

## Fares

subject to change

### Cash

Zone 1 Grand Forks	\$ 1.50
Zone 2 Grand Forks to Greenwood	1.75
Child, 5 or under	Free
Health Connections	1.75

### Monthly Pass

For Friday service between Greenwood and Grand Forks.	24.00
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### Zone Descriptions

- Zone 1** Whitehall Road to Spencer Road including Grand Forks
- Zone 2** Spencer Road to Greenwood

### Monthly passes available at:

Monthly Passes can be purchased on board the bus from the operator.

### Tax Exemption

You do not pay tax when you purchase your transit fare. Transit fares are exempt from federal and provincial tax.

### Holidays and Weekends

Transit service will not operate on Saturday, Sunday, or the following holidays:

- New Year's Day
- Family Day
- Good Friday
- Easter Monday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- National Day for Truth and Reconciliation
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Subject to change. Check online at [bctransit.com](http://bctransit.com) for special event service.

BE PART OF THE SOLUTION...

REUSE YOUR RIDER'S GUIDE.

Transit Info 1-855-993-3100

[bctransit.com](http://bctransit.com)

# Boundary Transit

## RIDER'S GUIDE

Effective November 2020

Updated June 2024



Regional District of  
Kootenay Boundary



## Welcome to Boundary Transit

Boundary Transit provides accessible transportation service for everyone in the community.

Boundary Transit operates an on-request transit service within the City of Grand Forks providing door-to-door service for people with a disability and curb-to-curb service for others.

Local service is provided within Grand Forks and scheduled trips are provided between Grand Forks and Greenwood on Fridays.

### About Your Transit System

Funding is cost-shared between the Regional District of Kootenay Boundary and BC Transit.

Decisions about fares, routes and service levels are made by the Regional District Board based on information and planning provided by BC Transit.

Boundary Transit is operated by PWTransit Canada.

### Contact

Transit Information	1-855-993-3100
Lost and Found	1-855-993-3100
Office Hours	8:00 a.m. – 4:00 p.m. Monday to Friday

If you have comments or suggestions contact:  
Transit Services at 1-855-993-3100

## 1 Greenwood – Grand Forks

Friday			
Greenwood	Grand Forks	Grand Forks	Greenwood
9:10	10:00	1:00	1:30
<b>Note:</b> Phone 1-855-993-3100 EXT 1 by Thursday at 4:00 p.m. to book your trip.			

## 2 Grand Forks

Local service within Grand Forks is available by on-demand request.

### Service Hours:

Tuesdays: Service is available from 10:00 a.m. to 12:30 p.m.

Fridays: Service is available from 10:00 a.m. to 12:30 p.m. and after 2:15 p.m. to 3:30 p.m.

**Book a Trip:** Phone 1-855-993-3100 EXT 1 by 4:00 p.m. the previous day to book your trip.

**Note:** When demand for service is heavy, you may be asked to reschedule or modify your plans to fit in with other trips. Boundary Transit is a shared-ride system.

## Booking a Trip

Call 1-855-993-3100 at any time and leave a message with your name, phone number, pick up and drop off locations, and the time you wish to travel. The office is open from 8:00 a.m. to 4:00 p.m. and return calls will be made during this time.

There are two types of trips:

1. regular trips, at least once a week, or
2. one-time trips, such as shopping or social visits

It is important that you call and cancel your trip the day before or before 8:00 a.m. Someone else may be able to travel in your place.

### Pick-up Window

When you call the office, the dispatcher will confirm your pick-up time. You need to be ready fifteen minutes before your scheduled pick-up time.

### Attendants Travel Free

Customers using wheelchairs or scooters, may travel with an attendant. An attendant is someone needed to help you make the trip. Attendants travel for free. Let your transit operator know if the person travelling with you is your attendant. Attendants must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus.

## 70 Health Connections

Tuesday							
Rock Creek	Midway	Greenwood	Grand Forks	Grand Forks	Greenwood	Midway	Rock Creek
8:30	8:50	9:10	10:00	1:00	1:35	1:55	2:23

### Health Connections

Call to book these trips

1-855-993-3100 EXT 1

Health Connections is a transit service providing communities with accessible transportation options to access non-emergency medical appointments. Although medical appointments have priority, everyone is eligible to use this service if space is available. Call 1-855-993-3100 EXT 1 to book your trip. Visit [bctransit.com](http://bctransit.com) for Health Connections schedules.