

Campbell River Transit

RIDER'S GUIDE

Effective April 1, 2012



Welcome Aboard

Funding for the Campbell River Transit system is cost shared between the City of Campbell River and BC Transit through a partnership with the Strathcona Regional District.

The City Council makes decisions on fares, routes and service levels based on information and planning provided by BC Transit. Watson & Ash Transportation Co. Ltd. operates the buses.

There are two types of transit service:

Fixed-route transit – buses run seven days a week and offer scheduled service to major destinations and residential areas. Low-floor buses make it easy for everyone to get on and off the bus.

handyDART – this special door-to-door service helps people get around if they cannot ride the conventional bus.

Contact Campbell River Transit

Customer Information: 250-287-7433
 Lost and Found: 250-287-7433
 handyDART: 250-286-3278
 Address: 1050-9th Avenue
 Campbell River, BC V9W 4C2

If you have suggestions to improve the transit system, write to:

Transportation Manager, Operations
 City of Campbell River
 301 St. Ann's Road
 Campbell River, BC V9W 4C7

BE PART OF THE SOLUTION... TAKE TRANSIT.

Transit helps link everyone in our community to jobs, education, health centres and recreation.

Pass Programs

Transit Pass Tax Credit

The Government of Canada offers a non-refundable tax credit if you use a monthly pass. Save your passes and receipts as proof of purchase. www.transitpass.ca

Government of BC Bus Pass Program

A universal bus pass is available for low-income seniors and persons with disabilities, providing unlimited access on any scheduled BC Transit bus. To qualify for the BC Bus Pass Program, you must be receiving:

- Federal Old Age Security (OAS) and Guaranteed Income Supplement (GIS);
- Spouses Allowance to Old Age Security;
- Over 65 years – would qualify for OAS and GIS except having less than 10 years residency in Canada;
- Income Assistance (60-64 years); or
- Income Assistance for persons with a disability

For more information call: 1-866-866-0800 (choose option 4, then option 3).

Riding the Bus

Accessible Routes

Most buses have no entry steps and are equipped with a ramp. A 'kneeling' feature further lowers the entry level for passengers who have mobility difficulties. Call 250-287-7433 to confirm low-floor bus trips or to arrange demonstration of the bus.

Bike Racks

Bike racks are designed to assist longer commutes. Instructions on how to use the racks are posted on the bike racks. If your driver asks you to remove your bike for any reason, please cooperate.

Bus Seating Priority

Public transit serves everyone on a first to board basis.

Campbell River Transit extends a special thank you to our customers who give up their seats for people with disabilities or mobility challenges. The accessible area of the bus is prioritized to meet the needs of all transit customers.

Seating Priorities:

- Customers who use wheelchairs, scooters, pediatric strollers or other mobility aids
- The elderly and customers with a disability or mobility issue
- Customers with baby strollers

Strollers on Board

The parent or guardian is required to hold onto the stroller during the trip. Strollers must be kept clear of the aisles. The aisle is considered to be the width of the distance between the normal seats, not the width of the accessible area.

Strollers should be collapsible. When wheelchair positions are occupied or required by another customer, the customer should be able to fold the stroller, move to another seat and store the stroller between the seats. When space is available, the child can remain in the stroller. Position the stroller in an unoccupied wheelchair location. The stroller's brakes should be set, but the restraining straps are not required.

Attendants Travel Free

Customers using wheelchairs or scooters, registered handyPASS customers or CNIB passholders may travel with an attendant. Please let your transit operator know if the person travelling with you is your attendant. Attendants must board and exit at the same stop as the customer requiring assistance and help to load and secure mobility aids on the bus.

Pets on Board

Small fur-bearing and feathered pets contained in secure, clean, hand-held cages are allowed on the bus. You must hold onto the cage at all times and you are responsible for the pet's safety. Your bus driver may refuse a trip if your pet poses a health or safety risk or misbehaves or if the bus is full to capacity.

Request-a-Stop

Request-a-Stop service is available after dark on all buses. Customers who feel that their personal safety is at risk or who have a mobility problem can ask their transit operator to stop between regular bus stops. Ask your transit driver at least one bus stop ahead of where you wish to get off. You will be let off as close to your request as safely possible. For added safety and security, Request-a-Stop users are asked to leave by the front doors. For safety reasons, customers using wheelchairs must use designated wheelchair-accessible bus stops.

