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Victoria Regional Transit System

Who are We?

The Victoria Regional Transit System is a cost-shared partnership between the Victoria Regional Transit Commission and BC Transit, the agency responsible for the planning and management of municipal transit systems throughout British Columbia. The conventional bus is operated by BC Transit. The handyDART system is operated by Farwest Handydart Services Inc.

In the Victoria region, local governments are represented by the Victoria Regional Transit Commission. The Commission consists of seven members, five locally elected mayors and two councillors, who are appointed according to the BC Transit Act. Two members of the Commission are appointed as directors to the Board of BC Transit and participate in corporate direction.

The Victoria Regional Transit Commission is responsible for:

- determining routes and transit service levels,
- setting fares and the transit portion of property taxes

The Commission:

Mayor Don Amos (Chair)	Town of Sidney
Mayor Christopher Causton	District of Oak Bay
Mayor Frank Leonard	District of Saanich
Councillor Jackie Ngai	District of Saanich
Mayor Alan Lowe	City of Victoria
Councillor Bea Holland	City of Victoria
Mayor Jody Twa	City of Colwood

Transit Services

The Victoria Regional Transit System offers a full range of transportation options including low floor accessible buses, the Community Travel Training Program, door-to-door shared ride handyDART service and the Taxi Saver Program.

The Transit System has 200 transit buses and 42 lift-equipped handyDART vans.

Last year, the Transit System carried over 19 million customers on the conventional system and over 350,000 on handyDART and in the Taxi Saver Program.

Accessible Transit Services for Seniors

Low floor accessible buses make getting on and off the bus easier. There are no entry steps and there is a ramp for persons using mobility aids or requiring additional assistance. **Call 382-6161.**

Community Travel Training

Community Travel Training is a free service to help orient seniors and individuals with cognitive or physical disabilities to use the transit service. A customized training program is offered that allows people to learn at their own pace. Orientation can focus on travel to work, medical appointments or can be more general. **Call 384-7723.**

Victoria handyDART Service

For people who can't use the regular bus service because of a disability or mobility impairment, handyDART provides convenient advance booking door-to-door shared ride transit service. Users must be registered to access the service. **Call 727-9607.**

Taxi Saver Program

This Program allows passengers to use coupons for taxi travel. A 50% discount on coupons is provided. Clients book their trips directly with the participating taxi companies. Taxi Saver coupons are available to any adult who has been issued a handyPASS Identification card. A person is eligible for a handyPASS if they are a registered handyDART client. **Call 995-5618.**