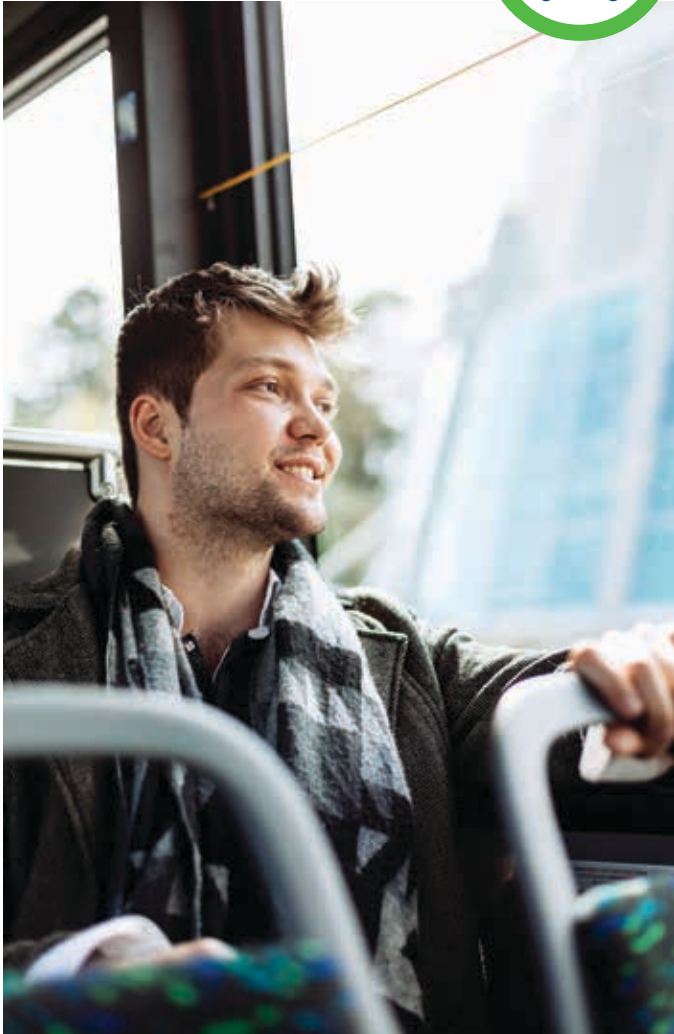


# Shuswap Transit

## RIDER'S GUIDE

Effective July 2016  
Reprinted October 2019



City of Salmon Arm  
Columbia Shuswap  
Regional District



### The Bus is a Safe Place

Every bus is a safe place. Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are safe strangers and are trained to assist a child or adult.

### Request-a-Stop

After dark, customers who feel that their personal safety is at risk, can ask their driver to stop between regular bus stops. Ask at least one bus stop ahead of where you wish to get off. You will be let off as close to your request as safely possible. For safety reasons, leave by the front doors. Customers using wheelchairs must use designated wheelchair-accessible bus stops.

### Bus Stops in Rural Areas

Some rural community systems do not have physical bus stops. Only in these situations can customers 'wave' a bus down on designated roads. Contact your local transit office to see if this service is available in your area.

When you want to flag the bus, find a safe location along the route and wave at the bus. A safe location is one where visibility is good and where the bus can easily pull off the road, such as a driveway. The same should apply when you want to get off the bus.

### Holiday Service

Transit service will not operate on Sundays or the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

## Fares

all fares subject to change

### Cash

Adult	\$ 1.50
Student/Senior*	1.25
Child, 4 or under	free

### Tickets (10)

Adult	13.50
Student/Senior*	11.25

### Day Pass

Adult	3.75
Student/Senior*	3.00

### Monthly Pass

Adult	45.00
Student*	25.00
Senior*	36.00

\* Reduced fare with valid I.D. for persons 65 or over and students in full-time attendance to Grade 12, and post secondary schools.

### Ticket & Pass Outlets

- City Hall
- Askews – tickets only

### Regional Service

One zone	1.75
Each additional zone	0.50
Zone 1: From Salmon Arm to Tappen	
Zone 2: From Tappen to Sorrento, including Blind Bay	
Zone 3: From Blind Bay to Eagle Bay	
Zone 4: Defined portions of Electoral Area 'D' including Enderby	

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 250-832-0191

[www.bctransit.com](http://www.bctransit.com)

This guide is printed on environmentally responsible paper.