Transfers

Transfers are free. The driver will issue the transfer only at the time a fare is paid. The transfer is valid for the next connecting bus on another route. Please have your transfer ready for inspection.

Be Seen, Be Safe

When the sun sets, it becomes difficult for transit operators to see you at bus stops, especially along unit roads. Wear light coloured clothing, carry a reflective strip and a flashlight.

The Bus is a Safe Place We'll Radio for Help

Each transit bus is radio equipped to contact local police, ambulance and other emergency services. Transit operators are safe strangers and are trained to assist a child or adult in difficulty.

Holiday Service

Transit service will not operate on these statutory holidays:

- New Year's Day
- Good Friday
- Victoria Day
- Canada Day
- B.C. Day
- Labour Day
- Thanksgiving Day
- Remembrance Day
- Christmas Day
- Boxing Day

Fares subject to change

Cash	
Adult/College*	\$ 2.00
Senior */Student*	1.75
Child, 6 and under	free
Tickets (book of 10)	
Adult/College	18.00
Senior/Student	15.75
DayPASS	
Adult	4.50
Senior/Student/College	4.00
Monthly Pass	Monthly Dual Pass**
Adult	\$ 52.00 60.00
Senior	42.00 50.00
Student	30.00 30.00
College	44.00 50.00
Semester Pass (set of 4 monthly passes)	
Student	85.00
College	135.00 150.00

* reduced fare with valid I.D. for seniors 65 and over, students in full-time attendance to Grade 12 and full-time college students.
 ** Dual Pass is accepted by both the Campbell River and Comox Valley Transit systems.

Ticket & Pass Outlets

Community Centre
 Municipal Hall
 Sportsplex
 Strathcona Gardens Recreational Complex
 Student Pass – available at the Principal's office at each school
 College Pass – available on North Island College Campus

BE PART OF THE SOLUTION... REUSE YOUR RIDER'S GUIDE.

Transit Info 250-287-7433
www.bctransit.com

This guide is printed on environmentally responsible paper. 2016 R0200 - 20K

handyDART Service

handyDART is a door-to-door transit service for people whose physical or mental disabilities prevent them from using the conventional system.

handyDART service is available within Campbell River from Painter Barclay to the North and to Oyster River to the South, including Quinsam Heights and Holly Hills.

There are two types of handyDART service:

Regular trips: if you need to travel for regular appointments or to and from work, you can reserve a ride.

One Time Trips: for occasional social visits or shopping, book your trip in advance.

Planning your Trip

You must register before you can use this service. Registration is free.

You can book your handyDART trip by calling 250-286-3278 from 8:00 a.m. to 4:00 p.m., Monday to Friday. At other times, you can leave a message.

