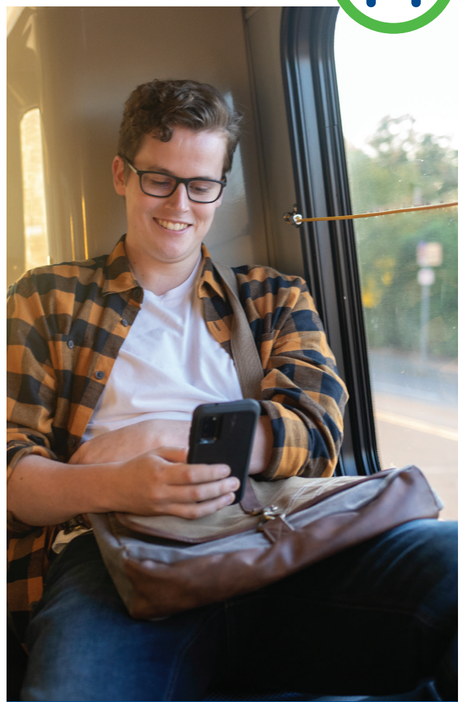
Dawson Creek Transit

RIDER'S GUIDE

Effective December 1, 2024
Updated November 2026



City of Dawson Creek | BCTransit

Welcome Aboard

Your local transit system runs five days a week. Buses serve the City of Dawson Creek.

Fixed-route service – scheduled service to major destinations and residential areas. Low-floor buses make it easy for everyone to get on and off the bus.

About Your Transit System

Funding for your local transit system is cost shared between the City of Dawson Creek and BC Transit.

Decisions on fares, routes and service levels are made by City Council based on public feedback and information provided by BC Transit. Buses are operated by Keolis Canada.

Operating costs are met by a combination of farebox revenues and joint local and provincial funding.

Contact

Transit Information	250·782·4636
Umo Customer Service	877·380·8181 (toll-free) 8 a.m. - 8 p.m., Mon-Fri 9 a.m. - 5 p.m., Sat-Sun
Lost and Found	250·782·4636
Office Hours	9:00 a.m. - 5:00 p.m. Monday to Friday
Address	10404 – 87th Ave. Fort St. John, BC V1J 5K7
Web	bctransit.com

If you have comments about service in general or suggestions for improvements, contact
The City of Dawson Creek, 10105 – 12A Street
Dawson Creek, BC V1G 3V7

Holiday Service

No service on the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check bctransit.com for special event service.

Paying Your Fare

Contactless Payment Method

Interac, Visa, Mastercard, and American Express cards are accepted. Cards linked to mobile wallets are also accepted.

Go with Umo

If you travel frequently, we recommend purchasing fare products with Umo app or card to save money. It's your choice how to use Umo app or card. Buy passes or load a Cash Balance through the app, online at ca.umopass.com, Umo's customer service line at 877·380·8181, or at a vendor location.

Cash Fare

Cash is still accepted on board. Please have the exact fare ready before you board the bus.

Cash Balance

Cash Balance is a new fare product for riders using a Umo payment method. A rider's Umo app or reloadable card can be loaded with a set dollar amount to be drawn from as additional trips are taken.

A Cash Balance can be loaded from $5.00 and up.

DayPASS

A DayPASS is valid for unlimited travel within the local transit system the day of purchase.

- If paying with cash, request a DayPASS from the transit driver and deposit the exact change into the farebox.
- If using a contactless payment method, Umo app, or Umo card, a digital DayPASS will be automatically applied to the same payment method after your second payment of the day.

Government of BC Bus Pass Program

The BC Bus Pass Program is offered by the Ministry of Social Development and Poverty Reduction. The annual bus pass is valid for the eligible rider on any fixed-route transit service. The pass is non-transferable.

For information on criteria for eligibility, visit www.gov.bc.ca/buspassprogram or call 1·866·866·0800.

Fare Free Transit for Children 12 and Under

Children aged 6 to 12 ride conventional buses for free, without requiring a fare product or identification.

Children aged 5 and under will need to be accompanied by an attendant 12 years or older to ride for free. Children must board and depart at the same stop as the attendant.

Riding the Bus

Bikes and Scooters

Most bikes can be accommodated on BC Transit buses when their wheels fit properly in the bike rack. If you're considering travelling by bike and transit, instructions are posted on the bike racks.

Before your bus arrives, make sure that saddlebags, antennas, child carriers or any other item that could interfere with the driver's vision are removed from the bike. Electric bikes with lithium batteries which fit into the bike rack and weigh less than 25 kg (55 lbs) are permitted as long as the battery is removed and brought on board the bus. No other electric or gas powered bikes are permitted due to safety reasons. Bike racks on community buses can only be used during daylight hours, 30 minutes prior to sunset and 30 minutes after sunrise, as bikes can block the headlights.