9362R-8223 – 1.5K

## Welcome Aboard

There are three kinds of transit service:

- Fixed-route local service provides scheduled service to major destinations and residential areas in the Salmon Arm area
- Fixed-route regional service provides scheduled service once a week to Enderby, White Lake, Blind Bay, Eagle Bay and Sorrento.
- handyDART is shared, door-to-door, accessible transportation for people unable to use regular scheduled service, within city limits.

## About Your Transit System

Funding for Shuswap Transit is cost shared between the City of Salmon Arm, the Columbia Shuswap Regional District and BC Transit. Decisions on fares, routes and service levels are made by the City Council and the District Board based on information and planning provided by BC Transit. Buses are operated by FirstCanada ULC.

## Contact

Transit Information	250-832-0191
Web	<a href="http://www.bctransit.com">www.bctransit.com</a>
Email	<a href="mailto:shuswaptransit@firstgroup.com">shuswaptransit@firstgroup.com</a>
Lost and Found	250-832-0191
handyDART	250-832-0191
Office hours	8:30 a.m. – 3:30 p.m. Monday to Friday Closed 12:00–1:00 p.m.
Address	#1–321 7th St. SW, Salmon Arm

If you have suggestions or comments, contact the City of Salmon Arm, Box 40, Salmon Arm, BC V1E 4N2 Phone 250-803-4000.

## Pass Programs

### Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

### Government of BC Bus Pass Program

An annual bus pass is available for low-income seniors and persons with disabilities, providing unlimited access on any scheduled BC Transit bus. For more information see [www.buspass.gov.bc.ca](http://www.buspass.gov.bc.ca) or call: 1-866-866-0800.

## handyDART

handyDART registration and bookings:  
250-832-0191

handyDART is convenient, shared, door-to-door, accessible transportation for people unable to use regular scheduled service and who live within city limits. People must first register. There is no fee for registration.

handyDART service operates Monday to Friday  
8:00 a.m. – 4:00 p.m.

Registrants need to provide their name, address, phone number, date of birth, an emergency contact and any medical facts handyDART should be aware of, including the use of any special equipment (walker, wheelchair, cane, scooter). This information is kept confidential. Medical confirmation of your disability may also be required.

### Booking a Trip

You can book subscription trips for regular appointments and programs, or one-time trips, such as shopping and social visits. If your plans change, phone as soon as possible so we can schedule a trip for someone else.

### Guidelines

Be ready to travel ten minutes ahead of your scheduled pickup time. The driver can only wait a few minutes past your pickup time.

If you are using a wheelchair, be sure it is equipped with a lap belt.

### handyDART Fares

One-way trip	\$ 1.75
10 tickets*	17.50

\*Can be purchased from the office or the handyDART drivers.

## Attendants

Customers using wheelchairs or scooters, registered handyDART customers or CNIB passholders may travel with an attendant. Please let your transit driver know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

## Riding the Bus

### Bike Racks

Bike racks are designed to assist longer commutes. Instructions are posted on the bike racks. Bike racks on a Community Bus can only be used during daylight hours as bikes can block the headlights.

### Lost & Found 250-832-0191

If you find something on the bus, give it to the transit operator. Articles are kept for up to 90 days.

### Courtesy Seating

Although BC Transit serves everyone on a first-to-board basis, courtesy seating is considered to be the front accessible area of the bus. Courtesy seating meets the needs of all transit customers, and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids,
- customers with a disability or mobility issue, and
- customers with baby strollers.

Your mobility aid must not exceed 2 feet by 4 feet (24" by 48" or 61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

### Be safe, Be seen

When it's dark, it becomes difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light coloured clothing, wear a reflective strip or use a flashlight or the light from your mobile phone to signal the driver that you are at the stop.