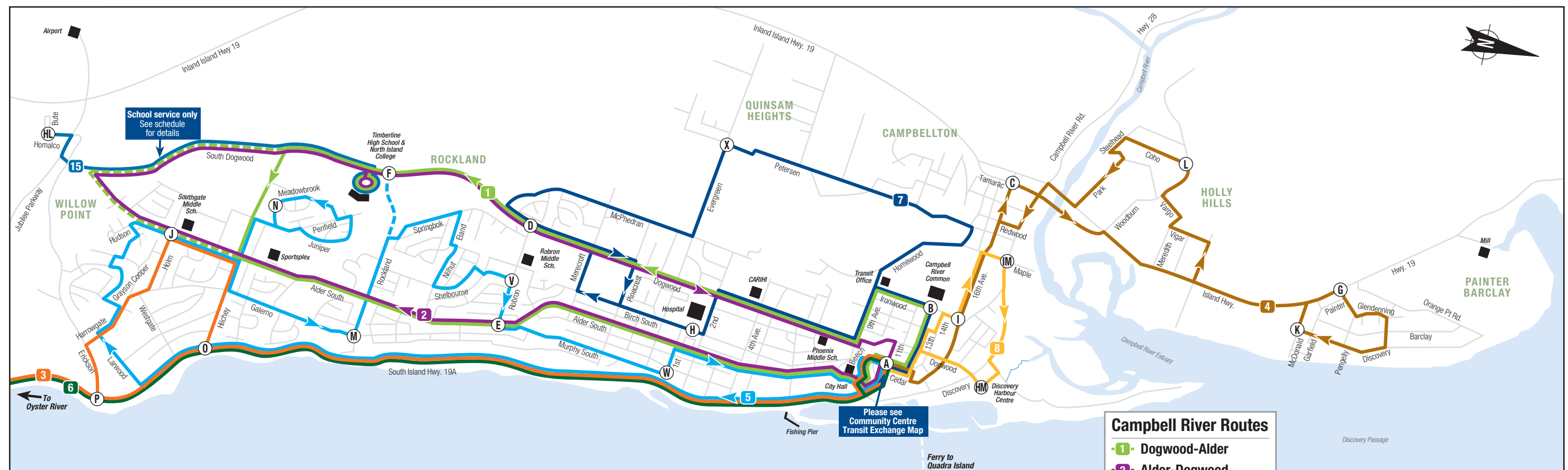
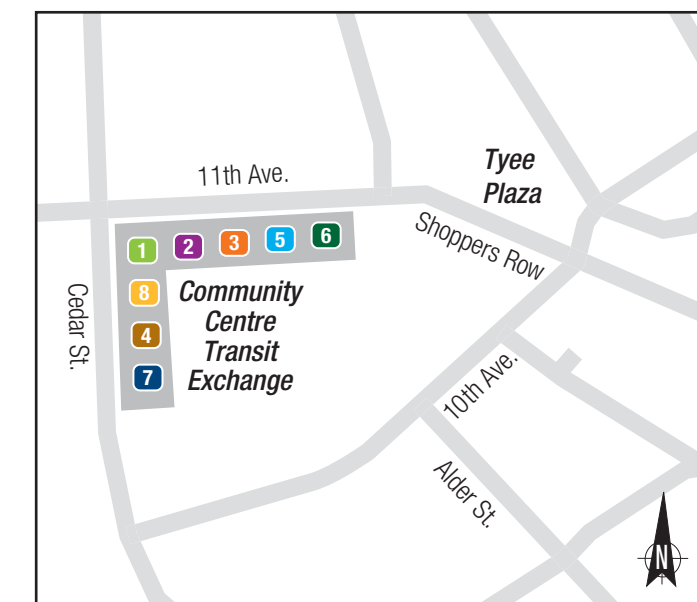
handyDART Fares

Single one-way fare	\$ 2.50
Tickets (book of 5)	12.50

Transit Info 250-287-7433
www.bctransit.com

Community Centre Transit Exchange

- 1 Dogwood-Alder
- 2 Alder-Dogwood
- 3 Stories Beach
- 4 Campbellton
- 5 Rockland
- 6 Oyster River
- 7 Petersen
- 8 Shoppers Shuttle



Campbell River Routes

- 1 Dogwood-Alder
- 2 Alder-Dogwood
- 3 Stories Beach
- 4 Campbellton
- 5 Rockland
- 6 Oyster River
- 7 Petersen
- 8 Shoppers Shuttle
- 12 North Valley Connector
- 15 Homalco
- Rush Hour only
- School Service only



BE PART OF THE SOLUTION... TAKE TRANSIT.

BC Transit uses soybean-based biodiesel: an environmentally friendly and renewable energy source.

BE PART OF THE SOLUTION... TAKE TRANSIT.

In communities where taking transit, cycling and walking are a way of life, each person saves an average of 2.4 tonnes CO₂ per year.

