

The Taxi Saver program provides another travel option for handyDART customers who have a permanent mobility condition, are 12 years of age and older and have a handyPASS. Taxi Saver program offers greater convenience for spontaneous one-time trips in the Greater Victoria region when handyDART cannot accommodate a customer's travel needs.

The Taxi Saver program provides a 50% subsidy towards the cost of taxi rides. The handyDART customer pays \$40 for a sheet of \$1, \$2 and \$5 Taxi Saver coupons worth \$80. A customer may buy two sheets every two month period. Coupons do not expire. Taxi Saver coupons are not transferable to other persons or transit systems.

What is a handyPASS?

handyPASS is a photo identification card that allows a registered handyDART customer to have their attendant travel for free on conventional transit. It also allows a registered handyDART customer to purchase Taxi Saver coupons. handyPASS is available only to permanent handyDART customers.

How to get a handyPASS

If you need a handyPASS, and have not registered with handyDART, complete a handyDART application (Form H1), and fill out the section on handyPASS. Include two passport size photos with your application. You can get your photo taken at a photo booth in a mall or check the Yellow Pages of your telephone directory under Passport Photos. If you are a registered handyDART customer, please forward two passport size photos to BC Transit.

Buying Taxi Saver coupons

To obtain Taxi Saver coupons by mail, send your order with your handyPASS number, a return address and a cheque in the amount of \$40 made payable to "Taxi Savers."

Mail your cheque to: BC Transit
520 Gorge Road East
P.O. Box 610
Victoria, BC V8W 2P3

You can also purchase Taxi Saver coupons in person at the BC Transit office on Gorge Road, Monday to Friday between 8:00 a.m. and 4:30 p.m.

Paying for a Taxi Saver Trip

Use your Taxi Saver coupons to pay the dollar amount of the taxi meter fare. You will need change to pay for any amount over the dollar total. For example, if the taxi fare is \$5.80, you pay \$5.00 in coupons and 80¢ in change. Taxi companies do not make change for Taxi Saver coupons. You may not use coupons to pay tips.

Present your Taxi Saver coupons and handyPASS at the time of fare payment. The taxi driver will write down your handyPASS number. You do not need to sign the coupon. You can take your friends and family with you in the taxi and only the handyPASS holder pays the fare.

Booking a Taxi Saver Trip

At the time of printing, the following taxi companies listed below participate in the Taxi Saver Program. Call one to book a trip.

BlueBird Cabs*	382-4235
Empress Taxi*	381-2222
Esquimalt Saanich Taxi	386-7766
Peninsula Taxi	656-1111
Sooke Harbour Taxi	642-7900
Victoria Taxi	383-7111
WestShore Taxi	478-7888
Westwind Taxi (Western Communities)	474-4747

* Bluebird Cabs and Empress Taxi have wheelchair and scooter accessible vehicles. Please advise the dispatcher if you need an accessible vehicle.

Taxi Saver Service Complaints

If you have a problem with any aspect of the service provided to you when using your Taxi Saver coupons, please contact the manager of the taxi company. If your concern is not resolved by the taxi company, contact the BC Transit Accessible Service Planner at 995-5695.