Visit Rider Info at bctransit.com for an instructional video.

Safety

The Bus is a Safe Place

Transit drivers can contact local police, ambulance and other emergency services. Transit drivers are also trained to assist a child or adult in need. Tell the driver if you are concerned about your safety.

BC Transit's safety and security practices uphold the *British Columbia Transit Act* and the *B.C. Motor Vehicle Act*.

Be Safe and Be Seen

Sometimes it is difficult for transit drivers to see you at bus stops, especially along unlit roads. Wear light-coloured clothing, wear a reflective strip, use a flashlight or use the light from your mobile phone to signal the driver that you are at the stop.

Fares

subject to change

Single Ride and Local DayPASS can now be paid with Cash, Umo Cash Balance, or Contactless payment.
Kids ride free: Children 12 and under ride free ofcharge.
Concession fare products: valid for youth aged 13-18 and persons 65 and over.

Local Fares

Single Ride	$ 2.25
DayPASS*	4.50
30-Day Adult Pass	56.00
30-Day Concession Pass	**39.00

*An electronic DayPASS will be applied to a Umo app or card after payment on the second trip of the day. A paper DayPASS can be purchased from the driver with cash.

**Concession fare valid for youth aged 13-18 and persons 65 and over.

Umo Fares and Passes Vendors

- City Hall
- Northern Lights College
- Dawson Creek Municipal Public Library
- Dawson Creek School District 59 (Student passes only)

Subject to change. For an updated list of vendor locations, visit bctransit.com



Transit Info 250·782·4636
bctransit.com

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1 Northside

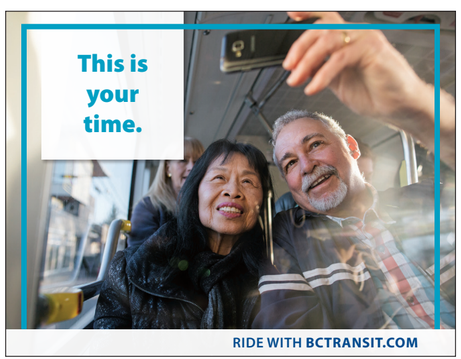
Monday to Friday

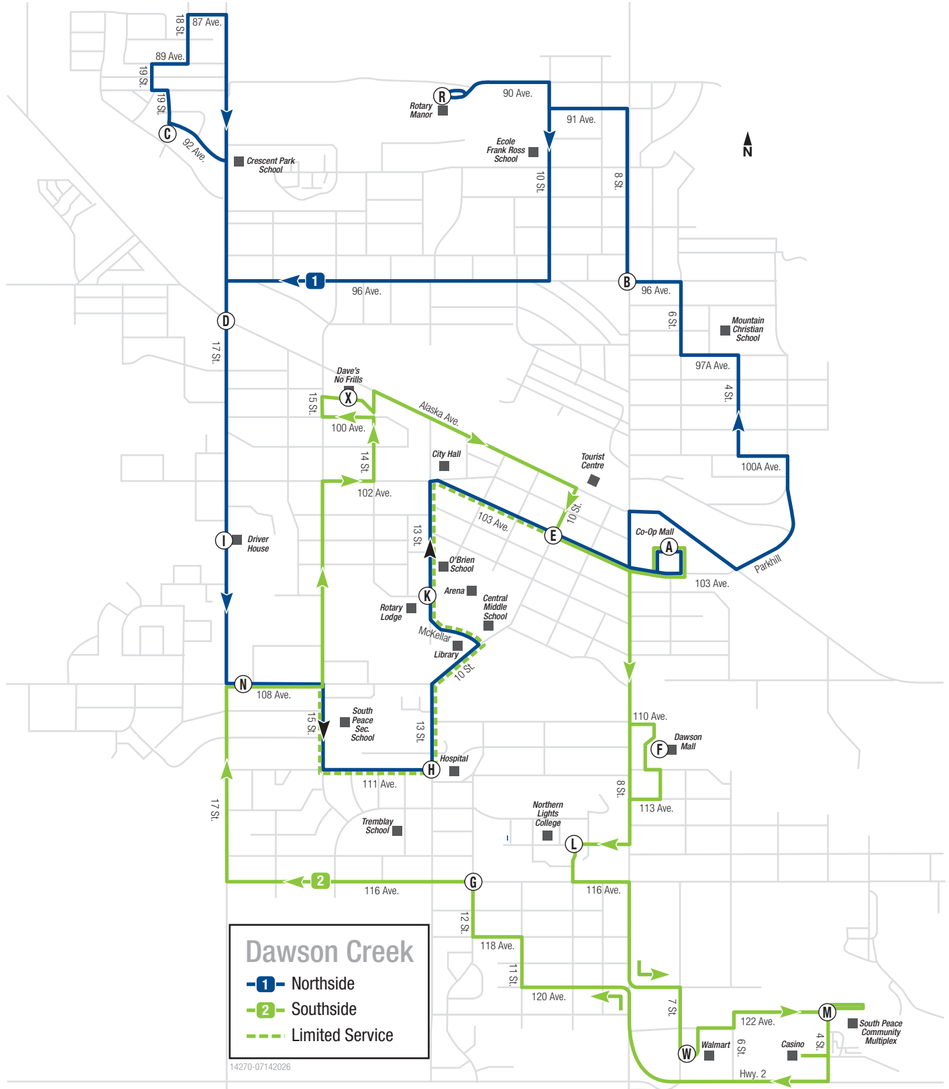
A	B	R	C	D	I	H	K	E	A
Co-op Mall	96 Ave. and 8 St.	Rotary Manor	92 Ave. and 19 St.	17 St. and Alaska Hwy.	Driver House	Hospital	Rotary Lodge	Downtown: 103 Ave. and 10 St.	Co-op Mall
7:20	7:27	—	7:36	7:41	7:43	7:47	7:49	7:52	7:54
8:00	8:07	8:10	8:17	8:22	8:24	8:28	8:31	8:34	8:36
8:40	8:47	8:50	8:57	9:02	9:04	9:08	9:11	9:14	9:16
9:20	9:27	9:30	9:37	9:42	9:44	9:48	9:51	9:54	9:56
10:00	10:07	10:10	10:17	10:22	10:24	10:28	10:31	10:34	10:36
2:00	**2:07**	**2:10**	**2:17**	**2:22**	**2:24**	**2:28**	**2:31**	**2:34**	**2:36**
2:40	**2:47**	**2:50**	**2:57**	**3:02**	**3:04**	**3:08**	**3:11**	**3:14**	**3:16**
3:20	**3:27**	**3:30**	**3:37**	**3:42**	**3:44**	**3:48**	**3:51**	**3:54**	**3:56**
4:00	**4:07**	**4:10**	**4:17**	**4:22**	**4:24**	**4:28**	**4:31**	**4:34**	**4:36**
4:40	**4:47**	**4:50**	**4:57**	**5:02**	**5:04**	**5:08**	**5:11**	**5:14**	**5:16**