1 Dogwood-Alder

Downtown to N. I. College via Dogwood. Return via Alder

Monday through Friday

(A)	(B)	(D)	(F)	(F)	(J)	(E)	(A)
Lv. Community Centre: 11th and Cedar	Lv. Campbell River and Common	Lv. Dogwood and Robson	Ar. College and Timberline	Lv. College and Timberline	Lv. Southgate (Alder and Holly)	Lv. S. Alder and Robson	Ar. Community Centre: 11th and Cedar
6:48	6:48	6:58	6:58	6:58	7:07	7:07	7:14
7:15	7:18	7:25	7:28	7:28	7:37	7:44	7:44
7:45	7:48	7:55	7:58	7:58	8:02	8:07	8:14
8:15	8:18	8:25	8:28	8:28	8:32	8:37	8:44
8:45	8:48	8:55	8:58	8:58	9:07	9:14	9:14
9:25	9:28	9:35	9:38	9:38	9:47	9:54	9:54
9:45	9:48	9:55	9:58	9:58	10:07	10:14	10:14
10:45	10:48	10:55	10:58	10:58	11:07	11:14	11:14
11:55	11:58	12:05	12:08	12:08	12:17	12:24	12:24
12:45	12:48	12:55	12:58	12:58	1:07	1:14	1:14
1:45	1:48	1:55	1:58	1:58	2:07	2:14	2:14
2:05	2:08	2:15	2:18	2:18	2:27	2:34	2:34
2:45	2:48	2:55	2:58	2:58	3:02	3:07	3:14
3:20	3:23	3:30	3:33	3:33	3:42	3:49	3:49
3:55	3:58	4:05	4:08	4:08	4:17	4:24	4:24
4:30	4:33	4:40	4:43	4:43	4:52	4:59	4:59
4:45	4:48	4:55	4:58	4:58	5:07	5:14	5:14
5:20	5:23	5:30	5:33	5:33	5:42	5:49	5:49
5:45	5:48	5:55	5:58	5:58	6:07	6:14	6:14
6:45	6:48	6:55	6:58	6:58	7:07	7:14	7:14
8:45	8:48	8:55	8:58	8:58	9:07	9:14	9:14
10:00	10:03	10:10	10:13	10:13	10:22	10:29	10:29

Saturday and Sunday

8:45	8:48	8:55	8:58	8:58	9:07	9:14	9:14
9:45	9:48	9:55	9:58	9:58	10:07	10:14	10:14
10:45	10:48	10:55	10:58	10:58	11:07	11:14	11:14
11:45	11:48	11:55	11:58	11:58	12:07	12:14	12:14
12:45	12:48	12:55	12:58	12:58	1:07	1:14	1:14
1:45	1:48	1:55	1:58	1:58	2:07	2:14	2:14
2:45	2:48	2:55	2:58	2:58	3:07	3:14	3:14
3:45	3:48	3:55	3:58	3:58	4:07	4:14	4:14
4:45	4:48	4:55	4:58	4:58	5:07	5:14	5:14
5:45	5:48	5:55	5:58	5:58	6:07	6:14	6:14
6:45	6:48	6:55	6:58	6:58	7:07	7:14	7:14
8:45	8:48	8:55	8:58	8:58	9:07	9:14	9:14
10:00	10:03	10:10	10:13	10:13	10:22	10:29	10:29

T Thursday and Friday only.
S Saturday only.
Most trips are accessible to persons with disabilities. Call Transit Information (250-287-7433) for confirmation.



5 Rockland

Downtown to Willow Point, Rockland and Return

Monday through Friday

(A)	(O)	(J)	(N)	(M)	(V)	(W)	(A)
Lv. Community Centre: 11th and Cedar	Lv. Island Hwy and Hickey	Lv. Southgate Middle School (Alder and Holly)	Lv. Meadowbrook and Fern	Lv. Galeora and Rockland	Lv. Kalmor and Robson	Lv. Murphy and 1st	Ar. Community Centre: 11th and Cedar
7:15	7:24	7:30	7:36	7:40	7:49	7:52	8:00
8:15	8:24	8:30	8:36	8:40	8:49	8:52	9:00
9:15	9:24	9:30	9:36	9:40	9:49	9:52	10:00
10:15	10:24	10:30	10:36	10:40	10:49	10:52	11:00
11:15	11:24	11:30	11:36	11:40	11:49	11:52	12:00
12:15	12:24	12:30	12:36	12:40	12:49	12:52	1:00
1:15	1:24	1:30	1:36	1:40	1:49	1:52	2:00
2:15	2:24	2:30	2:36	2:40	2:49	2:52	3:00
3:15	3:24	3:30	3:36	3:40	3:49	3:52	4:00
4:15	4:24	4:30	4:36	4:40	4:49	4:52	5:00
5:15	5:24	5:30	5:36	5:40	5:49	5:52	6:00
6:15	6:24	6:30	6:36	6:40	6:49	6:52	7:00
9:15	9:24	9:30	9:36	9:40	9:49	9:52	10:00