## Rider's Info

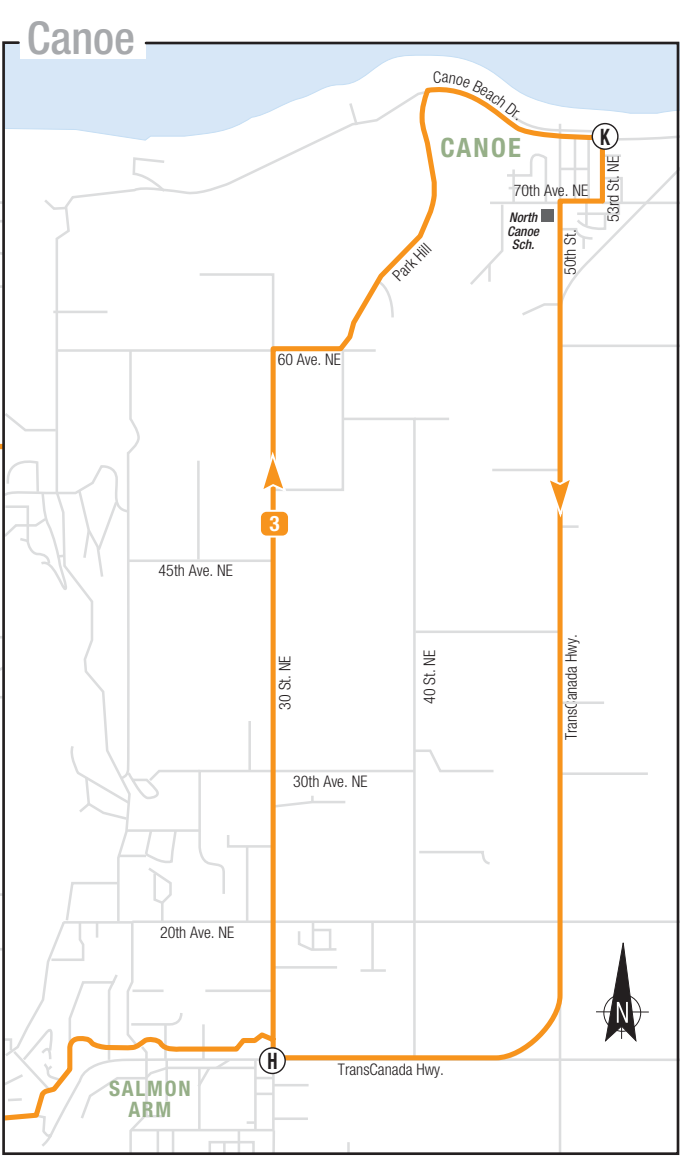
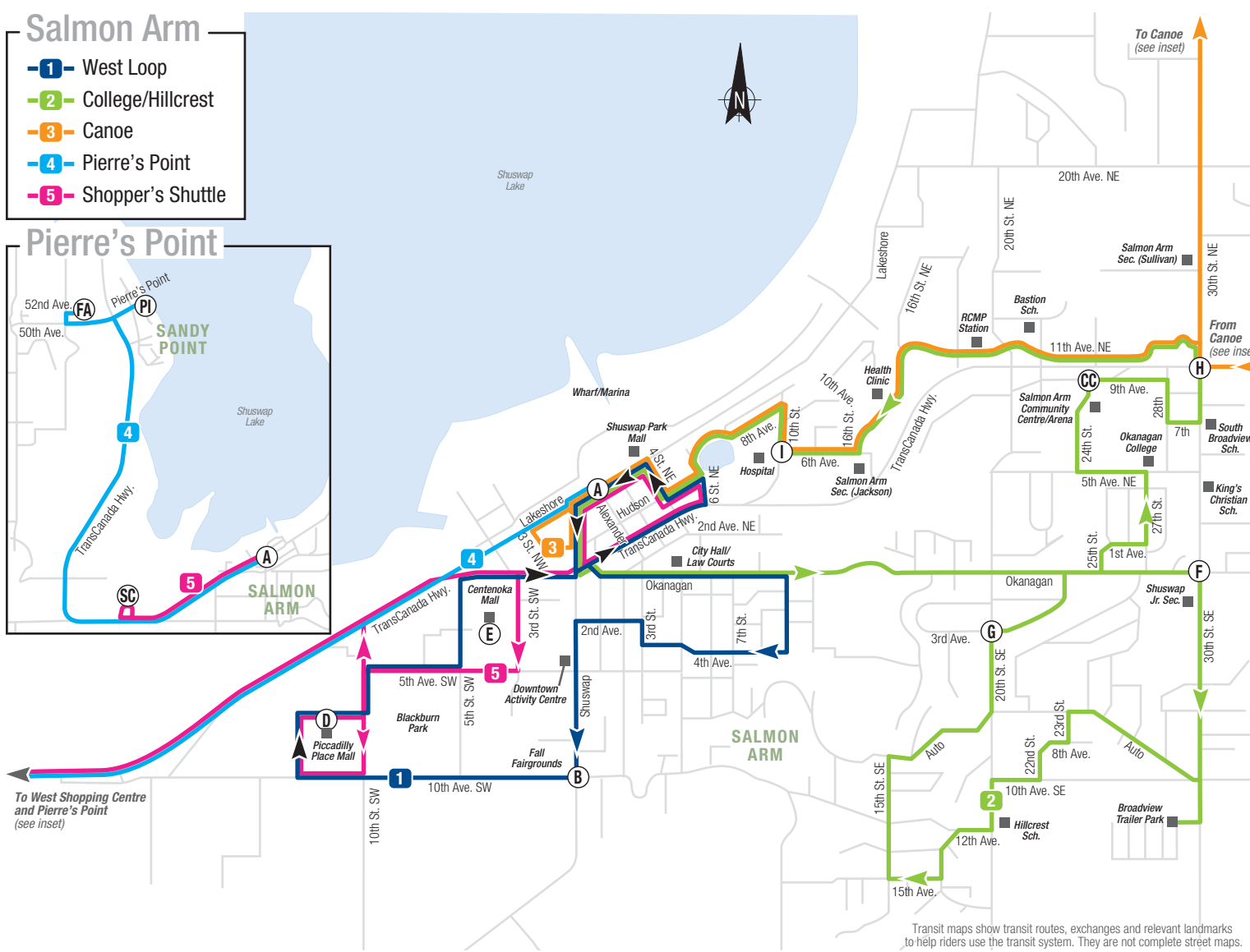
[www.bctransit.com](http://www.bctransit.com)



