

# Quick Facts - Taxi Saver Program



Within handyDART service, there is a supplementary Taxi Saver Program. The Taxi Saver Program offers another transportation option, in Greater Victoria, when handyDART cannot accommodate a customer's travel request. Many handyDART customers use a combination of fixed-route and handyDART services depending on their travel needs. To qualify for the Taxi Saver program, you must be a permanent handyDART customer, 12 years of age or older, and have a handyPASS.

**handyPASS** is a photo identification card for permanent handyDART customers. It is used when purchasing Taxi Saver vouchers, taking a taxi ride, and can be used if travelling with an Attendant on fixed-route to allow your Attendant to ride free.

- ✓ handyPASS cards now include an expiry date.
- ✓ If your card is lost or damaged, there is a \$25 replacement fee.

## Taxi Saver Vouchers

Taxi Saver provides a 50% subsidy towards the cost of taxi rides. The handyDART customer pays \$40 for a sheet of \$1, \$2 and \$5 Taxi Saver vouchers, worth \$80.

- ✓ A customer may buy *one sheet of vouchers per calendar month*.
- ✓ Vouchers do not expire and are not transferable to other people or transit systems.

### By mail, send your order with:

- ✓ name of registered customer
- ✓ handyPASS number
- ✓ a cheque for \$40: made payable to "BC Transit"

**Mail your cheque to:** Taxi Saver Program, 520 Gorge Rd East, P.O. Box 9861 Victoria, B.C. V8W 9T5

If your mailing address has recently changed, ensure you have advised handyDART and BC Transit of your new address.

**Purchase in person at:** BC Transit, 520 Gorge Rd East, Monday to Friday, 8:00am – 4:30pm. Bring your handyPASS or photo I.D.

## Booking a Taxi Saver Trip

When you phone a taxi company, verify if they accept Taxi Saver vouchers and let them know if you require an accessible vehicle.

## Pay the Taxi

- ✓ **Show your handyPASS** to the taxi driver when making payment. The driver cannot accept vouchers without seeing your handyPASS.
- ✓ **Use your Taxi Saver vouchers to pay** the dollar amount of the taxi meter fare. For example, if a taxi fare is \$5.80, pay \$5.00 in vouchers and 80 cents in change. (Taxi drivers do not give change on Taxi Saver coupons.)
- ✓ **Bring change** to pay the amount above the dollar and a possible tip.

You can bring a companion with you in the taxi.

**BC Transit Taxi Saver Office:** 250-995-5618 or [taxi\\_saver@bctransit.com](mailto:taxi_saver@bctransit.com)