Saturday and Sunday

9:15	9:24	9:30	9:36	9:40	9:49	9:52	10:00
10:15	10:24	10:30	10:36	10:40	10:49	10:52	11:00
11:15	11:24	11:30	11:36	11:40	11:49	11:52	12:00
12:15	12:24	12:30	12:36	12:40	12:49	12:52	1:00
1:15	1:24	1:30	1:36	1:40	1:49	1:52	2:00
2:15	2:24	2:30	2:36	2:40	2:49	2:52	3:00
3:15	3:24	3:30	3:36	3:40	3:49	3:52	4:00
4:15	4:24	4:30	4:36	4:40	4:49	4:52	5:00
5:15	5:24	5:30	5:36	5:40	5:49	5:52	6:00
6:15	6:24	6:30	6:36	6:40	6:49	6:52	7:00
9:15	9:24	9:30	9:36	9:40	9:49	9:52	10:00

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S Saturday only.
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15 Homalco

College to Homalco and Return

Monday through Friday

To College	To Homalco
(HL)	(F)
Lv. Homalco	Ar. College
8:15	8:22
10:15	10:22
2:45	2:52

Saturday

10:15	10:22
12:15	12:22
2:45	2:52

Most trips are accessible to persons with disabilities. Call Transit Information (250-287-7433) for confirmation.

2 Alder-Dogwood

Downtown to Southgate School via Alder. Return via Dogwood

Monday through Friday

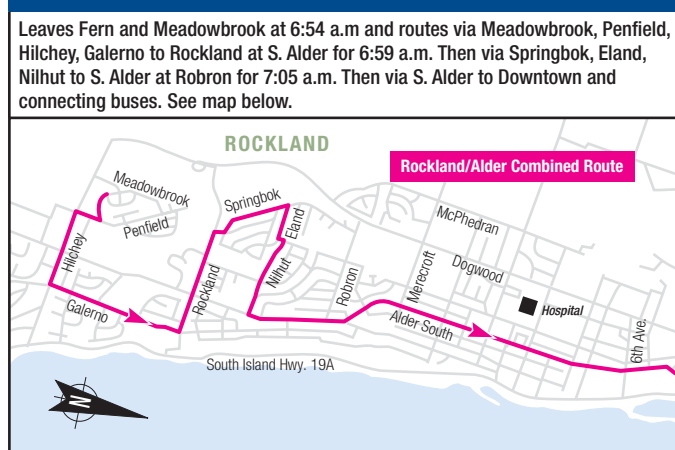
(A)	(E)	(J)	(F)	(F)	(D)	(A)
Lv. Community Centre: 11th and Cedar	Lv. S. Alder and Robson	Lv. Southgate Middle School (Alder and Holly)	Ar. College and Timberline	Lv. College and Timberline	Lv. Dogwood and Robson	Ar. Community Centre: 11th and Cedar
7:15	7:22	7:26	7:30	7:30	7:33	7:43
7:45	7:52	7:56	8:00	8:00	8:03	8:13
8:15	8:22	8:26	8:30	8:30	8:33	8:43
8:45	8:52	8:56	9:00	9:00	9:03	9:13
9:15	9:22	9:26	9:30	9:30	9:33	9:43
9:45	9:52	9:56	10:00	10:00	10:03	10:13
10:15	10:22	10:26	10:30	10:30	10:33	10:43
11:15	11:22	11:26	11:30	11:30	11:33	11:43
12:15	12:22	12:26	12:30	12:30	12:33	12:43
1:15	1:22	1:26	1:30	1:30	1:33	1:43
2:15	2:22	2:26	2:30	2:30	2:33	2:43
2:45	2:52	2:56	3:00	3:00	3:03	3:13
3:15	3:22	3:26	3:30	3:30	3:33	3:43
3:45	3:52	3:56	4:00	4:00	4:03	4:13
4:15	4:22	4:26	4:30	4:30	4:33	4:43
4:45	4:52	4:56	5:00	5:00	5:03	5:13
5:15	5:22	5:26	5:30	5:30	5:33	5:43
6:00	6:07	6:11	6:15	6:15	6:18	6:28
6:15	6:22	6:26	6:30	6:30	6:33	6:43
7:15	7:22	7:26	7:30	7:30	7:33	7:43
8:15	8:22	8:26	8:30	8:30	8:33	8:43