Visit **Rider's Info** and learn more about:

- Transit travel tips
- Safety guidelines
- How-to-ride videos





## Shuswap Transit

Serving Salmon Arm and Canoe

### 1 West Loop via Centenoka Mall, Piccadilly Place

Monday to Saturday

	A	B	D	E	A
	Lakeshore and Alexander	Shuswap and 10th Ave.	Piccadilly Place	Centenoka Mall	Lakeshore and Alexander
M	7:00	7:06	7:09	7:12	7:18
	8:00	8:06	8:09	8:12	8:18
	9:00	9:06	9:09	9:12	9:18
	10:00	10:06	10:09	10:12	10:18
	11:00	11:06	11:09	11:12	11:18
	12:00	12:06	12:09	12:12	12:18
	1:00	1:06	1:09	1:12	1:18
	2:00	2:06	2:09	2:12	2:18
	3:00	3:06	3:09	3:12	3:18
	4:00	4:06	4:09	4:12	4:18
	5:00	5:06	5:09	5:12	5:18
	6:00	6:06	6:09	6:12	6:18

M Monday through Friday only.

### 2 College/Hillcrest via Community Centre and Hospital

Monday to Saturday

	A	F	G	CC	I	A
	Lakeshore and Alexander	Okanagan and 30th St. SE	20th St. SE and 3rd Ave.	Community Centre OK College	Hospital	Lakeshore and Alexander
M	7:00	7:06	7:16	7:21	7:29	7:32
M	8:00	8:06	8:16	8:21	8:29	8:32
	9:00	9:06	9:16	9:21	9:29	9:32
	10:00	10:06	10:16	10:21	10:29	10:32
	11:00	11:06	11:16	11:21	11:29	11:32
	12:00	12:06	12:16	12:21	12:29	12:32
	1:00	1:06	1:16	1:21	1:29	1:32
	2:00	2:06	2:16	2:21	2:29	2:32
	3:00	3:06	3:16	3:21	3:29	3:32
	4:00	4:06	4:16	4:21	4:29	4:32
	5:00	5:06	5:16	5:21	5:29	5:32
	6:00	6:06	6:16	6:21	6:29	6:32

M Monday through Friday only.

