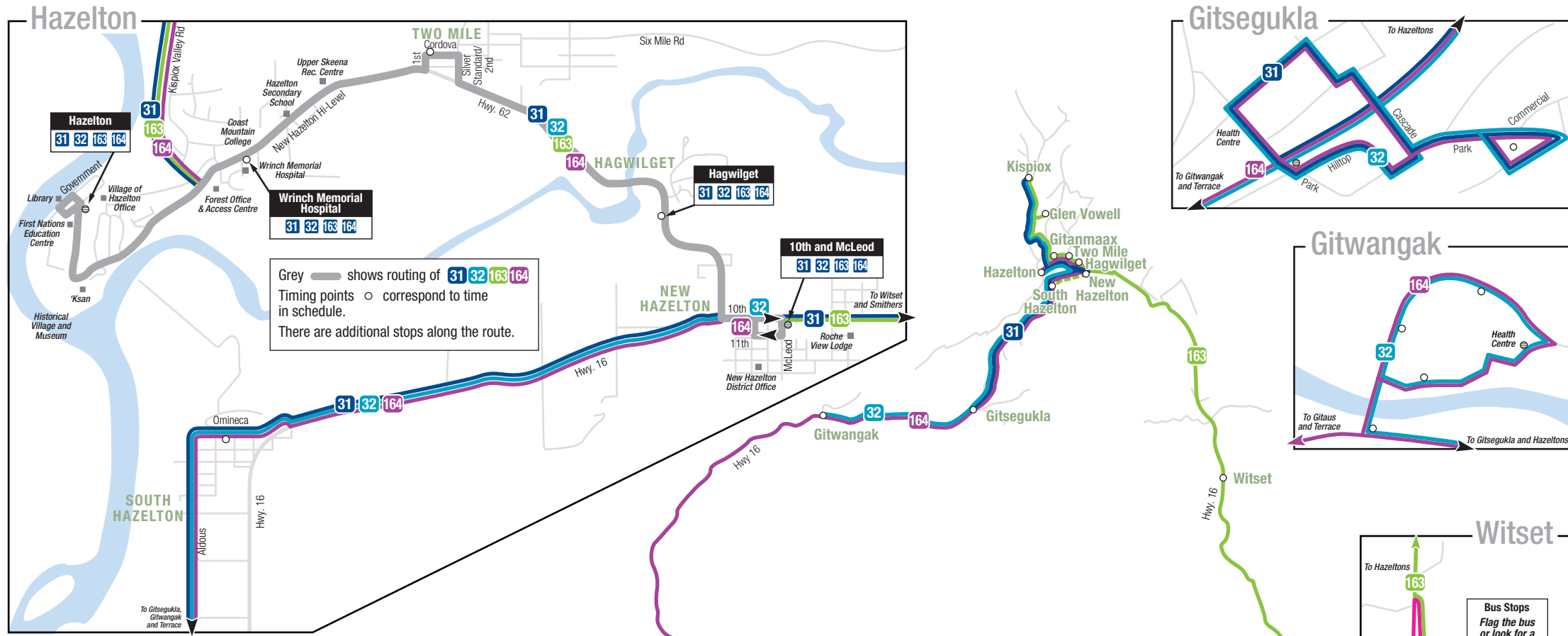
Ar means arrival time All other times are leave times.
Lv means leaving time

Community Bus
All trips have community buses. Bike rack use is limited to daylight hours only.

Service to Roche View Lodge
Service is available by request on Routes 31, 163 and 164. Call ahead for pick-up or ask your driver for drop off.

164 Terrace To Terrace/New Remo			
	TU, TH, SAT	SAT	
Kispiox	7:30 am	—	
Glen Vowell	7:37	—	
Hazelton	7:50	—	
Hospital (Gitanmaax)	7:55	—	
Two Mile	7:59	—	
Hagwilget	8:05	—	
New Hazelton (by Post Office)	8:09	—	
South Hazelton	8:14	—	
Gitsegukla	8:34	8:40 am	
Gitwangak Health Centre Ar	8:54	9:00	
Gitwangak Health Centre Lv	9:09	9:10	
Gitau Firehall	10:09	10:10	
Gossen Subdivision	10:20	10:21	
Thornhill	10:31	10:32	
Feeney and Cramer	10:36	10:37	
Mills Memorial Hospital	10:39	10:40	
Skeena Mall	10:43	10:44	
Kitsumkalum: West Kalum Rd and Hwy 16	—	10:53	
New Remo	—	11:02	
Skeena Mall	—	11:17	

164 Kispiox To Kispiox			
	TU, TH, SAT	SAT	
Skeena Mall	—	1:57 pm	
Kitsumkalum: West Kalum Rd and Hwy 16	—	2:06	
New Remo	—	2:15	
Skeena Mall	2:30 pm	2:30	
Mills Memorial Hospital	2:34	2:34	
Feeney and Cramer	2:37	2:37	
Thornhill	2:42	2:42	
Gossen Subdivision	2:53	2:53	
Gitau Firehall	3:04	3:04	
Gitwangak Health Centre Ar	4:04	4:04	
Gitwangak Health Centre Lv	4:19	4:19	
Gitsegukla	4:39	4:39	
South Hazelton	4:59	4:59	
New Hazelton (by Post Office)	5:04	5:04	
Hagwilget	5:08	5:08	
Two Mile	5:14	5:14	
Hospital (Gitanmaax)	5:18	—	
Hazelton	5:23	—	
Kispiox	5:46	—	



Hazeltons Transit

- 31 Gitsegukla
- 32 West Connector
- 163 Smithers/Kispiox
- 164 Terrace/Kispiox
- Limited Service (Saturdays)
- o Bus Stop
- e Bus Shelter