Saturday and Sunday

8:15	8:22	8:26	8:30	8:30	8:33	8:43
9:15	9:22	9:26	9:30	9:30	9:33	9:43
10:15	10:22	10:26	10:30	10:30	10:33	10:43
11:15	11:22	11:26	11:30	11:30	11:33	11:43
12:15	12:22	12:26	12:30	12:30	12:33	12:43
1:15	1:22	1:26	1:30	1:30	1:33	1:43
2:15	2:22	2:26	2:30	2:30	2:33	2:43
3:15	3:22	3:26	3:30	3:30	3:33	3:43
4:15	4:22	4:26	4:30	4:30	4:33	4:43
5:15	5:22	5:26	5:30	5:30	5:33	5:43
6:15	6:22	6:26	6:30	6:30	6:33	6:43
7:15	7:22	7:26	7:30	7:30	7:33	7:43
8:15	8:22	8:26	8:30	8:30	8:33	8:43

T Thursday and Friday only.
S Saturday only.
Most trips are accessible to persons with disabilities. Call Transit Information (250-287-7433) for confirmation.

Rockland/Alder Combined Route



3 Stories Beach: South

Downtown to Willow Point, and Stories Beach

Monday through Friday

(A)	(O)	(J)	(P)	(Q)	(R)	(S)	(T)	(U)
Lv. Community Centre: 11th and Cedar	Lv. Island Hwy and Hickey	Lv. Southgate Middle School (Alder and Holly)	Lv. Erickson and Island Hwy	Lv. Island Hwy and Ocean Grove	Lv. Crawford and Island Hwy	Lv. Engles and Island Hwy	Lv. Seaview and Island Hwy	Ar. Henry and Island Hwy
6:15	6:24	6:27	6:27	6:27	6:27	6:27	6:27	6:32
7:15	7:24	7:27	7:27	7:27	7:27	7:27	7:27	7:32
8:15	8:24	8:27	8:27	8:27	8:27	8:27	8:27	8:32
10:45	10:54	11:01	11:04	11:06	11:12	11:12	11:17	11:23
12:45	12:54	1:01	1:04	1:06	1:12	1:12	1:17	1:23
2:45	2:54	2:57	3:01	3:04	3:06	3:12	3:17	3:23
3:45	3:54	3:57	4:01	4:04	4:06	4:12	4:17	4:23
5:00	5:09	5:12	5:16	5:19	5:21	5:27	5:32	5:38
7:45	7:54	7:57	8:01	8:04	8:06	8:12	8:17	8:23
9:45	9:54	9:57	10:01	10:04	10:06	10:12	10:17	10:23

Saturday

8:15	8:24	8:27	8:27	8:27	8:27	8:27	8:27	8:32
10:45	10:54	11:01	11:04	11:06	11:12	11:12	11:17	11:23
12:45	12:54	1:01	1:04	1:06	1:12	1:12	1:17	1:23
2:45	2:54	2:57	3:01	3:04	3:06	3:12	3:17	3:23
3:45	3:54	3:57	4:01	4:04	4:06	4:12	4:17	4:23
4:45	4:54	4:57	5:01	5:04	5:06	5:12	5:17	5:23
7:45	7:54	7:57	8:01	8:04	8:06	8:12	8:17	8:23
9:45	9:54	9:57	10:01	10:04	10:06	10:12	10:17	10:23

Sunday

9:15	9:24	9:27	9:27	9:27	9:31	9:33	9:35	9:35
11:15	11:24	11:27	11:27	11:27	11:31	11:33	11:35	11:35
1:15	1:24	1:27	1:27	1:27	1:31	1:33	1:35	1:35
3:15	3:24	3:27	3:27	3:27	3:31	3:33	3:35	3:35
5:15	5:24	5:27	5:27	5:27	5:31	5:33	5:35	5:35

T Thursday and Friday only.
C This trip routes as a 6 O