2 Southside

Monday to Friday

A	F	L	W	M	G	N	H	K	X	E	A
Co-Op Mall	Dawson Mall	Northern Lights College	Walmart	South Peace Community Multiplex	116 Ave. and 12 St.	108 Ave. and 17 St.	Hospital	Rotary Lodge	Dave's No Frills	Downtown: 103 Ave. and 10 St.	Co-Op Mall
7:20	7:24	7:28	7:33	7:37	7:42	7:47	—	—	7:51	7:55	7:57
8:00	8:04	8:08	8:13	8:17	8:22	8:27	8:30	8:33	—	8:36	8:38
8:40	8:44	8:48	8:53	8:57	9:02	9:07	—	—	9:11	9:15	9:17
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1:20	**1:24**	**1:28**	**1:33**	**1:37**	**1:42**	**1:47**	—	—	**1:51**	**1:55**	**1:57**
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Request-a-Stop

Customers who feel that their personal safety is at risk can ask their driver to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off at a safe location closest to your request. Please contact your local transit office for details and any time restrictions.

Accessibility

Courtesy Seating

BC Transit serves everyone on a first-to-board basis. Courtesy seating is the front accessible area of the bus and is especially vital to:

- customers who use scooters, wheelchairs, pediatric strollers or other mobility aids
- customers with a disability or mobility issue
- customers with baby strollers

Your mobility aid must not exceed 2 feet by 4 feet (61 cm by 122 cm). If your mobility aid is larger, please contact your local transit office for an assessment.

Mobility aids include scooters, wheelchairs, baby strollers and pediatric strollers.



Baby Strollers

- Should be collapsible
- Must not block the aisle
- Must be placed in an unoccupied wheelchair space with the brakes applied
- Must be held on to at all times

If all wheelchair spaces are occupied or you are travelling on a bus that does not have a low-floor entrance, please remove the child from the stroller, fold the stroller, store it between the seats, and hold on to the child at all times during the trip.

Attendants

Customers using wheelchairs or scooters, or CNIB pass holders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants travel free and must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus. Your driver will ensure that the securements are properly fastened.

Accessible Transit

Low-floor buses have no entry steps and are equipped with a ramp. A 'kneeling' feature further lowers the entry level for passengers who have mobility difficulties. Phone 250·782·4636 to arrange for a demonstration.