### 3 Canoe

Monday to Saturday

	A	I	K	H	I	A
	Lakeshore and Alexander	Hospital	Canoe	30th St. NE and TransCanada Hwy.	Hospital	Lakeshore and Alexander
M	7:20	7:25	7:37	7:47	7:51	7:55
	8:20	8:25	8:37	8:47	8:51	8:55
	9:20	9:25	9:37	9:47	9:51	9:55
	10:20	10:25	10:37	10:47	10:51	10:55
	11:20	11:25	11:37	11:47	11:51	11:55
	12:20	12:25	12:37	12:47	12:51	12:55
	1:20	1:25	1:37	1:47	1:51	1:55
	2:20	2:25	2:37	2:47	2:51	2:55
	3:20	3:25	3:37	3:47	3:51	3:55
	4:20	4:25	4:37	4:47	4:51	4:55
	5:20	5:25	5:37	5:47	5:51	5:55

M Monday through Friday only.

### 4 Pierre's Point

Monday to Saturday

	A	PI	FA	A
	Lakeshore and Alexander	Pierre's Point	52nd Ave	Lakeshore and Alexander
	7:35	7:48	7:53	8:10
	11:35	11:48	11:53	12:10
	4:05	4:18	4:23	4:40

### 5 Shopper's Shuttle

Monday to Saturday

	A	E	D	SC	A
	Lakeshore and Alexander	Centenoka Mall	Piccadilly Place	West Shopping Centre (9 Ave. and 30 St. SW)	Lakeshore and Alexander
M	7:35	7:37	7:41	7:46	7:54
	8:35	8:37	8:41	8:46	8:54
	9:35	9:37	9:41	9:46	9:54
	10:35	10:37	10:41	10:46	10:54
	11:35	11:37	11:41	11:46	11:54
	12:35	12:37	12:41	12:46	12:54
	1:35	1:37	1:41	1:46	1:54
	2:35	2:37	2:41	2:46	2:54
	3:35	3:37	3:41	3:46	3:54
	4:35	4:37	4:41	4:46	4:54
	5:35	5:37	5:41	5:46	5:54

M Monday through Friday only.

## Regional Transit

Serving Sorrento, Blind Bay, Eagle Bay and Enderby

### 11 Salmon Arm - Enderby Wednesday

A	O	P	ES	ES	P	O	A
Lakeshore and Alexander	Ranchero	Deep Cr. and Hwy. 97B	Enderby City Hall and Mill Ave	Enderby City Hall and Mill Ave	Deep Cr. and Hwy. 97B	Ranchero	Lakeshore and Alexander
8:20	8:32	8:38	8:47	8:55	9:04	9:10	9:23
1:49	2:01	2:06	2:15	2:22	2:31	2:36	2:50

\* Route 60 Enderby-Armstrong-Vernon from Vernon Regional Transit leaves Enderby at 8:55 a.m. and 2:26 p.m.  
 \* Route 60 Enderby-Armstrong-Vernon from Vernon Regional Transit arrives at Enderby at 8:49 a.m. and 2:20 p.m.  
 Route no longer serves Deep Creek and Silver Creek.

### 12 Salmon Arm - Eagle Bay via White Lake Thursday

A	EB	U	T	A	A	T	U	EB	A
Lakeshore and Alexander	Eagle Bay	Balmoral Rd.	White Lake Rd.	Lakeshore and Alexander	Lakeshore and Alexander	White Lake Rd.	Balmoral Rd.	Eagle Bay	Lakeshore and Alexander
8:15	8:55	9:17	9:32	9:58	2:00	2:26	2:41	3:03	3:43

### 13 Salmon Arm - Sorrento via Blind Bay Thursday

A	Y	W	V	A	A	U	V	X	Y	A
Lakeshore and Alexander	Sorrento Place	Lion's Manor	Blind Bay	Lakeshore and Alexander	Lakeshore and Alexander	Balmoral Rd.	Blind Bay	Sorrento Mall	Sorrento Place	Lakeshore and Alexander
10:05	10:33	10:36	10:51	11:21	4:05	4:30	4:40	4:45	4:50	5:20

